


2021 Virginia Plan to Increase Independent Living Options - Dashboard - 1st Quarter Report

Goal	Strategy	ID	ACTION/ INTENDED OUTCOME	LEAD AGENCY/ OTHERS INVOLVED	Projected Start Date	Projected Completion Date	Status	STATUS/ACTUAL OUTCOMES
1	1.1.	1.1.1.	<p>Virginia Housing will maintain a set aside of 127 Housing Choice Vouchers for the DD population and will maintain at 95% lease up.</p> <ul style="list-style-type: none"> • Maintain high (approx. 95%) utilization of current VH preference vouchers. Apply for additional Mainstream Vouchers in 2020. • Research options to ensure VH voucher access is sustained or expanded post Settlement Agreement. • Develop a plan to ensure access to VH vouchers for individuals in the target population. 	VH/DBHDS	Jan-21	Dec-21		Virginia Housing continues to administer 127 vouchers, with a current utilization rate of 91%.
1	1.1.	1.1.2.	<p>Review voucher utilization and identify underserved localities across the state. Perform additional outreach to increase voucher utilization by the target population.</p> <ul style="list-style-type: none"> • Engage Community Services Boards (CSBs) with low percentages of people on the Developmental Disabilities (DD) waiver and DD waiver waitlist who are independently housed. Develop specific action plans with these CSBs to increase referrals in areas with rent assistance. 	DBHDS/VH	Jan-21	Dec-21		The DBHDS Office of Community Housing (OCH) and Office of Provider Development (PD) have selected the following CSBs to engage in developing action plans to increase referrals: Northwestern CSB and Horizon Behavioral Health (Region 1), Prince William CSB (Region 2), Piedmont Community Services (Region 3), District 19 (Region 4) and Hampton-Newport News CSB (Region 5). These CSBs were selected because there are Special Admissions Preference vouchers available in these areas yet they have low percentages of people on the DD Waiver/DD Waiver Waitlist who are independently housed. The OCH and PD regional representatives have begun reaching out to the DD directors at these CSBs to discuss barriers that have prevented more referrals and develop strategies to address these barriers and increase referrals.
1	1.2	1.2.1.	<p>Encourage local PHAs in areas where there is high demand from the target population and no alternative housing resources to affirmatively serve the Settlement Agreement population.</p> <p>Item completed in 2020 - Delete.</p>	DBHDS/ DHCD, VHDA, DMAS	Delete	Delete		Completed in 2020.
1	1.2	1.2.2	<p>Review utilization of local preference vouchers and State Rental Assistance Program (SRAP). Identify underserved localities statewide. Perform additional outreach to increase target population's voucher utilization.</p> <ul style="list-style-type: none"> • Engage CSBs with low percentages of people on the DD waiver and DD waiver waitlist who are independently housed. Develop specific action plans with these CSBs to increase referrals in areas with rent assistance. 	DBHDS/PHAS	Jan-21	Dec-21		The DBHDS Office of Community Housing (OCH) and Office of Provider Development (PD) have selected the following CSBs to engage in developing action plans to increase referrals: Northwestern CSB (Region 1), Prince William CSB (Region 2), Piedmont CSB (Region 3), District 19 (Region 4), Hampton-Newport News CSB (Region 5). These CSBs were selected because there is SRAP available in these areas yet they have low percentages of people on the DD Waiver/DD Waiver Waitlist who are independently housed. The OCH and PD regional representatives have begun reaching out to the DD directors at these CSBs to discuss barriers that have prevented more referrals and develop strategies to address these barriers and increase referrals.

