

2021 Virginia Plan to Increase Independent Living Options - Dashboard - 4th Quarter Report

Goal	Strategy	ID	ACTION/ INTENDED OUTCOME	LEAD AGENCY/ OTHERS INVOLVED	Projected Start Date	Projected Completion Date	Status	STATUS/ACTUAL OUTCOMES
1	1.1.	1.1.1.	<p>Virginia Housing will maintain a set aside of 127 Housing Choice Vouchers for the DD population and will maintain at 95% lease up.</p> <ul style="list-style-type: none"> • Maintain high (approx. 95%) utilization of current VH preference vouchers. Apply for additional Mainstream Vouchers in 2020. • Research options of ensure VH voucher access is sustained or expanded post Settlement Agreement. • Develop a plan to ensure access to VH vouchers for individuals in the target population. 	VH/DBHDS	Jan-21	Dec-21		Virginia Housing continues to administer 127 vouchers, with a current utilization rate of 94%.
1	1.1.	1.1.2.	<p>Review voucher utilization and identify underserved localities across the state. Perform additional outreach to increase voucher utilization by the target population.</p> <ul style="list-style-type: none"> • Engage Community Services Boards (CSBs) with low percentages of people on the Developmental Disabilities (DD) waiver and DD waiver waitlist who are independently housed. Develop specific action plans with these CSBs to increase referrals in areas with rent assistance. 	DBHDS/VH	Jan-21	Dec-21		<p>The DBHDS Office of Community Housing (OCH) and Office of Provider Development (PD) selected the following CSBs to engage in developing action plans to increase referrals: Northwestern CSB and Horizon Behavioral Health (Region 1), Prince William CSB (Region 2), Piedmont Community Services (Region 3), District 19 (Region 4) and Hampton-Newport News CSB (Region 5). These CSBs have Special Admissions Preference vouchers available in their catchment areas yet have low percentages of people on the DD Waiver/DD Waiver Waitlist who are independently housed. The OCH and PD regional representatives continue to engage DD directors and Support Coordination teams at these CSBs to discuss barriers that have prevented more referrals and develop strategies to address these barriers and increase referrals. Barriers discussed include lack of providers for services, high staff turnover, transportation to employment, family support, activities, and location. Some of the activities that took place this quarter were:</p> <p>Region 1 - No update this quarter</p> <p>Region 2 - No update this quarter.</p> <p>Region 3 - Continues to partner with Arc of New River Valley to expand housing resource information and increase voucher utilization. Efforts to increase housing outreach with NRVCSB support coordination staff has assisted in the submission of 2 additional referrals.</p> <p>Region 4 - During this quarter presented at a virtual High School Transition Fair that included individuals and families that are in the targeted outreach catchment area</p> <p>Region 5 - No update this quarter</p>
1	1.2	1.2.1.	<p>Encourage local PHAs in areas where there is high demand from the target population and no alternative housing resources to affirmatively serve the Settlement Agreement population.</p> <p>Item completed in 2020 - Delete.</p>	DBHDS/ DHCD, VHDA, DMAS	Delete	Delete		Completed in 2020.

