

2020 VA's Plan to Increase Independent Living Options - Dashboard - 4th Quarter 2020

Goal	Strategy	ID	ACTION/ INTENDED OUTCOME	LEAD AGENCY/ OTHERS INVOLVED	Projected Start Date	Projected Completion Date	Status	STATUS/ACTUAL OUTCOMES
1	1.1.	1.1.1.	<p>The set aside of 127 VHDA-administered Housing Choice Vouchers will be reviewed annually by 7/31 to examine where VHDA can increase the 127 DD vouchers based on: 1. whether federal funding permits new vouchers and 2. whether the current 127 are maintained at 95 % lease up.</p> <ul style="list-style-type: none"> • Maintain high (approx. 95%) utilization of current VHDA preference vouchers. Apply for additional Mainstream Vouchers in 2020. • If new Mainstream Vouchers are awarded, VHDA will consider a capped preference for some additional vouchers for the target population. 	VHDA/DBHDS	Jan-20	Dec-20		Virginia Housing continues to administer 127 vouchers, with a current utilization rate of 91%.
1	1.1.	1.1.2.	<p>Review VHDA voucher placements and identify underserved localities across the state. Perform additional outreach to increase voucher utilization by the target population.</p> <ul style="list-style-type: none"> • Three localities identified in 2019 receive intensive outreach. • Target population's referrals increase 50% across these three localities by 12/20. • Target population's voucher utilization increases at least 25% across these five localities by 12/20. 	DBHDS/VHDA	Jan-20	Dec-20		<p>In light of restrictions on in-person gatherings due to the COVID-19 pandemic, the DBHDS Office of Community Housing (OCH) opted not to conduct intensive in-person housing information sessions in the targeted outreach areas. Instead, OCH continued to offer a statewide "Virtual Housing Conference" series that includes a main session on DBHDS housing resources for the Settlement Agreement population and three breakout sessions: (1) Preparing for the Transition to Housing, (2) Live-in Aides or Roommates, and (3) Creative Housing Approaches. The housing team held conferences in September 2020 and in October 2020. Approximately 100 attendees participated statewide, including individuals, families and professionals.</p> <p>DBHDS did not achieve the goals to increase referrals by 50% and voucher utilization by 25% in the five targeted outreach areas this year, including Winchester City and Shenandoah County (served by Northwestern CSB); New River Valley; and Rockbridge County (served by Rockbridge Area CSB). The 2021 VPILO will address changes to outreach strategies in an effort to increase referrals and voucher utilization in underserved areas.</p>
1	1.2	1.2.1.	<p>Encourage local PHAs in areas where there is high demand from the target population and no alternative housing resources to affirmatively serve the Settlement Agreement population.</p> <ul style="list-style-type: none"> • Convene meeting with PHAs to: <ul style="list-style-type: none"> o Encourage development of vouchers w/ admissions preferences o Review state resources that PHAs can leverage o Provide technical assistance to support and improve local partnerships o Discuss opportunities to engage in state supportive housing initiatives o Share best practices for partnering on Mainstream Vouchers • Encourage local applications for 2020 Mainstream Vouchers (if NOFA is released) 	DBHDS/ DHCD, VHDA, DMAS	Jan-20	Dec-20		<p>With the support of the state PSH Steering Committee, local Virginia Public Housing Agencies leveraged 1,071 federally-funded vouchers to serve non-elderly people with disabilities who are homeless, institutionalized, at risk of either condition, or who will move on from a PSH/Rapid Rehousing program. As a part of the process to increase the housing stock dedicated to permanent supportive housing throughout the commonwealth, the committee focused on assessing the needs of community partners as they were responding to the pandemic. The committee focused on the impacts the pandemic had to landlord engagement and on the operations of public housing authorities. Over the summer, focus groups were held among homeless service providers, community service board providers, veteran service providers, managed care organizations and public housing authorities to identify the challenges that the organizations have been facing around these areas of focus. The results of these focus groups will provide the steering committee with recommendations on how to determine the next steps to increase permanent supportive housing throughout the commonwealth.</p>