1	1.2	1.2.3	<p>Explore strategies to ensure access to vouchers for individuals with developmental disabilities.</p> <ul style="list-style-type: none"> • Research strategies used by other states and PHAs to ensure access to housing resources and identify strategies that may be effective in Virginia. • Provide recommendations to PHAs on strategies to ensure voucher access for the target population. 	DBHDS/PHAs	Jan-21	Dec-21		<p>The Housing Team has begun to research strategies by other states on how to ensure access to housing resources, in order to generate ideas that may prove to be effective in Virginia.</p>
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1	1.3	1.3.1.	Apply the 9% LIHTC and 4% tax exempt bond QAP provisions which require developers to construct and rehabilitate units that are available on a preferential basis to the target population. <ul style="list-style-type: none"> • 29 properties funded in the 2020 competitive round will produce approximately 196 units required to provide the leasing preference. Approximately 50% will target individuals in the DOJ Settlement Agreement population. <ul style="list-style-type: none"> o The 29 includes forward funded deals from innovation, new construction and ASH. • Another 18 TE 4% properties will be producing an additional 210 anticipated units. Approximately 50% will target individuals in the DOJ Settlement Agreement population. (It should be noted this level of 4% credit activity is unusually high and not likely to continue in future years) 	VH	Nov-20	Mar-21		No update this quarter.
1	1.3	1.3.2.	Provide LIHTC competitive program incentives to encourage developers to construct and rehabilitate units and provide a preference for the target population Deleted in 2018	VH	Delete	Delete		Deleted
1	1.3	1.3.3.	Make LIHTCs available in a special pool to developers providing accessible units that may have project-based vouchers in integrated settings that must provide preferential leasing to the target population for up to 25% of the units. <ul style="list-style-type: none"> • Accessible Supportive Housing (ASH) LIHTCs were awarded to 4 developments with 251 total units. 26 units projected for 2021. 	VH	Jan-20	Jun-21		No update this quarter.
1	1.3	1.3.4	Provide targeted outreach to owners of existing LIHTC properties with units appropriate to the needs of the target population, and encourage them to provide preferential leasing to the target population. Deleted in 2018	VHDA	Delete	Delete		Deleted
1	1.3	1.3.5	Make capital subsidy available to developments where there is an effective demand and available supportive services. Deleted this item in 2020. DBHDS will pursue capital investment in partnership with state and local affordable housing funding cycles, allowing for leveraging of other state, federal and local funding. See Item 2.1.4.	DBHDS	Delete	Delete		Deleted

1	1.3	1.3.6	<p>Explore opportunities to create project-based subsidy where there is an effective demand and available supportive services.</p> <ul style="list-style-type: none"> Finalize SRAP Project-Based Rental Assistance guidance to increase the types of projects that can receive assistance and to streamline the administration of the resource. Engage a third PHA to administer project-based SRAP (in addition to Fairfax and Prince William Counties). Negotiate an agreement with the Department of Housing & Urban Development to establish a Section 811 Project Rental Assistance Contract program. Begin implementation activities when agreement is finalized. 	VH/DBHDS	Jan-21	Dec-21		<p>The Technical Assistance Collaborative has reviewed and commented on the draft SRAP Appendix containing guidance to implement project-based rent assistance, and the DBHDS Office of Community Housing (OCH) is revising the draft based on this feedback.</p> <p>OCH has begun exploring opportunities to have Virginia Housing administer project-based SRAP, since Virginia Housing will be ramping up administration of project-based rental assistance as a result of its recent HUD 811 award.</p>
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1	1.4	1.4.1.	<p>Continue to administer SRAP.</p> <ul style="list-style-type: none"> Continue to manage contracts with 17 Partner Agencies to administer 751 SRAP certificates funded in the base budget through FY21 Engage at least 2 new partners to serve areas that do not have rent assistance resources targeted to this population. Engage current partners to administer additional certificates, including any new FY22 SRAP funding, should it be allocated. On an ongoing basis, identify government agencies and CSBs in underserved localities that have the capacity to implement SRAP and enter into partnership agreements with these agencies. Identify strategies to operate SRAP in underserved counties without government agencies or CSBs that can administer SRAP. 	DBHDS	Jan-21	Dec-21		<p>The OCH is currently in discussions with Northwestern CSB (Region 1) about implementing and administering SRAP in their catchment area. The City of Alexandria's City Council (Region 2) voted to accept the DBHDS SRAP award and is in the process of signing the contract which will start in April 2021. The OCH is still in discussions with Portsmouth RHA and Hanover CSB to potentially implement and administer SRAP to those areas. DBHDS is in the process of revising the SRAP contract language for FY22, negotiating subsidy slot increases with partner agencies, and developing proposed funding allocations for FY22.</p>

2	2.1.	2.1.1.	Provide targeted outreach to owners of existing multifamily properties with units appropriate to the needs of the target population. Encourage them to provide preferential leasing to the target population. Deleted 2018.	VH	Delete	Delete		Deleted
2	2.1.	2.1.2.	Provide LIHTC competitive program incentives to encourage developers to construct and rehabilitate units that meet accessibility and Universal Design standards, and are made available on a preferential basis to the target population. • Developers agree to providing preferential leasing of the accessible units in their properties to the target population • All Developers are informed of this option	VH	Jan-21	Dec-21		No update this quarter.
