



Virginia Department of
Behavioral Health &
Developmental Services

Provider Data Summary

State Fiscal Year 2023
May 2023



Provider Data Summary

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Introduction

This is the eighth Provider Data Summary Report that provides updates on the status of DD Waiver service availability and activities completed by the Office of Provider Network Supports (OPNS) in the Division of Developmental Services (DDS) at the Department of Behavioral Health and Developmental Services (DBHDS).

Executive Summary

As with previous reports, the focus is on identifying service development needs based on a review of developmental disability (DD) waiver population and authorization data in each locality in Virginia. The “Baseline Measurement Tool (BMT),” which is used by OPNS in conducting this review, has been updated to include changes in the data from 11/1/22 to 4/30/23. The BMT is designed to 1) include the core elements needed to assess service development, and 2) to calculate service provision based on where individuals reside. In reviewing the data in this manner, DBHDS is able to establish the number of unique providers offering a particular service to individuals who reside in each locality giving a more accurate reflection of service reach.

Providers are encouraged to review the BMT in conducting market research and in strategic planning efforts. Provider Data Summary webinars continue on a semiannual basis to provide a forum for sharing the results of ongoing analysis of the opportunities for DD services development across all regions. Webinars include a basic overview of findings, provide support on using the data provided, and encourage the development of business acumen in the DD provider community (for more information see <http://www.advancingstates.org/initiatives/hcbs-business-acumen-center>.)

As with previous reports, there is consideration of a subset of DD Waiver services considered more integrated or critical, which include: Benefits Planning, Community Coaching, Community Engagement, Community Guide, Electronic Home-Based Services, Employment and Community Transportation, Independent Living Supports, In-home Supports, Peer Mentoring, Shared Living, Supported Living, Crisis Support Services, Private Duty Nursing, Skilled Nursing, and Sponsored Residential. The BMT also includes group home residential services identified as supporting fewer than four individuals with DD and those homes supporting five or more.

Following the Executive Summary, this report provides data visualizations in three sections: Key Performance Measures, Regional Data, and Identified Gaps. The Executive Summary provides updates on various efforts to support provider development, the Key Performance Measures section focuses on measures designed to track Virginia’s success in moving to more integrated options, the Regional Data section provides information specific to each region around availability, and the Identified Gaps section encourages the exploration of opportunities based on barriers identified through the Regional Support Team referral process.

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The Provider Data Summary Report provides a means to track provider development efforts and communicate changes observed in the DD services system over time. During the past report period, Provider Development updated its name to the Office of Provider Network Supports to align with a Developmental Services reorganization and emphasize the supportive and collaborative nature of our work. In order to more effectively accomplish its mission, Provider Network Supports was reorganized into two distinct capacity-building teams at the following levels – Provider and System. Three statewide positions were defined focusing on Individual and Family Waiver Supports, Regional Support Teams, and Complex Supports to more effectively accomplish our mission.

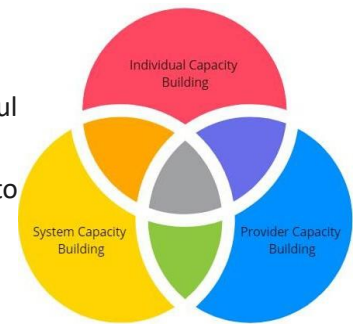
Despite our reorganization, we continue our commitment to the following outcomes:

Primary outcomes include:

Individual: People with developmental disabilities live personally meaningful lives in their community of choice.

Provider: Providers of developmental disability waiver services have access to information and technical assistance that supports best practices.

System: DBHDS provides resources for supports coordinators and providers that are based on promising and best practices in supporting people with developmental disabilities in Virginia.



The Provider Network Supports Contact Sheet has been updated to simplify which team to contact when:

CRC Contacts by Capacity-Building Focus Area	
Provider	System
If you are a PROVIDER or PROSPECTIVE PROVIDER who needs assistance with something other than HCBS, RST, or complex support situations:	If you are a SUPPORT COORDINATOR who needs assistance with something other than HCBS, RST or complex support situations:

A copy of the Provider Network Supports contact chart is available online under Announcements at <https://dbhds.virginia.gov/developmental-services/provider-development>.

Data in this report are compared across three points in time – Baseline 2018, November 2022, and April 2023 so that a more meaningful understanding of progress can be achieved. This report provides a means to share Virginia's success in meeting measures established under the Settlement Agreement. Measures related to case management are reported through the Case Management Steering Committee semiannual report. Measures in this report include:

- Data continues to indicate an annual 2% increase in the overall DD waiver population receiving services in the most integrated settings

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- Data continues to indicate that at least 90% of individuals new to the waivers, including for individuals with a “supports need level” of 6 or 7, since FY16 are receiving services in the most integrated setting
- The Data Summary indicates an increase in services available by locality over time
- 95% of provider agency staff meet provider orientation training requirements
- 95% of provider agency direct support professionals (DSPs) meet competency training Requirements
- At least 95% of people receiving services/authorized representatives participate in the development of their own service plan
- At least 75% of people with a job in the community chose or had some input in choosing their job
- At least 86% of people receiving services in residential services/their authorized representatives choose or help decide their daily schedule
- At least 75% of people receiving services who do not live in the family home/their authorized representatives chose or had some input in choosing where they live
- At least 50% of people who do not live in the family home/their authorized representatives chose or had some input in choosing their housemates
- DBHDS service authorization data continues to demonstrate an increase of 3.5% annually of the DD waiver population being served in the most integrated settings as defined in the Integrated Employment and Day Services Report, DBHDS, FY-2018-FY23

In addition to the above measures, we have included a variety of data about the individuals in the DD population, as well as the providers who are approved to support them. These additions align with requirements set forth in the Settlement Agreement joint filing from January 2020 (per V.D.6).

DBHDS has continued to make progress with various initiatives designed to improve DD waiver provider capacity in Virginia. The following list highlights the status of Provider Network Supports activities since the last report:

The My Life My Community (MLMC) Provider Database and Provider Designation Process were launched on November 15, 2019. All DD Waiver providers are encouraged to register on the database, which will serve as the centralized location for finding DD services in Virginia. As of April 2023, 260 providers registered and have DD Professional Membership at the MLMC Provider Database. Collectively, four providers hold badges in Autism, Accessibility, Behavioral Support, and Complex Health Supports. Providers can check their status on the database and, if needed, register at the following location: <http://mylifemycommunityvirginia.org/taxonomy/mlmc-menu-zone/verify-or-register-new-provider-profile>.

OPNS continues to hold statewide Provider Roundtable meetings quarterly via webinar. The November 2022 PRT Presentation Forum hosted 300 attendees, while the January Roundtable hosted 337 and then 390 in April. These meetings serve as a forum to exchange information about topics impacting providers and support coordination, as well as provide space for shared learning.

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OPNS activities from November 1, 2022 to April 30, 2023 included Community Resource Consultants meeting with 77 unique providers seeking to diversify or expand services. Region 1 had 44 providers, Region 2 had seven providers, Region 3 had six providers, Region 4 had eleven providers, and Region 5 had nine providers. The Developmental Disabilities Waiver services being added or considered by current providers include: Group Home (6), Therapeutic Consultation (4), Employment & Community Transportation (3), In-Home Supports (5), Community Guide (2), Supported Living (4), Supported Employment (1), Group Day (1), Community Engagement (1), Sponsored Residential (41), and Services Facilitation (3), Electronic-Based Home Supports (2), Companion (1), Personal Assistance (3), and Respite (1). Barriers include not understanding requirements, difficulty hiring DSPs, difficulty hiring QDDPs, rates, needing business license, needing DBHDS license, need for independent assessment for EHBS, understanding how to bill for assessments under the current system, having to submit authorization every 3 months for remote monitoring, unable to add services due to multiple licensing citations, and regulations not permitting provider to expand services while on a conditional license.

Members of the Provider Team also provided Technical Assistance regarding various aspects of the DD Waiver to 212 participants from 56 unique providers throughout this reporting period.

The Arc of Virginia has continued the training of Peer Mentors. CRCs are available to work with providers interested in being an administrative agency for this service. For the report period from October 2022 through March 2023, data related to Peer Mentoring includes:

A Peer Mentor training was offered on December 13 & 14, 2022. The training was attended by three potential Mentors. All three successfully completed the training and correlating competencies. A Professional Development Workshop was offered on December 6, 2022 and was attended by 7 Mentors (out of 11). On-going support outside of the workshop was provided as well.

One provider was officially on-boarded and is expected to receive their first match in the new year (2023). The provider's application, timesheet and daily note was all created in partnership. A small group of Mentors were asked to review the documentation to ensure it would not be daunting to complete and the feedback was accepted by the provider. Three Mentors were hired by this provider during the report period. One of the newly hired Mentors was in the December 2022 class which made him the quickest trained to being hired to date. Standing monthly meetings have been scheduled with two providers who serve as agencies to support the provision of Peer Mentoring services.

The Jump-Start Funding Program has awarded \$31,796.71 during this reporting period. Funds continue to be available to assist providers with expansion of integrated services in all regions and now include Skilled Nursing, Private Duty Nursing, Children's Sponsored Residential and Behavioral Consultation. Program requirements have been revised to allow for submission of application prior to the identification of individuals intending to use the new and/or expanded services. Information on how to apply as well as Jump-Start funding requirements can be accessed at <http://dbhds.virginia.gov/developmental-services/provider-development>.

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The Office of Provider Network Supports has continued to work to create virtual methods of providing training to providers throughout the Commonwealth by creating virtual, on-demand methods of accessing training in the Commonwealth of Virginia Learning Center (COVLC), including Person-Centered ISP Training Modules and Part V Plan for Supports Training. The asynchronous Part V Training in COVLC has been accessed by a total of 1421 individuals with 1183 people receiving certificates of completion. In addition to on-demand and live, virtual trainings, the Office of Provider Network Supports has started to return to offering in-person Part V and documentation trainings as an option. For this reporting period, Community Resource Consultants have provided ISP Training to a total of 64 participants, Part V Training to 65 participants, Documentation Training to 47 participants, DSP Orientation Training and Competency Training to 45 participants, Person Centered Thinking Training to 81 participants, and Person Centered Coaches Training to 8 participants.

In-person and instructor-led remote versions of The Learning Community for Person Centered Practices (TLCPCP)'s Person Centered Thinking, Community Connections, and Plan Facilitation classes continue to be available. To register for one of these classes, visit

<https://personcenteredpractices.partnership.vcu.edu/>

The Office of Provider Network Supports has reconvened the Provider Issues Resolution Workgroup (PIRW) and has started a Systems Issues Resolution Workgroup (SIRW). The purpose of these groups are to give providers and families a forum to provide recommendations to DBHDS and begin the work of implementing changes focused on system improvement. Each subcommittee hosted one large workgroup meeting and each subcommittee of both workgroups met during the reporting period.

The DSP Supervisory Training was updated and expanded to meet indicators of the DOJ Settlement Agreement, and it was made available on the Commonwealth of Virginia Learning Center (COVLC) July 1, 2020. This training consists of three modules that take approximately 2 ½ hours to complete. It is mandatory for new DSP Supervisors and optional for DSP Supervisors who have already received a certificate of completion of the previous version of the training in COVLC. Supervisory completion counts from November 1, 2022 through April 30, 2023 are provided in the graph below.

Method: A data set obtained from the Commonwealth of Virginia Learning System is filtered to identify the number of individual supervisors who completed the Curriculum and Supervisory Training Module 3, which includes the knowledge-based test. The test must be passed as 80% or higher for successful completion.



Next steps for Provider Network Supports include:

- Continuing a quality improvement initiative focused on increasing the use of Employment and Community Transportation across all regions.
- Reviewing Provider Modules with the Provider Issues Resolution Workgroup.
- Continuing to implement a quality improvement initiative to increase use of the My Life My Community provider database and provider designation processes.
- Working directly with providers to address barriers to service provision with a concentrated focus on Community Guide, Employment and Community Transportation, Peer Mentoring, Crisis Supports Services, and Skilled Nursing
- Developing a Planning Guide for individuals and families for use regardless of access to waiver services
- Continued participation in the community of practice initiative around Charting the Lifecourse©
- Increasing the number of providers per region identified as having expertise to support people with complex needs.

Notable updates in this report include:

- Statewide 90.9% of people receiving DD waiver services live in more integrated settings.
- There was a 2.3% annual increase in people living in more integrated settings.
- Over the course of the last year, there has been an overall shift of 2.3% change toward more integrated settings.
- 76% of localities in Virginia have an integrated living result of 86% or higher, which is a 4% increase over the last report.
- Service barrier data now derives from the Waiver Management System.
- With the exception of Shared Living, there has been an increase in service authorizations across more integrated settings.
- Two providers began offering Community Guide in Region 3.
- There were increases in all regions for providers offer 4 bed group home residential.

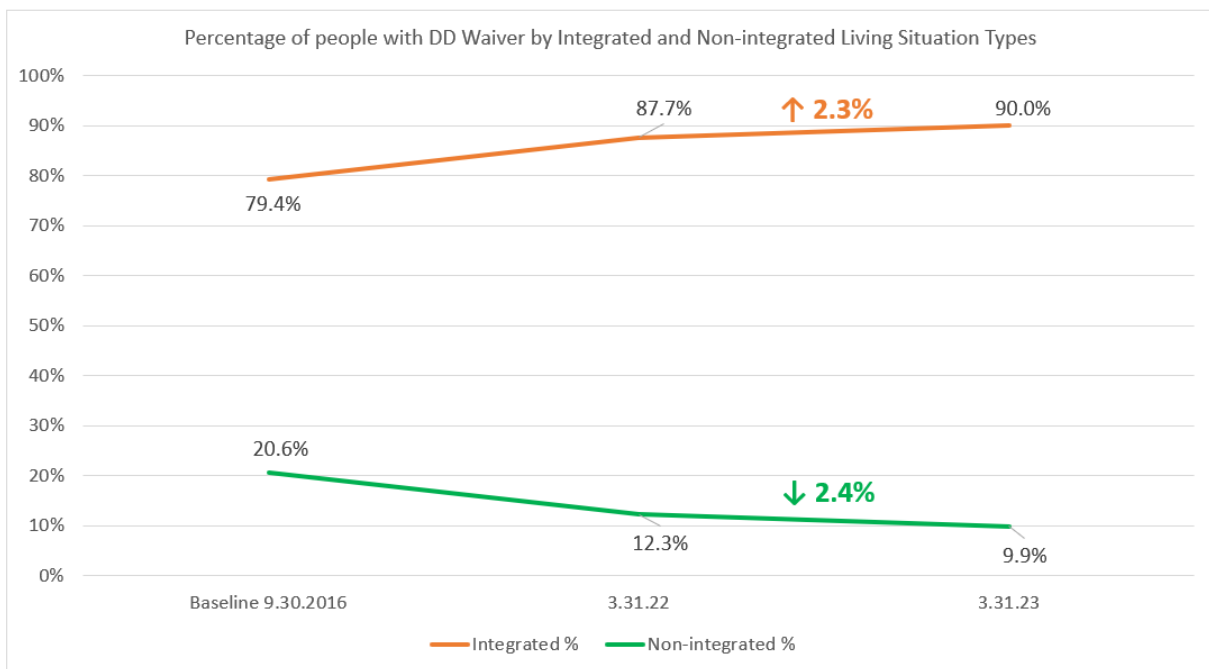
The BMT, webinar slideshows, and other materials related to Provider Network Supports are available for download online at <http://www.dbhds.virginia.gov/developmental-services/provider-development>. Any specific questions about the report can be directed to the Office of Provider Network Supports at DBHDS (eric.williams@dbhds.virginia.gov).

