

**2020 VA's Plan to Increase Independent Living Options - Dashboard - 3rd Quarter FY 2020**

Goal	Strategy	ID	ACTION/ INTENDED OUTCOME	LEAD AGENCY/ OTHERS INVOLVED	Projected Start Date	Projected Completion Date	Status	STATUS/ACTUAL OUTCOMES
1	1.1.	1.1.1.	The set aside of 127 VHDA-administered Housing Choice Vouchers will be reviewed annually by 7/31 to examine where VHDA can increase the 127 DD vouchers based on: 1. whether federal funding permits new vouchers and 2. whether the current 127 are maintained at 95 % lease up. <ul style="list-style-type: none"> <li>• Maintain high (approx. 95%) utilization of current VHDA preference vouchers. Apply for additional Mainstream Vouchers in 2020.</li> <li>• If new Mainstream Vouchers are awarded, VHDA will consider a capped preference for some additional vouchers for the target population.</li> </ul>	VHDA/DBHDS	Jan-20	Dec-20		As of June 30th, 2020, 120 of the 127 vouchers are currently leased up, which brings the utilization lease up rate to 94%. 6 additional referrals have been made and are in various stages of the leasing process.
1	1.1.	1.1.2.	Review VHDA voucher placements and identify underserved localities across the state. Perform additional outreach to increase voucher utilization by the target population. <ul style="list-style-type: none"> <li>• Three localities identified in 2019 receive intensive outreach.</li> <li>• Target population's referrals increase 50% across these three localities by 12/20.</li> <li>• Target population's voucher utilization increases at least 25% across these five localities by 12/20.</li> </ul>	DBHDS/VHDA	Jan-20	Dec-20		For the 2020 plan year, Housing Coordinators selected the following service areas and developed targeted outreach plans to increase referrals: Winchester City and Shenandoah County (served by Northwestern CSB); New River Valley; and Rockbridge County (served by Rockbridge Area CSB). During this quarter, Housing Coordinator outreach has been severely curtailed due to stay at home orders and social distancing restrictions imposed by the COVID pandemic. Housing coordinators have managed to provide resources that are available online, and via email on request. This item will be continued throughout the plan year with efforts to continue to "virtually" educate about available resources to serve the Settlement Agreement Population, and increase voucher utilization with VHDA placements. The team is in the process of partnering with the Individual and Family Support Program to make a "virtual housing conference" available to individuals and families and a housing team member will present at The Arc of Virginia's virtual state conference in August.
1	1.2	1.2.1.	Encourage local PHAs in areas where there is high demand from the target population and no alternative housing resources to affirmatively serve the Settlement Agreement population. <ul style="list-style-type: none"> <li>• Convene meeting with PHAs to: <ul style="list-style-type: none"> <li>o Encourage development of vouchers w/ admissions preferences</li> <li>o Review state resources that PHAs can leverage</li> <li>o Provide technical assistance to support and improve local partnerships</li> <li>o Discuss opportunities to engage in state supportive housing initiatives</li> <li>o Share best practices for partnering on Mainstream Vouchers</li> </ul> </li> <li>• Encourage local applications for 2020 Mainstream Vouchers (if NOFA is released)</li> </ul>	DBHDS/ DHCD, VHDA, DMAS	Jan-20	Dec-20		No update this quarter.