1	1.2	1.2.2	<p>Review utilization of local preference vouchers and State Rental Assistance Program (SRAP). Identify underserved localities statewide. Perform additional outreach to increase target population's voucher utilization.</p> <ul style="list-style-type: none"> Engage CSBs with low percentages of people on the DD waiver and DD waiver waitlist who are independently housed. Develop specific action plans with these CSBs to increase referrals in areas with rent assistance. 	DBHDS/PHAs	Jan-21	Dec-21	<p>The DBHDS Office of Community Housing (OCH) and Office of Provider Development (PD) have selected the following CSBs to engage in developing action plans to increase referrals: Northwestern CSB (Region 1), Prince William CSB (Region 2), Piedmont CSB (Region 3), District 19 (Region 4), Hampton-Newport News CSB (Region 5). These CSBs were selected because there is SRAP available in these areas yet they have low percentages of people on the DD Waiver/DD Waiver Waitlist who are independently housed.</p> <p>Region 1 Northwestern CSB has agreed to administer ten subsidy slots for SRAP in their catchment area, which includes Clarke, Page, Warren and Shenandoah Counties and the City of Winchester.</p> <p>Region 2 increased the number of tenant-based SRAP slots in Prince William from 10 to 15, to accommodate the growth in utilization. Prince William CSB referrals dipped this quarter: OCH received 0 referrals (compared to 3 referrals in Q3, 4 referrals in Q2 and 2 in Q1). However, the DBHDS Regional Housing Coordinator has assisted several support coordinators with preparing housing referrals for submission.</p> <p>Region 3 OCH is meeting regularly with Piedmont CSB to develop strategies to house individuals using existing service capacity. Housing Coordinator is providing outreach opportunities to assist support coordination staff with housing resource information and technical assistance. Currently there is one referral in process which originated from Piedmont CSB</p> <p>Region 4 there has been no significant increase in referrals from last quarter however the targeted CSB continues to reach out and stay in communication with DBHDS as needed to inquire of technical assistance regarding other housing related issues.</p> <p>Region 5 there has been no significant increase in referrals for Hampton-Newport News DSB over this quarter as there were only 3 referrals made. It should be noted that the previous quarter had a significant increase in referrals with 11 referrals made. Currently there are 14 out of 25 SRAP slots being utilized.</p>
1	1.2	1.2.3	<p>Explore strategies to ensure access to vouchers for individuals with developmental disabilities.</p> <ul style="list-style-type: none"> Research strategies used by other states and PHAs to ensure access to housing resources and identify strategies that may be effective in Virginia. Provide recommendations to PHAs on strategies to ensure voucher access for the target population. 	DBHDS/PHAs	Jan-21	Dec-21	<p>OCH will seek guidance from other relevant sources on the best way to engage this plan item.</p>

Goal	Strategy	ID	ACTION/ INTENDED OUTCOME	LEAD AGENCY/ OTHERS INVOLVED	Projected Start Date	Projected Completion Date	Status	STATUS/ACTUAL OUTCOMES
1	1.3	1.3.1.	Apply the 9% LIHTC and 4% tax exempt bond QAP provisions which require developers to construct and rehabilitate units that are available on a preferential basis to the target population. <ul style="list-style-type: none"> • 29 properties funded in the 2020 competitive round will produce approximately 196 units required to provide the leasing preference. Approximately 50% will target individuals in the DOJ Settlement Agreement population. <ul style="list-style-type: none"> o The 29 includes forward funded deals from innovation, new construction and ASH. • Another 18 TE 4% properties will be producing an additional 210 anticipated units. Approximately 50% will target individuals in the DOJ Settlement Agreement population. (It should be noted this level of 4% credit activity is unusually high and not likely to continue in future years) 	VH	Nov-20	Mar-21		OCH will seek guidance from other relevant sources on the best way to engage this plan item.
1	1.3	1.3.2.	Provide LIHTC competitive program incentives to encourage developers to construct and rehabilitate units and provide a preference for the target population Deleted in 2018	VH	Delete	Delete		Deleted
1	1.3	1.3.3.	Make LIHTCs available in a special pool to developers providing accessible units that may have project-based vouchers in integrated settings that must provide preferential leasing to the target population for up to 25% of the units. <ul style="list-style-type: none"> • Accessible Supportive Housing (ASH) LIHTCs were awarded to 4 developments with 251 total units. 26 units projected for 2021. 	VH	Jan-20	Jun-21		No update this quarter.
1	1.3	1.3.4	Provide targeted outreach to owners of existing LIHTC properties with units appropriate to the needs of the target population, and encourage them to provide preferential leasing to the target population. Deleted in 2018	VHDA	Delete	Delete		Deleted
1	1.3	1.3.5	Make capital subsidy available to developments where there is an effective demand and available supportive services. Deleted this item in 2020. DBHDS will pursue capital investment in partnership with state and local affordable housing funding cycles, allowing for leveraging of other state, federal and local funding. See Item 2.1.4.	DBHDS	Delete	Delete		Deleted

