Post Move Monitoring Look Behind Reviews

FY 2020

The purpose of the look behind process is to validate the reliability of the Post Move Monitoring process to identify gaps in care. The process will proactively address any gaps to reduce the risk of readmission, crises or other negative outcomes.

As of 7/22/2020 there have been 30 case(s) reviewed during the PMM look behind process for the fiscal year. Please refer to the PMM Look Behind Protocol for more details regarding the criteria for the number of reviews required.

July 2019

| | Individual Issues | | Systemic Issues | | List of Domains Impacted * | Consistency of Essential Support (ES) among monitoring parties | | | | | |
| | | | | | | Among DBHDS | | | Including CSB | | |
Individual	Identified	Resolved	Identified	Resolved		# Checked	# Agreed	Pct. Agreed	# Checked	# Agreed	Pct. Agreed
1	1	1	1	1	2	40	40	100%	40	40	100%
2	1	1	2	0	2	32	32	100%	32	32	100%
3	2	2	1	2	1, 2, 4	32	32	100%	32	32	100%
4	8	7	3	1	2	38	38	100%	38	38	100%
					Totals:	142	142	100%	142	142	100%

Percentage of total discharges reviewed for March 2019: 80%

August 2019

| | Individual Issues | | Systemic Issues | | List of Domains Impacted * | Consistency of Essential Support (ES) among monitoring parties | | | | | |
| | | | | | | Among DBHDS | | | Including CSB | | |
Individual	Identified	Resolved	Identified	Resolved		# Checked	# Agreed	Pct. Agreed	# Checked	# Agreed	Pct. Agreed
1	1	1	0	0	2	38	38	100%	38	38	100%
2	0	0	1	0	2, 6	37	37	100%	37	37	100%
3	4	4	1	0	4, 7	39	39	100%	39	39	100%
					Totals:	114	114	100%	114	114	100%

Percentage of total discharges reviewed for April 2019: 100%

September 2019

| | Individual Issues | | Systemic Issues | | List of Domains Impacted * | Consistency of Essential Support (ES) among monitoring parties | | | | | |
| | | | | | | Among DBHDS | | | Including CSB | | |
Individual	Identified	Resolved	Identified	Resolved		# Checked	# Agreed	Pct. Agreed	# Checked	# Agreed	Pct. Agreed
1	1	0	1	0	2, 7	39	39	100%	39	39	100%
					Totals:	39	39	100%	39	39	100%

Percentage of total discharges reviewed for May 2019: 100%

October 2019

| | Individual Issues | | Systemic Issues | | List of Domains Impacted * | Consistency of Essential Support (ES) among monitoring parties | | | | | |
| | | | | | | Among DBHDS | | | Including CSB | | |
Individual	Identified	Resolved	Identified	Resolved		# Checked	# Agreed	Pct. Agreed	# Checked	# Agreed	Pct. Agreed
1	1	0	0	0	2	32	32	100%	32	31	97%
					Totals:	32	32	100%	32	31	97%

Percentage of total discharges reviewed for June 2019: 100%

November 2019

| | Individual Issues | | Systemic Issues | | List of Domains Impacted * | Consistency of Essential Support (ES) among monitoring parties | | | | | |
| | | | | | | Among DBHDS | | | Including CSB | | |
Individual	Identified	Resolved	Identified	Resolved		# Checked	# Agreed	Pct. Agreed	# Checked	# Agreed	Pct. Agreed
1	0	0	0	0	6	36	36	100%	36	36	100%
2	0	0	0	0	6	41	41	100%	41	41	100%
					Totals:	77	77	100%	77	77	100%

Percentage of total discharges reviewed for July 2019: 100%

December 2019

| | Individual Issues | | Systemic Issues | | List of Domains Impacted * | Consistency of Essential Support (ES) among monitoring parties | | | | | |
| | | | | | | Among DBHDS | | | Including CSB | | |
Individual	Identified	Resolved	Identified	Resolved		# Checked	# Agreed	Pct. Agreed	# Checked	# Agreed	Pct. Agreed
1	0	0	0	0	2, 6	33	33	100%	33	33	100%
2	5	0	0	0	1, 2, 6	46	45	98%	46	46	100%
Percentage of total discharges reviewed for August 2019: 100%					Totals:	79	78	99%	79	79	100%

January 2020

| | Individual Issues | | Systemic Issues | | List of Domains Impacted * | Consistency of Essential Support (ES) among monitoring parties | | | | | |
| | | | | | | Among DBHDS | | | Including CSB | | |
Individual	Identified	Resolved	Identified	Resolved		# Checked	# Agreed	Pct. Agreed	# Checked	# Agreed	Pct. Agreed
1	0	0	0	1	1, 3	41	41	100%	41	41	100%
Percentage of total discharges reviewed for September 2019: 100%					Totals:	41	41	100%	41	41	100%