1	1.2	1.2.2	Review utilization of local preference vouchers and/or SRAP and identify underserved localities statewide. Perform additional outreach to increase target population's voucher utilization. <ul style="list-style-type: none"> <li>• Continue intensive outreach to five current localities and add one new locality</li> <li>• Increase referrals to these localities 50% by 12/20</li> <li>• Increase voucher utilization in these localities 25% by 12/20, where vouchers are available.</li> </ul>	DBHDS/PHAS	Jan-20	Dec-20		In Region 1, Harrisonburg Redevelopment Housing Authority continues to have a super-preference for individuals in their catchment. Individuals need to be on their waitlist prior to submitting a referral to DBHDS. To date only three people have utilized this preference. Harrisonburg CSB is one of the lower referral areas in Region 1. Due to COVID, the Region 1 Housing Coordinator has not been able to outreach support coordination at Harrisonburg-Rockingham CSB as is customary. The DD and CM Directors as well as CIL Staff are invited to RIT meetings which have taken place twice in the last quarter but have not attended.  In Region 3, Planning District 1 has trained staff to provide Community Housing Guide service to further the goal of assisting more individuals make the move to independent living and increasing preference voucher and SRAP utilization.  In Region 4, all preference vouchers with District 19 have been successfully utilized.  In Region 5, Hampton RHA only has 1 preference voucher remaining and all preference vouchers with Newport News RHA have been utilized and a waitlist has been created. Accomack-North Hampton currently has 1 individual in the process of leasing up and there are 3 set aside voucher still available

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1	1.3	1.3.1.	Provide 9% LIHTC and 4% tax exempt bond program incentives to encourage developers to construct and rehabilitate units that are available on a preferential basis to the target population. <ul style="list-style-type: none"> <li>• 29 properties funded in the 2019 competitive round will produce approximately 183 units required to provide the leasing preference. Approximately 50% will target individuals in the DOJ Settlement Agreement population. <ul style="list-style-type: none"> <li>o The 29 includes forward funded deals from innovation, new construction and ASH.</li> </ul> </li> <li>• Another 18 TE 4% properties will be producing an additional 270 anticipated units. Approximately 50% will target individuals in the DOJ Settlement Agreement population. (It should be noted this level of 4% credit activity is unusually high and not likely to continue in future years)</li> </ul>	VHDA	Nov-19	Mar-20		27 properties funded in the 2020 competitive round will produce approximately 187 units required to provide the leasing preference. The 27 properties include forward funded deals from new construction.  25 (preference) units have received a 2020 reservation of 4% credits.  Another 11, 4% tax-exempt bond 2020 properties are in the pipeline. If all move forward, the developments will produce an additional 153 anticipated units.
1	1.3	1.3.2.	Provide LIHTC competitive program incentives to encourage developers to construct and rehabilitate units and provide a preference for the target population Deleted in 2018	VHDA	Delete	Delete		Deleted
1	1.3	1.3.3.	Make LIHTCs available in a special pool to developers providing accessible units that may have project-based vouchers in integrated settings that must provide preferential leasing to the target population for up to 25% of the units. <ul style="list-style-type: none"> <li>• Accessible Supportive Housing (ASH) LIHTCs were awarded to 4 developments with 251 total units. 26 units projected for 2020.</li> </ul>	VHDA	Jan-19	Jun-20		Accessible Supportive Housing (ASH) LIHTCs were awarded to 2 developments with 139 total units in the last quarter. These developments are projected to produce 21 fully accessible units with project-based rental assistance and 14 units with a leasing preference (the leasing preference units may or may not be accessible units).
1	1.3	1.3.4	Provide targeted outreach to owners of existing LIHTC properties with units appropriate to the needs of the target population, and encourage them to provide preferential leasing to the target population. Deleted in 2018	VHDA	Delete	Delete		Deleted
1	1.3	1.3.5	Make capital subsidy available to developments where there is an effective demand and available supportive services. Deleted in 2020 plan. DBHDS will pursue capital investment in partnership with state and local affordable housing funding cycles, allowing for leveraging of other state, federal and local funding. See Item 2.1.4.	DBHDS	Delete	Delete		Deleted
1	1.3	1.3.6	Explore opportunities to create project-based subsidy where there is an effective demand and available supportive services. <ul style="list-style-type: none"> <li>• Issue a contract to a PHA for at least one project-based SRAP award of 5-10 certificates to a PHA in an area with effective demand and available supportive services.</li> <li>• Revise SRAP-PBRA guidance to increase the types of projects that can receive assistance and to streamline the administration of the resource.</li> </ul>	DBHDS	Jan-20	Dec-20		The Prince William County Office of Housing & Community Development (OHCD) executed another amendment to the SRAP Project-Based Rental Assistance Contract for two additional CHDI units, bringing the total to 10 units. OHCD is now in discussions with Pathway Homes, the housing provider, about purchasing an eleventh unit with the remaining CHDI funds. Pathway Homes and OHCD have begun soliciting contractors to perform accessibility modifications in one unit, and have begun obtaining required approvals from the condominium association. Currently, nine of the ten units are occupied by individuals in the target population and two individuals are in the process of being approved for the tenth and eleventh units.  OCH has revised the SRAP Program Manual appendix that covers SRAP Project-Based Rental Assistance so the program will permit not only existing housing projects, but new construction and rehabilitation projects to apply for SRAP-PBRA. Proposed revisions also streamline the proposal selection process and the inspections process. Once all revisions are completed, the Program Manual will be made available for public review and comment.