1	1.2	1.2.2	<p>Review utilization of local preference vouchers and/or SRAP and identify underserved localities statewide. Perform additional outreach to increase target population's voucher utilization.</p> <ul style="list-style-type: none"> • Continue intensive outreach to five current localities and add one new locality • Increase referrals to these localities 50% by 12/20 • Increase voucher utilization in these localities 25% by 12/20, where vouchers are available. 	DBHDS/PHAs	Jan-20	Dec-20		<p>In light of restrictions on in-person gatherings due to the COVID-19 pandemic, the DBHDS Office of Community Housing (OCH) opted not to conduct intensive in-person housing information sessions in the targeted outreach areas. Instead, OCH continued to offer a statewide "Virtual Housing Conference" series that includes a main session on DBHDS housing resources for the Settlement Agreement population and three breakout sessions: (1) Preparing for the Transition to Housing, (2) Live-in Aides or Roommates, and (3) Creative Housing Approaches. The housing team held conferences in September 2020 and in October 2020. Approximately 100 attendees participated statewide, including individuals, families and professionals.</p> <p>DBHDS achieved the goals to increase referrals by 50% and voucher utilization by 25% in District 19 (Petersburg area) and Hampton-Newport News. Special Admissions preference vouchers available in these areas are now 100% utilized. DBHDS did not achieve its referral and voucher utilization goals in the Harrisonburg-Rockingham area and in Planning District 1. The 2021 VPILO will address changes to outreach strategies in an effort to increase referrals and voucher utilization in underserved areas.</p>

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1	1.3	1.3.1.	Provide 9% LIHTC and 4% tax exempt bond program incentives to encourage developers to construct and rehabilitate units that are available on a preferential basis to the target population.	VHDA	Nov-19	Mar-20		No update this quarter.
1	1.3	1.3.2.	Provide LIHTC competitive program incentives to encourage developers to construct and rehabilitate units and provide a preference for the target population Deleted in 2018	VHDA	Delete	Delete		Deleted
1	1.3	1.3.3.	Make LIHTCs available in a special pool to developers providing accessible units that may have project-based vouchers in integrated settings that must provide preferential leasing to the target population for up to 25% of the units. • Accessible Supportive Housing (ASH) LIHTCs were awarded to 4 developments with 251 total units. 26 units projected for 2020.	VHDA	Jan-19	Jun-20		No update this quarter.
1	1.3	1.3.4	Provide targeted outreach to owners of existing LIHTC properties with units appropriate to the needs of the target population, and encourage them to provide preferential leasing to the target population. Deleted in 2018	VHDA	Delete	Delete		Deleted
1	1.3	1.3.5	Make capital subsidy available to developments where there is an effective demand and available supportive services. Deleted in 2020 plan. DBHDS will pursue capital investment in partnership with state and local affordable housing funding cycles, allowing for leveraging of other state, federal and local funding. See Item 2.1.4.	DBHDS	Delete	Delete		Deleted
1	1.3	1.3.6	Explore opportunities to create project-based subsidy where there is an effective demand and available supportive services. • Issue a contract to a PHA for at least one project-based SRAP award of 5-10 certificates to a PHA in an area with effective demand and available supportive services. • Revise SRAP-PBRA guidance to increase the types of projects that can receive assistance and to streamline the administration of the resource.	DBHDS	Jan-20	Dec-20		OHCD and Pathway Homes have finalized a scope of work to renovate the 11th unit with accessibility modifications for persons with sensory impairments, and OHCD has put the project out to bid. The unit for persons with mobility impairments has passed the SRAP-PBRA inspection and is ready to lease. Currently, nine of the ten units are occupied by individuals in the target population and two individuals are in the process of being approved for the tenth and eleventh units, including an individual who needs the accessibility features for a mobility impairment. The DBHDS Office of Community Housing continues to meet with Fairfax DHCD to prepare implementation of project-based SRAP for Arrowbrook Apartments and The Arden. The Office of Community Housing has approved the form of the agreement between Fairfax County Redevelopment & Housing Authority and the developer of Arrowbrook Apartments that will permit the assignment of the SRAP-PBRA to the lender in the event of developer default. (JC)
