

2023 Virginia Plan to Increase Independent Living Options - Dashboard - Quarter 1 Report

Goal	Strategy	ID	ACTION/ INTENDED OUTCOME	LEAD AGENCY/ OTHERS INVOLVED	Status	STATUS/ACTUAL OUTCOMES
1	1.1.	1.1.1.	<p>Virginia Housing will maintain a set aside of 127 Housing Choice Vouchers for the DD population and will maintain at 95% lease up.</p> <ul style="list-style-type: none"> • Maintain high (approx. 95%) utilization of current VH preference vouchers. • Research options to ensure VH voucher access is sustained or expanded post Settlement Agreement. • Develop a plan to ensure access to VH vouchers for individuals in the target population. 	VH/DBHDS		Virginia Housing continues to administer 127 vouchers with a current utilization rate of 96%. VH continues to assess additional voucher needs
1	1.1.	1.1.2.	<p>Review voucher utilization and identify underserved localities across the state. Perform additional outreach to increase voucher utilization by the target population.</p> <ul style="list-style-type: none"> • Continue to engage Community Services Boards (CSBs) with low percentages of people on the Developmental Disabilities (DD) waiver and DD waiver waitlist who are independently housed. Develop specific action plans with these CSBs to increase referrals in areas with rent assistance. • Implement action plans. 	DBHDS/VH		Regional Housing Coordinators will continue to work with their respective targeted CSB's to increase housing voucher resource utilization, where vouchers are applicable.
1	1.2	1.2.1.	<p>Encourage local PHAs in areas where there is high demand from the target population and no alternative housing resources to affirmatively serve the Settlement Agreement population.</p> <p>Item completed in 2020</p>	DBHDS/ DHCD, VHDA, DMAS		Completed
1	1.2	1.2.2.	<p>Review utilization of local preference vouchers and State Rental Assistance Program (SRAP). Identify underserved localities statewide. Perform additional outreach to increase target population's voucher utilization.</p> <ul style="list-style-type: none"> • Continue to engage CSBs with low percentages of people on the DD waiver and DD waiver waitlist who are independently housed. Develop specific action plans with these CSBs to increase referrals in areas with rent assistance. • Implement action plans 	DBHDS/PHAs		<p>Region 1: No Update this quarter</p> <p>Region 2: Prince William Community Services Board (CSB) has reached 94% utilization of its 36 SRAP slots (utilization being defined as referrals that have either leased up or are in the process of leasing up). There are several additional referrals under review as of the end of 2023 Q1. If there is no SRAP slot expansion in Prince William County for FY 2024, OCH will start a waitlist for SRAP in Prince William County.</p> <p>Region 3: Support service availability and SRAP referral rate in the targeted CSB service area did not increase in 2023 Q1. Access to independent living continues to be hindered by lack of independent living service and residential support staff.</p> <p>Region 4: There was a slight increase in referrals at the end of 2022 by the targeted CSB that will effect this quarters numbers once lease up occurs. The targeted CSB continues to reach out and stay in communication with DBHDS as needed to inquire of technical assistance regarding other housing related issues</p> <p>Region 5: The targeted CSB, Hampton-Newport News CSB continues to make referrals for participation in the State Rental Assistance Program. Since 7/1/2022, 3 referrals have been made and 1 individual has executed a lease. At this time, the Hampton-Newport News SRAP has 17 of its 25 slots leased which equates to a 68% utilization rate.</p> <p>The Office of Community Housing (OCH) is in the process of gathering data from CSBs to update the count of persons independently housed with and without DBHDS housing resources. Data analysis will commence in</p>

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1	1.2	1.2.3	Explore strategies to ensure access to vouchers for individuals with developmental disabilities. <ul style="list-style-type: none"> • Research strategies used by other states and PHAs to ensure access to housing resources and identify strategies that may be effective in Virginia. • Provide recommendations to PHAs on strategies to ensure voucher access for the target population. 	VH/DBHDS, PHAs		
1	1.3	1.3.1	Apply the 9% LIHTC and 4% tax exempt bond QAP provisions which require developers to construct and rehabilitate units that are available on a preferential basis to the target population. <ul style="list-style-type: none"> • Properties funded in the 2023 competitive round will produce units required to provide the leasing preference. Approximately 50% will target individuals in the DOJ Settlement Agreement population. • TE 4% properties will be produced. Approximately 50% will serve target individuals in the DOJ Settlement Agreement population. Final numbers being 	VH/DBHDS		The VH Tax Credit Reservation Application deadline was March 16. Applications are currently under review.