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1	1.4	1.4.1.	<p>Continue to administer the State Rental Assistance Program.</p> <ul style="list-style-type: none"> <li>Continue to manage contracts with fifteen PHAs to administer 576 SRAP certificates funded in the base budget through FY20</li> <li>Engage at least 2 new PHAs and several existing PHAs to administer additional SRAP certificates, including any new FY21 SRAP funding, should it be awarded.</li> <li>State budget includes funding for additional SRAP for FY21 and FY22.</li> </ul>	DBHDS	Jan-20	Dec-20		<p>Despite significant funding cutbacks in the state budget because of the pandemic, SRAP funding for 350 new rent assistance slots in FY21 and FY22 remains intact. OCH is in the process of executing contract modifications with its existing 15 partners to add funding that will support 130 of the 350 new slots.</p> <p>During the last quarter, Housing Coordinators discussed and devised a plan to reach out to new partner agencies. During this quarter the housing team reached out to the following agencies: Portsmouth Redevelopment Housing Authority, Newport News Redevelopment Housing Authority, and Hopewell Redevelopment Housing Authority, in efforts to partner with and expand the State Rental Assistance Program (SRAP) to the localities these agencies serve. Hopewell RHA agreed to partner and will be added to the 2021 FY allocation to administer SRAP. Hopewell RHA will support 30 new SRAP slots in Hopewell and Richmond, therefore reaching the goal of adding one new locality. OCH will approach Portsmouth RHA and Newport News RHA again when they resume normal business operations. The Housing Team will continue to identify new localities and conduct outreach efforts to gain new SRAP partners.</p> <p>OCH continues to review the SRAP Program Manual and draft revisions. OCH has updated the provisions of the Manual that address exclusion and termination criteria and the reasonable accommodations process. After final internal review, the Program Manual will be posted on Town Hall for public comment.</p> <p>OCH met with Fairfax County RHA to begin planning for SRAP-PBRA implementation in FY22. Upon Fairfax County RHA's request, OCH created a fact sheet for housing providers interested in making units available with SRAP-PBRA. The fact sheet offers an overview of the SRAP-PBRA program and how it works.</p>
2	2.1.	2.1.1.	<p>Provide targeted outreach to owners of existing multifamily properties with units appropriate to the needs of the target population. Encourage them to provide preferential leasing to the target population.</p> <p>Deleted 2018.</p>	VHDA	Delete	Delete		Deleted
2	2.1.	2.1.2.	<p>Provide LIHTC competitive program incentives to encourage developers to construct and rehabilitate units that meet accessibility and Universal Design standards, and are made available on a preferential basis to the target population.</p> <ul style="list-style-type: none"> <li>Developers agree to providing preferential leasing of the accessible units in their properties to the target population</li> <li>All Developers are informed of this option</li> </ul>	VHDA	Jan-20	Dec-20		No update
2	2.1.	2.1.3.	<p>Provide an LIHTC increase in eligible basis for developments that provide a minimum percentage of housing units for people in target population.</p> <p>Deleted 2018.</p>	VHDA	Delete	Delete		Deleted
2	2.1.	2.1.4.	<p>Provide state-administered capital subsidies to encourage developers to prioritize units for the target population that will meet their needs.</p> <ul style="list-style-type: none"> <li>Explore development of an agreement between DHCD and DBHDS to better coordinate DBHDS capital funding awards with the Affordable and Special Needs Housing (ASNH) funding competition(s). The agreement would require that DBHDS funds be leveraged with other federal, state or local financing and that units financed with DBHDS funds provide a leasing preference to people with developmental disabilities. The agreement would be implemented through a coordinated funding cycle or through a joint application process.</li> </ul>	VHDA, DHCD	Jan-20	Jun-20		DHCD funded six projects during the March 31, 2020 Affordable & Special Needs Housing application round that provide 40 units for the IDD population: Sweetbriar II (5 units); Powhatan Terrace (5 units); Brookland Park (7 units); The Waypoint (9 units); Senseny Place (7 units); and Cameo Street (7 units).
2	2.1.	2.1.5.	<p>Refine LIHTC incentives and state-administered capital subsidies as appropriate to enhance their effectiveness in housing individuals in the target population</p> <ul style="list-style-type: none"> <li>Review current effectiveness of incentives as part of CY2020 QAP update</li> <li>Review of HOME and Trust Fund guidelines prior to Spring 2020 funding round</li> <li>Develop protocols to coordinate between DHCD for developers/owners of non-LIHTC properties; and VHDA for 4% credit recipients; and DBHDS to ensure utilization of preference units.</li> </ul>	VHDA, DHCD	Jan-20	Jun-20		VHDA and DBHDS staff are developing an online training for Property Management staff at LIHTC properties to better understand the QAP leasing preference, their obligations, and how to seek assistance. The training seeks to clarify the roles and relationships among VHDA, DBHDS as the referral agent, Property Management staff, and other service providers that support renters in the target population.