2	2.1.	2.1.3.	Provide an LIHTC increase in eligible basis for developments that provide a minimum percentage of housing units for people in target population. Deleted 2018.	VH	Delete	Delete		Deleted
2	2.1.	2.1.4.	Provide state-administered capital subsidies to encourage developers to prioritize units for the target population that will meet their needs. • Explore development of an agreement between DHCD and DBHDS to better coordinate DBHDS capital funding awards with the Affordable and Special Needs Housing (ASNH) funding competition(s). The agreement would require that DBHDS funds be leveraged with other federal, state or local financing and that units financed with DBHDS funds provide a leasing preference to people with developmental disabilities.	DHCD/DBHDS	Jan-21	Jun-21		During the December 2020 round of ASNH -DHCD funded 10 project that included 61 units of permanent supportive housing targeted to I/DD households/individuals: Sweetbriar II (5 units); Arlington Terrace East (8 Units), Cityline Apt. (10 units), Claremont School (5 Kilmarnock Village (5 units), Ovation Arrowbrook (6 units) Pump Street (6 units) and The Collie (7 units).
2	2.1.	2.1.5.	Refine LIHTC incentives and state-administered capital subsidies as appropriate to enhance their effectiveness in housing individuals in the target population • Review current effectiveness of incentives as part of CY2021 QAP update • Develop protocols to coordinate between DHCD for developers/owners of non-LIHTC properties; and VH for 4% credit recipients; and DBHDS to ensure utilization of preference units.	VH/DHCD	Jan-21	Jun-21		No update this quarter.
2	2.1	2.1.6	Provide ongoing training to developers on accessibility and Universal Design standards • Enhance understanding of and compliance with HUD Section 504 requirements/Americans with Disabilities Act Architectural Guidelines, building code standards and Universal Design standards • Enhance understanding of and compliance with HUD Section 504 and Fair Housing Act Amendments requirements for reasonable accommodations.	VH	Jan-21	Dec-21		No update this quarter.
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2	2.2.	2.2.1	Seek to identify feasible incentives to encourage owners to agree to preferential leasing. Deleted in 2018.	VH	Delete	Delete		Deleted
2	2.3.	2.3.1.	Encourage localities to leverage local funding with state capital subsidy incentives for development of units with preferential access to target population. • At least 1 local government provides funding to support developments with units that provide a preference for the target population (this is contingent on 2.1.4 - we would require local leveraging as a criteria for award of any state-administered capital subsidy).	DBHDS/DHCD	Jan-21	Dec-21		Four projects leveraged locally control resources in the December 2020 ASNH round: Arlington Terrace (\$6,863,322, Arlington County AHIF Loan), Claremont School Apartments (\$665,000 NRV Home Consortium), Florida Terrace (\$578,140 Lynchburg Home), and Ovation at Arrowhead (\$1,994,000 Fairfax Housing Authority).
