



# Annual Dental Exams Permanent Injunction

26th Study of Independent Reviewer

&

Key Performance Area Indicator Workgroup

Office of Integrated Health Support Network



## Permanent Injunction

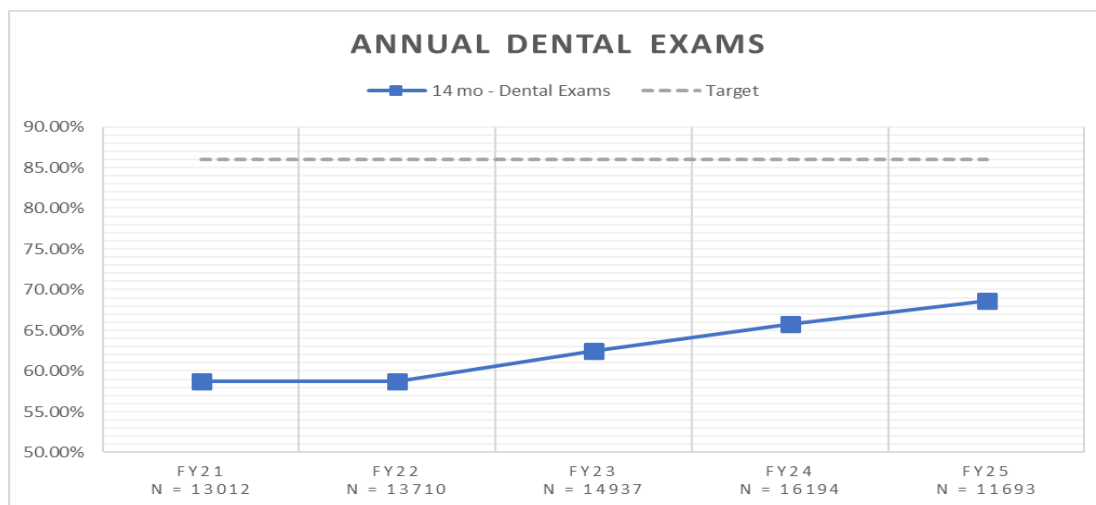
*The Commonwealth shall meet the following:*

*a. At least 86% of the people supported in residential settings will receive an annual physical exam, including review of preventive screenings, and at least 86% of individuals who have coverage for dental services will receive an annual dental exam.*

**NOTE:** *All individuals with a DD Waiver are Medicaid beneficiaries. Therefore, as of July 2021 when the Commonwealth added an adult dental benefit to Medicaid everyone with a DD Waiver was provided dental insurance and access to an annual dental exam.*

## Current Permanent Injunction Data

Type of Exam	FY21 N = 13012	FY22 N = 13710	FY23 N = 14937	FY24 N = 16194	FY25 N = 11693
14 mo - Dental Exams	58.73%	58.72%	62.50%	65.81%	68.63%



**NOTE:** The FY25 data is cumulative of Q1, Q2 and Q3. The quarter 4 data will be added in July 2025.

**NOTE:** The data presented is based on the 14 month planning cycle of the individual's annual ISP. This represents a change from the previous process of 12-month cycle.

## Current Permanent Injunction Data

BASELINE TREND FROM FY21				
	FY22 TREND	FY23 TREND	FY24 TREND	FY25 TREND
Dental Exams	↓ 0%	↑ 4%	↑ 7%	↑ 10%

The year over year data since fiscal year 2021 represents a continued slow steady positive trend of increasing numbers of reported annual dental exams.

**NOTE:** The FY25 is data is cumulative of Q1, Q2 and Q3. The quarter 4 data will be added in July 2025.



# To achieve Compliance the Permanent Injunction

## GOAL:

To increase the number of individuals with a DD Waiver who can access an annual dental exam and close the gap between the current (as of March 1, 2025) FY25 rate of 69% met and the metric goal of 86%.