2	2.1	2.1.6	<p>Provide ongoing training to developers on accessibility and Universal Design standards</p> <ul style="list-style-type: none"> <li>Enhanced understanding of and compliance with HUD Section 504 requirements/ADAAG, building code standards and Universal Design standards</li> </ul>	VHDA	Jan-20	Dec-20		No update this quarter.

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2	2.2.	2.2.1	Seek to identify feasible incentives to encourage owners to agree to preferential leasing. <b>Deleted in 2018.</b>	VHDA	Delete	Delete		Deleted
2	2.3.	2.3.1.	Encourage localities to leverage local funding with state capital subsidy incentives for development of units with preferential access to target population. • At least 1 local government provides funding to support developments with units that provide a preference for the target population	DBHDS/DHCD	Jan-20	Dec-20		DHCD has made capital subsidy awards to 2 projects, The Waypoint In Alexandria and Cameo Street Apartments in the City of Richmond, that have DD leasing preference units and have local funding sources in the deal.
3	3.1.	3.1.1.	Develop communication materials tailored to PHAs, developers, landlords and owners of multifamily properties and individual units. • Produce and distribute 2-3 newsletters/year to PHAs, LIHTC properties and landlords about target population's successes, needs and available resources.	DBHDS/ VHDA, DHCD, DARS, DMAS	Jan-20	Dec-20		OCH completed and distributed the spring/summer edition of the "Housing Happenings" Newsletter in June to PHAs, housing program administrators, and partners across Virginia. The newsletter featured an article on the Prince William Community Housing Development Initiative and an article about electronic home-based supports and how this service can support lease compliance and independent living.
3	3.1.	3.1.2.	Develop and update outreach & educational materials to reflect new services and expanded resources that promote the transition to housing (e.g., shared living, community housing guide, new SRAP service areas and project-based options, LIHTC properties, etc.). Materials support: • Targeted outreach to increase voucher utilization (Action Item 1.1.3) • Support coordinator and provider trainings (Action Items 3.2.1 & 3.2.5) • RIT information sessions on housing resources for individuals/families (Action Item 3.2.4) Create communication materials and distribute through targeted outreach, support coordinator trainings, and RIT information sessions.	DBHDS/ VHDA, DHCD, DARS, DMAS	Jan-20	Dec-20		To date, the Housing Team has developed, created and updated outreach and educational materials to reflect new SRAP service areas to include project-based options, LIHTC properties and CHG materials for providers. These documents continue to be updated and used for outreach and educational purposes.
3	3.2.	3.2.1.	Educate DD support coordinators about issues in independent housing such as budgets in independent housing, supports needed to live independently, monitoring individuals in independent housing and accessing benefits and regional resources that support independent housing • Conduct at least one webinar for support coordinators throughout the Commonwealth.	DBHDS/ DMAS	June-20	December-20		The DBHDS has developed additional guidance content training to assist support coordinators with implementing eviction prevention strategies. DBHDS Regional Support Specialists continue to collaborate with Community Resource Consultants to create guidance for incorporating housing goals in ISPs. Finalized Community Housing Guide materials will be incorporated into the powerpoint presentation materials to assist support coordinators in utilizing this service to support stability.
3	3.2.	3.2.2.	Develop an updated on-line training module for DD support coordinators to reflect the new on-line housing referral and assessment system. • Incorporate a Coordinated Housing Assessment & Referral System module into the existing on-line independent housing training series for support coordinators.	DBHDS	January-20	July-20		No update this quarter.