3	3.1.	3.1.1.	Develop communication materials tailored to PHAs, developers, landlords and owners of multifamily properties and individual units. • Continue to produce and distribute 2-3 newsletters/year to PHAs, LIHTC properties and landlords about target population's successes, needs and available resources.	DBHDS/ VH, DHCD, DARS, DMAS	Jan-21	Dec-21		OCH continues to draft and distribute the Housing Happenings newsletter to link housing providers with information on housing efforts to increase integrated independent living options for people with developmental disabilities. The upcoming Spring 2021 issue is complete and will be distributed in April 2021.
3	3.1.	3.1.2.	Develop and update outreach & educational materials to reflect new services and expanded resources that promote the transition to housing. Materials support: • Targeted outreach to increase voucher utilization (Action Item 1.1.3) • Support coordinator and provider trainings (Action Items 3.2.1 & 3.2.5) • RIT information sessions on housing resources for individuals/families (Action Item 3.2.4) • Continue to create communication materials and distribute through targeted outreach, support coordinator trainings, and RIT information sessions.	DBHDS/ VH, DHCD, DARS, DMAS	Jan-21	Dec-21		Outreach and educational materials continue to be updated as needed for targeted outreach efforts, information sessions and expansion of resources as applicable.
3	3.2.	3.2.1.	Educate DD support coordinators about how to assist individuals with post-tenancy supports in housing in accordance with the Medicaid Waiver's allowable activities. • Conduct at least one webinar for support coordinators throughout the Commonwealth.	DBHDS/ DMAS	January-21	December-21		OCH has developed a tenancy supports training outline to assist support coordinators with identifying and utilizing supports and strategies that work to increase housing stability. This training will be produced upon finalization of waiver regulations.
3	3.2.	3.2.2.	Develop an updated on-line training module for DD support coordinators to reflect the new on-line housing referral and assessment system. • Contingent upon completion of 4.3.1, incorporate a Coordinated Housing Assessment & Referral System module into the existing on-line independent housing training series for support coordinators.	DBHDS	January-21	June-21		No update this quarter.

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3	3.2.	3.2.3.	<p>RITs conduct targeted information and outreach to individuals, families and support coordinators in areas where housing resources are underutilized to increase referrals for independent housing.</p> <ul style="list-style-type: none"> At least one information session for individuals/families is hosted in for CSBs identified in 1.1.2 & 1.2.2 Housing resource guides for individuals/families are developed for CSBs identified in 1.1.2 At least one tour or open house for individuals/ families is hosted in service areas for CSBs identified in 1.1.2 	DBHDS/RITs	Jan-21	Dec-21	<p>Region 1 RIT has conducted two meetings this quarter. There were 18 participants at the January 25th meeting. The March 29th meeting had 15 participants. Conversations focused on the need for providers of services people use in independent housing. There is a particular need for Community Housing Guides. Case managers from areas that have had individuals utilize CHG supports found it to be very helpful. There was also a lot of discussion about Electronic Home Based Supports and how helpful it has been. One issue raised was the issue of getting Electronic Home Based Supports and CHG services approved through service authorization.</p> <p>Region 2: The RIT has not yet begun targeted information and outreach through the Prince William County CSB. However, the RIT partnered with Our Stomping Ground (formerly CityCenter NoVA) to offer two information sessions to individuals and families about the DD leasing preference at Queens Court South Apartments in Arlington: session #1 offered a "virtual tour" of the property, explained the housing opportunity and the process to access it, and session #2 focused on how to complete a DBHDS housing referral package with the support coordinator. These efforts resulted in three referrals for Queens Court.</p> <p>Region 3: In January, the Far Southwest RIT completed a two-part webinar series in partnership with The Arc of New River Valley to provide targeted outreach to New River Valley Community Services Board to share information with individuals and families on the topics of Preparing to Move and Rental Assistance and Housing Resources. The RIT plans to collaborate with NRVCSB to bring a virtual information session to support coordination staff to provide updated resource information and referral submission education.