1	1.3	1.3.6	<p>Explore opportunities to create project-based subsidy where there is an effective demand and available supportive services.</p> <ul style="list-style-type: none"> Finalize SRAP Project-Based Rental Assistance guidance to increase the types of projects that can receive assistance and to streamline the administration of the resource. Engage a third PHA to administer project-based SRAP (in addition to Fairfax and Prince William Counties). Negotiate an agreement with the Department of Housing & Urban Development to establish a Section 811 Project Rental Assistance Contract program. Begin implementation activities when agreement is finalized. 	VH/DBHDS	Jan-21	Dec-21		The Section 811 Cooperative Agreement was received by Virginia Housing from HUD
Goal	Strategy	ID	ACTION/ INTENDED OUTCOME	LEAD AGENCY/ OTHERS INVOLVED	Projected Start Date	Projected Completion Date	Status	STATUS/ACTUAL OUTCOMES
1	1.4	1.4.1.	<p>Continue to administer SRAP.</p> <ul style="list-style-type: none"> Continue to manage contracts with 17 Partner Agencies to administer 751 SRAP certificates funded in the base budget through FY21 Engage at least 2 new partners to serve areas that do not have rent assistance resources targeted to this population. Engage current partners to administer additional certificates, including any new FY22 SRAP funding, should it be allocated. On an ongoing basis, identify government agencies and CSBs in underserved localities that have the capacity to implement SRAP and enter into partnership agreements with these agencies. Identify strategies to operate SRAP in underserved counties without government agencies or CSBs that can administer SRAP. 	DBHDS	Jan-21	Dec-21		<p>OCH conducted a SRAP staff orientation and training for Northwestern CSB in early November 2021 and for James City County Office of Housing in mid December 2021. OCH has coordinated access to all SRAP program and reporting materials for staff from these agencies. DBHDS and Northwestern CSB have executed their SRAP MOA and Northwestern CSB will begin drawing funds effective January 2022. DBHDS is awaiting a response from James City County's attorney regarding approval of their MOA for execution.</p> <p>Arlington County's Housing Bureau agreed to enter into in MOA with DBHDS in November 2021, however, the County was unable to review and approve the MOA for a January start date. Therefore, DBHDS has agreed to delay implementation until July 2022, subject to the General Assembly's approval of the Governor's FY2023-24 budget request.</p>
2	2.1.	2.1.1.	<p>Provide targeted outreach to owners of existing multifamily properties with units appropriate to the needs of the target population. Encourage them to provide preferential leasing to the target population.</p> <p>Deleted 2018.</p>	VH	Delete	Delete		Deleted
2	2.1.	2.1.2.	<p>Provide LIHTC competitive program incentives to encourage developers to construct and rehabilitate units that meet accessibility and Universal Design standards, and are made available on a preferential basis to the target population.</p> <ul style="list-style-type: none"> Developers agree to providing preferential leasing of the accessible units in their properties to the target population All Developers are informed of this option 	VH	Jan-21	Dec-21		No update this quarter.

2	2.1.	2.1.3.	Provide an LIHTC increase in eligible basis for developments that provide a minimum percentage of housing units for people in target population. Deleted 2018.	VH	Delete	Delete		Deleted
2	2.1.	2.1.4.	Provide state-administered capital subsidies to encourage developers to prioritize units for the target population that will meet their needs. • Explore development of an agreement between DHCD and DBHDS to better coordinate DBHDS capital funding awards with the Affordable and Special Needs Housing (ASNH) funding competition(s). The agreement would require that DBHDS funds be leveraged with other federal, state or local financing and that units financed with DBHDS funds provide a leasing preference to people with developmental disabilities.	DHCD/DBHDS	Jan-21	Jun-21		DHCD and DBHDS continue working on the development of a pre-development funding source that DHCD will administer using DBHDS funding
2	2.1.	2.1.5.	Refine LIHTC incentives and state-administered capital subsidies as appropriate to enhance their effectiveness in housing individuals in the target population • Review current effectiveness of incentives as part of CY2021 QAP update • Develop protocols to coordinate between DHCD for developers/owners of non-LIHTC properties; and VH for 4% credit recipients; and DBHDS to ensure utilization of preference units.	VH/DHCD	Jan-21	Jun-21		DHCD funded six projects (32 I/DD units) with its Spring round of ASNH. Bickerstaff Crossing (6 units) in Bristol; Fairview Town Homes (1 I/DD unit) in Whytheville; Magnolia Place (6 units) in Blackstone; New Home - Oak Street Aging in Place (6 units); in Manassas; Powhatan Terrace (5 units) in Williamsburg; and Quarry Station (8 units) in Manassas.
2	2.1	2.1.6	Provide ongoing training to developers on accessibility and Universal Design standards • Enhance understanding of and compliance with HUD Section 504 requirements/Americans with Disabilities Act Architectural Guidelines, building code standards and Universal Design standards • Enhance understanding of and compliance with HUD Section 504 and Fair Housing Act Amendments requirements for reasonable accommodations.	VH	Jan-21	Dec-21		No update this quarter.
Goal	Strategy	ID	ACTION/ INTENDED OUTCOME	LEAD AGENCY/ OTHERS INVOLVED	Projected Start Date	Projected Completion Date	Status	STATUS/ACTUAL OUTCOMES
2	2.2.	2.2.1	Seek to identify feasible incentives to encourage owners to agree to preferential leasing. Deleted in 2018.	VH	Delete	Delete		Deleted
2	2.3.	2.3.1.	Encourage localities to leverage local funding with state capital subsidy incentives for development of units with preferential access to target population. • At least 1 local government provides funding to support developments with units that provide a preference for the target population (this is contingent on 2.1.4 - we would require local leveraging as a criteria for award of any state-administered capital subsidy).	DBHDS/DHCD	Jan-21	Dec-21		DHCD funded six projects (32 I/DD units) with its Spring round of ASNH. One of the six projects included local resources from Hampton Newport News Redevelopment & Housing Authority - Powhatan Terrace (5 units) in Williamsburg.