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3	3.2.	3.2.3.	Regional Implementation Teams conduct targeted information and outreach to individuals, families and support coordinators in areas where housing resources are underutilized to increase referrals for independent housing. <ul style="list-style-type: none"> <li>At least one information session for individuals/families is hosted in each locality identified in 1.1.2 &amp; 1.2.2</li> <li>Housing resource guides for individuals/families are developed for each locality identified in 1.1.2</li> <li>At least one tour or open house for individuals/ families is hosted in each locality identified in 1.1.2</li> </ul>	DBHDS/RITs	Jan-20	Dec-20	<p>The Region 1 has been conducting meetings via Zoom every other month on the last Monday at 1pm. Changing to this schedule has increased participation. Housing resource administrators, parents, Community Service Boards and Centers for Independent Living have been contacted to participate. There were two meetings on April 27, 2020 and June 29, 2020.</p> <p>The Region 2 RIT held two web conference meetings which covered a variety of topics including rent resources for those at risk of eviction during the pandemic and guest speakers who presented on their agency's new Community Housing Guide services. The group also discussed ways to assist individuals who are having difficulty understanding their utility bills and how to pay them. Region 2 RIT is in the process of organizing a "virtual" Independent Living Meet and Greet for July.</p> <p>The Region 3 Far Southwest Regional Implementation Team has continued to communicate via conference call and messaging during this quarter. Outreach events continue to be on hold. The Far Southwest team has endeavored to share COVID-19 resources information with partners and have begun developing a outreach materials which may be distributed electronically. The Region 3 Housing Coordinator shares housing resource availability and community housing guide service availability information with support coordination staff in the corresponding service areas. The Region 3 Housing Coordinator is currently expanding the Southwest resource directory to provide a by locality listing of SRAP administrators, HCV administrators, LIHTC properties, rental relief providers, utility relief providers, financial education providers and Housing Counselors.</p> <p>The Region 4 RIT was able to continue to meet and communicate virtually during this quarter due to COVID-19 restrictions. The team is in the process of partnering with the Individual and Family Support Program and the DBHDS Housing Team to make a "virtual housing conference" available to individuals and families in August. Additionally a OCH housing team member will present in an Adult Resources Webinar on "Apartment Living" in conjunction with Commonwealth Autism in early August.</p> <p>The Region 5 RIT: The Peninsula team and Southside team both met via conference call during this quarter. Both teams will continue to use conference calling or other virtual options for meeting until further notice and both teams are on an every other month meeting schedule at this time. It should be noted that outreach events are not being conducted regularly and all outreach events at this time must be conducted virtually. During this quarter, there was an outreach event held within the Peninsula footprint in which independent housing options and resources were presented to the James City County School District teachers, students and parents. There was also an outreach event conducted for families in the Eastern/Hampton Roads region that was held by the Eastern/Hampton Roads Region IFSP where information on independent housing options and resources were presented to individuals and families.</p>
3	3.2	3.2.4	RITs lead local/regional efforts to educate PHAs, landlords and housing providers about the need for housing resources <ul style="list-style-type: none"> <li>RIT members support outreach to PHAs and housing providers to: <ol style="list-style-type: none"> <li>make SRAP available in local communities &amp;</li> <li>leverage local, state and tax credit resources to develop independent housing for the Settlement Agreement target population.</li> <li>work with PSH Steering Committee to identify localities/regions with demand and service capacity to generate effective housing-service partnerships</li> </ol> </li> </ul>	DBHDS	Jan-20	Jun-20	<p>The Region 1 Housing Coordinator worked to encourage individuals in the Charlottesville area to participate in two surveys and share their thoughts with The Piedmont Housing Alliance and The Jefferson Planning District. Currently SRAP is available in 76% of the localities in Region 1 and additional localities are being added in the next quarter. There are 5 LIHTC properties with preference units in Region 1 and more properties are expected to become available in the future.</p> <p>The Region 2 Housing Coordinator has distributed independent housing alerts for Apex Apartments (Arlington), Ashburn Chase Apartments (Loudoun), The Lineage (formerly Ramsey Homes in Alexandria City), and Keswick II Apartments (Spotsylvania County). Region 2 has also solicited the Fairfax SRAP staff to provide an inservice to Community Housing Guides in this region on how to explain SRAP to landlords and encourage their participation.</p> <p>The Region 4 Housing Coordinator continues to get the word out about SRAP and LIHTC unit availability for the "target population" through use of virtual platforms. In addition, OCH reached out to Hopewell RHA in the third quarter, resulting in Hopewell RHA partnering to administer SRAP. The Region 4 Housing Coordinator will continue to work with the Region 4 RIT to promote awareness of need of resources for the Settlement Agreement Population.</p> <p>The Region 5 Housing Coordinator reached out to and met with Newport News PHA and Portsmouth RHA to discuss the possibility of partnering to administer SRAP. Both PHAs were receptive partnering, however COVID-19 occurred and the plans to partner have been put on hold at this time. The Region 5 Housing Coordinator continues to send out housing alerts for available housing resources and available LIHTC units.</p>
3	3.2	3.2.5	Educate DD waiver service providers who offer independent living supports and in-home supports about how to assist individuals with pre- and post-tenancy supports in housing in accordance with the waiver's allowable activities. <ul style="list-style-type: none"> <li>Conduct at least one webinar for DD Waiver service providers throughout the state.</li> </ul>	DBHDS	Mar-20	Dec-20	No update this quarter.
