

2020 VA's Plan to Increase Independent Living Options - Dashboard - 3rd Quarter FY 2020

Goal	Strategy	ID	ACTION/ INTENDED OUTCOME	LEAD AGENCY/ OTHERS INVOLVED	Projected Start Date	Projected Completion Date	Status	STATUS/ACTUAL OUTCOMES
1	1.1.	1.1.1.	The set aside of 127 VHDA-administered Housing Choice Vouchers will be reviewed annually by 7/31 to examine where VHDA can increase the 127 DD vouchers based on: 1. whether federal funding permits new vouchers and 2. whether the current 127 are maintained at 95 % lease up. <ul style="list-style-type: none"> • Maintain high (approx. 95%) utilization of current VHDA preference vouchers. Apply for additional Mainstream Vouchers in 2020. • If new Mainstream Vouchers are awarded, VHDA will consider a capped preference for some additional vouchers for the target population. 	VHDA/DBHDS	Jan-20	Dec-20		Current utilization is at 94%
1	1.1.	1.1.2.	Review voucher placements and identify underserved localities across the state. Perform additional outreach to increase voucher utilization by the target population. <ul style="list-style-type: none"> • Three localities identified in 2019 receive intensive outreach. • Target population's referrals increase 50% across these three localities by 12/20. • Target population's voucher utilization increases at least 25% across these five localities by 12/20. 	DBHDS/VHDA	Jan-20	Dec-20		Housing Coordinators selected the following VHDA service areas and developed targeted outreach plans to increase referrals: Winchester City and Shenandoah County (served by Northwestern CSB); Lee, Scott & Wise Counties (served by Planning District 1 Behavioral Health Services); and Rockbridge County (served by Rockbridge Area CSB). During the last quarter, the Housing Coordinators completed multiple outreach efforts for specific areas identified as underserved localities across the state. Housing Coordinators hosted housing information sessions available state wide, sent email blasts about new resources, and attended resource fairs, parent and family meetings, support coordination meetings, provider roundtables, etc. The March 6th Region 2 housing information session for individuals and families at Northwest CSB was postponed due to minimal attendance. The Region 2 Housing Coordinator followed up directly with the two participants who signed up to attend. There were no new referrals from the Northwest CSB service area in the third quarter. However, four of the five referrals reported in Q2 leased up, and an additional (sixth) referral was actually received in Q2 that is in the housing search process. In February, the Region 3 Housing Coordinator met with Arc of the New River Valley, REACH staff and area advocates to collaboratively plan a Housing Information Session for the city of Radford and the surrounding New River Valley communities. The event was scheduled for May 20 but has been canceled due to Virginia's Stay in Place Order enacted until June 10 to combat the spread of COVID-19. The event will be rescheduled. There were no additional referrals for the New River Valley CSB this quarter, however DBHDS Flexible Funds assisted a person who accessed a mainstream rental assistance voucher.
1	1.2	1.2.1.	Encourage local PHAs in areas where there is high demand from the target population and no alternative housing resources to affirmatively serve the Settlement Agreement population. <ul style="list-style-type: none"> • Convene meeting with PHAs to: <ul style="list-style-type: none"> o Encourage development of vouchers w/ admissions preferences o Review state resources that PHAs can leverage o Provide technical assistance to support and improve local partnerships o Discuss opportunities to engage in state supportive housing initiatives o Share best practices for partnering on Mainstream Vouchers • Encourage local applications for 2020 Mainstream Vouchers (if NOFA is released) 	DBHDS/ DHCD, VHDA, DMAS	Jan-20	Dec-20		No update this quarter.
1	1.2	1.2.2	Review utilization of local preference vouchers and identify underserved localities statewide. Perform additional outreach to increase target population's voucher utilization. <ul style="list-style-type: none"> • Continue intensive outreach to five current localities and add one new locality • Increase referrals to these localities 50% by 12/20 • Increase voucher utilization in these localities 25% by 12/20, where vouchers are available. 	DBHDS/PHAs	Jan-20	Dec-20		Housing Coordinators have discussed and devised a plan to reach out to new PHA's in the next plan year, with efforts to expand the State Rental Assistance Program (SRAP), and continue increase voucher utilization with new and existing local PHA placements.