- ❖ As of March 1, 2025, there were 11693 individuals with a DD Waiver who had an “ISP completed” or “Pending Provider Completion.”
- ❖ The data shows 69% in the first 3 quarters of FY25, or 8,068 individuals have completed an annual dental exam.
- ❖ As of March 1, 2025, to achieve 86% approximately 17% or **1,371 individuals need to complete and annual exam.**
- ❖ The full fiscal year 2025 data will be available in July 2025.
- ❖ That 86% needs to be maintained year over year.



This chart shows the percent of individuals who have had annual dental exams in the first three quarters of FY2025 by CSB

### The 10 CSBs with the lowest percentage are:

(Lowest to highest)

- Allegheny Highlands = 48.19%
- Middle Peninsula Northern Neck = 48.81%
- Planning District One = 49.36%
- Norfolk Community Services = 50.87%
- Encompass = 52.77%
- City of Virginia Beach = 52.87%
- Crossroads = 52.98%
- Western Tidewater = 53.89%
- New River Valley = 54.50%
- Richmond Behavioral Health = 52.87%

FY21 to March 1, 2025	Column Labels		
CSB	<14 mos	>14 mos	Grand Total
FAIRFAX-FALLS CHURCH CSB	73.71%	26.29%	100.00%
CHESTERFIELD CSB	66.80%	33.20%	100.00%
PRINCE WILLIAM COUNTY CSB	74.49%	25.51%	100.00%
HORIZON BEHAVIORAL HEALTH	66.71%	33.29%	100.00%
RAPPAHANNOCK AREA COMMUNITY SERVICES BRD	61.15%	38.85%	100.00%
CITY OF VA BEACH CSB MHMRSAS	52.87%	47.13%	100.00%
HENRICO AREA MENTAL HLTH & DEVLPMNTL SVC	64.19%	35.81%	100.00%
HAMPTON-NN CSB	56.12%	43.88%	100.00%
NORFOLK COMMUNITY SERVICES BOARD	50.87%	49.13%	100.00%
MOUNT ROGERS CSB	66.92%	33.08%	100.00%
NORTHWESTERN COMMUNITY SVCS	62.72%	37.28%	100.00%
RICHMOND BHVRL HLTH AUTHORITY	54.65%	45.35%	100.00%
LOUDOUN COUNTY CSB	66.74%	33.26%	100.00%
BLUE RIDGE CSB	64.41%	35.59%	100.00%
REGION TEN CMMNTY SVCS BRD	71.28%	28.72%	100.00%
DISTRICT 19 MEN HLTH SER	57.10%	42.90%	100.00%
CHESAPEAKE INTERGRATED BEHAV HEALTHCARE	57.65%	42.35%	100.00%
DANVILLE-PITTSYLVANIA COM SERV	57.05%	42.95%	100.00%
VALLEY CSB	68.78%	31.22%	100.00%
WESTERN TIDEWATER COMMUNITY SERVICES BOA	53.89%	46.11%	100.00%
PIEDMONT COMMUNITY SERVICES	60.45%	39.55%	100.00%
HANOVER COUNTY COMMUNITY SERVICES	72.42%	27.58%	100.00%
NEW RIVER VALLEY COMMUNITY SERVICES	54.50%	45.50%	100.00%
ARLINGTON MENTAL HEALTH	79.56%	20.44%	100.00%
HARRISONBURG-ROCKINGHAM CSB	60.31%	39.69%	100.00%
COLONIAL BEHAVIORAL HEALTH	72.53%	27.47%	100.00%
Encompass Community Supports (Formerly RAPPAHANNOCK RAPIDAN CSB)	52.77%	47.23%	100.00%
PORTSMOUTH DEPT OF BEHAVIORAL	60.56%	39.44%	100.00%
SOUTHSIDE BEHAVIORAL HEALTH	59.37%	40.63%	100.00%
MIDDLE PENINSULA NORTHERN NECK CSB	48.81%	51.19%	100.00%
CROSSROADS CSB	52.98%	47.02%	100.00%
CUMBERLAND MNTL HLTH CTR	56.41%	43.59%	100.00%
PLANNING DISTRICT ONE CSB	49.36%	50.64%	100.00%
Eastern Shore CSB	74.90%	25.10%	100.00%
ALEXANDRIA COMMUNITY SERV BD	72.96%	27.04%	100.00%
HIGHLANDS CMNTY SVCS BOARD	54.98%	45.02%	100.00%
GOOCHLAND POWHATAN MENTAL HLTH	59.43%	40.57%	100.00%
ROCKBRIDGE AREA COMMUNITY SVS BOARD	63.93%	36.07%	100.00%
ALLEGHANY HIGHLANDS CSB	48.19%	51.81%	100.00%
DICKENSON COUNTY BEHAVIORAL HEALTH SVCS	64.09%	35.91%	100.00%
Unknown	77.78%	22.22%	100.00%
Grand Total	62.85%	37.15%	100.00%