1	1.3	1.3.2	Provide LIHTC competitive program incentives to encourage developers to construct and rehabilitate units and provide a preference for the target population Deleted in 2018	VH		Deleted
1	1.3	1.3.3	Make LIHTCs available in a special pool to developers providing accessible units that may have project-based vouchers in integrated settings that must provide preferential leasing to the target population for up to 25% of the units. <ul style="list-style-type: none"> • Accessible Supportive Housing (ASH) LIHTCs will be awarded to developments. 	VH		The VH Tax Credit Reservation Application deadline was March 16. Applications for the ASH Pool are currently under review.
1	1.3	1.3.4	Provide targeted outreach to owners of existing LIHTC properties with units appropriate to the needs of the target population, and encourage them to provide preferential leasing to the target population. Deleted in 2018	VH		Deleted
1	1.3	1.3.5	Make capital subsidy available to developments where there is an effective demand and available supportive services. Deleted this item in 2020. DBHDS will pursue capital investment in partnership with state and local affordable housing funding cycles, allowing for leveraging of other state, federal and local funding. See Item 2.1.4.	DBHDS		Deleted

1	1.3	1.3.6	<p>Explore opportunities to create project-based subsidy where there is an effective demand and available supportive services.</p> <ul style="list-style-type: none"> Negotiate an agreement with the Department of Housing & Urban Development to establish a Section 811 Project Rental Assistance Contract program. Begin implementation activities when agreement is finalized. Develop criteria and process for awarding SRAP-Project Based Rental Assistance funding 	VH/DBHDS		VH is still negotiating the contract with HUD for Section 811.
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1	1.4	1.4.1.	<p>Continue to administer SRAP.</p> <ul style="list-style-type: none"> Continue to manage contracts with Partner Agencies to administer SRAP certificates funded in the base budget through CY23. 	DBHDS		<p>OCH is currently developing FY 2024 funding allocations for the 22 existing SRAP programs. Significant increases in rents and utilities throughout the Commonwealth this past year will likely prevent OCH from creating any new SRAP programs in unserved areas of the state in FY 2024. Likewise, OCH anticipates rising costs will limit expansion of subsidy slots to existing programs with the highest utilization rates. These existing programs are located in urban areas with some of the highest rents statewide, so these programs will likely each receive 10 or fewer expansion slots.</p> <p>OCH has completed the development of a monitoring tool for SRAP tenant-based rental assistance programs, including tenant file and program monitoring checklists, rating summaries, a corrective action plan template, and a guidebook for SRAP monitors. Beta-testing of these tools and training for the monitoring staff will occur in 2023 Q2.</p>
2	2.1.	2.1.1.	<p>Provide targeted outreach to owners of existing multifamily properties with units appropriate to the needs of the target population. Encourage them to provide preferential leasing to the target population.</p> <p>Deleted 2018.</p>	VH		Deleted
2	2.1.	2.1.2.	<p>Provide LIHTC competitive program incentives to encourage developers to construct and rehabilitate units that meet accessibility and Universal Design standards, and are made available on a preferential basis to the target population.</p> <ul style="list-style-type: none"> All Developers are informed of the option to provide preferential leasing of the accessible units in the properties to the target population 	VH		VH continues to encourage and educate developers on Universal Design standards

2	2.1.	2.1.3.	Provide a LIHTC increase in eligible basis for developments that provide a minimum percentage of housing units for people in target population. Deleted 2018.	VH	Deleted
2	2.1.	2.1.4.	Provide state-administered development funding to encourage developers to prioritize units for the target population that will meet their needs. <ul style="list-style-type: none"> DHCD selects eligible projects, if any, for pre-development funding with DBHDS input. Examine outcomes from DBHDS funds invested pre-development activities through the DBHDS-DHCD MOU. Modify strategies and determine need for DBHDS funds in future competitions. 	DHCD, DBHDS/DBHDS	