1	1.4	1.4.1.	Continue to administer the State Rental Assistance Program. • Continue to manage contracts with fifteen PHAs to administer 576 SRAP certificates funded in the base budget through FY20 • Engage at least 2 new PHAs and several existing PHAs to administer additional SRAP certificates, including any new FY21 SRAP funding, should it be awarded. • State budget includes funding for additional SRAP for FY21 and FY22.	DBHDS	Jan-20	Dec-20		Hampton-Newport News CSB began accepting SRAP referrals this quarter. The DBHDS Office of Community Housing has engaged the City of Alexandria's Office of Housing in conversations about becoming a SRAP partner and the City's Office of Housing has agreed to administer 15 SRAP certificates. DBHDS is preparing a Memorandum of Agreement with the City of Alexandria Office of Housing. DBHDS has also engaged Hanover CSB in exploratory discussions about becoming a SRAP partner. The DBHDS Office of Community Housing issued a program memo to SRAP partner agencies directing partners to immediately implement certain changes to the SRAP eligibility criteria that enable individuals who are not U.S. citizens, individuals who do not have social security numbers and individuals with criminal records to be found eligible for SRAP.

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2	2.1.	2.1.2.	Provide LIHTC competitive program incentives to encourage developers to construct and rehabilitate units that meet accessibility and Universal Design standards, and are made available on a preferential basis to the target population. <ul style="list-style-type: none"> • Developers agree to providing preferential leasing of the accessible units in their properties to the target population • All Developers are informed of this option 	VHDA	Jan-20	Dec-20		No update this quarter.
2	2.1.	2.1.3.	Provide an LIHTC increase in eligible basis for developments that provide a minimum percentage of housing units for people in target population. Deleted 2018.	VHDA	Delete	Delete		Deleted
2	2.1.	2.1.4.	Provide state-administered capital subsidies to encourage developers to prioritize units for the target population that will meet their needs. <ul style="list-style-type: none"> • Explore development of an agreement between DHCD and DBHDS to better coordinate DBHDS capital funding awards with the Affordable and Special Needs Housing (ASNH) funding competition(s). The agreement would require that DBHDS funds be leveraged with other federal, state or local financing and that units financed with DBHDS funds provide a leasing preference to people with developmental disabilities. The agreement would be implemented through a coordinated funding cycle or through a joint application process. 	VHDA, DHCD	Jan-20	Jun-20		DHCD's fall 2020 round of applications for the Affordable and Special Needs Housing (ASNH) is still under review as of January 2021. The application due date was postponed due to DHCD's COVID response and delays to the State budget being finalized. DBHDS and DHCD are finalizing an agreement to permit use of certain one-time DBHDS housing funds to finance units through DHCD's ASNH program.
2	2.1.	2.1.5.	Refine LIHTC incentives and state-administered capital subsidies as appropriate to enhance their effectiveness in housing individuals in the target population <ul style="list-style-type: none"> • Review current effectiveness of incentives as part of CY2020 QAP update • Review of HOME and Trust Fund guidelines prior to Spring 2020 funding round • Develop protocols to coordinate between DHCD for developers/owners of non-LIHTC properties; and VHDA for 4% credit recipients; and DBHDS to ensure utilization of preference units. 	VHDA, DHCD	Jan-20	Jun-20		No update this quarter.
2	2.1	2.1.6	Provide ongoing training to developers on accessibility and Universal Design standards <ul style="list-style-type: none"> • Enhanced understanding of and compliance with HUD Section 504 requirements/ADAAG, building code standards and Universal Design standards 	VHDA	Jan-20	Dec-20		Virginia Housing held a virtual universal design training on December 7th, 2020 with 55 attendees.