</p> <p>Region 4: The Region 4 RIT will begin to brainstorm potential strategies to increase referrals for underutilized independent housing resources in the District 19 CSB service area (for targeted outreach). The Region 4 DBHDS DD Housing Coordinator will partner with the Region 4 DBHDS Community Resource Consultant, and meet with the District 19 DD director and begin talks on how to increase utilization of housing resources and provider related issues.</p> <p>Region 5: The RITs for Region 5 continue to meet as scheduled. The Peninsula team is working on a targeted outreach plan to boost referrals for individuals that wish to reside in the Hampton or Newport News areas and now have access to the State Rental Assistance Program. The RHC, CRC and Hampton-Newport News CSB are scheduled for a series of meetings to help with the planning of the targeted outreach and to identify barriers to independent housing. The Southside Team is planning a virtual outreach event for August/September 2021 to share information about independent housing options and resources.</p>
3	3.2	3.2.4	<p>RITs lead local/regional efforts to educate PHAs, landlords and housing providers about the need for housing resources</p> <ul style="list-style-type: none"> RIT members support outreach to PHAs and housing providers to: <ol style="list-style-type: none"> make SRAP available in local communities & leverage local, state and tax credit resources to develop independent housing for the Settlement Agreement target population. work with PSH Steering Committee to identify localities/regions with demand and service capacity to generate effective housing-service partnerships 	DBHDS/RITs	Jan-21	Jun-21	<p>Housing coordinators continue to work with members of RIT teams to increase SRAP and PSH housing resources in their regions as well as work to increase housing resources, landlords and housing providers. The OCH is discussion and negotiations with NWCSB, Portsmouth RHA, and Hanover County CSB to administer SRAP in those regions.</p>
3	3.2	3.2.5	<p>Educate DD waiver service providers who offer independent living supports and in-home supports about how to assist individuals with pre- and post-tenancy supports in housing in accordance with the Medicaid Waiver's allowable activities.</p> <ul style="list-style-type: none"> Conduct and record at least one webinar for DD Waiver service providers throughout the state. 	DBHDS/DMAS	Jan-21	Dec-21	<p>OCH has developed a tenancy supports training outline to assist providers with identifying and utilizing supports and strategies that work to increase housing stability. This training will be produced upon finalization of waiver regulations.</p>

3	3.2	3.2.6	<p>Improve cross-sector alignment of homelessness and developmental services systems.</p> <ul style="list-style-type: none"> • Conduct pilot to create a model for connecting individuals who are homeless with DD in Fairfax County to housing and services. 	DBHDS/Local CSBs, Local Continuum of Care	Jan-21	Jun-21		<p>The DBHDS Office of Community Housing (OCH) continues to work with its contractor, Inclusion Consultants, the Fairfax-Falls Church CSB, the Fairfax County Office to Prevent and End Homelessness and key stakeholders to identify key points of contact for the CSB to the homeless services system and for the homeless services system to the CSB's developmental disabilities services. In addition, the workgroup is researching the development of a screening tool that homeless service providers could use to identify people with developmental disabilities and refer them to CSB services and housing resources for this population.</p>
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4	4.1	4.1.1	<p>Develop and promote new community housing guide service for the provision of lease up/tenancy support services</p> <ul style="list-style-type: none"> Once Medicaid Waiver regulations are approved, make the DBHDS Independent Housing Curriculum for Community Housing Guides (CHGs) available on the Commonwealth of VA Learning Center Continue perform targeted outreach to develop at least two providers of CHG services in each region. 	DBHDS/ CSBs	Mar-21	Dec-21		The Medicaid Developmental Disabilities Waiver regulations are in the final public comment phase and are scheduled to become effective April 1, 2021. The DBHDS Office of Community Housing (OCH) is in the process of reconciling the changes to the regulations with the content of its Independent Housing Modules and its supplemental training materials for Community Housing Guides. Once the content is approved by the Department of Medical Assistance Services, OCH will record the trainings in the e-learning software, Articulate Storyline. Likewise, OCH is preparing to expand its resource webpage for support coordinators to include tools and resources for Community Housing Guides.