2	2.1.	2.1.5.	Refine LIHTC incentives and state-administered capital subsidies as appropriate to enhance their effectiveness in housing individuals in the target population <ul style="list-style-type: none"> Involved agencies will review effectiveness of current incentives as part of ongoing assessment of the program. Develop protocols to coordinate between DHCD for developers/owners of non-LIHTC properties; and VH for 4% credit recipients; and DBHDS to ensure utilization of preference units. Discuss LIHTC QAP criteria and seek alignment with ASNH funding criteria and the housing needs of the target population 	VH/DHCD	

2	2.1	2.1.6	Provide ongoing training to developers on accessibility and Universal Design standards <ul style="list-style-type: none"> Enhance understanding of and compliance with HUD Section 504 requirements/Americans with Disabilities Act Architectural Guidelines, building code standards and Universal Design standards Enhance understanding of and compliance with HUD Section 504 and Fair Housing Act Amendments requirements for reasonable accommodations. 	VH		VH continues to encourage and educate developers on Universal Design standards
Goal	Strategy	ID	ACTION/ INTENDED OUTCOME	LEAD AGENCY/ OTHERS INVOLVED	Status	STATUS/ACTUAL OUTCOMES
2	2.2.	2.2.1	Seek to identify feasible incentives to encourage owners to agree to preferential leasing. Deleted in 2018.	VH		Deleted
2	2.3.	2.3.1.	Encourage localities to leverage local funding with state development funding for production of units with preferential access to target population. <ul style="list-style-type: none"> At least 1 local government provides funding to support developments with units that provide a preference for the target population (this is contingent on 2.1.4 - local leveraging as a criteria for award of any state-administered capital subsidy). 	DBHDS/DHCD		No update this quarter
2	2.3	2.3.2	Examine the use of the DBHDS Trust Fund for investment in affordable housing should funds become available. <ul style="list-style-type: none"> Broaden DBHDS Trust Fund language to permit use of funds, should they become available, for individuals with DD residing outside a training center. 	DBHDS/DHCD		No update this quarter

3	3.1.	3.1.1.	Develop communication materials tailored to PHAs, developers, landlords and owners of multifamily properties and individual units. <ul style="list-style-type: none"> Continue to produce and distribute 2-3 newsletters/year to PHAs, LIHTC properties and landlords about target population's successes, needs and available resources. 	DBHDS		
3	3.1.	3.1.2.	Develop and update outreach & educational materials to reflect new services and expanded resources that promote the transition to housing. Materials support: <ul style="list-style-type: none"> Targeted outreach to increase voucher utilization (Action Item 1.1.3) Support coordinator and provider trainings (Action Items 3.2.1 & 3.2.2) RIT information sessions on housing resources for individuals/families (Action Item 3.2.4) Continue to create communication materials and distribute through targeted outreach, support coordinator trainings, and RIT information sessions. 	DBHDS/VH, DHCD, DARS, DMAS		The OCH DD Team consistently updates outreach and educational materials for use at Information Sessions, Resource Fairs and to communicate housing information with the CSBs and Regional Implementation Teams. Region 1: The Regional Implementation Team met on January 30th with an attendance of 15. We also met on March 27th with attendance of 20. Some topics discussed were the changes to SRAP policy which no longer allows individuals to rent a unit from a parent, grandparent, or guardian. LIHTC properties with available units was also discussed. Housing coordinator participated in three transition fairs on March 21st (Louisa) March 23rd (Nottaway) and March 25th (Charlottesville). An information session was also included in the March 25th meeting which had 13 people in attendance, 5 of which were individuals with DD who participated in the discussions with great questions. Region 2: The Regional Implementation Team hosted an Independent Living Meet and Greet on February 9th for residents of The Waypoint, The Arden, and The Cadence to learn about new tenancy support options offered at these properties by CRI, Inc. (via a DBHDS LIHTC services contract), Wesley Housing's Resident Services, and Our Stomping Ground. Approximately 16 individuals attended, as well as their family members. Region 3: The Southwest Regional Housing coordinator and Southwest Regional Implementation Team continues to meet and share resource and program updates with community partners and transition staff. The Southwest RHC is currently working to update outreach materials to reflect programmatic changes in State Rental Assistance Program and