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1	1.3	1.3.1.	<p>Provide 9% LIHTC and 4% tax exempt bond program incentives to encourage developers to construct and rehabilitate units that are available on a preferential basis to the target population.</p> <ul style="list-style-type: none"> • 29 properties funded in the 2019 competitive round will produce approximately 183 units required to provide the leasing preference. Approximately 50% will target individuals in the DOJ Settlement Agreement population. <ul style="list-style-type: none"> o The 29 includes forward funded deals from innovation, new construction and ASH. • Another 18 TE 4% properties will be producing an additional 270 anticipated units. Approximately 50% will target individuals in the DOJ Settlement Agreement population. (It should be noted this level of 4% credit activity is unusually high and not likely to continue in future years) 	VHDA	Nov-19	Mar-20		<ul style="list-style-type: none"> • VHDA received 9% competitive round applications in March 2020. These applications are currently under review. • 68 (preference) units have received a 2020 reservation of 4% credits.
1	1.3	1.3.2.	<p>Provide LIHTC competitive program incentives to encourage developers to construct and rehabilitate units and provide a preference for the target population</p> <p>Deleted in 2018</p>	VHDA	Delete	Delete		Deleted
1	1.3	1.3.3.	<p>Make LIHTCs available in a special pool to developers providing accessible units that may have project-based vouchers in integrated settings that must provide preferential leasing to the target population for up to 25% of the units.</p> <ul style="list-style-type: none"> • Accessible Supportive Housing (ASH) LIHTCs were awarded to 4 developments with 251 total units. 26 units projected for 2020. 	VHDA	Jan-19	Jun-20		No update this quarter.
1	1.3	1.3.4	<p>Provide targeted outreach to owners of existing LIHTC properties with units appropriate to the needs of the target population, and encourage them to provide preferential leasing to the target population.</p> <p>Deleted in 2018</p>	VHDA	Delete	Delete		Deleted
1	1.3	1.3.5	<p>Make capital subsidy available to developments where there is an effective demand and available supportive services.</p> <p>Deleted in 2020 plan. DBHDS will pursue capital investment in partnership with state and local affordable housing funding cycles, allowing for leveraging of other state, federal and local funding. See Item 2.1.4.</p>	DBHDS	Delete	Delete		Deleted

1	1.3	1.3.6	<p>Explore opportunities to create project-based subsidy where there is an effective demand and available supportive services.</p> <ul style="list-style-type: none"> Issue a contract to a PHA for at least one project-based SRAP award of 5-10 certificates to a PHA in an area with effective demand and available supportive services. Revise SRAP-PBRA guidance to increase the types of projects that can receive assistance and to streamline the administration of the resource. 	DBHDS	Jan-20	Dec-20		<p>The Prince William County Office of Housing & Community Development executed an amendment to the SRAP Project-Based Rental Assistance Contract for three additional CHDI units, bringing the total to 8 units. The remaining units will be added once purchased, inspected, and accessibility modifications are completed. Currently, five units are occupied by individuals in the target population and three individuals are in the process of being approved to occupy three more units.</p> <p>The Region 2 Housing Coordinator worked with Fairfax County Redevelopment and Housing Authority (FCRHA) and Wesley Housing to conditionally commit project-based SRAP in four units at The Arden, a LIHTC project in Fairfax County. The four units will consist of two, one bedroom units and two, two bedroom units. One of each unit size will be fully UFAS compliant. FCRHA will issue full commitment of project-based SRAP upon construction completion, when the project secures a certificate of occupancy.</p> <p>The DBHDS Office of Community Housing, FCRHA, and the Vice President of SCG met with representatives of City Center NoVA in January 2020 to discuss a potential partnership between SCG and City Center NoVA, whereby City Center NoVA would offer social, educational and recreational programming to residents of Arrowbrook Apartments, including those with and without developmental disabilities. SCG is currently reviewing the terms a proposed MOU with City Center NoVA.</p>