4	4.1	4.1.1	Develop and promote new community housing guide service for the provision of lease up/tenancy support services <ul style="list-style-type: none"> <li>Make the DBHDS Independent Housing Curriculum for Community Housing Guides (CHGs) available on the Commonwealth of VA Learning Center</li> <li>perform targeted outreach to develop at least two providers of CHG services in each region.</li> </ul>	DBHDS/ CSBs	Jan-20	Dec-20	The Community Housing Guide (CHG) workgroup is awaiting approval of the waiver regulations before finalizing the Independent Housing Curriculum Modules for Community Housing Guides. The workgroup has developed a provider start-up package that contains information about waiver billable activities, the billing rate, the key steps to implement CHG services, and funding to support start-up of CHG services. The package has been sent to several agencies that have inquired about becoming CHG providers. To date, thirty-one people from eleven agencies have been issued a Certificate of Completion for the Modules. OCH is aware of seven agencies statewide that have received approval from the Department of Medical Assistance Services to begin billing for CHG services. OCH has sent information about these providers to the developmental disabilities directors at each Community Services Board, along with a CHG FAQ that support coordinators can share with individuals and families who might benefit from this service.

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4	4.1.	4.1.3.	As community housing guide services become available (see 4.1.1 above), initiate a model partnership between service providers and housing providers in a LIHTC property in at least one region <ul style="list-style-type: none"> <li>Identify at least one LIHTC housing provider, a community housing guide that provides pre-tenancy/tenancy supports, and a service provider that are willing to partner on a supportive housing project</li> <li>Assist the housing provider, service provider and community guide with planning the partnership strategy and developing a MOU.</li> <li>Develop and publish a white paper that describes various model partnerships, including values, business model features, and preliminary outcomes (as they become available).</li> </ul>	DBHDS/ VHDA	Apr-20	Dec-20		See 1.3.6 status above.  During this quarter, efforts to build a partnership plan have been paused as agencies have grappled with creating and implementing procedures which meet social distancing guidelines to allow provision of service.
4	4.1	4.1.4	Obtain input on barriers to housing for the target population and strategies to remove barriers and increase access to local housing resources from key stakeholders. <ul style="list-style-type: none"> <li>Meet quarterly with stakeholders on the Integrated Housing Advisory Committee to identify barriers and strategies, and provide updates on VPILO plan progress</li> </ul>	DBHDS/ VHDA, DHCD, DMAS, DARS	Jan-20	Dec-20		The Secretary of Health & Human Resources has reviewed and approved the proposed revisions to the IHAC charter with slight modifications. IHAC did not meet this quarter due to the pandemic, but will resume virtual meetings in the next quarter.
4	4.2.	4.2.1.	Continue to review DD Waivers to identify potential strategies that will facilitate greater access to independent living and help individuals maintain their housing. <ul style="list-style-type: none"> <li>Assist with finalizing toolkit on the use of the shared living service for individuals who receive rent assistance.</li> <li>Assist with the development of the Medicaid Provider Manual for services that support independent living.</li> </ul>	DBHDS/DMAS	Jan-20	Dec-20		OCH's Community Housing Guide (CHG) Workgroup and the Department of Medical Assistance Services (DMAS) have agreed that CHG providers should be required to use the Tenancy Screening form and Housing Road Map form that the CHG Workgroup developed, to promote consistency in housing screenings and planning processes. DMAS has submitted these tools for public review and comment, and they will be posted to the Town Hall regulatory public comment site in early July.
4	4.2	4.2.2.	Improve coordination of Building Independence (BI) waiver assignments with availability of housing and service resources. <i>Strategies identified and implemented</i> regarding: <ul style="list-style-type: none"> <li>coordinating the timing for approval of BI waiver and rent assistance for people who need the housing community guide service to access rent assistance and housing.</li> <li>piloting the revised process for coordinating BI waiver assignments with availability of housing and service resources</li> </ul>	DBHDS	Jan-20	Dec-20		During the last quarter, the Housing Team and the RSS Team discussed changing the timing of approval of BI Waivers so approval occurs before housing is secured in order to facilitate access to community guide services to assist with obtaining housing. The RSS Team decided not change the timing of approval of BI Waivers until the waiver regulations change and permit DBHDS to rescind BI waivers for people who do not live in independent housing within a certain time period. The RSS team will, however, continue to work with the housing team to review referrals on a case-by case basis as needed in order to facilitate access to community guide services to assist with obtaining housing.