2	2.2.	2.2.1	Seek to identify feasible incentives to encourage owners to agree to preferential leasing. Deleted in 2018.	VHDA	Delete	Delete		Deleted

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2	2.3.	2.3.1.	Encourage localities to leverage local funding with state capital subsidy incentives for development of units with preferential access to target population. <ul style="list-style-type: none"> At least 1 local government provides funding to support developments with units that provide a preference for the target population 	DBHDS/DHCD	Jan-20	Dec-20		DHCD's fall 2020 round of applications for the Affordable and Special Needs Housing (ASNH) is still under review as of January 2021. The application due date was postponed due to DHCD's COVID response and delays to the State budget being finalized.
3	3.1.	3.1.1.	Develop communication materials tailored to PHAs, developers, landlords and owners of multifamily properties and individual units. <ul style="list-style-type: none"> Produce and distribute 2-3 newsletters/year to PHAs, LIHTC properties and landlords about target population's successes, needs and available resources. 	DBHDS/ VHDA, DHCD, DARS, DMAS	Jan-20	Dec-20		The DBHDS Office of Community Housing is soliciting articles for the Spring 2021 edition of the Housing Happenings Newsletter, including a feature story about housing a homeless adult who has a developmental disability that was housed with SRAP.
3	3.1.	3.1.2.	Develop and update outreach & educational materials to reflect new services and expanded resources that promote the transition to housing (e.g., shared living, community housing guide, new SRAP service areas and project-based options, LIHTC properties, etc.). Materials support: <ul style="list-style-type: none"> Targeted outreach to increase voucher utilization (Action Item 1.1.3) Support coordinator and provider trainings (Action Items 3.2.1 & 3.2.5) RIT information sessions on housing resources for individuals/families (Action Item 3.2.4) Create communication materials and distribute through targeted outreach, support coordinator trainings, and RIT information sessions.	DBHDS/ VHDA, DHCD, DARS, DMAS	Jan-20	Dec-20		The DBHDS OCH Housing Team continues to update outreach materials to reflect expanding resources. This quarter, the SRAP Services Flyer and FAQ were updated to reflect new SRAP service areas in Hopewell, Hampton and Newport News. In addition Housing Coordinators continue to update and share information about LIHTC properties with available units in their respective regions with key stakeholders (Community Services Boards, Centers for Independent Living, local chapters of The Arc, service providers and other disability advocacy organizations).
3	3.2.	3.2.1.	Educate DD support coordinators about issues in independent housing such as budgets in independent housing, supports needed to live independently, monitoring individuals in independent housing and accessing benefits and regional resources that support independent housing <ul style="list-style-type: none"> Conduct at least one webinar for support coordinators throughout the Commonwealth. 	DBHDS/ DMAS	June-20	December-20		No update this quarter.
3	3.2.	3.2.2.	Develop an updated on-line training module for DD support coordinators to reflect the new on-line housing referral and assessment system. <ul style="list-style-type: none"> Incorporate a Coordinated Housing Assessment & Referral System module into the existing on-line independent housing training series for support coordinators. 	DBHDS	January-20	July-20		No update this quarter. This action item is dependent upon completion of action item 4.3.1.

