

DOJ Compliance Indicator 16.2: At least 86% of DD Waiver recipients using Medicaid non-emergency medical transportation (NEMT) will have reliable transportation.

Reporting Quarter: FY23 Q1 July 2022- September 2022

Summary produced:

Encounter Data:

On Time Performance

☐ Measureable Trips – Provider and Volunteer Driver

| | July 2022 | Aug 2022 | Sep 2022 | Quarter Total |
|----------------------------------|---|---|---|---------------|
| | Grand Total for ON TIME PERFORMANCE MEASURE | Grand Total for ON TIME PERFORMANCE MEASURE | Grand Total for ON TIME PERFORMANCE MEASURE | |
| Total Trips | 110327 | 132386 | 127200 | 369913 |
| Trips On Time | 58995 | 59978 | 68565 | 187538 |
| Total will call lines | 0 | 0 | 0 | 0 |
| Total On Time Trips | 58995 | 59978 | 68565 | 187538 |
| Total Late Trips | 50972 | 72408 | 58687 | 182067 |
| Total On Time % | 53.47% | 45.31% | 53.90% | 50.70% |
| Late % | 46.20% | 54.69% | 46.14% | 49.22% |
| 1 to 15 minutes early or late | 0 | 0 | | |
| % 1 to 15 minutes early or Late | | | | |
| 16 to 30 - considered late | 0 | 0 | | |
| % 16 to 30 minutes early or Late | | | | |