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4	4.3	4.3.1.	Use an electronic assessment, intake and referral system to seamlessly connect individuals in the target population to housing. <ul style="list-style-type: none"> <li>Data is transferred and electronic assessment and referral system is launched</li> <li>Support coordinators and PHAs are trained on use</li> <li>Housing matches are made through web-based system</li> <li>Housing outcome reports are generated in the system</li> </ul>	DBHDS	Jan-20	Dec-20		No update this quarter.
4	4.3	4.3.2.	Develop strategies to address housing search gaps in each RIT region. <ul style="list-style-type: none"> <li>Pilot Tenancy Supports in DD Regions 2 &amp; 5</li> </ul>	DBHDS, Regional RITs/ DHCD, VHDA	Jan-20	Dec-20		The Fairfax-Falls Church Community Services Board decided to issue a RFP to contract for tenancy supports from Community Housing Guide providers and anticipates awarding the contract in November/December 2020. The Hampton-Newport News Community Services Board had to furlough the staff person that was hired to serve as a tenancy support specialist. OCH has revised and extended the Tenancy Supports Pilot agreements with each CSB until the end of FY22, in recognition that both agencies have experienced barriers to getting this pilot off the ground that were beyond their control due to COVID-19.
4	4.3	4.3.3	Continue to identify and catalogue creative approaches to leveraging private resources to create housing options for individuals in the target population. Completed in 2018	DBHDS	Complete	Complete		This action item is completed.
4	4.3	4.3.4.	Continue to assist Community Resource Consultants with provider development efforts in areas of the state with high housing demand, available housing resources and minimal service capacity. <ul style="list-style-type: none"> <li>Regional Housing Coordinators and CRCs meet with SCs in each region quarterly to discuss referrals for independent housing, identify people with unmet service needs, and link to potential providers.</li> <li>Regional Housing Coordinators coordinate with CRCs to identify providers to apply for JumpStart grants to serve those with unmet service needs in housing.</li> </ul>	DBHDS	Jan-20	Dec-20		This quarter, the provider development team identified a potential provider of electronic home-based support services and engaged OCH to help link the provider to individuals in Region 2 who live in independent housing and who could benefit from the waiver's electronic home-based support services. OCH identified eight individuals this quarter, six of whom have met with the potential provider via videoconference to learn about the service being offered. Of those six, four are working with their support coordinators to get EHBS services authorized.  OCH and the provider development team met this quarter to begin outlining strategies to support development of providers that offer services in independent housing. One strategy is to identify individuals who live in group homes who require very low levels of support and to create opportunities to educate them about options to rent their own homes and get support services in their homes. As OCH identifies individuals who would like to pursue independent living but do not have access to providers that can support them in their homes, OCH and provider development can begin approaching providers to offer these services to these individuals. OCH has analyzed the data from WaMS to identify specific individuals and is in the process of reaching out to the developmental disabilities directors in the CSBs to explore the most effective methods to approach these individuals. The OCH has identified in Region 1 there are 505 individuals with a SIS score level 1 & 2 living in Group Homes or Sponsored Residential. In Region 2 there are 318 individuals with a SIS score level 1&2 living in Group Homes or Sponsored Residential. In Region 3 there are 255 individuals with a SIS score level 1&2 living in Group Homes or Sponsored Residential. In Region 4 there are 525 individuals with a SIS score level 1&2 living in Group Homes or Sponsored Residential. In Region 5 there are 400 individuals with a SIS score level 1&2 living in Group Homes or Sponsored Residential.
4	4.3	4.3.5.	Develop a performance measurement system for independent housing. <ul style="list-style-type: none"> <li>Identify several key performance measures in housing that are critical to accelerating and maintaining access to housing in integrated settings</li> <li>Identify several key performance indicators trackable using new electric assessment &amp; referral system</li> <li>Identify baselines and benchmarks for each indicator</li> </ul>	DBHDS	Jan-20	Dec-20		OCH has identified a set of indicators to track the length of participation in housing resources (e.g., HCV, SRAP), reasons people exit housing resources, and exit destinations. OCH is working with our on-staff data analyst to develop tools for tracking these indicators and for obtaining reports that will allow us to monitor trends in length of participation, exit reasons and exit destinations.