3	3.1.	3.1.1.	Develop communication materials tailored to PHAs, developers, landlords and owners of multifamily properties and individual units. <ul style="list-style-type: none"> Continue to produce and distribute 2-3 newsletters/year to PHAs, LIHTC properties and landlords about target population's successes, needs and available resources. 	DBHDS/ VH, DHCD, DARS, DMAS	Jan-21	Dec-21		OCH continues to draft and distribute the Housing Happenings newsletter to link housing providers and stakeholders with updates on housing efforts to increase integrated independent living options for people with developmental disability. The first issue for 2022 is currently being drafted.
3	3.1.	3.1.2.	Develop and update outreach & educational materials to reflect new services and expanded resources that promote the transition to housing. Materials support: <ul style="list-style-type: none"> Targeted outreach to increase voucher utilization (Action Item 1.1.3) Support coordinator and provider trainings (Action Items 3.2.1 & 3.2.5) RIT information sessions on housing resources for individuals/families (Action Item 3.2.4) Continue to create communication materials and distribute through targeted outreach, support coordinator trainings, and RIT information sessions. 	DBHDS/ VH, DHCD, DARS, DMAS	Jan-21	Dec-21		Outreach and educational materials continue to be updated as needed for targeted outreach efforts, information sessions and expansion of resources as applicable. OCH and PD developed a Frequently Asked Questions document for waiver service providers that explains how waiver supported living services can be structured in order to facilitate individuals' ability to access the State Rental Assistance Program and rent their own housing. OCH also developed a Flexible Funding Frequently Asked Questions document for support coordinators to share with individuals and families so they can learn about basic eligibility requirements, covered expenses, funding limits, required documentation and application deadlines.
3	3.2.	3.2.1.	Educate DD support coordinators about how to assist individuals with post-tenancy supports in housing in accordance with the Medicaid Waiver's allowable activities. <ul style="list-style-type: none"> Conduct at least one webinar for support coordinators throughout the Commonwealth. 	DBHDS/ DMAS	January-21	December-21		OCH has developed a tenancy supports training outline to assist support coordinators with identifying and utilizing supports and strategies that work to increase housing stability and are still waiting for approval of the training material.
3	3.2.	3.2.2.	Develop an updated on-line training module for DD support coordinators to reflect the new on-line housing referral and assessment system. <ul style="list-style-type: none"> Contingent upon completion of 4.3.1, incorporate a Coordinated Housing Assessment & Referral System module into the existing on-line independent housing training series for support coordinators. 	DBHDS	January-21	June-21		No update this quarter.