4	4.1.	4.1.3.	<p>Initiate a model partnership between service providers and housing providers in a LIHTC property in at least one region</p> <ul style="list-style-type: none"> Through an RFP process, identify at least one LIHTC housing provider and service provider that are willing to partner on a supportive housing project. Assist the housing provider and service provider with planning the partnership strategy and developing a Memorandum of Agreement that meets PSH fidelity criteria. Partnership implemented. 	DBHDS/ VH, DMAS	Jan-21	Dec-21		The DBHDS Office of Community Housing has begun drafting a RFP to fund partnerships between service providers and LIHTC housing providers to offer permanent supportive housing to individuals with developmental disabilities and serious mental illness who live in LIHTC properties. Funded PSH models must maintain fidelity to both the housing and services components of the model defined by organizations such as the Substance Abuse and Mental Health Services Administration (SAMHSA) and the Corporation for Supportive Housing.
4	4.1	4.1.4	<p>Obtain input on barriers to housing for the target population and strategies to remove barriers and increase access to local housing resources from key stakeholders.</p> <ul style="list-style-type: none"> Meet quarterly with stakeholders on the Integrated Housing Advisory Committee to identify barriers and strategies, and provide updates on VPILO plan progress. Identify new members to fill vacancies on the IHAC. 	DBHDS/ VH, DHCD, DMAS, DARS, VDH, DVS, DSS	Jan-21	Dec-21		The Integrated Housing Advisory Committee met on January 26 to review and approve the 2021 Update to Virginia's Plan to Increase Independent Living Options. The committee chairs introduced five new committee members who will begin their term at the April 2021 meeting. The Committee endorsed the updated plan, and was particularly glad to see a focus on educating providers about changes to the DD Waiver and licensing regulations that will permit individuals to use DBHDS or PHA rent assistance along with supportive living services.
4	4.2.	4.2.1.	<p>Continue to review DD Waivers to identify potential strategies that will facilitate greater access to independent living and help individuals maintain their housing.</p> <ul style="list-style-type: none"> Assist DBHDS Waiver staff with finalizing toolkit on the use of the shared living service for individuals who receive rent assistance. Assist with the development of the Medicaid Provider Manual for services that support independent living. Develop strategies to improve access to and efficacy of the Community Housing Guide service. Assist DBHDS DD Waiver staff to educate providers about changes to the DD Waiver and licensing regulations that will permit individuals to use DBHDS or PHA rent assistance along with supportive living services. 	DBHDS/DMAS	Jan-21	Dec-21		The DBHDS Office of Community Housing (OCH) submitted comments and feedback on the Community Housing Guide provider section of the draft Medicaid DD Waiver Manual.
4	4.2	4.2.2.	<p>Improve coordination of Building Independence (BI) waiver assignments with availability of housing and service resources.</p> <ul style="list-style-type: none"> Monitor the coordination process for those on the BI waiver with availability of housing and service resources. 	DBHDS	Jan-21	Dec-21		The Housing Team will continue to work with the RSS Team to monitor the timing of approval of BI Waivers so approval occurs before housing is secured in order to facilitate access to community guide services to assist with obtaining housing.

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4	4.3	4.3.1.	Use an electronic assessment, intake and referral system to seamlessly connect individuals in the target population to housing. <ul style="list-style-type: none"> Review WaMS changes that may impact the way the housing module operates Make changes to the housing module to ensure system operability. Data is transferred and electronic assessment and referral system is launched Support coordinators are trained on use Housing matches are made through web-based system Housing outcomes reports in the system 	DBHDS	Jan-21	Dec-21		No update this quarter.