Flexible Funding policy. Region 4: Region 4 housing coordinator during this period participated in the Hopewell Public School's Family Resource GALA held at Hopewell High School, and the Region 8 School District Spring Transition Fair held at Nottoway High School to distribute information and speak with families about DBHDS current housing resources. Region 4 will provide upcoming Support Coordination training to CSB's that expressed interest in having a refresher training. Region 5: The Peninsula Regional Implementation Team is scheduled to participate in the Hampton City Schools/ SEAC Parent/Teacher Resource Fair on 4/11/2023 to share information about independent housing options and resources. The Southside Regional Implementation Team is planning an independent housing information session in Fall 2023 which will include 2-3 individuals currently residing in independent housing sharing their journey to moving into their own home.
3	3.2.	3.2.1.	Educate DD support coordinators and waiver service providers about how to assist individuals with pre- and post-tenancy supports <ul style="list-style-type: none"> Record a webinar to educate Support Coordinators about Regional Resources for Tenancy Supports. 	DBHDS/DMAS		Region 2: The Region 2 Housing Coordinator reached out directly to support coordinators of individuals who recently leased at The Waypoint, The Arden and The Cadence to provide information about the tenancy support services available to residents via a DBHDS contract for LIHTC services with CRI, Inc. CRI also gave a presentation about their tenancy support services to the Regional Implementation Team this quarter. Region 5: The Region 5 Housing Coordinator has provided information to all support coordinators that have submitted a DBHDS Housing Resource Referral and Assessment form regarding pre-tenancy/post-tenancy supports. In addition, information was shared with Colonial Behavioral Health, and Norfolk CSB support coordination staff regarding tenancy support services.
3	3.2.	3.2.2.	Develop an updated on-line training module for DD support coordinators to reflect the new on-line housing referral and assessment system. <ul style="list-style-type: none"> Contingent upon completion of 4.3.1, incorporate a Coordinated Housing Assessment & Referral System module into the existing on-line independent housing training series for support coordinators. Deleted in 2021	DBHDS		Deleted

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3	3.2.	3.2.3.	RITs conduct targeted information and outreach to individuals, families and support coordinators in areas where housing resources are underutilized to increase referrals for independent housing. <ul style="list-style-type: none"> Continue to host information sessions for individuals/families 	DBHDS/RITs		<p>Region 1: Housing coordinator attended three transition fairs on March 21st (Louisa) March 23rd (Nottaway) and March 25th (Charlottesville) An information session was also included in the March 25th meeting which had 13 people in attendance, 5 of which were individuals with DD who participated in the discussions with great questions. All the transition fairs were very attended. Housing coordinator had the opportunity to meet with over a dozen families at each location.</p> <p>Region 2: The Region 2 Housing Coordinator met individually with nearly a dozen support coordinators and families to discuss available housing resources and the housing referral process.</p> <p>Region 3: The Southwest Regional Implementation Team continues to meet and share resource and program updates with community partners and transition staff. Additionally, the Region 3 Housing Coordinator and RIT are presenting an online Housing Resource refresher session for interested individuals and support coordination staff in June 2023.</p> <p>Region 4: The Regional Housing Coordinator and RIT continue to meet and work on strategies to increase referrals across the Central VA Region, and to discuss other housing related items. The Region 4 housing coordinator during this period participated in the Hopewell Public School's Family Resource GALA held at Hopewell High School, and the Region 8 School District Spring Transition Fair held at Nottoway High School to distribute information and speak with families about DBHDS current housing resources.</p> <p>Region 5: The Peninsula and Southside Regional Implementation Teams meets regularly to discuss independent housing options and resources and utilization of housing resources. Both teams continue to participate in local resource fairs to share information with individuals, families, teachers and providers. The Peninsula Regional Implementation Team is scheduled to participate in the Hampton City Schools / SEAC Parent/Teacher Resource Fair on 4/11/2023. The Southside Regional Implementation Team is scheduled to participate in the Norfolk Public Schools Resource Fair on 5/18/2023.</p>