PERFORMANCE MEASURES AND DEMOGRAPHICS

This section contains information about the results of various performance measures and additional data that helps in understanding the DD system of supports and services in Virginia. This content will be included in future reports to provide a more comprehensive understanding of services and people who access them.

Measure 1: Data continues to indicate an annual 2% increase in the overall DD waiver population receiving services in the most integrated settings. The chart below illustrates the overall trend in living situations for people with DD Waiver from baseline to September 30, 2022. Over the course of the last year, there has been an overall shift of 2.3% change toward more integrated settings. Measure met at a 2.3% annual increase. A decrease in less integrated settings was seen at 2.4% for the same time period.

Method: The DBHDS HCBS Residential Settings Report developed from WaMS data provides the results included here. Table 2 of the report provides baseline and subsequent data at six-month intervals regarding the number and percentage of the DD waiver population residing in integrated and non-integrated settings based on service authorizations. Integrated change is derived from this report and visualized below (Report ID DR0055).



	Integrated #	Integrated %	Non-integrated #	Non-integrated %
Baseline 9.30.2016	9425	79.4%	2446	20.6%
3.31.22	13,527	87.7%	1,901	12.3%
3.31.23	14,562	90.0%	1,605	9.9%

Integrated living situations by locality as of 5/5/23 (sorted from most to least integrated)

Source: Individual’s location reported as county in WaMS (Report ID DR0022)

Table 1. Integrated Residential by Locality as of 5/5/2023

Locality	Integrated	Non-Integrated	Total	% Integrated
Statewide	14,866	1,480	16,346	90.9%
Alleghany County	46	0	46	100.0%
Appomattox County	44	0	44	100.0%
Buchanan County	37	0	37	100.0%
Buckingham County	17	0	17	100.0%
Charles City	6	0	6	100.0%
Craig County	8	0	8	100.0%
Fauquier County	88	0	88	100.0%
Floyd County	49	0	49	100.0%
Fluvanna County	28	0	28	100.0%
Greene County	28	0	28	100.0%
Greensville County	13	0	13	100.0%
Highland County	7	0	7	100.0%
Isle of Wight County	32	0	32	100.0%
King and Queen County	11	0	11	100.0%
Lancaster County	6	0	6	100.0%
Lee County	36	0	36	100.0%
Louisa County	71	0	71	100.0%
Madison County	21	0	21	100.0%
Middlesex County	21	0	21	100.0%
Montgomery County	136	0	136	100.0%
Northampton County	37	0	37	100.0%
Northumberland County	9	0	9	100.0%
Other County	54	0	54	100.0%
Pittsylvania County	179	0	179	100.0%

Table 1. Integrated Residential by Locality as of 5/5/2023

Locality	Integrated	Non-Integrated	Total	% Integrated
Powhatan County	47	0	47	100.0%
Pulaski County	67	0	67	100.0%
Smyth County	78	0	78	100.0%
Southampton County	22	0	22	100.0%
Surry County	4	0	4	100.0%
Warren County	57	0	57	100.0%
Westmoreland County	17	0	17	100.0%
Wythe County	66	0	66	100.0%
York County	65	0	65	100.0%
Bedford City	4	0	4	100.0%
Colonial Heights City	33	0	33	100.0%
Covington City	11	0	11	100.0%
Danville City	224	0	224	100.0%
Emporia City	7	0	7	100.0%
Falls Church City	1	0	1	100.0%
Franklin City	25	0	25	100.0%
Galax City	39	0	39	100.0%
Lexington City	5	0	5	100.0%
Manassas Park City	4	0	4	100.0%
Norton City	5	0	5	100.0%
Poquoson City	7	0	7	100.0%
Staunton City	66	0	66	100.0%
Waynesboro City	53	0	53	100.0%
Williamsburg City	20	0	20	100.0%
Norfolk City	434	2	436	99.5%
Augusta County	176	2	178	98.9%
Culpeper County	103	2	105	98.1%
Prince George County	91	2	93	97.8%
Grayson County	41	1	42	97.6%

Table 1. Integrated Residential by Locality as of 5/5/2023

Locality	Integrated	Non-Integrated	Total	% Integrated
Amherst County	179	5	184	97.3%
Campbell County	177	6	183	96.7%
Roanoke City	147	5	152	96.7%
Dinwiddie County	81	3	84	96.4%
Carroll County	208	8	216	96.3%
Chesapeake City	430	18	448	96.0%
Botetourt County	41	2	43	95.3%
James City County	79	4	83	95.2%
Fredericksburg City	59	3	62	95.2%
Suffolk City	216	11	227	95.2%
Loudoun County	371	19	390	95.1%
Harrisonburg City	73	4	77	94.8%
Hanover County	236	13	249	94.8%
Lunenburg County	17	1	18	94.4%
Orange County	68	4	72	94.4%
Rappahannock County	17	1	18	94.4%
Washington County	85	5	90	94.4%
Lynchburg City	237	14	251	94.4%
Bedford County	173	11	184	94.0%
Roanoke County	267	18	285	93.7%
Spotsylvania County	302	21	323	93.5%
Wise County	86	6	92	93.5%
Brunswick County	26	2	28	92.9%
Petersburg City	142	11	153	92.8%
Halifax County	77	6	83	92.8%
Virginia Beach City	851	68	919	92.6%
Albemarle County	125	10	135	92.6%
Nottoway County	25	2	27	92.6%
Portsmouth City	281	23	304	92.4%

Table 1. Integrated Residential by Locality as of 5/5/2023

Locality	Integrated	Non-Integrated	Total	% Integrated
Hopewell City	53	5	58	91.4%
Prince William County	642	62	704	91.2%
Richmond County	81	8	89	91.0%
Caroline County	49	5	54	90.7%
Fairfax County	1484	153	1637	90.7%
King William County	29	3	32	90.6%
Henry County	103	11	114	90.4%
Bland County	9	1	10	90.0%
Newport News City	287	32	319	90.0%
Hampton City	278	32	310	89.7%
Amelia County	17	2	19	89.5%
Accomack County	56	7	63	88.9%
Shenandoah County	86	11	97	88.7%
New Kent County	22	3	25	88.0%
Fairfax City	7	1	8	87.5%
Richmond City	271	42	313	86.6%
Alexandria City	103	16	119	86.6%
Arlington County	171	27	198	86.4%
Franklin County	101	16	117	86.3%
Henrico County	646	103	749	86.2%
Chesterfield County	1067	172	1239	86.1%
Giles County	35	6	41	85.4%
Stafford County	241	42	283	85.2%
Rockbridge County	44	8	52	84.6%
King George County	27	5	32	84.4%
Dickenson County	30	6	36	83.3%
Page County	25	5	30	83.3%
Gloucester County	74	15	89	83.1%
Patrick County	24	5	29	82.8%

Table 1. Integrated Residential by Locality as of 5/5/2023

Locality	Integrated	Non-Integrated	Total	% Integrated
Tazewell County	66	15	81	81.5%
Bristol City	38	9	47	80.9%
Rockingham County	133	33	166	80.1%
Radford City	19	5	24	79.2%
Charlottesville City	59	16	75	78.7%
Scott County	44	12	56	78.6%
Martinsville City	33	9	42	78.6%
Essex County	18	5	23	78.3%
Charlotte County	28	8	36	77.8%
Salem City	36	11	47	76.6%
Frederick County	137	45	182	75.3%
Buena Vista City	8	3	11	72.7%
Winchester City	58	24	82	70.7%
Russell County	48	20	68	70.6%
Cumberland County	19	8	27	70.4%
Goochland County	23	10	33	69.7%
Prince Edward County	55	24	79	69.6%
Nelson County	25	11	36	69.4%
Mecklenburg County	62	28	90	68.9%
Manassas City	10	7	17	58.8%
Sussex County	21	15	36	58.3%
Clarke County	13	10	23	56.5%
Bath County	3	4	7	42.9%
Mathews County	16	31	47	34.0%

Measure 2: Data continues to indicate that at least 90% of individuals new to the waivers, including for individuals with a “supports need level” of 6 or 7, since FY16 are receiving services in the most integrated setting. The tables below provide data that illustrates that 95.9% of all people new to the DD waivers reside in integrated settings in FY23 and among those, 959 people with Supports Intensity Scale 6 or 7 receive services in integrated settings. Based on feedback from the consultant for the Independent Reviewer, DBHDS altered its method of reporting to provide a cumulative total for all FY since July 1, 2016. The cumulative result for all individuals newly enrolled since 2016 is provided below. At 95.9%, this measure is met.

Method: WaMS enrollments during the fiscal year are counted for all new individuals and separately for new individuals with SIS Levels 6 & 7. Service authorization data is reviewed following a six-month post-period where residential setting is confirmed. (Report ID DR0017)

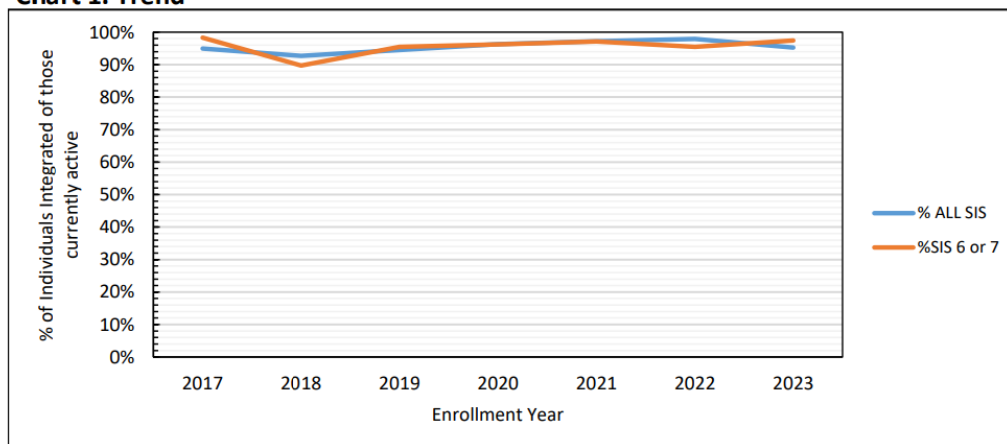
Table 1. Percent of Individuals enrolled in a waiver 7/1/2016-4/30/2023 who are currently active but do not have approved authorization for a Non-Integrated Service in the post period (5/1/2023 thru 10/31/2023)

Term	#
Numerator	6,292
Denominator	6,564
Answer	95.9%

Table 2. Percent of Individuals enrolled in a waiver 7/1/2016-4/30/2023 who are currently active and with a SIS Level 6 or 7 but do not have approved authorization for a Non-Integrated Service in the post period (5/1/2022 thru 10/31/2023)

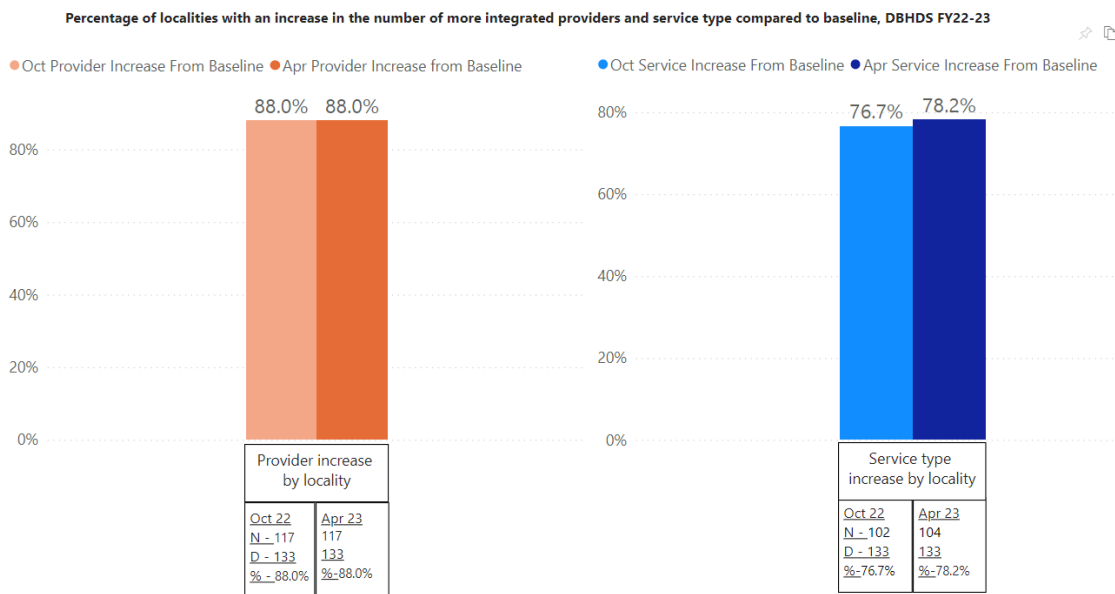
Term	#
Numerator	959
Denominator	1,003
Answer	95.6%

Chart 1. Trend



Measure 3: The Data Summary indicates an increase in services available by locality over time. This chart reports the number of localities demonstrating an increase in the number of providers, within the locality, offering more integrated or specialized services above the established baseline and/or showing an increase in the number of integrated or specialized service types offered, within the locality, above the established baseline. Data reflects the comparison in numbers between April 2023 and October 2022 compared against the baseline in 2018. Provider growth remained at the same level compared to baseline. Gains were seen in service type when compared to baseline in April of 2023 with an increase of 1.5%.

Method: Data in the baseline measurement tool is calculated through an Excel formula that compares the total number of types of services operating in each locality on a given date per tab, which is then compared back to the number that were operating in each locality at baseline. To establish meeting this target, growth must be seen in one or more localities in provider count and/or the number of types of services offered and be greater than losses across provider counts and/or service types. (Report ID DR0058)



Measure 4: 95% of provider agency staff meet provider orientation training requirements.

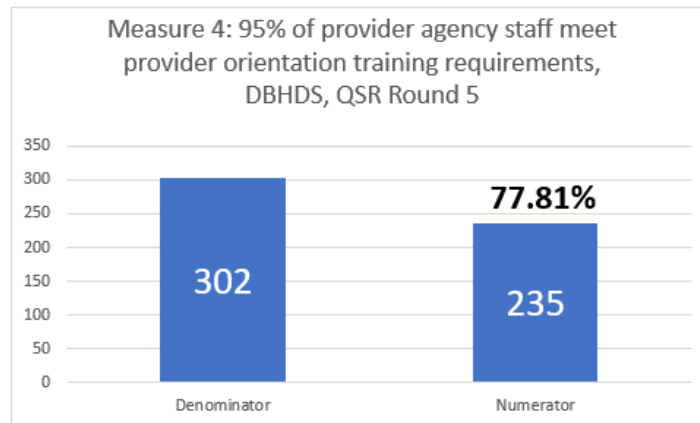
Success with this measure is dependent on providers completing the Quality Services Review (QSR) process without DBHDS being notified through an alert related to DSP competency. Health, Safety, and Wellbeing Alerts (HSW) related to a lack of training are reported through the Provider Quality Review (PQR) process. All providers receiving an alert are informed of DSP Competency training sessions provided by the Office of Provider Network Supports.

Method: Data is reviewed to determine the identification of specific staff not meeting requirements. The following PQR elements contribute to the determination of success with the measure:

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- 39. List staff without evidence of orientation training
- 41. List staff without evidence of competency-based training
- 44. List staff without evidence of advanced competency training

235 of 302 PQRs did not have an alert for competency issues, which provides the result of 77.81% for Round 5 of the Quality Services Reviews. At 78% rounded, measure not met.



Measure 5: 95% of provider agency direct support professionals (DSPs) meet competency training requirements.