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1	1.4	1.4.1.	<p>Continue to administer the State Rental Assistance Program.</p> <ul style="list-style-type: none"> Continue to manage contracts with fifteen PHAs to administer 576 SRAP certificates funded in the base budget through FY20 Engage at least 2 new PHAs and several existing PHAs to administer additional SRAP certificates, including any new FY21 SRAP funding, should it be awarded. State budget includes funding for additional SRAP for FY21 and FY22. 	DBHDS	Jan-20	Dec-20		<p>The DBHDS Office of Community Housing (OCH) met with the Winchester Department of Social Services (DSS) in January to introduce SRAP to the DSS office that administers the Housing Choice Voucher program and gauge interest in becoming a SRAP partner agency. Winchester DSS declined to participate at this time, indicating it does not have the infrastructure to perform certain functions such as making payments to landlords.</p> <p>Hopewell RHA provided a proposal to DBHDS OCH to serve as a SRAP partner in the cities of Hopewell and Richmond, contingent upon funding to hire a housing specialist to specifically coordinate SRAP activities. DBHDS OCH is currently examining this proposal and gathering input from the DBHDS procurement office to determine the most appropriate mechanism to support start-up funding.</p> <p>OCH has begun analyzing rents, utility subsidies and tenant contributions to develop FY21 funding allocations for SRAP partners. The Governor's FY21 and FY22 budget for 350 new rental assistance slots in SRAP was approved by the General Assembly in early March. However, the recent COVID-19 outbreak is likely to result in changes to the FY21 and FY22 SRAP budget, if funds are needed to address the impact of the virus in other budget areas.</p> <p>OCH has issued guidance to SRAP partner agencies on SRAP core functions that partner agencies must prioritize during the COVID-19 outbreak. These core functions include (1) performing interim income adjustments for participants that have experienced income loss, (2) making subsidy payments to landlords who have SRAP contracts, and (3) conducting eligibility determinations, issuing certificates and approving units for high-risk referrals, including individuals who are homeless, at risk of homelessness, or living in unsafe conditions.</p> <p>OCH also continues to review the SRAP Program Manual and draft revisions. Once this process is completed, the Program Manual will be posted on Town Hall for public comment.</p>

2	2.1.	2.1.1.	Provide targeted outreach to owners of existing multifamily properties with units appropriate to the needs of the target population. Encourage them to provide preferential leasing to the target population. Deleted 2018.	VHDA	Delete	Delete		Deleted
2	2.1.	2.1.2.	Provide LIHTC competitive program incentives to encourage developers to construct and rehabilitate units that meet accessibility and Universal Design standards, and are made available on a preferential basis to the target population. <ul style="list-style-type: none"> Developers agree to providing preferential leasing of the accessible units in their properties to the target population All Developers are informed of this option 	VHDA	Jan-20	Dec-20		No update
2	2.1.	2.1.3.	Provide an LIHTC increase in eligible basis for developments that provide a minimum percentage of housing units for people in target population. Deleted 2018.	VHDA	Delete	Delete		Deleted
2	2.1.	2.1.4.	Provide state-administered capital subsidies to encourage developers to prioritize units for the target population that will meet their needs. <ul style="list-style-type: none"> Explore development of an agreement between DHCD and DBHDS to better coordinate DBHDS capital funding awards with the Affordable and Special Needs Housing (ASNH) funding competition(s). The agreement would require that DBHDS funds be leveraged with other federal, state or local financing and that units financed with DBHDS funds provide a leasing preference to people with developmental disabilities. The agreement would be implemented through a coordinated funding cycle or through a joint application process. 	VHDA, DHCD	Jan-20	Jun-20		DHCD funded two projects during the October 31 Affordable & Special Needs Housing application round that provide units for the IDD population: Spratly House in Newport News (five units) and The Arden Building in Alexandria (four units). The Governor's Office announced the award of these funds in January 2020. As of 3/31/20, Pathway Homes closed on the acquisitions of nine units in the Manassas and Woodbridge areas, including one unit that will be modified to be UFAS compliant. Five of the units are now occupied by individuals in the target population, and three individuals are in the process of being approved to occupy three more units (see Action Item 1.3.6 above). DBHDS modified its Memorandum of Agreement with Prince William County CSB for the Community Housing Development Initiative to permit a higher per unit capital subsidy for UFAS compliant units. The total funding allocation remains unchanged at \$2.5M.