Goal	Strategy	ID	ACTION/ INTENDED OUTCOME	LEAD AGENCY/ OTHERS INVOLVED	Projected Start Date	Projected Completion Date		STATUS/ACTUAL OUTCOMES
3	3.2.	3.2.3.	<p>RITs conduct targeted information and outreach to individuals, families and support coordinators in areas where housing resources are underutilized to increase referrals for independent housing.</p> <ul style="list-style-type: none"> At least one information session for individuals/families is hosted in for CSBs identified in 1.1.2 & 1.2.2 Housing resource guides for individuals/families are developed for CSBs identified in 1.1.2 At least one tour or open house for individuals/ families is hosted in service areas for CSBs identified in 1.1.2 	DBHDS/RITs	Jan-21	Dec-21		<p>Region 1: The Region One Implementation Team scheduled 6 virtual meetings but only were able to meet 5 times. The meetings had between 10 and 16 people in attendance. State Rental Assistance availability, Housing Choice Voucher availability was reviewed. Also LIHTC units that were available or would be available were announced. There was discussion about support services in the area, followup of longterm tenants as well as common seen assistance needs.</p> <p>Region 2: The NoVA RIT partnered with Our Stomping Ground (formerly CityCenter NoVA) to offer a virtual information session to individuals and families about upcoming LIHTC properties with leasing preferences in October 2021. Approximately 50 individuals and families participated in the session. Another session is scheduled for January 2022. The NoVA RIT also hosted an Independent Living Meet and Greet at Gilliam Place Apartments in Arlington on November 10, 2021. Approximately 20 participants toured apartments and learned about how to find and keep roommates. The NoVA RIT has transitioned to meeting once every other month. The November meeting focused on discussing strategies to prevent housing instability due to extended absences from subsidized units.</p> <p>Region 3: The Regional Housing Coordinator and the Far Southwest RIT continue to meet and workshop outreach efforts to increase housing resource awareness, access and utilization. The Far Southwest RIT continues to share housing resource information with community partners. The RIT is currently focusing on sharing new support service information that supports living independently with the partner agencies in the new service areas. The RIT will also continue offering assistance and housing exploration sessions to transition program students in public school systems across the region.</p> <p>Region 4 - The Regional Housing Coordinator and RIT continue to meet and work on outreach strategies to increase referrals for underutilized independent housing resources across the Central VA Region, and other housing related items. Region 4 during this quarter participated in a virtual High School Transition Fair in November that included individuals and families that are in the catchment area of the targeted CSB. -SJ</p> <p>Region 5: The RITs for Region 5 continue to meet as scheduled. The Peninsula Team meets every other month and the Southside Team is changing it's meetings from once every month to every other month. Each team will meet more frequently as needed when planning for outreach events. Referrals for the Peninsula and Southside areas continue to be made however there has been a significant decrease as we only received 4 referrals in the Peninsula area and 9 in the Southside area for this quarter. 1/4/2022 KR.</p>
3	3.2	3.2.4	<p>RITs lead local/regional efforts to educate PHAs, landlords and housing providers about the need for housing resources</p> <ul style="list-style-type: none"> RIT members support outreach to PHAs and housing providers to: <ol style="list-style-type: none"> make SRAP available in local communities & leverage local, state and tax credit resources to develop independent housing for the Settlement Agreement target population. work with PSH Steering Committee to identify localities/regions with demand and service capacity to generate effective housing-service partnerships 	DBHDS/RITs	Jan-21	Jun-21		Housing coordinators continue to work with members of RIT teams to increase SRAP and PSH housing resources in their regions as well as work to increase housing resources, landlords and housing providers.
3	3.2	3.2.5	<p>Educate DD waiver service providers who offer independent living supports and in-home supports about how to assist individuals with pre- and post-tenancy supports in housing in accordance with the Medicaid Waiver's allowable activities.</p> <ul style="list-style-type: none"> Conduct and record at least one webinar for DD Waiver service providers throughout the state. 	DBHDS/DMAS	Jan-21	Dec-21		OCH has developed a tenancy supports training outline to assist providers with identifying and utilizing supports and strategies that work to increase housing stability and are awaiting approval of the training material. No additional update this quarter.

Goal	Strategy	ID	ACTION/ INTENDED OUTCOME	LEAD AGENCY/ OTHERS INVOLVED	Projected Start Date	Projected Completion Date	Status	STATUS/ACTUAL OUTCOMES
	3.2	3.2.6	Improve cross-sector alignment of homelessness and developmental services systems. <ul style="list-style-type: none"> Conduct pilot to create a model for connecting individuals who are homeless with DD in Fairfax County to housing and services. 	DBHDS/Local CSBs, Local Continuum of Care			Complete	Complete
								This action item is completed.