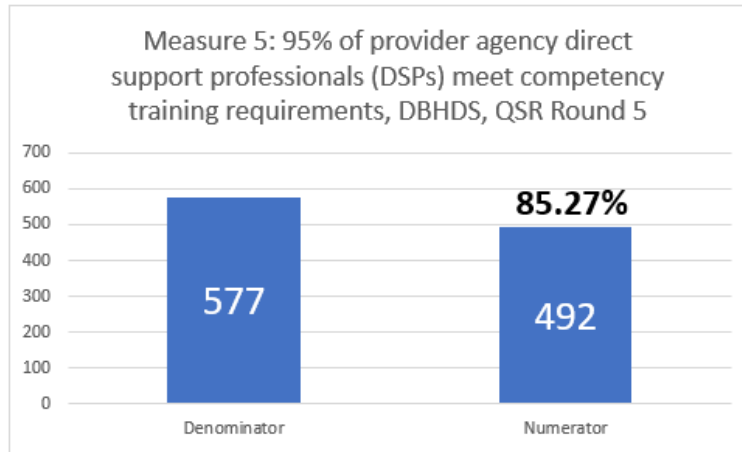
Success with this measure is dependent on providers completing the Quality Services Review (QSR) process without DBHDS being notified through an alert related to DSP competency. Alerts for observed DSP competency concerns are provided through the Person-Centered Review (PCR) process. Counts for individuals with level six and seven support needs where an alert occurred are provided in results. All providers receiving an alert are informed of DSP Competency training sessions provided by the Office of Provider Network Supports.

Method: Reviewer in ability to confirm one or more of the following elements results in an Alert to DBHDS for competency issues:

- 102. For individuals with behavioral support plans were staff addressing behaviors per the written plan?
- 103. Were staff adhering to medical and behavioral protocols as outlined in the plan?
- 105. Did the staff demonstrate competency in supporting the individual?
- 107. If yes, was there evidence of oversight and monitoring of the new staff?
- 119. Are staff able to describe things important to and important for the individual?
- 120. Was staff able to describe the outcomes being worked on in this environment?
- 121. Could the staff describe the medical support needs of the individuals?
- 122. Were staff familiar with the medical protocols to support the person?
- 124. Could the staff describe behavioral support needs?
- 125. Were staff familiar with behavioral support plans or protocols developed to support the person?
- 127. Does the staff know what medications the person is taking or where to locate this information?
- 128. Can the staff list the most common side effects of the medications the person is on or where to locate that information?

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492 of 577 PCRs did not have an alert for competency issues, which provides the result of 85.27% for Round 5 of the Quality Services Reviews. At 85% rounded, measure not met.



Measure 6: At least 75% of people with a job in the community chose or had some input in choosing their job. The following chart is derived from the National Core Indicators In-Person Survey (IPS) State Report 2019-20 Virginia (VA) Report. Results indicate that a combined 90% of those surveyed who had a job (n=51) either chose or had some input on choosing their job. FY 20-21 results show an increase of 2% to 92% (n=52). Measure met. **Source:** National Core Indicators Virginia Report

Table 36. Chose or had some help in choosing where they work (among those determined to have a paid community job)
Adjusted average; Proxy respondents were allowed for this question

State v NCI-IDD	Average Within State	N
VA	92%	52
Weighted NCI-IDD Average	93%	1,246

Measure 7: At least 95% of people receiving services in residential settings/their authorized representatives participate in the development of their own service plan. 100% for Q2 FY23 and Q3 FY23. Measure met.

Measure 8: At least 86% of people receiving services in residential settings/their authorized representatives choose or help decide their daily schedule. 100% for Q2 FY23 and Q3 FY23. Measure met. Measure met.

Measure 9: At least 75% of people receiving services who do not live in the family home/their authorized representatives chose or had some input in choosing where they live. 100% for Q2 FY23 and Q3 FY23. Measure met.

Measure 10: At least 50% of people who do not live in the family home/their authorized representatives chose or had some input in choosing their housemates. 99.7% for Q2 FY23 and Q3 FY23. Measure met.

Method: Data for these measures are derived from WaMS ISP Quarterly Aggregate reports by combining the numerators and then the denominators for FY22 Quarters 2 and 3 in each instance. To determine the same results for individuals receiving residential services, the number of "yes" responses for each of the same columns are filtered

PROVIDER DATA SUMMARY – May 2023

by service and then combined into a single result using the following 3 service columns: "Cur ServiceAuth Group Home, Cur ServiceAuth Sponsored Home, and Cur ServiceAuth Supported Living."

Q2 and Q3 FY23	All Individuals			Residential Only		
	N	D	Result %	N	D	Result %
Measure 7: At least 95% of people receiving services in residential settings/their authorized representatives participate in the development of their own service plan.	6331	6334	100.0%	2888	2889	100.0%
Measure 8: At least 86% of people receiving services in residential settings/their authorized representatives choose or help decide their daily schedule.	6333	6334	100.0%	2889	2889	100.0%
Measure 9: At least 75% of people receiving services who do not live in the family home/their authorized representatives chose or had some input in choosing where they live.	6333	6334	100.0%	2889	2889	100.0%
Measure 10: At least 50% of people who do not live in the family home/their authorized representatives chose or had some input in choosing their housemates.	6323	6334	99.8%	2880	2889	99.7%

Measure 11: DBHDS service authorization data continues to demonstrate an increase of 3.5% annually of the DD waiver population being served in the most integrated settings as defined in the Integrated Employment and Day Services Report, DBHDS, FY-2018-FY23

Comparison of day situations between 3.31.22 (48.4% more integrated) and 3.31.23 (46.4% more integrated) show an overall annual decrease toward more integrated settings by 2% (Tables 1 and 2 below). (Report ID DR0023)

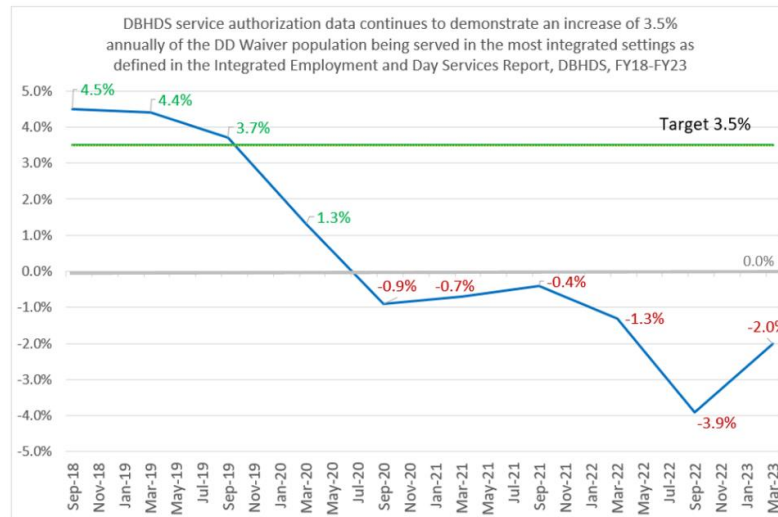
Table 1: Number of Recipients - Integrated Employment and Day Services by Procedure Code

Service	Procedure Code	Baseline 9/30/2016	9/30/2017	3/31/2022	9/30/2022	3/31/2023	% change from Baseline
Individual Supported Employment	H2023	295	353	681	672	694	135%
Group Supported Employment	H2024x	701	638	314	320	287	-59%
Workplace Assistance	H2025	6	40	58	51	65	983%
Community Engagement	T2021	130	1,969	2,039	2,110	2,222	1609%
Community Coaching	97127x, T2013x	7	150	213	209	205	2829%
Group Day Support*	97150, T2025, 97537	-	5,750	4,870	5,274	5,320	-7%

Table 2: Unduplicated Number of Recipients - Integrated Employment and Day Services

	Baseline 9/30/2016	9/30/2017	3/31/2022	9/30/2022	3/31/2023	% change from Baseline
Unduplicated Total	1,120	2,952	3,096	3,157	3,254	191%
Unduplicated Total with Group Day Support Added*	-	6,937	6,396	6,919	7,020	1%
			48.4%		46.4%	
						-2%

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Demographics

In order to understand the composition of the DD waiver and waiting list, the following section includes data specific to the types of services received, including who receives them and where they are provided. Regional data is provided when available.

Individuals on the Waiver Waiting List

The two following tables provide information about people on the DD waiver waiting list. Below, you will find a breakdown of DBHDS regions as of March 2023 by priority (table 1) and by time on the list (table 2). **Source:** WaMS waitlist data (Report ID DR0018)

Table 1. Count of Individuals on Waitlist by DBHDS Region and Priority

DBHDS Region	Priority 1	Priority 2	Priority 3	Total	Percent
1	736	906	1,172	2,814	19%
2	1,597	2,158	1,241	4,996	34%
3	332	846	820	1,998	14%
4	574	1,459	687	2,720	18%
5	237	942	1,084	2,263	15%
Total	3,476	6,311	5,004	14,791	100%
Percent	24%	43%	34%	100%	

Table 2. Count of Individuals on Waitlist by Time on Waitlist and Age

Time on Waitlist	Age				Total	Percent
	<18.0	18.0 to <22.0	22.0 to <65	65+		
<1.0 year	311	70	104	6	491	3%
1.0 to <3.0 years	2,026	553	674	26	3,279	22%
3.0 to <5.0 years	2,119	702	896	24	3,741	25%
5.0 to <10.0 years	2,786	841	1,429	27	5,083	34%
10+ years	537	467	1,166	27	2,197	15%
Total	7,779	2,633	4,269	110	14,791	100%
Percent	53%	18%	29%	1%	100%	

[1] Region is determined by CSB

[2] Time on Waitlist considers only the most recent time on Waitlist for each individual.

Residential setting by size and type as defined by the Integrated Residential Services Report (Source)

Comparison of living situations between 9.30.16 and 9.30.22 (Report ID DR0055)

Settlement Living Situation	Integrated Setting	Baseline 9.30.2016		3.31.2023		Change from
		#	%	#	%	
Group Home (Less than or equal to 4 bed)	Yes	2,189	18.4%	3,383	20.9%	+55%
Other Group Home (greater than 4 bed)	No	2,446	20.6%	1,605	9.9%	-34%
Sponsored Residential	Yes	1,513	12.7%	2,034	12.6%	+34%
Supported Living	Yes	50	0.4%	221	1.4%	+342%
Living with Family *	Yes	5,459	46.0%	7,893	48.8%	+45%
Living Independently	Yes	214	1.8%	883	5.5%	+313%
Building Independence *	Yes	0	0.0%	148	0.9%	+infinity
Other **		N/A	N/A	20	0.1%	N/A
Total		11,871	100.0%	16,187	100.0%	+36%

Additional population demographics

In order to understand the composition of the DD waiver, the following tables include data specific to the types of services received, including who receives them and where they are provided. Regional data is provided when available.

Method: Data is transferred from the baseline measurement tool related to individuals with waivers. Data related to ICF/IIDs, Nursing Facilities, Housing, and the training center are reported by subject matter experts who track census data in each area respectively. (Report IDs DR0058, DR0020). Arrows represent change from the last report.

Waiver Type	Region 1	Region 2	Region 3	Region 4	Region 5	Total
Number of individuals with BI waiver	42	82	65	62	70	321
Number of individuals with CL waiver	2472	1794	2133	2601	2686	11686
Number of individuals with FIS waiver	956	1205	588	739	919	4407
Total	3470	3081	2786	3402	3675	16414

Applied filters: identifier is April 2023

Demographic	Total	Region 1	Region 2	Region 3	Region 4	Region 5
Number of Individuals in Training Centers	66↓					66↓
Number of children residing in ICF/IIDs	108↑					
Number of children residing in NFs	60↑					
Number of adults residing in ICF/IIDs (excluding Training Center)	356↓					
Number of adults residing in NFs	188↓					
Number of Individuals in independent housing	2053↑					

Demographic	Total (unique)
Number of licensed DD providers	1505 ↓
Number of providers of supported employment	53 ↑
Number of ICF/IID non-state operated beds for children	116
Number of ICF/IID non-state operated beds for adults	402 ↓
Number of independent housing options	1229

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Licensed DD Services as of 04/30/2023	Count of Providers
DD Case Management Service	40
DD Center-Based Respite Service	0
DD Children Group Home Residential Service	19
DD Day Support Service	370
DD Group Home Service	591
DD Group Home Service-REACH	2
DD In-Home Respite Service	6
DD Outpatient Service/Crisis Stabilization-REACH	5
DD Residential Respite Service	15
DD Sponsored Residential Homes Service	149
DD Supervised Living Service	27
DD Supportive In-Home Service	255
Group Home Service-REACH	5
ICF-IID	19
ICF-IID for Children and Adolescents	2
Grand Total	1505

DD Waiver Service Authorizations

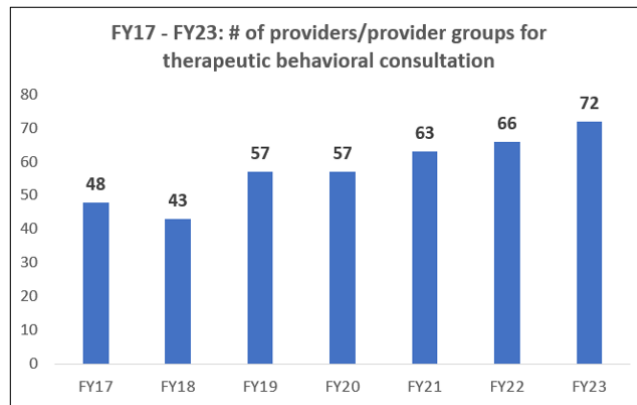
Source: WaMS service authorizations

Services Active: 11/01/2022 to 4/30/2023

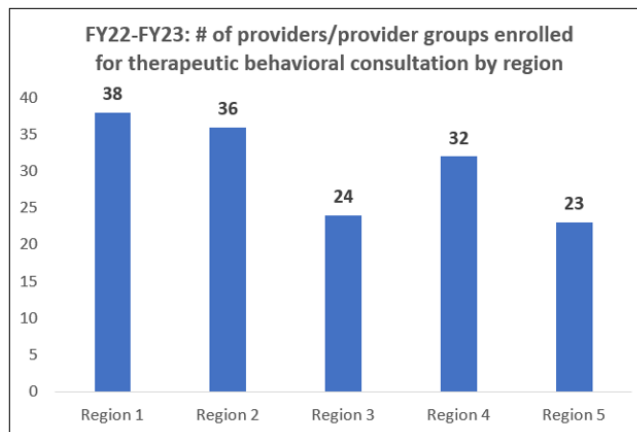
Table 1. Total number of unique individuals authorized for each Service Type in the six month window, Total and by DBHDS Primary Region and Levels

Service Type	Total	Region 1	Region 2	Region 3	Region 4	Region 5	Total SIS@ Level 6	Total SIS@ Level 7
Assistive Technology	421	129	141	39	38	74	45	35
Benefits Planning Services	100	24	41	5	9	21	2	4
Community Coaching	268	83	56	42	39	48	10	75
Community Engagement	2579	865	304	502	268	640	72	156
Community Guide	57	15	35	3	1	3	0	3
Community-Based Crisis Supports	126	2	36	42	45	1	2	34
Companion	280	44	207	1	1	27	6	32
Companion - CD	1155	378	168	170	260	179	28	63
Crisis Support Services	19	3	16	0	0	0	0	1
Electronic-based Home Supports	169	52	75	5	10	27	2	11
Employment & Community Transportation	24	4	18	0	0	2	1	1
Environmental Modifications	94	20	21	5	11	37	20	6
Group Day Support	6079	1218	998	881	1675	1307	299	368
Independent Living Supports	157	14	57	29	20	37	0	0
Individual & Family Caregiver Training	8	0	0	6	0	2	0	1
In-home Supports	2060	287	395	404	230	744	90	81
Integrated Group Residential	3605	623	722	458	979	823	263	371
NonIntegrated Group Residential	1795	374	337	263	523	298	126	65
Peer Mentoring	4	0	0	0	3	1	0	1
PERS	14	7	3	2	1	1	1	0
Personal Assistance - AD	812	75	524	34	51	128	95	55
Personal Assistance - CD	4336	1211	745	864	751	765	529	267
Private Duty Nursing	379	41	178	35	51	74	289	11
Respite	4401	1111	1131	615	728	816	476	297
Shared Living	2	0	0	1	1	0	0	0
Skilled Nursing	193	57	37	56	5	38	72	9
Sponsored Residential	2414	618	115	640	363	678	294	306
Supported Employment, Group	351	30	131	6	123	61	1	6
Supported Employment, Individual	806	240	141	144	186	95	11	30
Supported Living	180	54	16	8	83	19	0	8
Therapeutic Consultation	2447	376	655	277	671	468	117	399
Transition Services	1	0	0	0	0	1	0	0
Workplace Assistance	70	28	19	7	15	1	1	3
Total # of Unique Individuals	15,928	3,373	2,978	2,764	3,225	3,588	1,384	1,119

Behavioral Services Providers



The data above display the number of providers and/or provider organizations providing therapeutic consultation behavioral services over the past six fiscal years (note: FY23 data is through early December 2022). It should be noted that the counts presented may display individual practitioners that have a solo practice consisting of one behaviorist, as well as larger provider groups that have many behaviorists employed and are providing this waiver service.