2	2.1.	2.1.5.	Refine LIHTC incentives and state-administered capital subsidies as appropriate to enhance their effectiveness in housing individuals in the target population <ul style="list-style-type: none"> Review current effectiveness of incentives as part of CY2020 QAP update Review of HOME and Trust Fund guidelines prior to Spring 2020 funding round Develop protocols to coordinate between DHCD for developers/owners of non-LIHTC properties; and VHDA for 4% credit recipients; and DBHDS to ensure utilization of preference units. 	VHDA, DHCD	Jan-20	Jun-20		VHDA has determined that since there will be a legislatively mandated comprehensive study of statewide housing policy, the QAP update should wait until completion of this study. Therefore, the 2020 QAP update process has been postponed until CY 2021.
2	2.1	2.1.6	Provide ongoing training to developers on accessibility and Universal Design standards <ul style="list-style-type: none"> Enhanced understanding of and compliance with HUD Section 504 requirements/ADAAG, building code standards and Universal Design standards 	VHDA	Jan-20	Dec-20		No update this quarter.
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2	2.2.	2.2.1	Seek to identify feasible incentives to encourage owners to agree to preferential leasing. Deleted in 2018.	VHDA	Delete	Delete		Deleted
2	2.3.	2.3.1.	Encourage localities to leverage local funding with state capital subsidy incentives for development of units with preferential access to target population. * At least 1 local government provides funding to support developments with units that provide a preference for the target population	DBHDS/DHCD	Jan-20	Dec-20		The DBHDS Office of Housing is currently updating the SRAP Program Manual (see Action Item 1.4.1 above), including the appendix that covers SRAP Project-Based Rental Assistance. One significant proposed update is "Proposals must leverage at least one other source of affordable housing financing, such as Low Income Housing Tax Credits, the Virginia Department of Housing & Community Development's Affordable Housing for Special Needs program, local HOME Investment Partnerships or Community Development Block Grant funds, a local housing trust fund, or other similar sources." This change would create an incentive for localities to leverage local funding and state capital subsidy incentives for development of units with preferential access to target population.
3	3.1.	3.1.1.	Develop communication materials tailored to PHAs, developers, landlords and owners of multifamily properties and individual units. * Produce and distribute 2-3 newsletters/year to PHAs, LIHTC properties and landlords about target population's successes, needs and available resources.	DBHDS/ VHDA, DHCD, DARS, DMAS	Jan-20	Dec-20		The "Housing Happenings" Newsletter was completed and distributed in January to PHAs, housing program administrators, and partners across Virginia. The housing team is currently working on the Spring/Summer edition for May distribution.
3	3.1.	3.1.2.	Develop and update outreach & educational materials to reflect new services and expanded resources that promote the transition to housing (e.g., shared living, community housing guide, new SRAP service areas and project-based options, LIHTC properties, etc.). Materials support: * Targeted outreach to increase voucher utilization (Action Item 1.1.3) * Support coordinator and provider trainings (Action Items 3.2.1 & 3.2.5) * RIT information sessions on housing resources for individuals/families (Action Item 3.2.4) Create communication materials and distribute through targeted outreach, support coordinator trainings, and RIT information sessions.	DBHDS/ VHDA, DHCD, DARS, DMAS	Jan-20	Dec-20		To date, the Housing Team has developed, created and updated outreach and educational materials to reflect new SRAP service areas to include project-based options, LIHTC properties and CHG materials for providers. These documents are being used currently and will be updated as necessary.
3	3.2.	3.2.1.	Educate DD support coordinators about issues in independent housing such as budgets in independent housing, supports needed to live independently, monitoring individuals in independent housing and accessing benefits and regional resources that support independent housing * Conduct at least one webinar for support coordinators throughout the Commonwealth.	DBHDS/ DMAS	June-20	December-20		In response to content research and feedback from the draft presentation, the Supporting Success materials are being expanded to include the development of tools which focus on eviction prevention strategies and seek to increase intervention timeliness. The developmental services housing team is also collaborating with DBHDS RSS and CRC staff to develop guidance which will assist support coordinators with incorporating housing goals in planning.
3	3.2.	3.2.2.	Develop an updated on-line training module for DD support coordinators to reflect the new on-line housing referral and assessment system. * Incorporate a Coordinated Housing Assessment & Referral System module into the existing on-line independent housing training series for support coordinators.	DBHDS	January-20	July-20		No update this quarter.