3	3.2	3.2.4	RITs lead local/regional efforts to educate PHAs, landlords and housing providers about the need for housing resources for the target population <ul style="list-style-type: none"> RIT members support outreach to PHAs and housing providers to: <ul style="list-style-type: none"> (1) make SRAP available in local communities (2) leverage local, state and tax credit resources to develop independent housing for the Settlement Agreement target population 	DBHDS/RITs		<p>Region 1: No updates this quarter</p> <p>Region 2: No update this quarter.</p> <p>Region 3: No update this quarter</p> <p>Region 4: No updates this quarter.</p> <p>Region 5: No update this quarter.</p>
3	3.2	3.2.5	Educate DD waiver service providers who offer independent living supports and in-home supports about how to assist individuals with pre- and post-tenancy supports in housing in accordance with the Medicaid Waiver's allowable activities. <ul style="list-style-type: none"> Conduct and record at least one webinar for DD Waiver service providers throughout the state. <p>Completed in 2021</p>	DBHDS/DMAS		Completed
3	3.2	3.2.6	Improve cross-sector alignment of homelessness and developmental services systems. <ul style="list-style-type: none"> Conduct pilot to create a model for connecting individuals who are homeless with DD in Fairfax County to housing and services. <p>Completed in 2021</p>	DBHDS/Local CSBs, Local Continuum of Care		Completed
4	4.1	4.1.1	Clarify roles for the Community Housing Guide Service <ul style="list-style-type: none"> Map roles and responsibilities for tracking provider enrollment, service utilization, outcomes, training and certification. 	DBHDS, DMAS		
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4	4.1.	4.1.3.	<p>Implement partnership between selected LIHTC housing provider(s) and service provider(s)</p> <ul style="list-style-type: none"> • Monitor partnership between selected LIHTC housing provider(s) and service provider(s) • Identify strategies for service sustainability 	DBHDS/VH, DMAS		<p>OCH continues to monitor and provide training/technical assistance to three LIHTC Services contractors (CRI, Inc., Volunteers of America Chesapeake, and Commonwealth Catholic Charities) to help them design partnerships with housing providers and the tenancy support services they will make available in specific tax credit properties.</p> <ol style="list-style-type: none"> 1. CRI, Inc. and Wesley Housing have developed a comprehensive Memorandum of Agreement for their partnership that outlines each partner's roles and responsibilities, deliverables, and expectations for interagency communication. OCH has made a template of this agreement available to the other LIHTC Services contractors, and to developers who are pursuing bonus points on their 2023 tax credit applications for partnerships with service providers to make tenancy supports available at their properties. CRI is also working with local PSH administrators to clarify each agency's roles, responsibilities, and duties with regard to the delivery of tenancy supports. CRI has developed outreach materials and is implementing outreach strategies to educate potential participants about the tenancy supports they are making available in certain Wesley Housing properties. CRI is also creating screening tools, housing assessments, and individual housing support plans. 2. Commonwealth Catholic Charities (CCC) has been meeting with DBHDS Office of Community Housing (OCH), LIHTC property staff, and permanent supportive housing (PSH) administrators to collaborate on relevant aspects of the partnership and determine next steps. CCC is working on updating the current MOU with DBHDS and stakeholders input. 3. Volunteers of America Chesapeake (VOA) is working with CSBs to create, format, and align documents to ensure service delivery complies with contract requirements. VOA continues to meet with DBHDS OCH, TAC, LIHTC property staff, and PSH administrators to strategize effective and efficient means to enhance participants' housing experience including, but not limited to, PSH participant occupancy, referral processes, and service delivery. VOA is updating their current MOU with input from DBHDS and stakeholders, and is working with PSH administrators to clarify each agency's roles, responsibilities, and duties with regard to the delivery of tenancy supports.