# Work Force Challenges that lead to Access Barriers



**The lack of dentists in the workforce is a frequent challenge reported by healthcare providers.**

- Virginia Department of Health Professions (VDHP) administers a survey during the license renewal process, which takes place annually on an ongoing basis during the birth month of each dentist. Their Healthcare Workforce Data Center produced their most recent report on the state of the health professions workforce in October 2024.
- They had 6,919 survey respondents that represented 84% of the 8,237 licensed dentists in the Commonwealth and nearly all the renewing practitioners.

These graphics represent highlights of the VDHP 2024 Health Workforce Data report:

**At a Glance:****Licensed Dentists**

Number:	8,237
New:	6%
Not Renewed:	5%

**Response Rates**

All Licensees:	84%
Renewing Practitioners:	89%

Source: Va. Healthcare Workforce Data Center**At a Glance:****Not in VA Workforce**

Total:	2,112
% of Licensees:	26%
Federal/Military:	13%
VA Border State/DC:	20%

Source: Va. Healthcare Workforce Data Center**At a Glance:****Gender**

% Female:	43%
% Under 40 Female:	58%

**Age**

Median Age:	47
% Under 40:	34%
% 55+:	30%

**Diversity**

Diversity Index:	60%
Under 40 Div. Index:	63%

Source: Va. Healthcare Workforce Data Center**At a Glance:  
(Primary Locations)****Typical Time Allocation**

Patient Care:	80%-89%
Administration:	1%-9%

**Roles**

Patient Care:	92%
Administrative:	2%
Education:	1%

**Patient Care Dentists**

Median Admin Time:	1%-9%
Ave. Admin Time:	10%-19%

Source: Va. Healthcare Workforce Data Center



## Good News!!

- The Virginia dental workforce has increased by about 7% since 2022 whereas the number of total licensees increased by 8% in the same period; over the past decade both have a 20% and 15% increase, respectively.
- Alongside these increases, the full-time equivalency (FTE) units also increased by approximately 6% over the past year (4,307 in 2022 vs 4,568 in 2023) although its increase over the decade is only 2%.
- Only 27% of the workforce expect to retire in the next decade, while half of the current workforce expect to retire by 2043.

### At a Glance:

#### Retirement Expectations

##### All Dentists

Under 65: 49%

Under 60: 25%

##### Dentists 50 and over

Under 65: 27%

Under 60: 7%

#### Time until Retirement

Within 2 years: 7%

Within 10 years: 27%

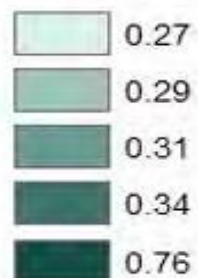
Half the workforce: By 2043

Source: Va. Healthcare Workforce Data Center

### Full Time Equivalency Units Provided by Dentists per 1,000 Residents by Health Service Areas

Source: Va Healthcare Workforce Data Center

#### FTEs per 1,000 Residents



HSA III

HSA I

HSA IV

HSA V

Annual Estimates of the Resident Population: July 1, 2022  
Source: U.S. Census Bureau, Population Division

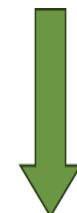
0 25 50 100 150 200 Miles



Northern Virginia has the **highest** number of Dentists per 1000 Patients.



Central and Southwest Virginia have the **lowest** number of Dentists per 1000 patients.