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3	3.2.	3.2.3.	Regional Implementation Teams conduct targeted information and outreach to individuals, families and support coordinators in areas where housing resources are underutilized to increase referrals for independent housing. <ul style="list-style-type: none"> At least one information session for individuals/families is hosted in each locality identified in 1.1.2 & 1.2.2 Housing resource guides for individuals/families are developed for each locality identified in 1.1.2 At least one tour or open house for individuals/ families is hosted in each locality identified in 1.1.2 	DBHDS/RITs	Jan-20	Dec-20		<p>Region 1: The Region 1 RIT has been impacted by the COVID-19 outbreak and all information sessions have been cancelled at this time.</p> <p>Region 2: The Region 2 RIT was unable to attend two resource fairs in the Winchester area as the COVID-19 outbreak forced the cancellation of these events. The RIT conducted an Independent Living Meet and Greet in January and participants learned about how budgets work. The Independent Living Meet and Greet scheduled for April 2020 has been canceled due to the COVID-19 outbreak. The RIT held a webinar for support coordinators and mental health case managers from Rappahannock Area CSB and Rappahannock-Rapidan CSB on how to prepare and submit a housing referral package and support individuals with the transition to independent housing.</p> <p>Region 3: The Region 3 RIT The Far Southwest RIT continues to support the development of the mobility outpost. The outpost has received its first request for an assistive device and accommodations are underway. The FSW RIT was slated to present housing and independent living resources to the Region 7 Special Education Directors group on March 27th. This event was canceled and will be rescheduled when meetings reconvene.</p> <p>Region 4: The Region 4 RIT has been impacted by the COVID-19 outbreak and all information sessions have been cancelled at this time.</p> <p>Region 5: The Region 5 RIT has been impacted by the COVID-19 outbreak and all information sessions have been cancelled at this time.</p>
3	3.2	3.2.4	RITs lead local/regional efforts to educate PHAs, landlords and housing providers about the need for housing resources <ul style="list-style-type: none"> RIT members support outreach to PHAs and housing providers to: <ol style="list-style-type: none"> make SRAP available in local communities & leverage local, state and tax credit resources to develop independent housing for the Settlement Agreement target population. work with PSH Steering Committee to identify localities/regions with demand and service capacity to generate effective housing-service partnerships 	DBHDS	Jan-20	Jun-20		<p>The Region 1 housing coordinator worked with VHDA and GEM properties to attempt to fill units at Mt. Laurel Apts., worked with case management and Rush homes and Horizon BHA to fill vacant DD unit at Old forest village, worked with Pinecrest apartments in Bedford by marketing 5 vacant units to Rockbridge CSB, Alleghany Highland CSB and Horizon CSB. Region 1 Housing Coordinator and RIT team reviewed and discussed regional vacancies.</p> <p>The Region 2 Housing Coordinator met with the property management and development teams for Ramsey Homes (Alexandria City), Keswick II Apartments (Spotsylvania County), Glenwood Ridge (Richmond City) to discuss the status of these LIHTC developments and available local housing resources that could assist people with developmental disabilities to rent there.</p>
3	3.2	3.2.5	Educate DD waiver service providers who offer independent living supports and in-home supports about how to assist individuals with pre- and post-tenancy supports in housing in accordance with the waiver's allowable activities. <ul style="list-style-type: none"> Conduct at least one webinar for DD Waiver service providers throughout the state. 	DBHDS	Mar-20	Dec-20		No update this quarter.