4	4.1	4.1.1	<p>Develop and promote new community housing guide service for the provision of lease up/tenancy support services</p> <ul style="list-style-type: none"> Once Medicaid Waiver regulations are approved, make the DBHDS Independent Housing Curriculum for Community Housing Guides (CHGs) available on the Commonwealth of VA Learning Center Continue perform targeted outreach to develop at least two providers of CHG services in each region. 	DBHDS/ CSBs	Mar-21	Dec-21	<p>The DBHDS Office of Community Housing (OCH) has posted a webpage on resources for Community Housing Guides at https://www.dbhds.virginia.gov/developmental-services/housing/resources-for-community-housing-guides. OCH is currently working with the DBHDS Learning Management System coordinator to review the recordings in the Commonwealth of Virginia Learning Center and to set up automatic issuance of training certificates to individuals who pass the exam for each module. Meanwhile, OCH continues to manually administer exams and issue training certificates to new staff who complete the pilot modules.</p> <p>Currently, there are seven providers actively offering Community Housing Guide (CHG) services in Virginia, and at least one provider serves targeted localities in each DBHDS region. This quarter, OCH engaged two new agencies to explore offering Community Housing Guide services. Three agencies are in the process of enrolling as CHG providers with DMAS (Highlands CSB, Alternative Pursuits and Hampton-Newport News CSB). Another agency (Safe In Home) is identifying the areas of the state where it will offer CHG services (either Richmond, Roanoke or both areas).</p>
4	4.1.	4.1.3.	<p>Initiate a model partnership between service providers and housing providers in a LIHTC property in at least one region</p> <ul style="list-style-type: none"> Through an RFP process, identify at least one LIHTC housing provider and service provider that are willing to partner on a supportive housing project. Assist the housing provider and service provider with planning the partnership strategy and developing a Memorandum of Agreement that meets PSH fidelity criteria. Partnership implemented. 	DBHDS/ VH, DMAS	Jan-21	Dec-21	<p>The LIHTC-Service Provider Partnership RFP was released on October 21, 2021 and the deadline for proposal submissions was December 9, 2021. OCH received X proposals and is currently in the process of reviewing them, negotiating agreements and making funding awards.</p>
4	4.1	4.1.4	<p>Obtain input on barriers to housing for the target population and strategies to remove barriers and increase access to local housing resources from key stakeholders.</p> <ul style="list-style-type: none"> Meet quarterly with stakeholders on the Integrated Housing Advisory Committee to identify barriers and strategies, and provide updates on VPIILO plan progress. Identify new members to fill vacancies on the IHAC. 	DBHDS/ VH, DHCD, DMAS, DARS, VDH, DVS, DSS	Jan-21	Dec-21	<p>The Integrated Housing Advisory Committee (IHAC) met on August 26, 2021, elected a new IHAC vice-chair and installed a new chair. Members discussed convening the ad-hoc committee to identify new committee members and increase committee member diversity. The Committee reviewed new state budget commitments for emergency rent assistance and increases in reimbursement rates for providers of supportive services. The Committee also discussed progress toward Quality Improvement Initiative goals, the development of the Community Housing Guide service and the extension of the Settlement Agreement.</p>
4	4.2.	4.2.1.	<p>Continue to review DD Waivers to identify potential strategies that will facilitate greater access to independent living and help individuals maintain their housing.</p> <ul style="list-style-type: none"> Assist DBHDS Waiver staff with finalizing toolkit on the use of the shared living service for individuals who receive rent assistance. Assist with the development of the Medicaid Provider Manual for services that support independent living. Develop strategies to improve access to and efficacy of the Community Housing Guide service. Assist DBHDS DD Waiver staff to educate providers about changes to the DD Waiver and licensing regulations that will permit individuals to use DBHDS or PHA rent assistance along with supportive living services. 	DBHDS/DMAS	Jan-21	Dec-21	<p>OCH provided technical assistance to DBHDS staff on how to respond to public input regarding the draft supported living service description in the proposed Medicaid DD Waiver provider manual.</p>
4	4.2	4.2.2.	<p>Improve coordination of Building Independence (BI) waiver assignments with availability of housing and service resources.</p> <ul style="list-style-type: none"> Monitor the coordination process for those on the BI waiver with availability of housing and service resources. 	DBHDS	Jan-21	Dec-21	<p>The Housing Team continues to work with the RSS Team to monitor the timing of approval of BI Waivers so approval occurs before housing is secured in order to facilitate access to community guide services to assist with obtaining housing.</p>