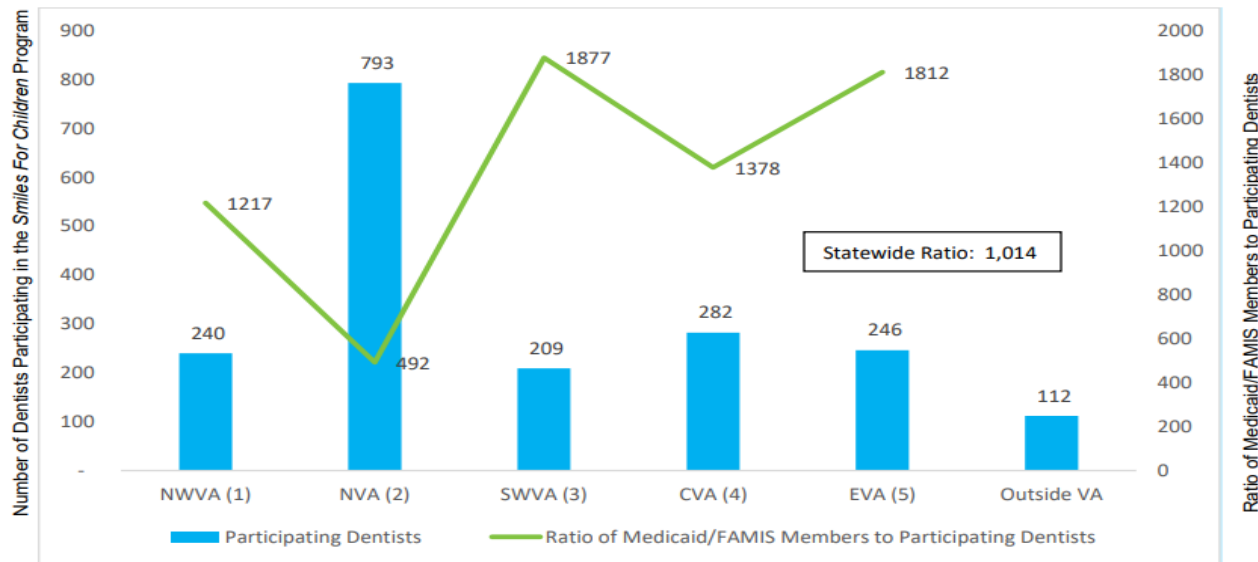


## Review of Medicaid and FAMIS Benefits

Report Mandate:

Item 304.III.2 of the 2022 Appropriations Act states “The Department of Medical Assistance Services (DMAS), in consultation with the appropriate stakeholders, shall review Medicaid and FAMIS dental benefits to determine any issues related to access.

**Figure 4**  
**Number of Dentists Participating in the *Smiles For Children* Program By Region and Ratio of Medicaid/FAMIS Members Per Participating Dentist (August 2022)**



Region 2 has the most participating dentists with 793 and Region 3 had the fewest with 209. Part of the reason there are so few participating providers in Region 3 and other rural areas is the limited availability of providers in the area to recruit.

**Source:** DBA: *Smiles For Children* provider participation as of August 2022; Medicaid/FAMIS member data for FY2022.

**Note:** Number of dentists are those participating in *Smiles For Children*; the number treating patients is not designated here. “Outside VA” dentists are those with a practice location outside of Virginia but participate in the *Smiles For Children* program.

## Initiatives...going into FY26....

### Reference Dental Work Plan.

- Execute all aspects of the Dental Work Plan.
- Continue to collaborate with VDH to virtually provide Oral Health Training for care givers and to support their Special Needs Dentistry Training for Dentists and Dental Hygienists. Met with new VDH contacts on April 27, 2025.
- Develop Oral Health Training for Nurses to increase advocacy around annual dental exams and oral health education.
- Collaborate with VCU School of Dentistry around next steps to opening their special needs dental clinic targeting the patient with DD. Contact: Elizabeth Bortell, DDS.
- Collaborate with Carillion around establishment of a referral process form the OIHSN Mobile dental program to their clinic. Contact:



Questions?