4	4.1	4.1.4	<p>Obtain input on barriers to housing for the target population and strategies to remove barriers and increase access to local housing resources from key stakeholders.</p> <ul style="list-style-type: none"> • Meet quarterly with stakeholders on the Integrated Housing Advisory Committee (IHAC) to identify barriers and strategies, ensure racial equity, and provide updates on VPIILO plan progress. • Establish and implement data collection strategy that identifies barrier to access • Identify new members to fill vacancies on the IHAC in accordance with principles of diversity, equity and inclusion • Revise IHAC charter to emphasize principles of diversity, equity and inclusion • Continue to meet regularly with RIT to identify barriers and strategies to remove them and relay issues to other stakeholders and input groups 	DBHDS, VH, DMAS, DARS, VDH, DVS, DSS		<p>IHAC meet January 24 and approved the annual CY23 VPIILO. During the meeting recruitment efforts were made for voting member to join the DEI workgroup, however currently no voting members have expressed interest or joined the workgroup. IHAC continues to recruit new members and DEI workgroup members. HHR is currently working to identify a Chair for IHAC.</p>
4	4.2.	4.2.1.	<p>Continue to review DD Waivers to identify potential strategies that will facilitate greater access to independent living and help individuals maintain their housing.</p> <ul style="list-style-type: none"> • Educate providers about changes to the DD waiver and licensing regulations that will permit individuals to use DBHDS or PHA rent assistance along with waiver services. • Identify at least one provider interested in shifting its business model to align with supportive housing best practices. 	DBHDS/DMAS		<p>OCH has compiled a list of proposed changes to the Community Housing Guide service that would enhance the service's effectiveness in providing tenancy supports that help individuals maintain housing. OCH will open a dialogue with DMAS next quarter to discuss these proposed changes.</p>
4	4.2	4.2.2.	<p>Improve coordination of Building Independence (BI) waiver assignments with availability of housing and service resources.</p> <ul style="list-style-type: none"> • Monitor the coordination process for those on the BI waiver with availability of housing and service resources. <p>Item completed in 2021</p>	DBHDS		<p>Completed</p>
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4	4.3	4.3.1.	<p>Use an electronic assessment, intake and referral system to seamlessly connect individuals in the target population to housing.</p> <ul style="list-style-type: none"> Review WaMS changes that may impact the way the housing module operates Make changes to the housing module to ensure system operability. Data is transferred and electronic assessment and referral system is launched Support coordinators are trained on use Housing matches are made through web-based system Housing outcomes reports in the system <p>Deleted to reflect timelines required to make WaMS changes</p>	DBHDS		Deleted