February 2020

| | Individual Issues | | Systemic Issues | | List of Domains Impacted * | Consistency of Essential Support (ES) among monitoring parties | | | | | |
| | | | | | | Among DBHDS | | | Including CSB | | |
Individual	Identified	Resolved	Identified	Resolved		# Checked	# Agreed	Pct. Agreed	# Checked	# Agreed	Pct. Agreed
1	5	5	0	0	2, 3	31	31	100%	31	31	100%
2	2	2	0	0	2	39	39	100%	39	39	100%
3	0	0	0	2	2, 8	36	36	100%	36	36	100%
4	4	1	3	0	2, 4	44	44	100%	44	44	100%
5	2	2	1	0	1, 2	28	28	100%	28	28	100%
Percentage of total discharges reviewed for October 2019: 83%					Totals:	178	178	100%	178	178	100%

March 2020

| | Individual Issues | | Systemic Issues | | List of Domains Impacted * | Consistency of Essential Support (ES) among monitoring parties | | | | | |
| | | | | | | Among DBHDS | | | Including CSB | | |
Individual	Identified	Resolved	Identified	Resolved		# Checked	# Agreed	Pct. Agreed	# Checked	# Agreed	Pct. Agreed
1	1	0	2	0	6, 7	36	36	100%	36	36	100%
2	2	1	1	0	2, 6, 7	41	41	100%	41	41	100%
3	1	1	1	0	6	36	36	100%	36	36	100%
4	0	0	1	0	1	45	45	100%	45	45	100%
Percentage of total discharges reviewed for November 2019: 40%					Totals:	158	158	100%	158	158	100%

April 2020

| | Individual Issues | | Systemic Issues | | List of Domains Impacted * | Consistency of Essential Support (ES) among monitoring parties | | | | | |
| | | | | | | Among DBHDS | | | Including CSB | | |
Individual	Identified	Resolved	Identified	Resolved		# Checked	# Agreed	Pct. Agreed	# Checked	# Agreed	Pct. Agreed
1	4	2	2	0	2, 3, 4	38	38	100%	38	38	100%
2	1	1	1	0	2	32	32	100%	32	32	100%
3	2	0	1	1	1, 7	34	34	100%	34	34	100%
4	0	0	1	0	6	33	33	100%	33	33	100%
Percentage of total discharges reviewed for December 2019: 80%					Totals:	137	137	100%	137	137	100%

May 2020

| | Individual Issues | | Systemic Issues | | List of Domains Impacted * | Consistency of Essential Support (ES) among monitoring parties | | | | | |
| | | | | | | Among DBHDS | | | Including CSB | | |
Individual	Identified	Resolved	Identified	Resolved		# Checked	# Agreed	Pct. Agreed	# Checked	# Agreed	Pct. Agreed

Individual	Identified	Resolved	Identified	Resolved	List of Domains Impacted *	# Checked	# Agreed	Pct. Agreed	# Checked	# Agreed	Pct. Agreed
1	1	0	1	1	1, 2, 3	37	37	100%	37	37	100%
2	6	0	0	0	1, 2, 3, 7	44	44	100%	44	44	100%

Percentage of total discharges reviewed for January 2020: **100%** Totals: 81 | 81 | 100% | 81 | 81 | 100%

June 2020

| | Individual Issues | | Systemic Issues | | List of Domains Impacted * | Consistency of Essential Support (ES) among monitoring parties | | | | | |
| | | | | | | Among DBHDS | | | Including CSB | | |
Individual	Identified	Resolved	Identified	Resolved		# Checked	# Agreed	Pct. Agreed	# Checked	# Agreed	Pct. Agreed
1	3	2	1	3	1, 6, 8	37	37	100%	37	37	100%

Percentage of total discharges reviewed for February 2020: **100%** Totals: 37 | 37 | 100% | 37 | 37 | 100%

FY 2020 Totals

Percentage of TC discharges reviewed:	90%

Consistency:	1115	1114	100%	1115	1114	100%

Frequency of Systemic Issues Identified

#	Systemic Issue	Freq.
1	Day support/service	6
3	Therapeutic Behavior Consultation	5
4	COVID/Pandemic restrictions and precautions	6
5	REACH	3
6	Partner agency compliance	2
8	Dental Services	6

Frequency of Domains Impacted

#	Domain	Freq.
1	Safety and freedom from harm	9
2	Physical, mental, and behavioral health and wellbeing	20
3	Avoiding crises	5
4	Stability	4
6	Community inclusion	10
7	Access to Services	6
8	Provider capacity	2

* Domains:

1.Safety and freedom from harm (e.g., neglect and abuse, injuries, use of seclusion or restraints, deaths, effectiveness of corrective actions, licensing violations)
2.Physical, mental, and behavioral health and wellbeing (e.g., access to medical care (including preventative care), timeliness and adequacy of interventions (particularly in response to changes in status)).
3.Avoiding crises (e.g., use of crisis services, admissions to emergency rooms or hospitals, admissions to Training Centers or other congregate settings, contact with criminal justice system)
4.Stability (e.g. maintenance of chosen living arrangement, change in providers, work/other day program stability
5.Choice and self-determination (e.g. service plans developed through person centered planning process, choice of services and providers, individualized goals, self-direction of services)
6.Community inclusion (e.g. community activities, integrated work opportunities, integrated living options, educational opportunities, and relationships with non-paid individuals).
7.Access to Services (e.g. waitlists, outreach efforts, identified barriers, service gaps and delays, adaptive equipment, transportation, availability of services geographically, cultural and linguistic competency)
8.Provider capacity (caseloads, training, staff turnover, provider competency)