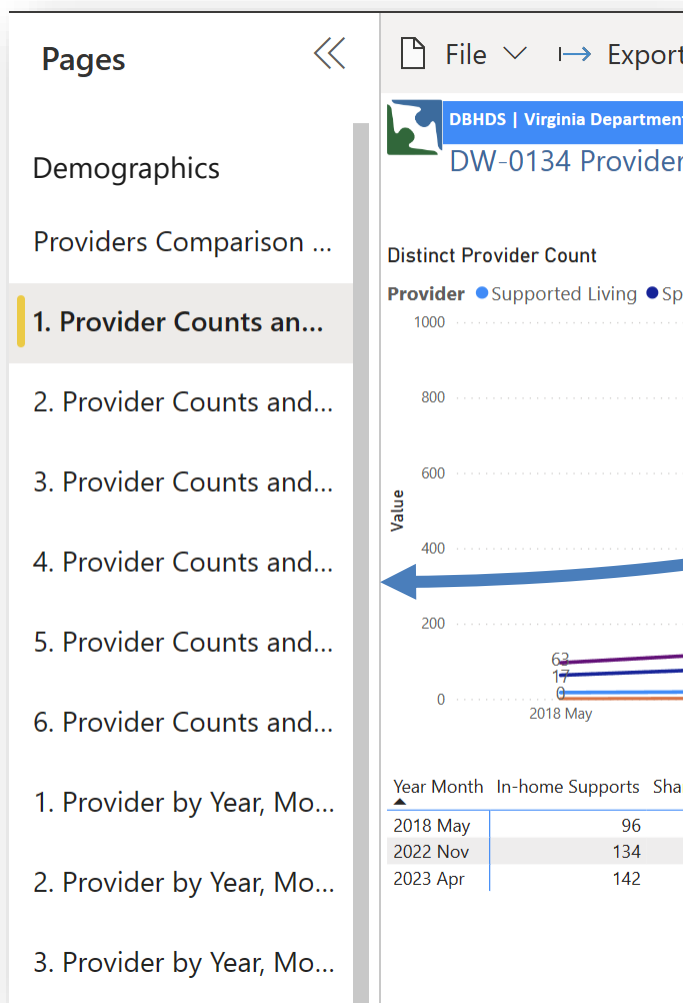


The graph above displays the number of providers and/or provider organizations by region that are providing therapeutic consultation behavioral services to individuals from FY22 through FY23 (note: data are through early December 2022). When reviewing these data, it should be noted that numerous providers deliver services to individuals across multiple Community Services Boards and regions of the state. Therefore, a total count of providers in the histogram above will exceed the total number of providers that are delivering this service.

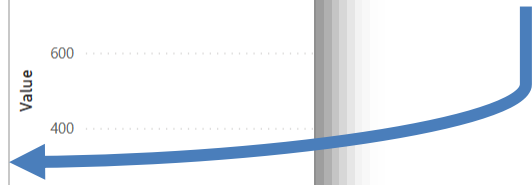
Method: Bi-annually, a report is created in an Excel document using data derived from the Virginia Waiver Management System. This report captures all individuals and associated providers that have a service authorization for therapeutic consultation services. These data are examined specific to providers to arrive at a count of providers that are delivering therapeutic consultation behavioral services. Data are also regionalized based on the health planning regions in which providers are currently delivering services.

Spotlight on Report Automation

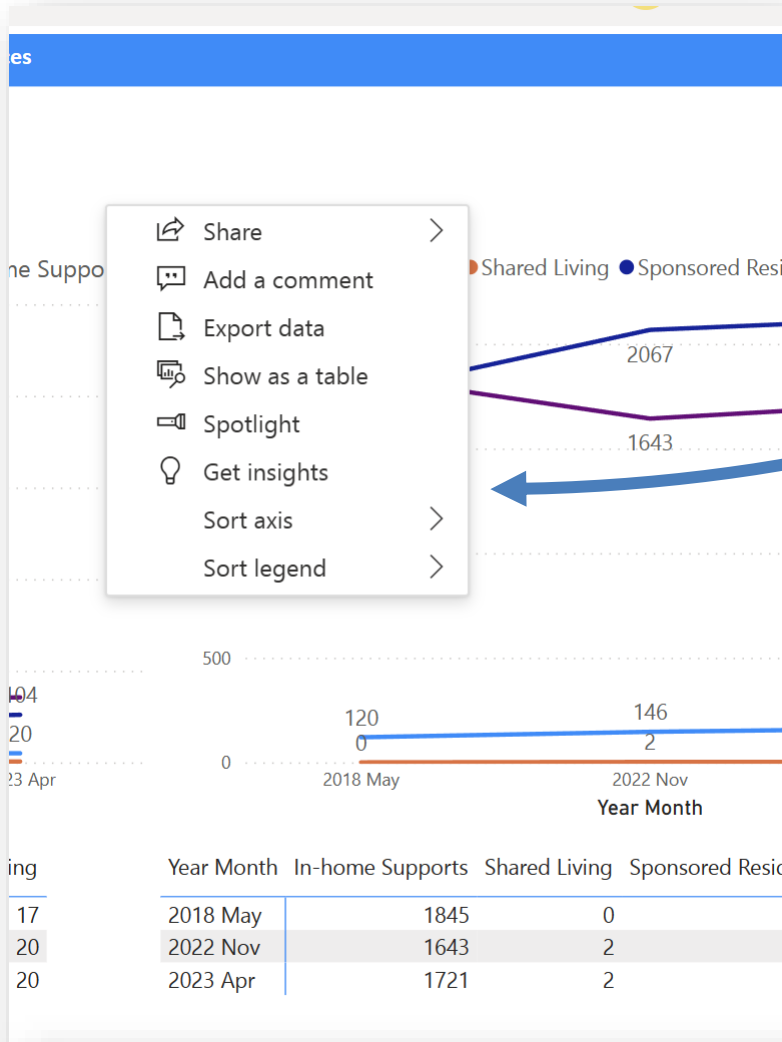
DBHDS has been working to develop more automated reports for internal and external use. Service data for the Provider Data Summary is among the reports being considered for online sharing with providers. If successful, this transition would enable providers to access information about regional provider counts, individual authorizations, and other information about service availability in Virginia. The images below show a few of the basic features in development. Pending our ability to establish access, data could be available beginning with the November 2023 Provider Data Summary report and then enhanced over time to increase the type and amount of data available.



Visualizations refresh with updated data at regular intervals and are accessed through PowerBI by navigating through tabs as seen here on the left.

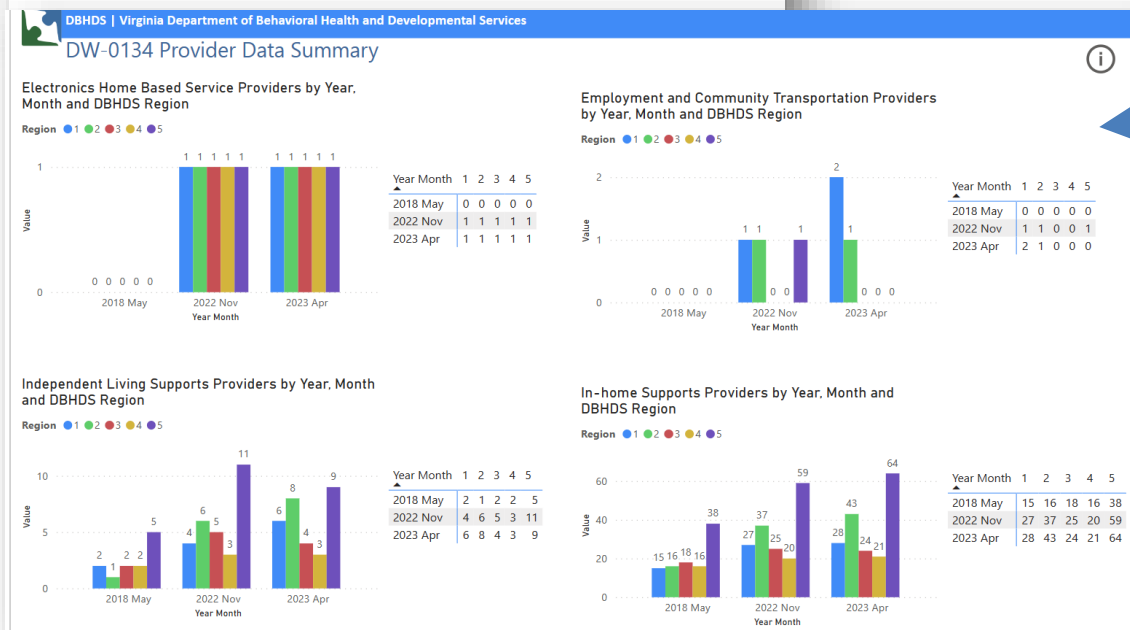


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Provides the ability to filter results online and, if preferred can export the data to Microsoft Excel, PDF, or PowerPoint.

Ability to see more data in one location and to see comparisons across longer timeframes.



Children’s and Youth Residential

Based on the information provided here, showing the regional breakdown of providers and number of children/youth supported, a limited number of children currently receive congregate residential services under the DD waiver in Virginia (29) with none receiving these services in group homes of five or more. The data provided in the three tables below are based on approved service authorization lines as of 4/30/23. The region determined by service zip code and provider tax identifier for individuals from birth age less than 18. **Source:** WaMS Service Authorizations (Report ID DR0019)

Data based on Approved Service Authorization Lines
 Over Reported Period: November 1, 2022 thru April 30, 2023
 Region determined by ServiceZipCode by Provider TaxIdentifier
 Birth Age less than 18.0 years as of April 30, 2023.

Table 1. Counts of distinct individuals by Authorization and Region.

Approved Authorization	Primary DBHDS Region					Distinct Total	%
	1	2	3	4	5		
Group Residential Supports 4 or Fewer	0	0	5	7	0	6	21%
Group Residential Supports 5 or More	0	0	0	0	0	0	0%
Sponsored Residential	0	1	6	6	16	24	83%
Distinct Total	0	1	7	8	14	29	100%
Percent	0%	3%	24%	28%	48%	100%	

Table 2. Counts of Providers (distinct TaxIdentifiers) by Authorization and Region. For those Authorizations listed in Table 1.

Approved Authorization	Primary DBHDS Region					Distinct Total	%
	1	2	3	4	5		
Group Residential Supports 4 or Fewer	0	0	1	1	0	2	20%
Group Residential Supports 5 or More	0	0	0	0	0	0	0%
Sponsored Residential	0	1	3	2	4	7	70%
Distinct Total	0	1	3	3	4	10	100%
Percent	0%	10%	30%	30%	40%	100%	

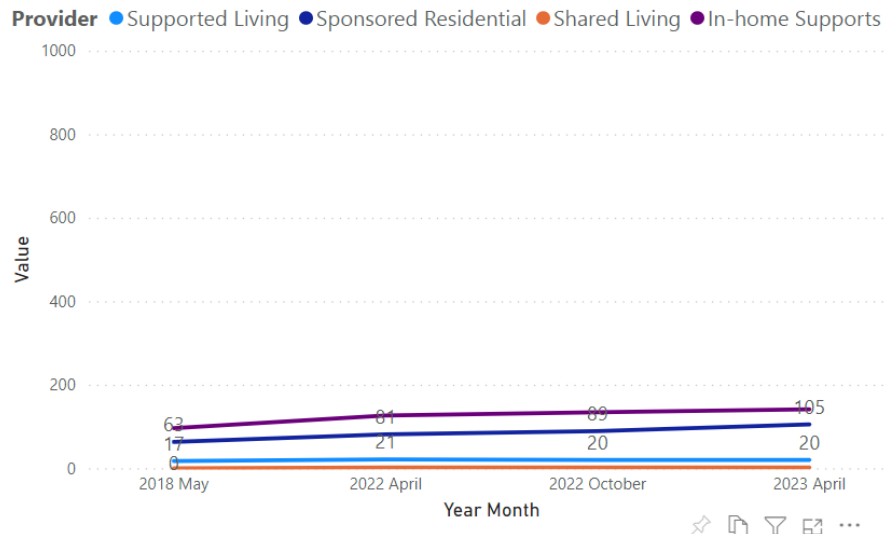
Table 3. Ten Children’s Residential Providers. Counts are of Children.