4	4.3	4.3.2.	Develop strategies to address tenancy support gaps in each RIT region. <ul style="list-style-type: none"> Continue piloting Tenancy Supports in DD Regions 2 & 5 Explore tenancy support gaps in underserved areas and funding strategies to implement tenancy supports. 	DBHDS, Regional RITs/ DHCD, VH	Jan-21	Dec-21		The Tenancy Supports Pilot continues to operate in Regions 2 and 5. Fairfax-Falls Church CSB has served a total of 7 individuals and Hampton-Newport News CSB has served a total of 10 individuals as of the end of this quarter. Fairfax-Falls Church CSB's subcontractor, Consulting Connection Services, is already a Community Housing Guide (CHG) waiver provider and can bill CHG services for people who have a waiver. So, they are reaching out to support coordinators for referrals of people who are on the waiver waitlist to ensure they have access to pre-tenancy and tenancy supports.
4	4.3	4.3.3	Continue to identify and catalogue creative approaches to leveraging private resources to create housing options for individuals in the target population. Completed in 2018	DBHDS	Complete	Complete		This action item is completed.
4	4.3	4.3.4.	Continue to assist Community Resource Consultants with provider development efforts in areas of the state with high housing demand, available housing resources and minimal service capacity. <ul style="list-style-type: none"> Regional Housing Coordinators coordinate with CRCs to identify providers to apply for JumpStart grants to serve those with unmet service needs in housing. Assist group residential providers to explore individuals' interest in independent housing and support provider efforts to expand services in independent housing. 	DBHDS	Jan-21	Dec-21		The DBHDS Office of Community Housing (OCH) and Office of Provider Development (PD) developed and piloted the Housing Exploration Series: a three part workshop series for individuals who currently live in group homes to learn more about independent housing and the resources available to help people with developmental disabilities in the Settlement Agreement population* rent their own homes and receive supports to live independently. The first session introduced participants to three different independent living arrangements via "virtual housing tours": living in your own home with drop-in supports, living in your own home with a roommate, and living in your own home with a live-in aide. The second session featured a panel of three self-advocates, each of whom lives in one of these independent living arrangements. The third session focused on group discussions to identify each participant's "dream home" and who to ask for help to make their dream homes a reality. Five individuals in either group homes or sponsored residential participated in the pilot of this series, which occurred over three Wednesdays in March from 3:00 - 4:00 pm. Each individual received a certificate for completing the series. The participants offered feedback at the end of each session, and all expressed that they enjoyed the tours and panel and are seriously thinking about moves to independent housing. OCH and PD will follow up with the support coordinators for these individuals to encourage them to start transition planning in their upcoming ISP meetings.
4	4.3	4.3.5.	Develop a performance measurement system for independent housing. <ul style="list-style-type: none"> Identify several key performance indicators using the referral and leasing spreadsheet Identify baselines and benchmarks for each indicator Track identified performance indicators 	DBHDS	Jan-21	Dec-21		The DBHDS Office of Community Housing continues to develop and implement performance measurement elements to better track program outcomes. The exit destination survey has been completed and distribution will be piloted beginning April 2021.

4	4.3	4.3.6	<p>In collaboration with the PSH Steering Committee, develop a process to coordinate housing referrals within DBHDS and from key state agencies.</p> <ul style="list-style-type: none"> • Continue to refine the process for filling units in new construction/rehab projects with multiple leasing preferences. • Continue to refine the process for filling turnover units in occupied projects with multiple leasing preferences. 	DBHDS/DMAS, DARS, VH	Jan-21	Dec-21		No update this quarter.