4	4.1	4.1.1	Develop and promote new community housing guide service for the provision of lease up/tenancy support services <ul style="list-style-type: none"> • Make the DBHDS Independent Housing Curriculum for Community Housing Guides (CHGs) available on the Commonwealth of VA Learning Center • perform targeted outreach to develop at least two providers of CHG services in each region. 	DBHDS/ CSBs	Jan-20	Dec-20		<p>The Community Housing Guide (CHG) workgroup is awaiting approval of the waiver regulations before finalizing the Independent Housing Curriculum Modules for Community Housing Guides. The workgroup is currently developing a provider start-up package that contains regional data on the demand for housing resources, information about waiver billable activities and the billing rate, and the key steps to implement CHG services. The package will be used in CHG provider outreach and recruitment efforts. Meanwhile, OCH has allowed new providers to complete the pilot modules in order to facilitate the development of new CHG providers. The Community Housing Guide workgroup has refined the three Independent Housing Curriculum Modules for Community Housing Guides and supplementary documents in response to the feedback received from the piloted training modules. To date twenty-one people from ten agencies have been issued a Certificate of Completion. COVID-19 has affected Medicaid provider enrollment, and some CHG providers are experiencing delays in getting provider enrollment requests approved.</p>
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4	4.1.	4.1.3.	As community housing guide services become available (see 4.1.1 above), initiate a model partnership between service providers and housing providers in a LIHTC property in at least one region <ul style="list-style-type: none"> Identify at least one LIHTC housing provider, a community housing guide that provides pre-tenancy/tenancy supports, and a service provider that are willing to partner on a supportive housing project Assist the housing provider, service provider and community guide with planning the partnership strategy and developing a MOU. Develop and publish a white paper that describes various model partnerships, including values, business model features, and preliminary outcomes (as they become available). 	DBHDS/ VHDA	Apr-20	Dec-20		See 1.3.6 status above. In Southwest Region, a LIHTC provider, Danville Redevelopment and Housing Authority and a Community Housing guide provider, the Arc of Southside has expressed interest in developing a supportive housing partnership. The first meeting, set for April 7th, was canceled due to stay-in-place guidance and changes in staff availability. A second is being rescheduled.
4	4.1	4.1.4	Obtain input on barriers to housing for the target population and strategies to remove barriers and increase access to local housing resources from key stakeholders. <ul style="list-style-type: none"> Meet quarterly with stakeholders on the Integrated Housing Advisory Committee to identify barriers and strategies, and provide updates on VPIILO plan progress 	DBHDS/ VHDA, DHCD, DMAS, DARS	Jan-20	Dec-20		The IHAC held its quarterly meeting via webconference on January 22, 2020. Key meeting topics included revising the IHAC charter, recruiting new IHAC members, reviewing 2019 VPIILO outcomes, and reviewing the proposed 2020 VPIILO, and updates on the Governor's proposed budget for housing resources for people with developmental disabilities, the HUD 2019 Mainstream Voucher Awards, and the Independent Reviewer's 15th Report. Participants provided input on the 2020 VPIILO items and recommended approval to the Interagency Leadership Team. OCH and the IHAC co-chairs met to draft proposed revisions to the IHAC charter. The proposed revisions have been sent to the Secretary of Health & Human Resources for review.
4	4.2.	4.2.1.	Continue to review DD Waivers to identify potential strategies that will facilitate greater access to independent living and help individuals maintain their housing. <ul style="list-style-type: none"> Assist with finalizing toolkit on the use of the shared living service for individuals who receive rent assistance. Assist with the development of the Medicaid Provider Manual for services that support independent living. 	DBHDS/DMAS	Jan-20	Dec-20		The DBHDS Housing Team made a recommendation to DMAS to modify the waiver regulations for the Community Housing Guide service that pertain to provider training requirements. The proposed regulations require provider staff to complete person-centered thinking training, the DBHDS Independent Housing Curriculum Modules, and either fair housing training OR VHDA's renter education training. Since the fair housing training is not available on a consistent basis throughout the state, providers will experience training delays that impair their ability to launch the service. Moreover, both fair housing and landlord-tenant laws covered in the VHDA training are essential for CHGs to understand. DBHDS recommended eliminating the requirement for either fair housing training OR renter education training, and incorporating both of these topics into the DBHDS Independent Housing Curriculum Modules. DMAS has agreed to this recommendation and has made a revision to the proposed regulations for provider training. The Housing Team also met with the CRC Team to discuss anecdotal observations that Independent Living Providers are not providing more than three hours of service per week to individuals, yet billing for up to 21 hours of service/month. As a result, some individuals are not getting sufficient support and decline to use IL services in the Building Independence Waiver. The Housing Team requested the CRC Team look into these anecdotal claims to determine whether this is a more pervasive issue.
4	4.2	4.2.2.	Improve coordination of Building Independence (BI) waiver assignments with availability of housing and service resources. Strategies identified and implemented regarding: <ul style="list-style-type: none"> coordinating the timing for approval of BI waiver and rent assistance for people who need the housing community guide service to access rent assistance and housing. piloting the revised process for coordinating BI waiver assignments with availability of housing and service resources 	DBHDS	Jan-20	Dec-20		The Housing Team discussed and requested from the RSS Team on parameters around changing the timing of approval of BI Waivers so approval occurs before housing is secured in order to facilitate access to community guide services to assist with obtaining housing. After advocacy the decision was made that the RSS Team will not change the timing of approval of BI Waivers until the waiver regs change and permit DBHDS to rescind BI waivers for people who do not live in independent housing within a certain time period.