Provider Name	Tax Identifier	Primary DBHDS Region 2	Primary DBHDS Region 3				Primary DBHDS Region 4			Primary DBHDS Region 5				Total
		FAIRFAX	FLOYD	GALAX	ROANOKE	WYTHEVILL E	CHESTER	CHESTERFIELD	GUM SPRING	CHESAPEAKE	HAMPTON	NEWPORT NEWS	VIRGINIA BEACH	
Arrows of Purpose	831305799	-	-	-	-	-	-	-	-	1	-	-	-	1
COMMUNITY SERVICES OF VA INC	542041107	-	-	-	-	-	-	-	-	-	-	-	-	1
DEPAUL COMMUNITY RESOURCES-INHOME-OP SVC	541108079	-	-	-	4	-	-	-	-	-	-	-	-	4
FELTS SUPPORTS FOR LIVING, LLC	461193921	-	-	1	-	1	-	-	-	-	-	-	-	2
SERENITY C & C INC	711038747	-	-	-	-	-	3	-	-	-	-	8	-	11
SUNRISE COMMUNITY OF VIRGINIA INC	521929588	1	-	-	-	-	-	-	-	-	-	-	-	1
TEEN OPTION INC	270672590	-	-	-	-	-	-	4	-	-	-	-	-	4
TRADITIONAL CARE SERVICES; LLC	465731445	-	-	-	-	-	-	-	-	-	4	-	-	4
WALL RESIDENCES LLC	541959395	-	1	-	-	-	-	-	1	-	-	-	-	2
Total Children:		1	1	1	4	1	3	4	1	1	4	8	1	29
Total Providers by Tax Identifier:		1				3			3			4		10

Statewide Provider Counts and Individual Authorizations per Service

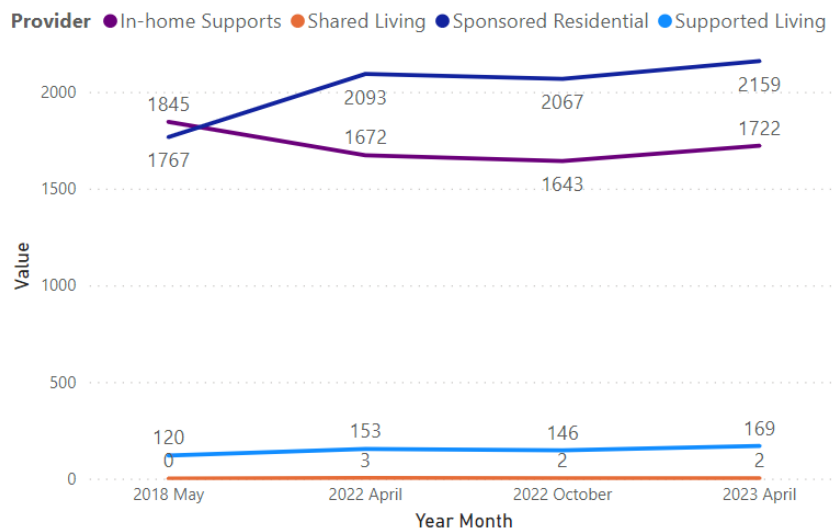
Method: The data in section derives from the 4/30/23 version of the Baseline Measurement Tool by comparing the baseline data to the 4/22/22, 10/31/22, and 4/30/23 aggregate provider and individual service authorization counts. (Report ID DR0058)

Distinct Provider Count



Year Month	In-home Supports	Shared Living	Sponsored Residential	Supported Living
2018 May	6	0	17	63
2022 April	2	2	21	81
2022 October	2	2	20	89
2023 April	2	2	20	105

Distinct Individual Count

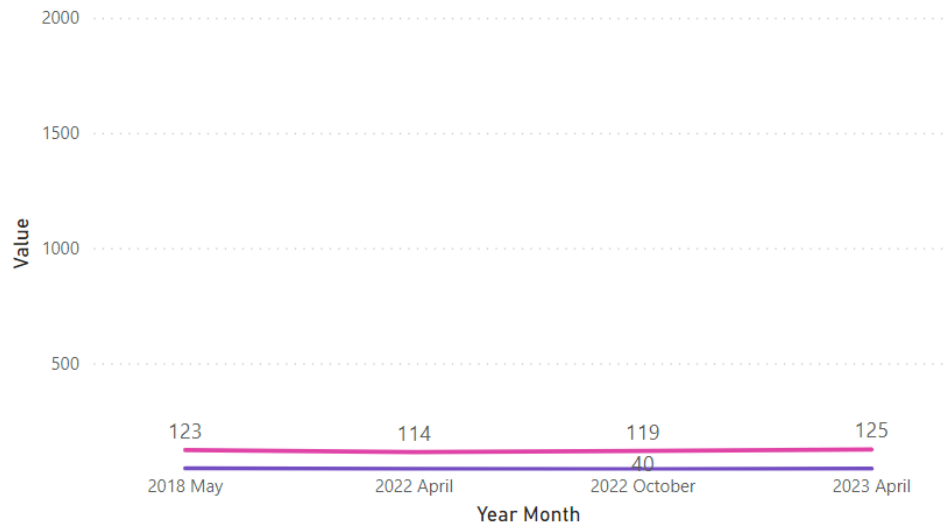


Year Month	n-home Supports	Shared Living	Sponsored Residential	Supported Living
2018 May	1845	0	1767	120
2022 April	1672	3	2093	153
2022 October	1643	2	2067	146
2023 April	1722	2	2159	169

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Distinct Provider Count

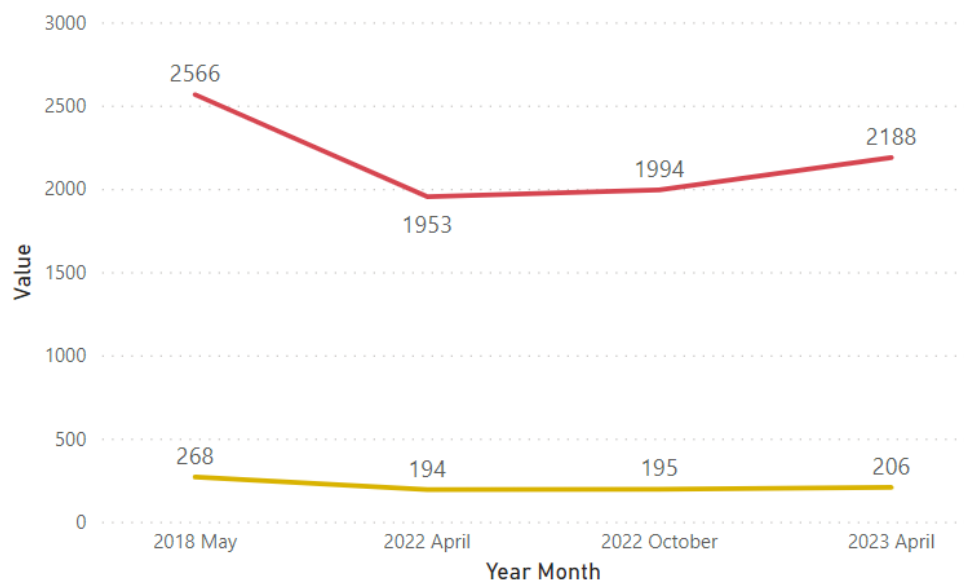
Provider ● Community Engagement ● Community Coaching



Year Month	Community Coaching	Community Engagement
2018 May	43	123
2022 April	41	114
2022 October	40	119
2023 April	42	125

Distinct Individual Count

Provider ● Community Coaching ● Community Engagement

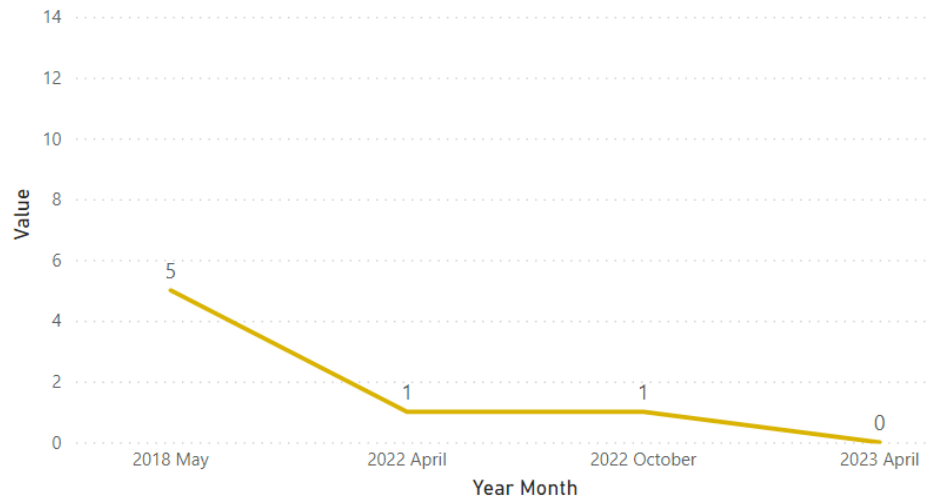


Year Month	Community Coaching	Community Engagement
2018 May	268	2566
2022 April	194	1953
2022 October	195	1994
2023 April	206	2188

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Distinct Provider Count

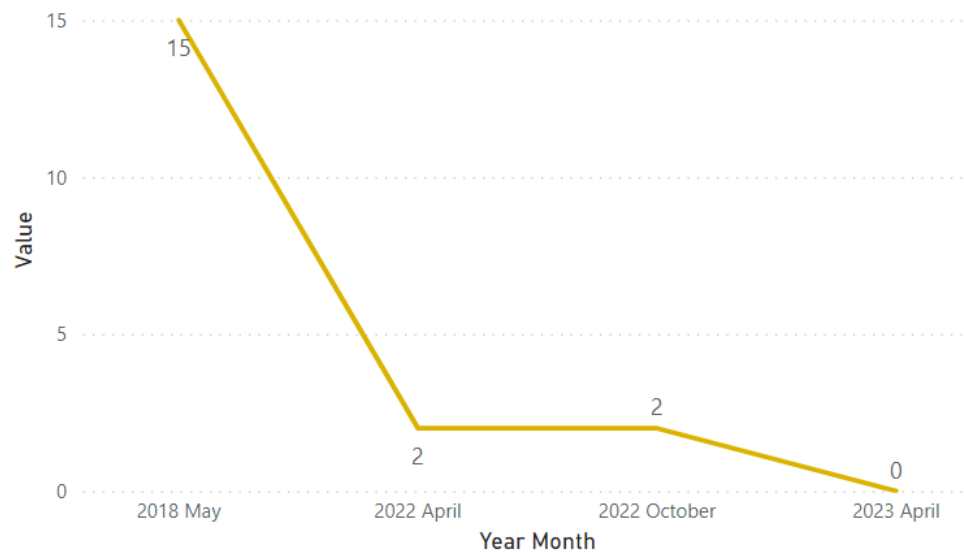
Provider ● Crisis Support Services



Year Month	Crisis Support Services
2018 May	5
2022 April	1
2022 October	1
2023 April	0

Distinct Individual Count

Provider ● Crisis Support Services

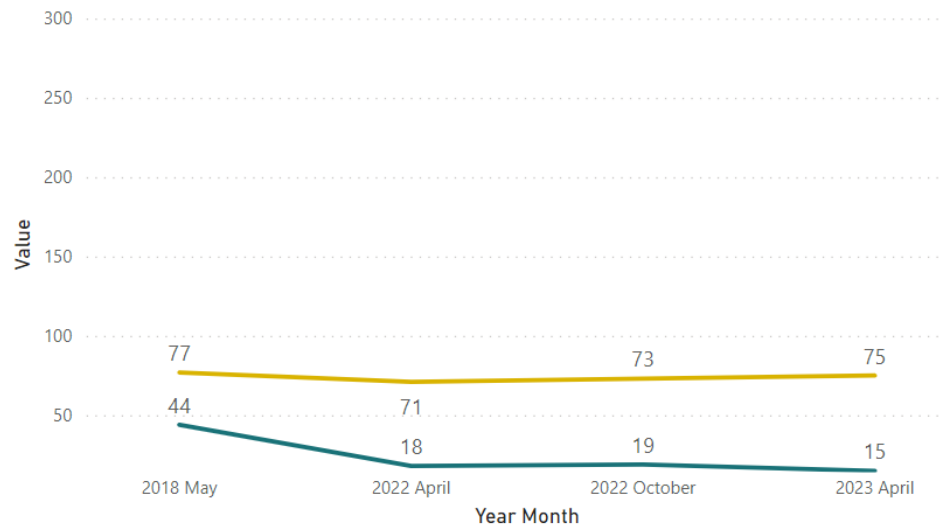


Year Month	Crisis Support Services
2018 May	15
2022 April	2
2022 October	2
2023 April	0

PROVIDER DATA SUMMARY – May 2023

Distinct Provider Count

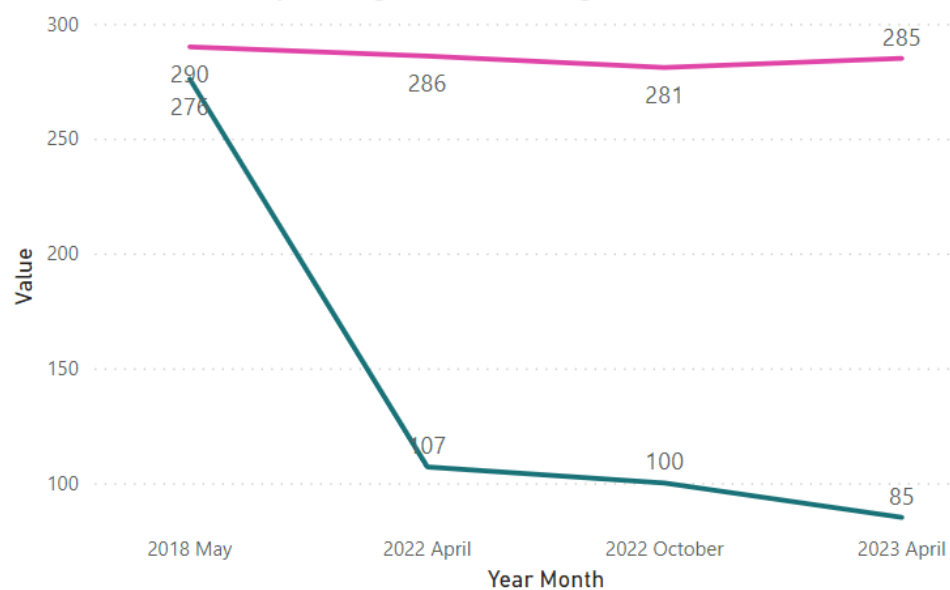
Provider ● Private Duty Nursing ● Skilled Nursing



Year Month	Private Duty Nursing	Skilled Nursing
2018 May	77	44
2022 April	71	18
2022 October	73	19
2023 April	75	15

Distinct Individual Count

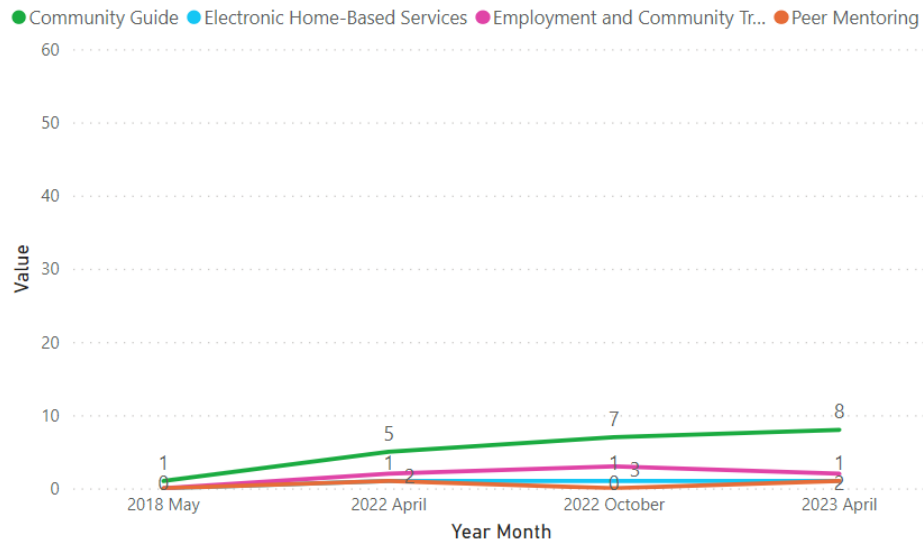
Provider ● Private Duty Nursing ● Skilled Nursing



Year Month	Private Duty Nursing	Skilled Nursing
2018 May	290	276
2022 April	286	107
2022 October	281	100
2023 April	285	85