4	4.3	4.3.2.	<p>Develop strategies to address tenancy support gaps in each RIT region.</p> <ul style="list-style-type: none"> Continue piloting Tenancy Supports across the Commonwealth Identify strategies to implement tenancy supports to address gaps. 	DBHDS, RITS/DBHDS, DHCD, VH		<p>Fairfax-Falls Church CSB and Hampton-Newport News CSB continue to operate their tenancy support programs per the Exhibit D Agreement in the DBHDS Performance Contract. These contracts operate on a state fiscal year basis (July 1 - June 30) and make pre-tenancy and tenancy supports available to persons on the waiver waitlist. The Highlands CSB continues to operate its Tenancy Support Pilot per the Exhibit D Agreement and makes in-home supports available to persons with a waiver, and makes pre-tenancy and tenancy supports available to persons who have a waiver or are on the waiver waitlist.</p> <p>The Fairfax-Falls Church CSB contract states the CSB shall serve 15 individuals throughout the course of the fiscal year. The CSB subcontracts the services funded in this contract to Consulting Connection Services (a private provider of waiver Community Housing Guide services). The Fairfax-Falls Church CSB contract has provided pre-tenancy and/or tenancy supports to 11 unduplicated individuals since 7/1/22, 7 of whom have leased up and 1 of whom is in the process of leasing. The CSB is in the process of monitoring the CCS tenant files to ensure services were delivered in accordance with the contract terms.</p> <p>The Highlands CSB contract states the CSB shall serve 10 individuals throughout the course of the fiscal year. The CSB has provided post tenancy supports to 6 unduplicated individuals all of whom have remained stably housed while receiving services. The CSB is in the process of reviewing staffing opportunities to increase Community Housing Guide service delivery.</p> <p>The Hampton-Newport News CSB contract states the CSB shall serve a minimum of 15 individuals throughout the course of the fiscal year. The CSB has provided pre-tenancy and/or tenancy supports to 5 new unduplicated individuals this quarter. Of these 5 new individuals, 1 has leased and the other 4 are in the process working towards lease up. In total, the CSB has covered 6 unduplicated individuals since 7/1/2022. It should</p>
4	4.3	4.3.3	<p>Continue to identify and catalogue creative approaches to leveraging private resources to create housing options for individuals in the target population.</p> <p>Completed in 2018</p>	DBHDS		Completed
4	4.3	4.3.4.	<p>Continue to assist Community Resource Consultants with provider development efforts in areas of the state with high housing demand, available housing resources and minimal service capacity.</p> <ul style="list-style-type: none"> Assist group residential providers to explore individuals' interest in independent housing and support provider efforts to expand services in independent housing. 	DBHDS		<p>OCH along with staff from PD and Facilities is currently working on a Learning Collaborative to understand provider needs when enhancing or beginning a new service model. OCH, PD, and Facilities staff are currently reviewing provider applications for the Learning Collaborative. Once providers have been selected, individual and group working sessions will be scheduled to hear from providers the barriers they face and how everyone can work together to address those barriers.</p>
4	4.3	4.3.5.	<p>Develop a performance measurement system for independent housing.</p> <ul style="list-style-type: none"> Identify baselines and benchmarks for SRAP housing stability outcomes Analyze housing access, services, and outcomes by demographic group. Should inequities be identified, identify and implement solutions. 	DBHDS		A benchmark of 85% Housing Stability has been established. Currently Housing Stability is at 100%