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4	4.3	4.3.1.	Use an electronic assessment, intake and referral system to seamlessly connect individuals in the target population to housing. <ul style="list-style-type: none"> Data is transferred and electronic assessment and referral system is launched Support coordinators and PHAs are trained on use Housing matches are made through web-based system Housing outcome reports are generated in the system 	DBHDS	Jan-20	Dec-20		No update this quarter.
4	4.3	4.3.2.	Develop strategies to address housing search gaps in each RIT region. <ul style="list-style-type: none"> Pilot Tenancy Supports in DD Regions 2 & 5 	DBHDS, Regional RITs/ DHCD, VHDA	Jan-20	Dec-20		The Fairfax-Falls Church Community Services Board's Tenancy Support Pilot start-up has been delayed because the CSB has been hiring for the position that will coordinate the pilot. A new employee was brought on in mid-March. The Region 2 Housing Coordinator met with the new coordinator to discuss next steps regarding contracting a private provider to perform TSP services and training this provider. The Hampton-Newport News Community Services Board's Tenancy Support Pilot start-up has hired a staff person to serve as a tenancy support specialist. HNN CSB has conducted outreach to support coordinators to make them aware of this resource and the tenancy support specialist has begun taking referrals. This staff person has completed the required training to provide Medicaid Waiver Community Housing Guide services.
4	4.3	4.3.3	Continue to identify and catalogue creative approaches to leveraging private resources to create housing options for individuals in the target population. Completed in 2018	DBHDS	Complete	Complete		This action item is completed.
4	4.3	4.3.4.	Continue to assist Community Resource Consultants with provider development efforts in areas of the state with high housing demand, available housing resources and minimal service capacity. <ul style="list-style-type: none"> Regional Housing Coordinators and CRCs meet with SCs in each region quarterly to discuss referrals for independent housing, identify people with unmet service needs, and link to potential providers. Regional Housing Coordinators coordinate with CRCs to identify providers to apply for JumpStart grants to serve those with unmet service needs in housing. 	DBHDS	Jan-20	Dec-20		Community Resource Consultants (CRCs) reorganized their work assignments in January. There are now three teams and one of the teams is dedicated to provider development. The OCH DD Housing Team met with the CRC responsible for provider development on March 30th. They reported few changes in the number of providers around the state that offer services which support independent living. The Housing Team is working with the CRC team to develop the provider start-up package for Community Housing Guide services, including a flyer on the availability of Jump Start funding for community housing guide providers.
4	4.3	4.3.5.	Develop a performance measurement system for independent housing. <ul style="list-style-type: none"> Identify several key performance measures in housing that are critical to accelerating and maintaining access to housing in integrated settings Identify several key performance indicators trackable using new electric assessment & referral system Identify baselines and benchmarks for each indicator 	DBHDS	Jan-20	Dec-20		The housing team has identified indicators to track timeliness of transition activities and housing stability outcomes. Currently the team is implementing changes to its tracking tools to reflect upcoming changes to developmental services regions. The housing team is also drafting guidance for support coordinators to improve independent living data entry in WaMS.