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3	3.2.	3.2.3.	Regional Implementation Teams conduct targeted information and outreach to individuals, families and support coordinators in areas where housing resources are underutilized to increase referrals for independent housing. <ul style="list-style-type: none"> At least one information session for individuals/families is hosted in each locality identified in 1.1.2 & 1.2.2 Housing resource guides for individuals/families are developed for each locality identified in 1.1.2 At least one tour or open house for individuals/ families is hosted in each locality identified in 1.1.2 	DBHDS/RITs	Jan-20	Dec-20	<p>The Region 1 RIT met via videoconference the last Monday of October. Sixteen individuals participated, including case managers, parents, service providers and housing agencies. The Region 1 RIT collaborated with the Charlottesville Region Autism Action Group (CRAAG) to host a webinar for parents and developers in the area to learn more about City Center NoVa as well as housing resources in the Charlottesville area. 40 people participated in the webinar.</p> <p>The Region 2 RIT met monthly via videoconference this quarter and continued to share information about resources for people whose housing is at risk during the pandemic, as well as updates on the waiver's shared living service and community housing guide service. The Region 2 RIT held an Independent Living Meet and Greet in October that featured a virtual housing tour and a discussion around how to stay mentally healthy at home during COVID. The next Meet and Greet is scheduled for January and will cover the basics of Fair Housing laws. Finally, several support coordinators presented complex case studies and the RIT provided feedback on potential resources and strategies to improve housing stability.</p> <p>The Region 3 Far Southwest RIT has continued to communicate during this quarter. Team members continue to share COVID-19 resource information internally and then with the communities they serve. The Region 3 housing coordinator will present independent living resource information at an upcoming virtual information series hosted by The Arc of New River Valley in January 2021.</p> <p>The Region 4 RIT continued to meet via videoconference this quarter due to COVID-19 restrictions. The Region 4 Housing Coordinator continues to work with the Region 4 RIT to promote awareness of need of resources for the Settlement Agreement Population</p> <p>The Region 5 RITs, Peninsula and Southside, continued to meet bi-monthly this quarter. Progress on conducting outreach events have been hampered by the pandemic. The Region 5 Housing Coordinator continues to work with both teams to brainstorm ideas for virtual outreach events to raise awareness of independent housing options and resources.</p>
3	3.2	3.2.4	RITs lead local/regional efforts to educate PHAs, landlords and housing providers about the need for housing resources <ul style="list-style-type: none"> RIT members support outreach to PHAs and housing providers to: <ol style="list-style-type: none"> make SRAP available in local communities & leverage local, state and tax credit resources to develop independent housing for the Settlement Agreement target population. work with PSH Steering Committee to identify localities/regions with demand and service capacity to generate effective housing-service partnerships 	DBHDS	Jan-20	Jun-20	<p>The Region 1 housing coordinator met this quarter with housing developers from Fountainhead, GEM properties as well as Piedmont Housing Alliance. All of these opportunities opened networking doors to discuss the need for affordable housing in Region One. Lynchburg PHA, Region Ten and Valley Housing participated in the RIT meeting this quarter.</p> <p>The Region 2 Housing Coordinator distributed independent housing alerts for Apex Apartments (Arlington), Ashburn Chase Apartments (Loudoun), The Bloom (City of Alexandria), Lineage Apartments (City of Alexandria) and Millview Apartments (Fauquier). RIT team members also reached out to the City of Alexandria Office of Housing to discuss the DD population's need for rent assistance.</p> <p>The Region 3 Housing Coordinator continues to share resource availability information for SRAP, HCV and LIHTC units with local housing partners and community services board staff. This quarter RIT members and the Region 3 Housing coordinator met with Highlands Community Services Board and Mount Rogers Community Services Board to discuss collaborative efforts to increase access and supports in independent living.</p> <p>This quarter, the Region 4 RIT continued to get information out about this area's new resources, current SRAP resources, and LIHTC unit availability for the "target population." These education efforts will continue through use of virtual platforms.</p> <p>The Region 5 Housing Coordinator worked with the DBHDS Office of Community Housing and Hampton-Newport News CSB to begin the administration of SRAP in Hampton and Newport News. Referrals for the Hampton-Newport News areas were forwarded to the administrator in December 2020. The Region 5 Housing Coordinator continues send out housing alerts about available housing resources and LIHTC units.</p>
3	3.2	3.2.5	Educate DD waiver service providers who offer independent living supports and in-home supports about how to assist individuals with pre- and post-tenancy supports in housing in accordance with the waiver's allowable activities. <ul style="list-style-type: none"> Conduct at least one webinar for DD Waiver service providers throughout the state. 	DBHDS	Mar-20	Dec-20	No update this quarter.