4	4.3	4.3.6	<p>In collaboration with the PSH Steering Committee, develop a process to coordinate housing referrals within DBHDS and from key state agencies.</p> <ul style="list-style-type: none"> Expand Coordinated Referral Network (CRN) process to refer individuals to available LIHTC units Continue to refine the process for filling turnover units in occupied projects with multiple leasing preferences. 	DBHDS/DMAS, DARS, DHCD, VH		<p>OCH continues to pilot a process in Region 2 for identifying and filling turnover units in occupied projects with multiple leasing preferences. The staff performing this process is documenting the number of turnover units made available per week and the time spent per week processing a single turnover so OCH can begin estimating total workload if a staff person performs this process for all turnovers in all regions.</p>
4	4.3	4.3.7	<p>Solicit input on the development of the 1115 Waiver High Needs Support Benefit</p> <ul style="list-style-type: none"> Hold input sessions. Form workgroups to address benefit design and operations. <p>Deleted in 2022</p>	DMAS/DBHDS, DHCD, VH, DARS, DSS, DVS, VDH		Deleted

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Goal	Strategy	ID	ACTION/ LEAD AGENCY	Projected Start	Projected End	Status	STATUS/ACTUAL OUTPUT
	1 1.1.	1.1.1.	As federal VHDA/ DBI	Jan-18	Dec-18		
	1 1.1.	1.1.2.	Review vol DBHDS/ VFI	Jul-17	Jun-17		
	1	1.2 1.2.1.	Encourage VHDA, DHCD	Nov-17	Dec-18		
	1	1.3 1.3.1.	Provide LIH VHDA	Nov-17	Feb-18		
	1	1.3 1.3.2.	Provide LIH VHDA	Jan-17	Jan-19		
	1	1.3 1.3.3.	Make LIHT VHDA	Jan-17	Jun-18		
	1	1.3 1.3.4.	Provide tar VHDA	Jan-17	Jun-18		
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	1	1.3 1.3.5.	Make capit DBHDS	Jan-17	Jun-17		JC
	1	1.3 1.3.6.	Explore op DBHDS	Jan-18	Dec-18		
	1	1.4 1.4.1.	Continue to DBHDS	Jan-18	Dec-18		EL
	2 2.1.	2.1.1.	Provide tar VHDA	Jan-18	Jun-18		
	2 2.1.	2.1.2.	Provide LIH VHDA	Jan-18	Dec-18		
	2 2.1.	2.1.3.	Provide an VHDA	Jan-18	Dec-18		
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	2 2.1.	2.1.4.	Provide sta VHDA, DHCD	Jan-18	Dec-18		
	2 2.1.	2.1.5.	Refine LIHT VHDA	Jan-18	Jun-18		
	2	2.1 2.1.6.	Provide on VHDA	Jan-18	Dec-18		
	2 2.2.	2.2.1.	Seek to ide VHDA	Jan-18	Jun-18		
	2 2.3.	2.3.1.	Encourage DHCD	Jan-18	Dec-18		
	3 3.1.	3.1.1.	Develop cc VHDA, DBI	Jan-18	Dec-18		
	3 3.1.	3.1.2.	Develop m DBHDS, VFI	Feb-18	Dec-18		
	3 3.2.	3.2.1.	Educate DI DBHDS/ DI	June-17	#####		
	3 3.2.	3.2.2.	Develop up DBHDS, VFI	1/1	12/1		
Goal	Strategy	ID	ACTION/ LEAD AGENCY	Projected Start	Projected End	Status	STATUS/ACTUAL OUTPUT
	3 3.2.	3.2.3.	Regional In DBHDS	Jan-18	Dec-18		
	3	3.2 3.2.4.	RITs lead lc DBHDS	Jan-18	Apr-18		
	4	4.1 4.1.1.	Explore op DBHDS/ CS	Apr-18	Oct-18		
Goal	Strategy	ID	ACTION/ LEAD AGENCY	Projected Start	Projected End	Status	STATUS/ACTUAL OUTPUT
	4 4.1.	4.1.2.	Support im DBHDS/ VFI	Jan-18	Dec-18		
	4 4.2.	4.2.1.	Review DD DBHDS/ DI	Jan-18	Dec-18		
	4 4.2.	4.2.2.	Improve cc DBHDS/ VFI	Jan-18	12/2018`		
	4	4.3 4.3.1.	Use an elei DBHDS	Mar-18	Dec-18		
	4	4.3 4.3.1.	Develop st Regional R	Apr-18	Sep-18		
Goal	Strategy	ID	ACTION/ LEAD AGENCY	Projected Start	Projected End	Status	STATUS/ACTUAL OUTPUT
	4	4.3 4.3.3.	Continue to DBHDS	1/1	12/0218		
	4	4.3 4.3.4.	Assist Com DBHDS	1/17	12/17		

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