Goal	Strategy	ID	ACTION/ INTENDED OUTCOME	LEAD AGENCY/ OTHERS INVOLVED	Projected Start Date	Projected Completion Date	Status	STATUS/ACTUAL OUTCOMES
4	4.3	4.3.1.	Use an electronic assessment, intake and referral system to seamlessly connect individuals in the target population to housing. <ul style="list-style-type: none"> Review WaMS changes that may impact the way the housing module operates Make changes to the housing module to ensure system operability. Data is transferred and electronic assessment and referral system is launched Support coordinators are trained on use Housing matches are made through web-based system Housing outcomes reports in the system 	DBHDS	Jan-21	Dec-21		No update this quarter
4	4.3	4.3.2.	Develop strategies to address tenancy support gaps in each RIT region. <ul style="list-style-type: none"> Continue piloting Tenancy Supports in DD Regions 2 & 5 Explore tenancy support gaps in underserved areas and funding strategies to implement tenancy supports. 	DBHDS, Regional RITs/ DHCD, VH	Jan-21	Dec-21		The Tenancy Supports Pilot continues to operate in Regions 2 and 5. Fairfax-Falls Church CSB has served a total of 28 individuals and Hampton-Newport News CSB has served a total of 30 individuals as of the end of this quarter. Hampton-Newport News CSB has received DMAS approval to enter into a provider participation agreement for Community Housing Guide waiver services. The OCH finalized the MOA with Highlands CSB to make a Tenancy Supports Pilot available in Region 3. Highlands CSB staff completed the Independent Housing Modules and the CSB is in the process of enrolling as a Community Housing Guide provider with DMAS (see 4.1.1 above). Once carryover funding is confirmed in early 2022, OCH will determine how to make additional funding available to convert the pilots in Regions 2 and 5 to ongoing tenancy support programs which will focus on providing pre- and post-tenancy supports to individuals who are on the Medicaid DD Waiver waitlist.
4	4.3	4.3.3	Continue to identify and catalogue creative approaches to leveraging private resources to create housing options for individuals in the target population. Completed in 2018	DBHDS	Complete	Complete		This action item is completed.
4	4.3	4.3.4.	Continue to assist Community Resource Consultants with provider development efforts in areas of the state with high housing demand, available housing resources and minimal service capacity. <ul style="list-style-type: none"> Regional Housing Coordinators coordinate with CRCs to identify providers to apply for JumpStart grants to serve those with unmet service needs in housing. Assist group residential providers to explore individuals' interest in independent housing and support provider efforts to expand services in independent housing. 	DBHDS	Jan-21	Dec-21		This quarter, OCH and PD reached out to several targeted residential and day support/employment providers in Regions 1, 2 and 4 to make the exploration series available to those that agree to offer the series to their participants. OCH will collaborate with at least one provider to make a condensed version of the housing exploration series available in the next quarter. OCH and PD continue to follow up with the support coordinators for the individuals who participated in the first pilot to link them to resources for transition planning. Housing coordinator reached out to two day support providers in Region 1 to gauge the interest in participation in housing exploration. One provider responded and indicated there would likely be some interest but it should be in person as opposed to virtual sessions. MLF 1/4/22
4	4.3	4.3.5.	Develop a performance measurement system for independent housing. <ul style="list-style-type: none"> Identify several key performance indicators using the referral and leasing spreadsheet Identify baselines and benchmarks for each indicator Track identified performance indicators 	DBHDS	Jan-21	Dec-21		The DBHDS OCH continues to develop performance measurement tactics. To increase data collection of program outcomes the exit destination survey has been reviewed, converted to an appropriate platform and the delivery/collection system has been outlined. Exit Surveys and data collection will begin October 2021.

4	4.3	4.3.6	<p>In collaboration with the PSH Steering Committee, develop a process to coordinate housing referrals within DBHDS and from key state agencies.</p> <ul style="list-style-type: none"> • Continue to refine the process for filling units in new construction/rehab projects with multiple leasing preferences. • Continue to refine the process for filling turnover units in occupied projects with multiple leasing preferences. 	DBHDS/DMAS, DARS, VH	Jan-21	Dec-21		No update this quarter.
4	4.3	4.3.7	<p>Solicit input on the development of the 1115 Waiver High Needs Support Benefit</p> <ul style="list-style-type: none"> • Hold input sessions. • Form workgroups to address benefit design and operations. 	DMAS/DBHDS, DHCD, VH, DARS, DSS, DVS, VDH	Jan-21	Dec-21		Several OCH team members participated in the DMAS input session on the 1115 Waiver High Needs Support Benefit in December 2021 and offered feedback on the provider qualifications and the payment rate for this service.