4	4.1	4.1.1	Develop and promote new community housing guide service for the provision of lease up/tenancy support services <ul style="list-style-type: none"> Make the DBHDS Independent Housing Curriculum for Community Housing Guides (CHGs) available on the Commonwealth of VA Learning Center perform targeted outreach to develop at least two providers of CHG services in each region. 	DBHDS/ CSBs	Jan-20	Dec-20	The Community Housing Guide (CHG) workgroup continues to await approval of the waiver regulations before finalizing the Independent Housing Curriculum Modules for Community Housing Guides. Meanwhile, the workgroup has developed an outreach plan to educate housing services providers and waiver in-home support providers about becoming CHG providers and will begin implementing this plan in January. The DBHDS Office of Community Housing continues to work with the Provider Development Team to ensure new CHG staff have access to Person Centered Thinking training, which is a required training for anyone billing a Medicaid DD Waiver for CHG services. One new CHG provider became active this quarter, bringing the total number of CHG providers in the state to eight.

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4	4.1.	4.1.3.	As community housing guide services become available (see 4.1.1 above), initiate a model partnership between service providers and housing providers in a LIHTC property in at least one region <ul style="list-style-type: none"> Identify at least one LIHTC housing provider, a community housing guide that provides pre-tenancy/tenancy supports, and a service provider that are willing to partner on a supportive housing project Assist the housing provider, service provider and community guide with planning the partnership strategy and developing a MOU. Develop and publish a white paper that describes various model partnerships, including values, business model features, and preliminary outcomes (as they become available). 	DBHDS/ VHDA	Apr-20	Dec-20		City Center NoVA (now doing business as "Our Stomping Ground") held two housing information sessions this quarter with individuals and families to inform them of upcoming opportunities to lease and become part of the Stomping Ground communities at Arrowbrooke Apartments and The Arden (Fairfax County), Queens Court Apartments (Arlington County) and The Waypoint (City of Alexandria). The Region 1 RIT and the Charlottesville Region Autism Action Group (CRAAG) conducted a webinar for 40 individuals, including two housing developers and a private interest group that hopes to develop some housing units for individuals with DD. The Region 1 Housing Coordinator also participated in discussions with Region Ten CSB to explore becoming a CHG provider.
4	4.1	4.1.4	Obtain input on barriers to housing for the target population and strategies to remove barriers and increase access to local housing resources from key stakeholders. <ul style="list-style-type: none"> Meet quarterly with stakeholders on the Integrated Housing Advisory Committee to identify barriers and strategies, and provide updates on VPIILO plan progress 	DBHDS/ VHDA, DHCD, DMAS, DARS	Jan-20	Dec-20		The Integrated Housing Advisory Committee (IHAC) met in October and discussed a plan to fill vacant seats on the committee. The DBHDS Office of Community Housing has begun reaching out to candidates to invite them to join the IHAC. The IHAC also received updates on the Medicaid High Needs Support Benefit, the Virginia Rent & Mortgage Relief Program, changes to Virginia Fair Housing Law, and efforts to achieve the housing resource and independent housing goals for compliance with the Settlement Agreement. IHAC members were encouraged to share information with their networks about the Virtual Housing Conference recordings and availability of rental assistance resources.
4	4.2.	4.2.1.	Continue to review DD Waivers to identify potential strategies that will facilitate greater access to independent living and help individuals maintain their housing. <ul style="list-style-type: none"> Assist with finalizing toolkit on the use of the shared living service for individuals who receive rent assistance. Assist with the development of the Medicaid Provider Manual for services that support independent living. 	DBHDS/DMAS	Jan-20	Dec-20		No update this quarter.