4	4.3	4.3.7	<p>Solicit input on the development of the 1115 Waiver High Needs Support Benefit</p> <ul style="list-style-type: none"> • Hold input sessions. • Form workgroups to address benefit design and operations. 	DMAS/DBHDS, DHCD, VH, DARS, DSS, DVS, VDH	Jan-21	Dec-21		No update this quarter.

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	1 1.1.	1.1.1.	As federal VHDA/ DBI	Jan-18	Dec-18		
	1 1.1.	1.1.2.	Review vol DBHDS/ VF	Jul-17	Jun-17		
	1	1.2 1.2.1.	Encourage VHDA, DHC	Nov-17	Dec-18		
	1	1.3 1.3.1.	Provide LIH VHDA	Nov-17	Feb-18		
	1	1.3 1.3.2.	Provide LIH VHDA	Jan-17	Jan-19		
	1	1.3 1.3.3.	Make LIHT VHDA	Jan-17	Jun-18		
	1	1.3 1.3.4.	Provide tar VHDA	Jan-17	Jun-18		
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	1	1.3 1.3.5.	Make capit DBHDS	Jan-17	Jun-17		JC
	1	1.3 1.3.6.	Explore op DBHDS	Jan-18	Dec-18		
	1	1.4 1.4.1.	Continue t DBHDS	Jan-18	Dec-18		EL
	2 2.1.	2.1.1.	Provide tar VHDA	Jan-18	Jun-18		
	2 2.1.	2.1.2.	Provide LIH VHDA	Jan-18	Dec-18		
	2 2.1.	2.1.3.	Provide an VHDA	Jan-18	Dec-18		
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	2 2.1.	2.1.4.	Provide sta VHDA, DHC	Jan-18	Dec-18		
	2 2.1.	2.1.5.	Refine LIHT VHDA	Jan-18	Jun-18		
	2	2.1 2.1.6.	Provide on VHDA	Jan-18	Dec-18		
	2 2.2.	2.2.1.	Seek to ide VHDA	Jan-18	Jun-18		
	2 2.3.	2.3.1.	Encourage DHCD	Jan-18	Dec-18		
	3 3.1.	3.1.1.	Develop cc VHDA, DBI	Jan-18	Dec-18		
	3 3.1.	3.1.2.	Develop m DBHDS, VF	Feb-18	Dec-18		
	3 3.2.	3.2.1.	Educate DI DBHDS/ DI	June-17	#####		
	3 3.2.	3.2.2.	Develop uq DBHDS, VF	1/1	12/1		
Goal	Strategy	ID	ACTION/ LEAD AGENCY	Projected Start	Projected End	Status	STATUS/ACTUAL OUTPUT
	3 3.2.	3.2.3.	Regional In DBHDS	Jan-18	Dec-18		
	3	3.2 3.2.4.	RITs lead lc DBHDS	Jan-18	Apr-18		
	4	4.1 4.1.1.	Explore op DBHDS/ CS	Apr-18	Oct-18		
Goal	Strategy	ID	ACTION/ LEAD AGENCY	Projected Start	Projected End	Status	STATUS/ACTUAL OUTPUT
	4 4.1.	4.1.2.	Support im DBHDS/ VF	Jan-18	Dec-18		
	4 4.2.	4.2.1.	Review DD DBHDS/ DI	Jan-18	Dec-18		
	4 4.2.	4.2.2.	Improve cc DBHDS/ VF	Jan-18	12/2018`		
	4	4.3 4.3.1.	Use an elei DBHDS	Mar-18	Dec-18		
	4	4.3 4.3.1.	Develop st Regional Rl	Apr-18	Sep-18		
Goal	Strategy	ID	ACTION/ LEAD AGENCY	Projected Start	Projected End	Status	STATUS/ACTUAL OUTPUT
	4	4.3 4.3.3.	Continue t DBHDS	1/1	12/0218		
	4	4.3 4.3.4.	Assist Com DBHDS	1/17	12/17		

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