4	4.3	4.3.6	<p>In collaboration with the PSH Steering Committee, develop a process to coordinate housing referrals within DBHDS and from key state agencies.</p> <ul style="list-style-type: none"> • Establish process for filling units in new construction/rehab projects with multiple leasing preferences. • Identify process for filling turnover units in occupied projects with multiple leasing preferences. 	DBHDS/DMAS, DARS	Jan-20	Dec-20		<p>The DBHDS Office of Community Housing regularly meet with staff in Virginia Housing Development Authority's LIHTC compliance unit to discuss and coordinate referrals for LIHTC units with leasing preferences between the Settlement Agreement population and the population of people with serious mental illness. The discussion reveals changes that DBHDS must make to the referral coordination process to "fit" with how LIHTC properties typically conduct initial lease-up and turnover activities. The OCH workgroup consisting of the DD Housing Team and the PSH Housing Team is meeting to develop business processes to refer both the DD and the SMI population to properties that have a leasing preference for both populations.</p>
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2017 VA's Plan to Increase Independent Living Options - Dashboard - 2nd Quarter FY 2018

Goal	Strategy	ID	ACTION/ LEAD AGENCY	Projected Start	Projected End	Status	STATUS/ACTUAL OUTPUT
	1 1.1.	1.1.1.	As federal VHDA/ DBI	Jan-18	Dec-18		
	1 1.1.	1.1.2.	Review vol DBHDS/ VF	Jul-17	Jun-17		
	1	1.2 1.2.1.	Encourage VHDA, DHC	Nov-17	Dec-18		
	1	1.3 1.3.1.	Provide LIH VHDA	Nov-17	Feb-18		
	1	1.3 1.3.2.	Provide LIH VHDA	Jan-17	Jan-19		
	1	1.3 1.3.3.	Make LIHT VHDA	Jan-17	Jun-18		
	1	1.3 1.3.4.	Provide tar VHDA	Jan-17	Jun-18		
Goal	Strategy	ID	ACTION/ LEAD AGENCY	Projected Start	Projected End	Status	STATUS/ACTUAL OUTPUT
	1	1.3 1.3.5.	Make capit DBHDS	Jan-17	Jun-17		JC
	1	1.3 1.3.6.	Explore op DBHDS	Jan-18	Dec-18		
	1	1.4 1.4.1.	Continue t DBHDS	Jan-18	Dec-18		EL
	2 2.1.	2.1.1.	Provide tar VHDA	Jan-18	Jun-18		
	2 2.1.	2.1.2.	Provide LIH VHDA	Jan-18	Dec-18		
	2 2.1.	2.1.3.	Provide an VHDA	Jan-18	Dec-18		
Goal	Strategy	ID	ACTION/ LEAD AGENCY	Projected Start	Projected End	Status	STATUS/ACTUAL OUTPUT
	2 2.1.	2.1.4.	Provide sta VHDA, DHC	Jan-18	Dec-18		
	2 2.1.	2.1.5.	Refine LIHT VHDA	Jan-18	Jun-18		
	2	2.1 2.1.6.	Provide on VHDA	Jan-18	Dec-18		
	2 2.2.	2.2.1.	Seek to ide VHDA	Jan-18	Jun-18		
	2 2.3.	2.3.1.	Encourage DHCD	Jan-18	Dec-18		
	3 3.1.	3.1.1.	Develop cc VHDA, DBI	Jan-18	Dec-18		
	3 3.1.	3.1.2.	Develop m DBHDS, VF	Feb-18	Dec-18		
	3 3.2.	3.2.1.	Educate DI DBHDS/ DI	June-17	#####		
	3 3.2.	3.2.2.	Develop uq DBHDS, VF	1/1	12/1		
Goal	Strategy	ID	ACTION/ LEAD AGENCY	Projected Start	Projected End	Status	STATUS/ACTUAL OUTPUT
	3 3.2.	3.2.3.	Regional In DBHDS	Jan-18	Dec-18		
	3	3.2 3.2.4.	RITs lead lc DBHDS	Jan-18	Apr-18		
	4	4.1 4.1.1.	Explore op DBHDS/ CS	Apr-18	Oct-18		
Goal	Strategy	ID	ACTION/ LEAD AGENCY	Projected Start	Projected End	Status	STATUS/ACTUAL OUTPUT
	4 4.1.	4.1.2.	Support im DBHDS/ VF	Jan-18	Dec-18		
	4 4.2.	4.2.1.	Review DD DBHDS/ DI	Jan-18	Dec-18		
	4 4.2.	4.2.2.	Improve cc DBHDS/ VF	Jan-18	12/2018`		
	4	4.3 4.3.1.	Use an elei DBHDS	Mar-18	Dec-18		
	4	4.3 4.3.1.	Develop st Regional R	Apr-18	Sep-18		
Goal	Strategy	ID	ACTION/ LEAD AGENCY	Projected Start	Projected End	Status	STATUS/ACTUAL OUTPUT
	4	4.3 4.3.3.	Continue t DBHDS	1/1	12/0218		
	4	4.3 4.3.4.	Assist Com DBHDS	1/17	12/17		

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