4	4.2	4.2.2.	Improve coordination of Building Independence (BI) waiver assignments with availability of housing and service resources. <i>Strategies identified and implemented</i> regarding: <ul style="list-style-type: none"> coordinating the timing for approval of BI waiver and rent assistance for people who need the housing community guide service to access rent assistance and housing. piloting the revised process for coordinating BI waiver assignments with availability of housing and service resources 	DBHDS	Jan-20	Dec-20		Regional Housing Coordinators continue to work with the RSS Team to ensure that individuals who are not yet housed can access a BI Waiver to fund Community Housing Guide services to assist with the housing search and transition process.

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4	4.3	4.3.1.	Use an electronic assessment, intake and referral system to seamlessly connect individuals in the target population to housing. <ul style="list-style-type: none"> Data is transferred and electronic assessment and referral system is launched Support coordinators and PHAs are trained on use Housing matches are made through web-based system Housing outcome reports are generated in the system 	DBHDS	Jan-20	Dec-20		No update this quarter.
4	4.3	4.3.2.	Develop strategies to address housing search gaps in each RIT region. <ul style="list-style-type: none"> Pilot Tenancy Supports in DD Regions 2 & 5 	DBHDS, Regional RITs/ DHCD, VHDA	Jan-20	Dec-20		Fairfax-Falls Church CSB began providing Tenancy Supports Pilot services this quarter under a contract with Consulting Connection Services (CCS). CCS is billing the Community Housing Guide service for individuals who have a Medicaid Waiver. FFC-CSB has assisted four individuals to date, one of whom is on the waiver waitlist. Hampton-Newport News CSB has assisted nine individuals to date in the Tenancy Supports Pilot, three of whom are on the waiver waitlist. Hampton-Newport News CSB continues to put in place the infrastructure to begin billing for CHG services via the Medicaid Waiver.
4	4.3	4.3.3	Continue to identify and catalogue creative approaches to leveraging private resources to create housing options for individuals in the target population. Completed in 2018	DBHDS	Complete	Complete		This action item is completed.
4	4.3	4.3.4.	Continue to assist Community Resource Consultants with provider development efforts in areas of the state with high housing demand, available housing resources and minimal service capacity. <ul style="list-style-type: none"> Regional Housing Coordinators and CRCs meet with SCs in each region quarterly to discuss referrals for independent housing, identify people with unmet service needs, and link to potential providers. Regional Housing Coordinators coordinate with CRCs to identify providers to apply for JumpStart grants to serve those with unmet service needs in housing. 	DBHDS	Jan-20	Dec-20		OCH and the provider development team completed development of the content for a series of Housing Exploration workshops aimed at individuals in group homes who require low levels of support and who could live in independent housing with in-home or independent living supports. OCH and the provider development team have identified individuals who can provide virtual housing tours and serve on a housing panel, and are in the process of engaging these individuals. The tours will be recorded in December 2020 and January 2021. OCH will work with support coordinators serving the target population to invite individuals to participate in the housing exploration workshops in March-April 2021.
4	4.3	4.3.5.	Develop a performance measurement system for independent housing. <ul style="list-style-type: none"> Identify several key performance measures in housing that are critical to accelerating and maintaining access to housing in integrated settings Identify several key performance indicators trackable using new electric assessment & referral system Identify baselines and benchmarks for each indicator 	DBHDS	Jan-20	Dec-20		The OCH data analyst has completed revisions to the team's leasing spreadsheet to help the team track the length of participation in housing resources (e.g., HCV, SRAP), reasons people exit housing resources, and exit destinations. Regional housing coordinators are verifying exit data for as many individuals as possible.
4	4.3	4.3.6	In collaboration with the PSH Steering Committee, develop a process to coordinate housing referrals within DBHDS and from key state agencies. <ul style="list-style-type: none"> Establish process for filling units in new construction/rehab projects with multiple leasing preferences. Identify process for filling turnover units in occupied projects with multiple leasing preferences. 	DBHDS/DMAS, DARS	Jan-20	Dec-20		The OCH workgroup, consisting of the DD Housing Team and the PSH Housing Team, continues to pilot processes to track referrals of people in the Settlement Agreement population and persons with serious mental illness to LIHTC properties with leasing preferences for these populations.