4	4.3	4.3.6	<p>In collaboration with the PSH Steering Committee, develop a process to coordinate housing referrals within DBHDS and from key state agencies.</p> <ul style="list-style-type: none"> <li>• Establish process for filling units in new construction/rehab projects with multiple leasing preferences.</li> <li>• Identify process for filling turnover units in occupied projects with multiple leasing preferences.</li> </ul>	DBHDS/DMAS, DARS	Jan-20	Dec-20		<p>The OCH workgroup, consisting of the DD Housing Team and the PSH Housing Team, has drafted business processes to refer both the DD and the SMI population to properties that have a leasing preference for both populations. OCH is currently piloting these processes and making revisions to its tracking tool to capture referral outcomes and leasing preference slots that are filled.</p>
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2017 VA's Plan to Increase Independent Living Options - Dashboard - 2nd Quarter FY 2018

Goal	Strategy	ID	ACTION/ LEAD AGENCY	Projected Start	Projected End	Status	STATUS/ACTUAL OUTPUT
	1 1.1.	1.1.1.	As federal VHDA/ DBI	Jan-18	Dec-18		
	1 1.1.	1.1.2.	Review vol DBHDS/ VF	Jul-17	Jun-17		
	1	1.2 1.2.1.	Encourage VHDA, DHC	Nov-17	Dec-18		
	1	1.3 1.3.1.	Provide LIH VHDA	Nov-17	Feb-18		
	1	1.3 1.3.2.	Provide LIH VHDA	Jan-17	Jan-19		
	1	1.3 1.3.3.	Make LIHT VHDA	Jan-17	Jun-18		
	1	1.3 1.3.4.	Provide tar VHDA	Jan-17	Jun-18		
Goal	Strategy	ID	ACTION/ LEAD AGENCY	Projected Start	Projected End	Status	STATUS/ACTUAL OUTPUT
	1	1.3 1.3.5.	Make capit DBHDS	Jan-17	Jun-17		JC
	1	1.3 1.3.6.	Explore op DBHDS	Jan-18	Dec-18		
	1	1.4 1.4.1.	Continue t DBHDS	Jan-18	Dec-18		EL
	2 2.1.	2.1.1.	Provide tar VHDA	Jan-18	Jun-18		
	2 2.1.	2.1.2.	Provide LIH VHDA	Jan-18	Dec-18		
	2 2.1.	2.1.3.	Provide an VHDA	Jan-18	Dec-18		
Goal	Strategy	ID	ACTION/ LEAD AGENCY	Projected Start	Projected End	Status	STATUS/ACTUAL OUTPUT
	2 2.1.	2.1.4.	Provide sta VHDA, DHC	Jan-18	Dec-18		
	2 2.1.	2.1.5.	Refine LIHT VHDA	Jan-18	Jun-18		
	2	2.1 2.1.6.	Provide on VHDA	Jan-18	Dec-18		
	2 2.2.	2.2.1.	Seek to ide VHDA	Jan-18	Jun-18		
	2 2.3.	2.3.1.	Encourage DHCD	Jan-18	Dec-18		
	3 3.1.	3.1.1.	Develop cc VHDA, DBI	Jan-18	Dec-18		
	3 3.1.	3.1.2.	Develop m DBHDS, VF	Feb-18	Dec-18		
	3 3.2.	3.2.1.	Educate DI DBHDS/ DI	June-17	#####		
	3 3.2.	3.2.2.	Develop uq DBHDS, VF	1/1	12/1		
Goal	Strategy	ID	ACTION/ LEAD AGENCY	Projected Start	Projected End	Status	STATUS/ACTUAL OUTPUT
	3 3.2.	3.2.3.	Regional In DBHDS	Jan-18	Dec-18		
	3	3.2 3.2.4.	RITs lead lc DBHDS	Jan-18	Apr-18		
	4	4.1 4.1.1.	Explore op DBHDS/ CS	Apr-18	Oct-18		
Goal	Strategy	ID	ACTION/ LEAD AGENCY	Projected Start	Projected End	Status	STATUS/ACTUAL OUTPUT
	4 4.1.	4.1.2.	Support im DBHDS/ VF	Jan-18	Dec-18		
	4 4.2.	4.2.1.	Review DD DBHDS/ DI	Jan-18	Dec-18		
	4 4.2.	4.2.2.	Improve cc DBHDS/ VF	Jan-18	12/2018`		
	4	4.3 4.3.1.	Use an elei DBHDS	Mar-18	Dec-18		
	4	4.3 4.3.1.	Develop st Regional R	Apr-18	Sep-18		
Goal	Strategy	ID	ACTION/ LEAD AGENCY	Projected Start	Projected End	Status	STATUS/ACTUAL OUTPUT
	4	4.3 4.3.3.	Continue t DBHDS	1/1	12/0218		
	4	4.3 4.3.4.	Assist Com DBHDS	1/17	12/17		

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