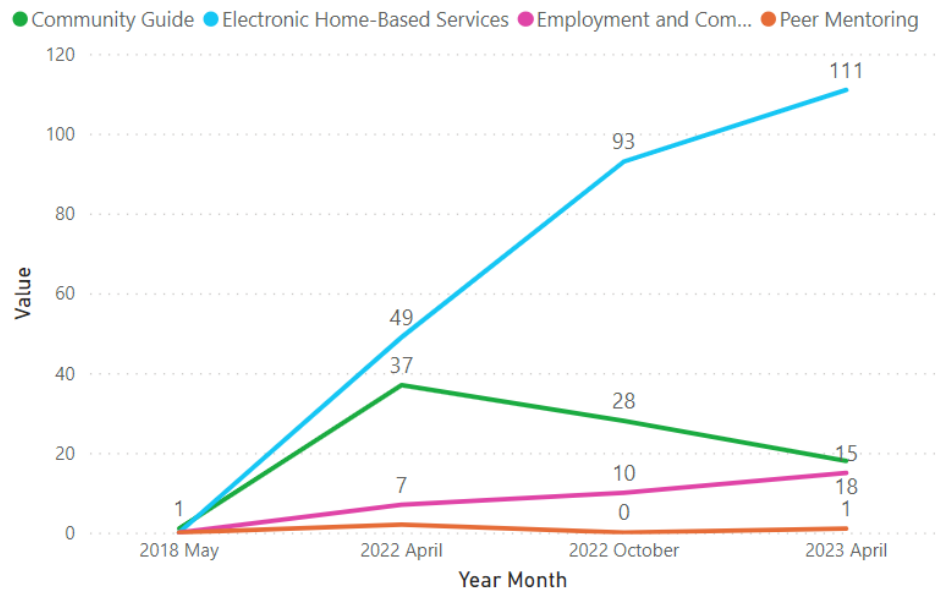
PROVIDER DATA SUMMARY – May 2023

Distinct Provider Count



Year Month	Community Guide	Electronic Home-Based Services	Employment and Community Transportation	Peer Mentoring
2018 May	1	0	0	0
2022 April	5	1	2	1
2022 October	7	1	3	0
2023 April	8	1	2	1

Distinct Individual Count

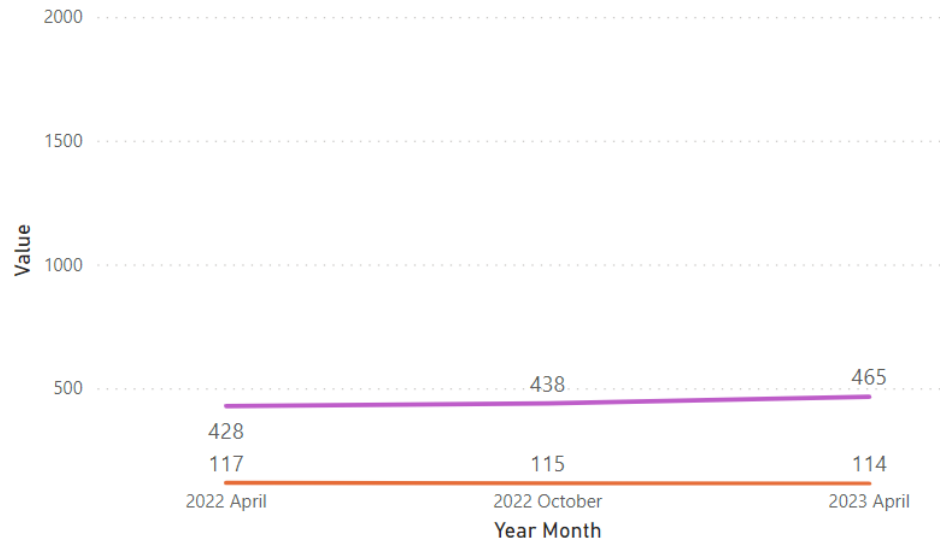


Year Month	Community Guide	Electronic Home-Based Services	Employment and Community Transportation	Peer Mentoring
2018 May	1	0	0	0
2022 April	37	49	7	2
2022 October	28	93	10	0
2023 April	15	111	18	1

PROVIDER DATA SUMMARY – May 2023

Distinct Provider Count

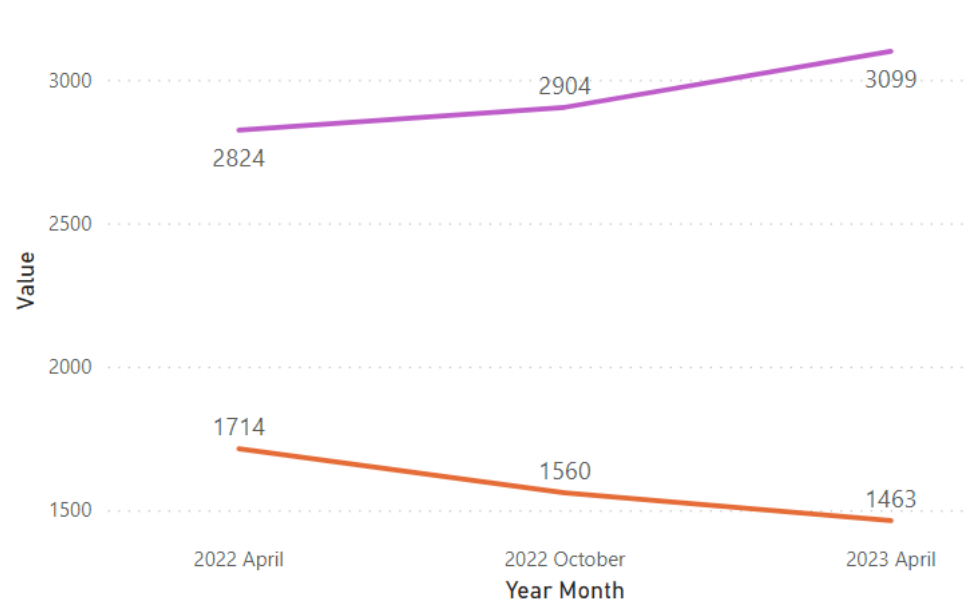
Provider ● Group Residential <5 ● Group Residential 5+



Year Month	Group Residential <5	Group Residential 5+
2022 April	428	117
2022 October	438	115
2023 April	465	114

Distinct Individual Count

Provider ● Group Residential <5 ● Group Residential 5+



Year Month	Group Residential <5	Group Residential 5+
2022 April	2824	1714
2022 October	2904	1560
2023 April	3099	1463

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REGIONAL DATA

In order to increase a provider's ability to consider service expansion, this section reports availability across four subareas in each region. The data is based on the numbers and lettering detailed below. In addition, these subareas are incorporated into the Baseline Measurement Tool for easy sorting.

Method: The data used in the development of this section derives from the 4/30/22 Baseline Measurement Tool. Data is transferring from the 5/10/18, 4/30/22, and 10/31/22 data tabs using Power Bi to determine provider counts per service by the following regions. (Report ID DR0058)

Region I

1-A	1-B	1-C	1-D
Caroline County	Augusta County	Harrisonburg City	Nelson County
Fredericksburg City	Highland County	Rockingham County	Louisa County
King George County	Staunton City	Frederick County	Albemarle County
Spotsylvania County	Waynesboro City	Page County	Charlottesville City
Stafford County	Alleghany County	Shenandoah County	Fluvanna County
Culpeper County	Covington City	Warren County	Greene County
Madison County	Bath County	Winchester City	Amherst County
Orange County	Buena Vista City	Clarke County	Appomattox County
Fauquier County	Lexington City		Bedford County
Rappahannock County	Rockbridge County		Campbell County
			Lynchburg City

Region II

2-A	2-B	2-C	2-D
Alexandria City	Fairfax City	Loudoun County	Manassas City
Arlington County	Fairfax County		Manassas Park City
	Falls Church City		Prince William County

Region III

3-A	3-B	3-C	3-D
Botetourt County	Franklin County	Carroll County	Buchanan County
Craig County	Danville City	Galax City	Russell County
Roanoke City	Pittsylvania County	Grayson County	Tazewell County
Roanoke County	Henry County	Bland County	Dickenson County
Salem City	Martinsville City	Wythe County	Bristol City
Giles County	Halifax County	Floyd County	Washington County
Montgomery County	Mecklenburg County	Pulaski County	Smyth County
	Brunswick County	Radford City	Lee County
	Patrick County		Norton City
			Scott County
			Wise County

Region IV

4-A	4-B	4-C	4-D
Chesterfield County	Amelia County	Charlotte County	Dinwiddie County
Colonial Heights City	Buckingham County	Lunenburg County	Greensville County
Hanover County	Cumberland County	Nottoway County	Hopewell City
Charles City County	Goochland County	Prince Edward County	Petersburg City
Henrico County	Powhatan County	Emporia City	Prince George County
New Kent County			Surry County
Richmond City			Sussex County

Region V

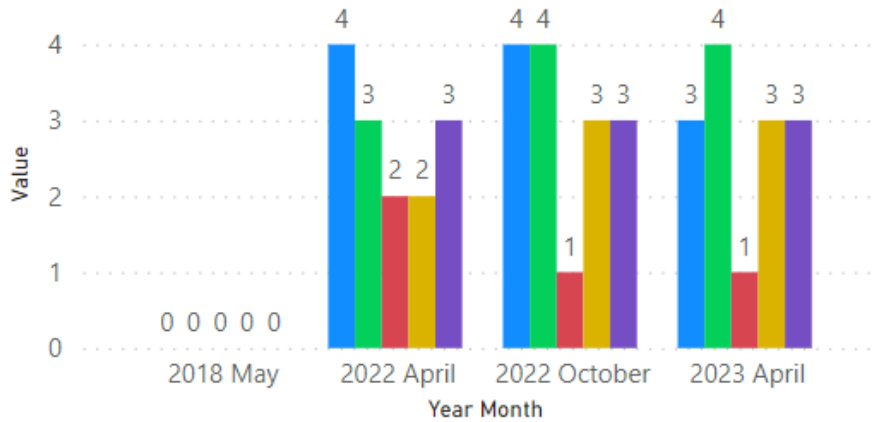
5-A	5-B	5-C	5-D
Essex County	Accomack County	James City County	Chesapeake City
Gloucester County	Northampton County	Poquoson City	Norfolk City
King and Queen County		Williamsburg City	Portsmouth City
King William County		York County	Virginia Beach City
Lancaster County		Hampton City	Franklin City
Mathews County		Newport News City	Isle of Wight County
Middlesex County			Southampton County
Northumberland County			Suffolk City
Richmond County			
Westmoreland County			

If you would like to see service change in a particular locality or area, apply filters in the Baseline Measurement Tool to explore service change across the sub-regions listed above. The following data reflect provider change per service at the regional level.

<--- Location--->				<---		
DBHDS Region	Sub Region	CSB	City/County	BI waiver	FIS waiver	C waiver
1	1-A	RapA	Caroline County	0	12	3
1	1-A	RapA	Fredericksburg City	2	13	3
1	1-A	RapA	King George County	0	6	2
1	1-A	RapA	Spotsylvania County	3	82	21
1	1-A	RapA	Stafford County	3	75	18
1	1-A	RapR	Culpeper County	1	20	8
1	1-A	RapR	Fauquier County	0	32	5
1	1-A	RapR	Madison County	0	4	1
1	1-A	RapR	Orange County	2	27	4
1	1-A	RapR	Rappahannock County	0	2	9
1	1-B	ALLE	Alleghany County	0	12	3

Benefits Planning Providers by Year, Month and DBHDS Region

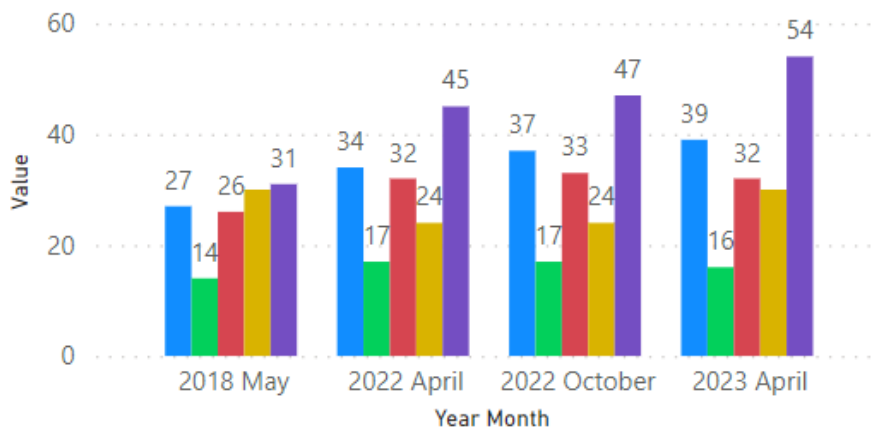
Region 1 2 3 4 5



Year Month	1	2	3	4	5
2018 May	0	0	0	0	0
2022 April	4	3	2	2	3
2022 October	4	4	1	3	3
2023 April	3	4	1	3	3

Community Engagement Providers by Year, Month and DBHDS Region

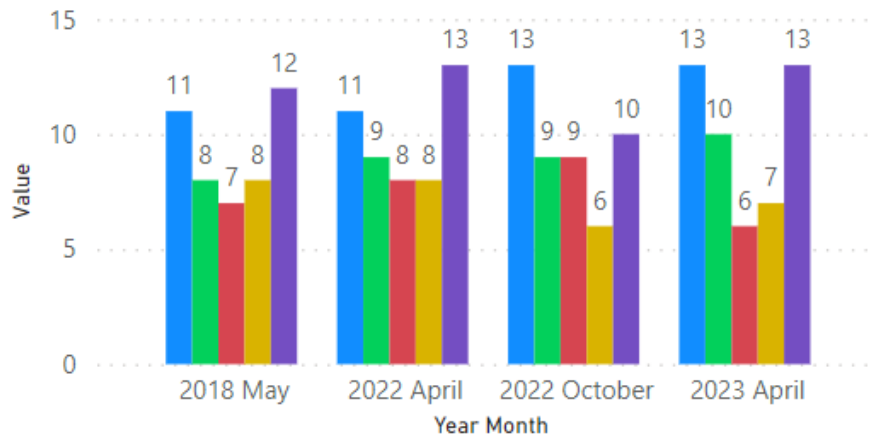
Region 1 2 3 4 5



Year Month	1	2	3	4	5
2018 May	27	14	26	30	31
2022 April	34	17	32	24	45
2022 October	37	17	33	24	47
2023 April	39	16	32	30	54

Community Coaching Providers by Year, Month and DBHDS Region

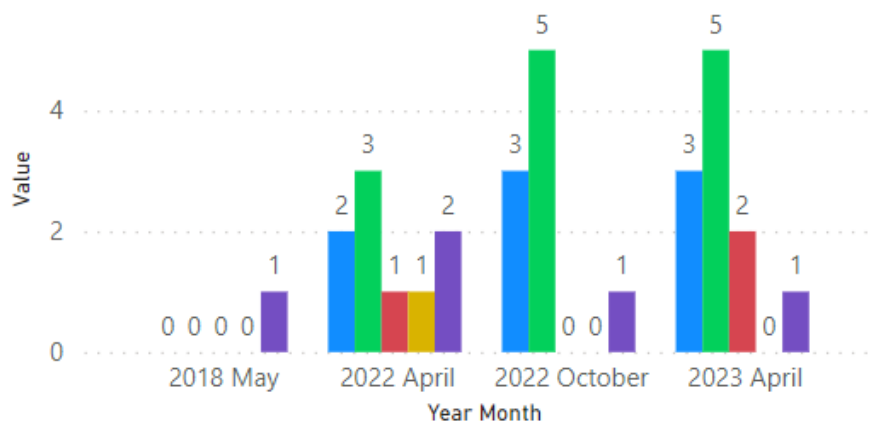
Region ● 1 ● 2 ● 3 ● 4 ● 5



Year Month	1	2	3	4	5
2018 May	11	8	7	8	12
2022 April	11	9	8	8	13
2022 October	13	9	9	6	10
2023 April	13	10	6	7	13