2017 VA's Plan to Increase Independent Living Options - Dashboard - 2nd Quarter FY 2018

Goal	Strategy	ID	ACTION/ LEAD AGENCY	Projected Start	Projected End	Status	STATUS/ACTUAL OUTPUT
	1 1.1.	1.1.1.	As federal VHDA/ DBI	Jan-18	Dec-18		
	1 1.1.	1.1.2.	Review vol DBHDS/ VF	Jul-17	Jun-17		
	1	1.2 1.2.1.	Encourage VHDA, DHC	Nov-17	Dec-18		
	1	1.3 1.3.1.	Provide LIH VHDA	Nov-17	Feb-18		
	1	1.3 1.3.2.	Provide LIH VHDA	Jan-17	Jan-19		
	1	1.3 1.3.3.	Make LIHT VHDA	Jan-17	Jun-18		
	1	1.3 1.3.4.	Provide tar VHDA	Jan-17	Jun-18		
Goal	Strategy	ID	ACTION/ LEAD AGENCY	Projected Start	Projected End	Status	STATUS/ACTUAL OUTPUT
	1	1.3 1.3.5.	Make capit DBHDS	Jan-17	Jun-17		JC
	1	1.3 1.3.6.	Explore op DBHDS	Jan-18	Dec-18		
	1	1.4 1.4.1.	Continue t DBHDS	Jan-18	Dec-18		EL
	2 2.1.	2.1.1.	Provide tar VHDA	Jan-18	Jun-18		
	2 2.1.	2.1.2.	Provide LIH VHDA	Jan-18	Dec-18		
	2 2.1.	2.1.3.	Provide an VHDA	Jan-18	Dec-18		
Goal	Strategy	ID	ACTION/ LEAD AGENCY	Projected Start	Projected End	Status	STATUS/ACTUAL OUTPUT
	2 2.1.	2.1.4.	Provide sta VHDA, DHC	Jan-18	Dec-18		
	2 2.1.	2.1.5.	Refine LIHT VHDA	Jan-18	Jun-18		
	2	2.1 2.1.6.	Provide on VHDA	Jan-18	Dec-18		
	2 2.2.	2.2.1.	Seek to ide VHDA	Jan-18	Jun-18		
	2 2.3.	2.3.1.	Encourage DHCD	Jan-18	Dec-18		
	3 3.1.	3.1.1.	Develop cc VHDA, DBI	Jan-18	Dec-18		
	3 3.1.	3.1.2.	Develop m DBHDS, VF	Feb-18	Dec-18		
	3 3.2.	3.2.1.	Educate DI DBHDS/ DI	June-17	#####		
	3 3.2.	3.2.2.	Develop uq DBHDS, VF	1/1	12/1		
Goal	Strategy	ID	ACTION/ LEAD AGENCY	Projected Start	Projected End	Status	STATUS/ACTUAL OUTPUT
	3 3.2.	3.2.3.	Regional In DBHDS	Jan-18	Dec-18		
	3	3.2 3.2.4.	RITs lead lc DBHDS	Jan-18	Apr-18		
	4	4.1 4.1.1.	Explore op DBHDS/ CS	Apr-18	Oct-18		
Goal	Strategy	ID	ACTION/ LEAD AGENCY	Projected Start	Projected End	Status	STATUS/ACTUAL OUTPUT
	4 4.1.	4.1.2.	Support im DBHDS/ VF	Jan-18	Dec-18		
	4 4.2.	4.2.1.	Review DD DBHDS/ DI	Jan-18	Dec-18		
	4 4.2.	4.2.2.	Improve cc DBHDS/ VF	Jan-18	12/2018`		
	4	4.3 4.3.1.	Use an elei DBHDS	Mar-18	Dec-18		
	4	4.3 4.3.1.	Develop st Regional R	Apr-18	Sep-18		
Goal	Strategy	ID	ACTION/ LEAD AGENCY	Projected Start	Projected End	Status	STATUS/ACTUAL OUTPUT
	4	4.3 4.3.3.	Continue t DBHDS	1/1	12/0218		
	4	4.3 4.3.4.	Assist Com DBHDS	1/17	12/17		

COMES

COMES

COMES

COMES

COMES

COMES