Community Guide Providers by Year, Month and DBHDS Region

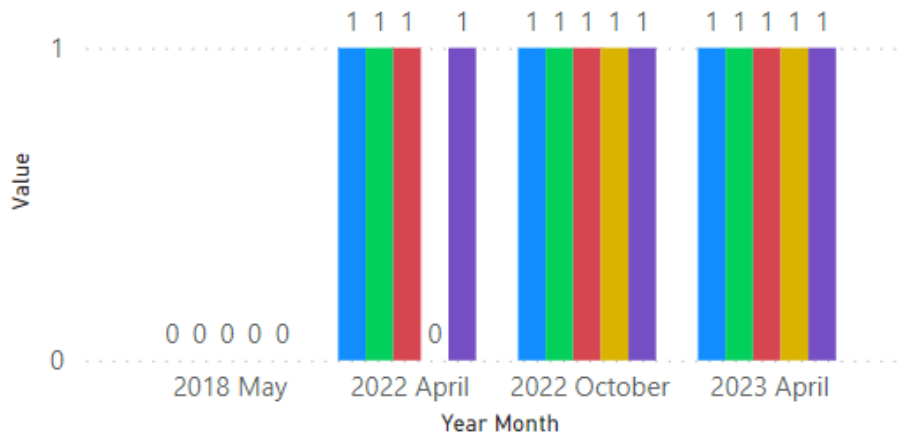
Region ● 1 ● 2 ● 3 ● 4 ● 5



Year Month	1	2	3	4	5
2018 May	0	0	0	0	1
2022 April	2	3	1	1	2
2022 October	3	5	0	0	1
2023 April	3	5	2	0	1

Electronics Home Based Service Providers by Year, Month and DBHDS Region

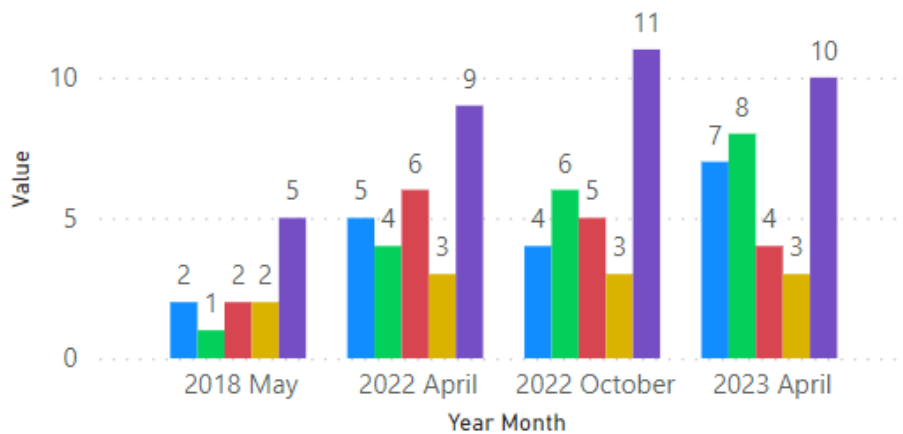
Region 1 2 3 4 5



Year Month	1	2	3	4	5
2018 May	0	0	0	0	0
2022 April	1	1	1	0	1
2022 October	1	1	1	1	1
2023 April	1	1	1	1	1

Independent Living Supports Providers by Year, Month and DBHDS Region

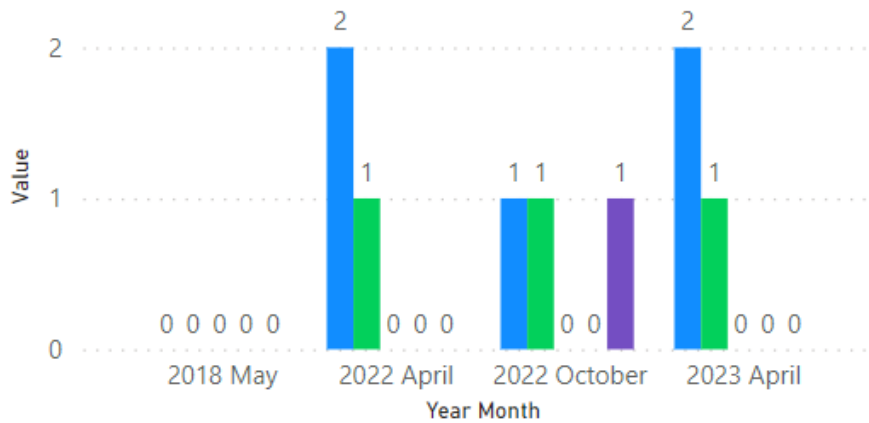
Region 1 2 3 4 5



Year Month	1	2	3	4	5
2018 May	2	1	2	2	5
2022 April	5	4	6	3	9
2022 October	4	6	5	3	11
2023 April	7	8	4	3	10

Employment and Community Transportation Providers by Year, Month and DBHDS Region

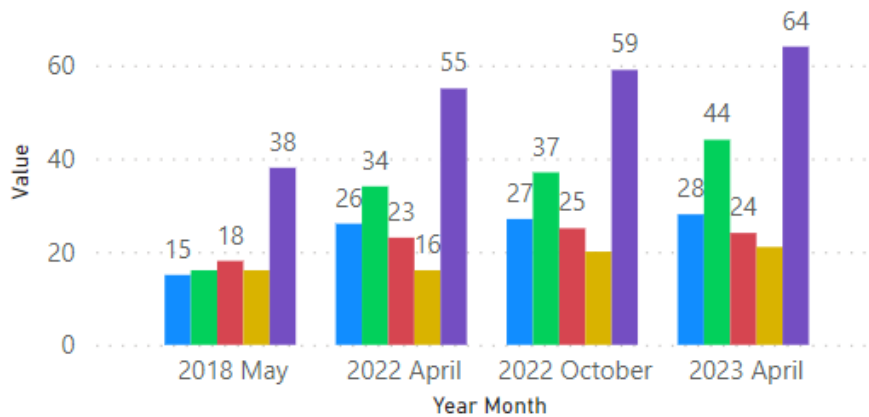
Region ● 1 ● 2 ● 3 ● 4 ● 5



Year Month	1	2	3	4	5
2018 May	0	0	0	0	0
2022 April	2	1	0	0	0
2022 October	1	1	0	0	1
2023 April	2	1	0	0	0

In-home Supports Providers by Year, Month and DBHDS Region

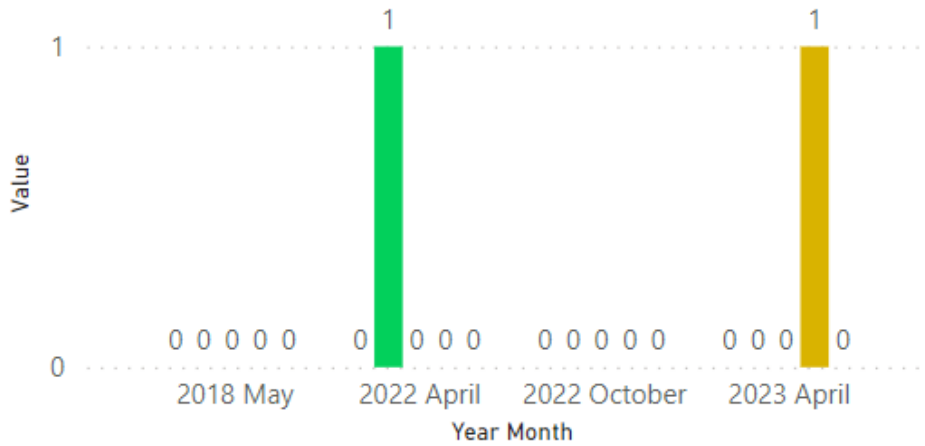
Region ● 1 ● 2 ● 3 ● 4 ● 5



Year Month	1	2	3	4	5
2018 May	15	16	18	16	38
2022 April	26	34	23	16	55
2022 October	27	37	25	20	59
2023 April	28	44	24	21	64

Peer Mentoring Providers by Year, Month and DBHDS Region

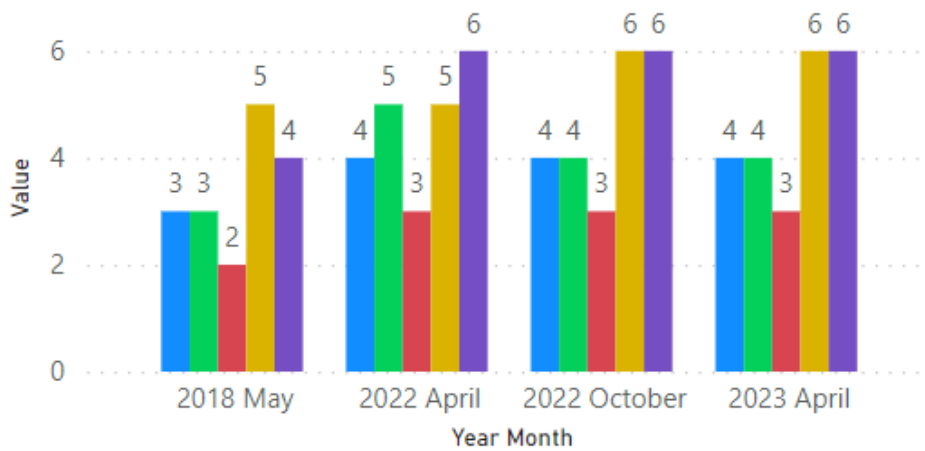
Region ● 1 ● 2 ● 3 ● 4 ● 5



Year Month	1	2	3	4	5
2018 May	0	0	0	0	0
2022 April	0	1	0	0	0
2022 October	0	0	0	0	0
2023 April	0	0	0	1	0

Supported Living Providers by Year, Month and DBHDS Region

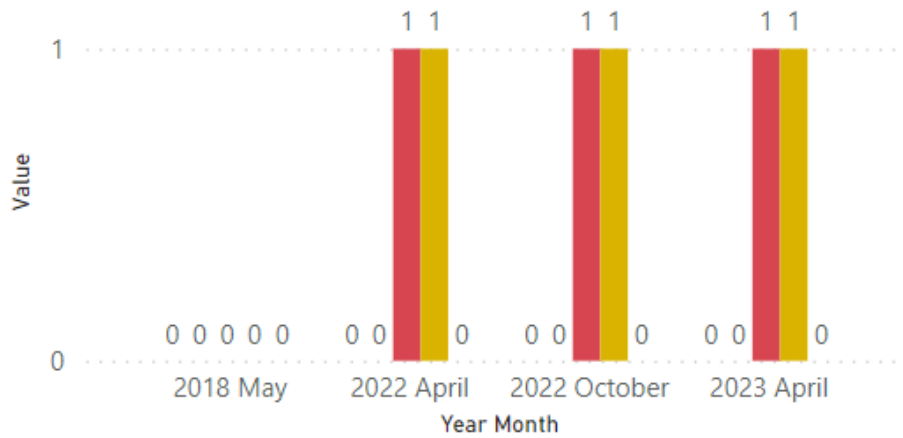
Region ● 1 ● 2 ● 3 ● 4 ● 5



Year Month	1	2	3	4	5
2018 May	3	3	2	5	4
2022 April	4	5	3	5	6
2022 October	4	4	3	6	6
2023 April	4	4	3	6	6

Shared Living Providers by Year, Month and DBHDS Region

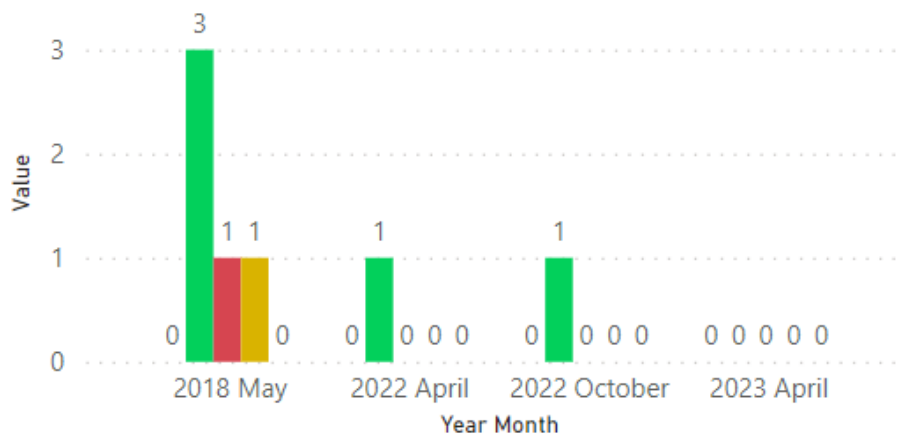
Region ● 1 ● 2 ● 3 ● 4 ● 5



Year Month	1	2	3	4	5
2018 May	0	0	0	0	0
2022 April	0	0	1	1	0
2022 October	0	0	1	1	0
2023 April	0	0	1	1	0

Crisis Support Service Providers by Year, Month and DBHDS Region

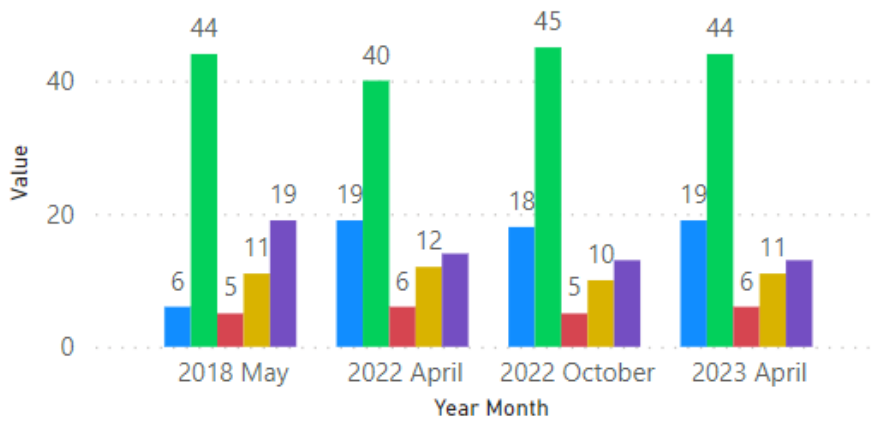
Region ● 1 ● 2 ● 3 ● 4 ● 5



Year Month	1	2	3	4	5
2018 May	0	3	1	1	0
2022 April	0	1	0	0	0
2022 October	0	1	0	0	0
2023 April	0	0	0	0	0

Private Duty Nursing Providers by Year, Month and DBHDS Region

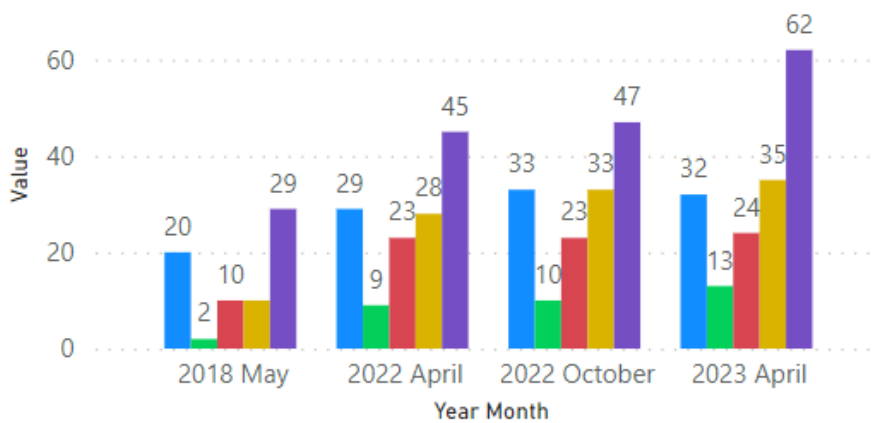
Region ● 1 ● 2 ● 3 ● 4 ● 5



Year Month	1	2	3	4	5
2018 May	6	44	5	11	19
2022 April	19	40	6	12	14
2022 October	18	45	5	10	13
2023 April	19	44	6	11	13

Sponsored Residential Providers by Year, Month and DBHDS Region

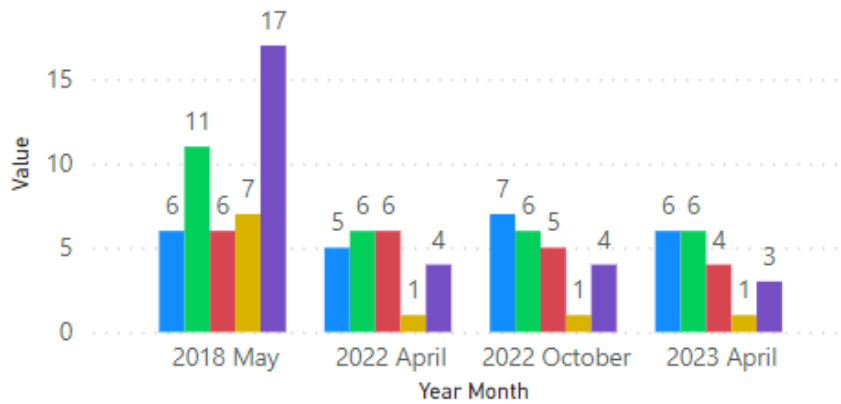
Region ● 1 ● 2 ● 3 ● 4 ● 5



Year Month	1	2	3	4	5
2018 May	20	2	10	10	29
2022 April	29	9	23	28	45
2022 October	33	10	23	33	47
2023 April	32	13	24	35	62

Skilled Nursing Providers by Year, Month and DBHDS Region

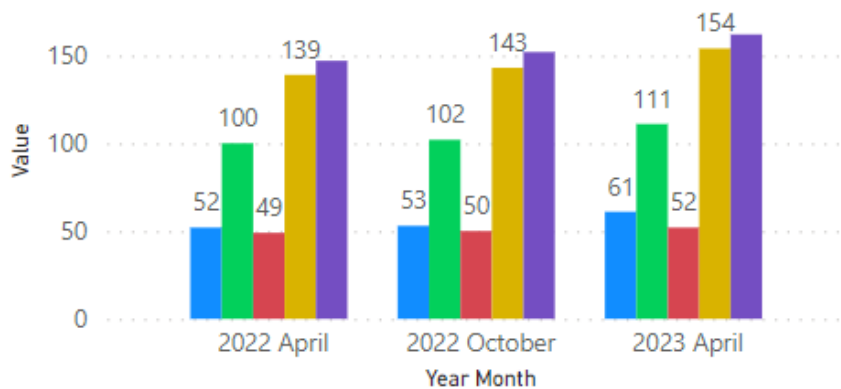
Region ● 1 ● 2 ● 3 ● 4 ● 5



Year Month	1	2	3	4	5
2018 May	6	11	6	7	17
2022 April	5	6	6	1	4
2022 October	7	6	5	1	4
2023 April	6	6	4	1	3

Group Residential <5 Providers by Year, Month and DBHDS Region

Region ● 1 ● 2 ● 3 ● 4 ● 5



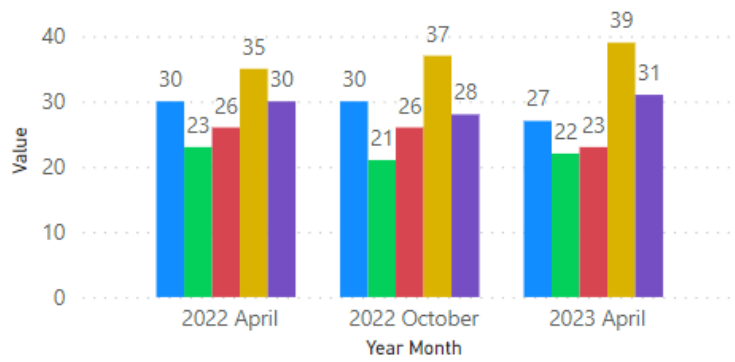
Year Month	2	3	4	5
2022 April	100	49	139	147
2022 October	102	50	143	152
2023 April	111	52	154	162

Year Month	1
2022 April	52
2022 October	53
2023 April	61

PROVIDER DATA SUMMARY – May 2023

Group Residential 5+ Providers by Year, Month and DBHDS Region

Region 1 2 3 4 5



Year Month	1	2	3	4	5
2022 April	30	23	26	35	30
2022 October	30	21	26	37	28
2023 April	27	22	23	39	31

IDENTIFIED GAPS

Provider Development leads five Regional Support Teams (RSTs) designed to provide support with ensuring informed choice and with removing barriers to more integrated service options across Virginia. This section highlights findings from RST processes.

DBHDS has integrated the RST referral process into the Waiver Management System to ease communication, tracking, and data reporting. RST barrier data is included in this Provider Data Summary report. Moving RST processes into WaMS is expected to ease communication across involved parties and enhance reporting capabilities.

The barriers for the most integrated services are evaluated for frequency and location. The charts below provide details on eight themes identified in the RST referral process and the distribution across regions during the 3rd and 4th quarters FY23 RST reports. The data results are consolidated into the categories provided. Barrier counts listed below are not inclusive of all possible barriers and may be duplicated across referrals. These charts represent the frequency a barrier was reported by region, upon initial referral, within the desired region, and within one of five given themes.

Method: The data used in this section is derived from the 3rd and 4th quarters FY23 RST reports by combining and categorizing the results in the Barriers Section for each Region.

Barrier Themes

No integrated residential provider operating in desired area

Includes: there are no known providers of integrated residential services operating in the region (i.e. independent living for BI waiver, in-home support services, supported living, sponsored residential, group home 4 or fewer)

Lack of provider at referral (other than integrated residential)

Includes: Services and activities unavailable in desired location; Professional Behavioral staff-Psychiatric, PBS facilitator, Applied Behavioral Analyst, or other specialist unavailable; Professional Behavioral staff-Dental, nursing or any medical specialist unavailable

Provider available, but access delayed

Includes: Home modifications, delayed licensing, HCBS compliance, etc.

Provider/setting match

Includes: Provider has determined placement is not a good match provider is not willing/able to support individual; Service/Provider Development or Loss-Construction/Renovations/Environmental Modifications/Staffing/On-boarding/Licensing; Community location is not adapted for physical access (not wheelchair accessible or ADA compliant)

Lack of behavioral expertise

Includes: Direct Support Staff-may not have experience or demonstrate competency to provide support with behavioral expertise

PROVIDER DATA SUMMARY – May 2023

Lack of medical expertise

Includes: Direct Support Staff-may not have experience or demonstrate competency to provide support with medical expertise

Lack of mental health expertise

Includes: Direct Support Staff-may not have experience or demonstrate competency to provide support with mental health expertise

Individual/SDM Choice

Includes: Individual/ SDM/LG chooses less integrated option; Individual/Substitute Decision Maker (SDM)/Legal Guardian (LG) not interested in discussing/exploring options/refuses supports; Individual/SDM/LG does not choose provider after visit/still exploring community options
Construction/Renovations/Environmental Modifications/Staffing/On-boarding/Licensing

Regional RST Barrier Data by Service (Q3 and Q4 FY22)

The following table provides data related to the primary barriers reported in Q3 and Q4 FY23. 13 referrals were impacted by system enhancements made during the reporting period and could not be attributed to specific services. As seen in past reports, individual/SDM choice continues to be the most frequently reported barrier accounting for 34% of all barriers reported.

Barrier to Service	Considered Service Option	SFY Quarter RST Requested Date	Region I	Region II	Region III	Region IV	Region V	Total
Individual/SDM Choice	Total		6	13	6	6		31
	Group Home Residential (4 or fewer)	Total	3	5	2	4		14
	Group Home Residential (4 or fewer)	2023 Q3		2				2
	Group Home Residential (4 or fewer)	2023 Q4	3	3	2	4		12
	Independent Living Supports	Total		1				1
	Independent Living Supports	2023 Q4		1				1
	In-Home Support Services	Total		2				2
	In-Home Support Services	2023 Q4		2				2
	Shared Living	Total		2				2
	Shared Living	2023 Q3		1				1
	Shared Living	2023 Q4		1				1
	Skilled Nursing	Total			1			1
	Skilled Nursing	2023 Q4			1			1
	Sponsored Residential	Total	3	1	3	1		8
	Sponsored Residential	2023 Q4	3	1	3	1		8
	Supported Living	Total		1				1
	Supported Living	2023 Q4		1				1
	Therapeutic Consultation	Total		1		1		2
	Therapeutic Consultation	2023 Q3		1				1
	Therapeutic Consultation	2023 Q4				1		1
Lack of behavioral expertise	Total		5	3		2		10
	CD Personal Assistance Services	Total	1					1
	CD Personal Assistance Services	2023 Q3	1					1
	Group Home Residential (4 or fewer)	Total	3	2		2		7
	Group Home Residential (4 or fewer)	2023 Q3	1	2		1		4
	Group Home Residential (4 or fewer)	2023 Q4	2			1		3
	Sponsored Residential	Total	1					1
	Sponsored Residential	2023 Q4	1					1
	Therapeutic Consultation	Total		1				1
	Therapeutic Consultation	2023 Q3		1				1

PROVIDER DATA SUMMARY – May 2023

Lack of medical expertise	Total			5	2		7		
	Group Home Residential (4 or fewer)	Total		4	2		6		
	Group Home Residential (4 or fewer)	2023 Q3		3			3		
	Group Home Residential (4 or fewer)	2023 Q4		1	2		3		
	Sponsored Residential	Total		1			1		
	Sponsored Residential	2023 Q4		1			1		
	Total			1			1		
	Group Home Residential (4 or fewer)	Total		1			1		
	Group Home Residential (4 or fewer)	2023 Q4		1			1		
Lack of provider at referral (other than integrated residential)	Total			2	5	4	1	12	
	CD Personal Assistance Services	Total		1				1	
	CD Personal Assistance Services	2023 Q4		1				1	
	Community Engagement	Total		1				1	
	Community Engagement	2023 Q3		1				1	
	Group Home Residential (4 or fewer)	Total		1		1		2	
	Group Home Residential (4 or fewer)	2023 Q3		1				1	
	Group Home Residential (4 or fewer)	2023 Q4				1		1	
	Independent Living Supports	Total				1		1	
	Independent Living Supports	2023 Q4				1		1	
	In-Home Support Services	Total			1			1	
	In-Home Support Services	2023 Q4			1			1	
	Skilled Nursing	Total					1	1	
	Skilled Nursing	2023 Q3					1	1	
	Sponsored Residential	Total		1	2	2		5	
	Sponsored Residential	2023 Q3			1	1		2	
	Sponsored Residential	2023 Q4		1	1	1		3	
No integrated residential provider operating in desired area	Total			2		1	1	4	
	Group Home Residential (4 or fewer)	Total		1				1	
	Group Home Residential (4 or fewer)	2023 Q4		1				1	
	Sponsored Residential	Total		1		1	1	3	
	Sponsored Residential	2023 Q3		1		1		2	
	Sponsored Residential	2023 Q4					1	1	
Pre System Update	Total			2	3	2	5	1	13
	Group Home Residential (4 or fewer)	Total		1	1	2	5	1	10
	Group Home Residential (4 or fewer)	2023 Q3		1	1	2	5	1	10
	Sponsored Residential	Total			2				2
	Sponsored Residential	2023 Q3			2				2
	Supported Living	Total		1					1
	Supported Living	2023 Q3		1					1
Provider available, but access delayed	Total			1			1	1	3
	Group Home Residential (4 or fewer)	Total						1	1
	Group Home Residential (4 or fewer)	2023 Q3						1	1
	Sponsored Residential	Total		1			1		2
	Sponsored Residential	2023 Q3		1					1
	Sponsored Residential	2023 Q4					1		1
Provider/setting match	Total			1	3	2	4		10
	Crisis Support Services	Total					1		1
	Crisis Support Services	2023 Q4					1		1
	Group Home Residential (4 or fewer)	Total		2	1	2			5
	Group Home Residential (4 or fewer)	2023 Q4		2	1	2			5
	Sponsored Residential	Total		1	1	1			3
	Sponsored Residential	2023 Q3		1					1
	Sponsored Residential	2023 Q4				1	1		2
	Supported Living	Total		1					1
	Supported Living	2023 Q4		1					1
Total				17	25	21	25	3	91

Priority Services as of May 2023

Sub Region	Benefits Planning	Community Coaching	Community Engagement	Community Guide	Electronic Home-Based Services	Employment and Community Transportation	Independent Living Supports	In-home Supports	Peer Mentoring	Shared Living	Supported Living	Crisis Support Services	Private Duty Nursing	Skilled Nursing	Sponsored Residential	Group Residential <5	Group Residential 5+
SubRegional Totals - Distinct																	
1-A	3	3	12	2	1	0	3	11	0	0	1	0	15	1	7	24	8
1-B	0	3	11	1	1	0	1	7	0	0	0	0	0	0	10	8	2
1-C	3	6	14	0	1	2	2	8	0	0	3	0	3	4	8	13	11
1-D	0	6	16	0	1	0	2	13	0	0	0	0	1	2	23	23	10
2-A	2	0	4	0	1	0	2	15	0	0	3	0	3	1	2	10	7
2-B	3	10	11	4	1	1	5	30	0	0	3	0	29	2	9	72	12
2-C	2	1	6	1	1	0	3	12	0	0	0	0	12	2	4	13	2
2-D	2	3	6	3	1	1	4	22	0	0	0	0	23	4	7	42	5
3-A	0	3	13	0	0	0	3	12	0	0	0	0	3	2	11	12	6
3-B	1	4	17	2	1	0	1	15	0	1	2	0	0	1	17	29	11
3-C	0	2	8	0	0	0	0	7	0	0	1	0	2	1	9	8	5
3-D	0	0	8	0	1	0	0	5	0	0	0	0	3	1	8	12	6
4-A	3	6	22	0	1	0	3	18	1	1	6	0	8	1	30	118	31
4-B	0	0	5	0	0	0	0	4	0	0	0	0	0	0	6	7	3
4-C	0	0	5	0	0	0	0	2	0	0	0	0	1	0	4	9	4
4-D	0	3	12	0	0	0	0	7	0	0	0	0	4	0	15	55	13
5-A	1	0	8	1	1	0	0	8	0	0	2	0	2	2	11	14	7
5-B	0	1	3	0	0	0	0	1	0	0	1	0	0	0	3	4	2
5-C	1	6	17	0	1	0	2	22	0	0	1	0	4	1	30	22	7
5-D	2	9	39	0	1	0	8	52	0	0	2	0	12	1	50	128	17

Priority Services and related Regions	
Benefits Planning – Regions 3, 4, and 5	Peer Mentoring - Regions 1, 2, 3, 4, and 5
Community Guide – Regions 1, 3, 4 and 5	Shared Living - Regions 1, 2, 3, 4, and 5
Electronic Home-Based Supports – Regions 1, 2, 3, 4, and 5	Supported Living - Regions 1, 2, 3, 4, and 5
Employment and Community Transp – Regions 1, 2, 3, 4, and 5	Crisis Support Services - Regions 1, 2, 3, 4, and 5
Independent Living Supports – Regions 3, 4, and 5	Skilled Nursing - Regions 1, 3, 4 and 5