# Provider Data Summary

## State Fiscal Year 2025
## May 2025

*Office of Provider Network Supports and Office of Clinical Quality Improvement 7.17.25*

# Provider Data Summary

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**Introduction**

This is the twelfth Provider Data Summary Report that provides updates on the status of DD Waiver service availability and activities completed by the Office of Provider Network Supports (OPNS) in the Division of Developmental Services (DDS) at the Department of Behavioral Health and Developmental Services (DBHDS).

## Executive Summary

As with previous reports, the focus is on identifying service development needs based on a review of developmental disability (DD) waiver population and authorization data in each locality in Virginia. The "Baseline Measurement Tool (BMT)," which is used by OPNS in conducting this review, has been updated to include changes in the data from 11/1/24 to 4/30/25. The BMT is designed to 1) include the core elements needed to assess service development, and 2) calculate service provision based on where individuals reside. In reviewing the data in this manner, DBHDS can establish the number of unique providers offering a particular service to individuals who reside in each locality giving a more accurate reflection of service reach. The BMT is available online and can be accessed at any time by providers at the following link:

https://app.powerbigov.us/view?r=eyJrIjoiMzU3ZjhhOWEtN2JjMi00Mzk0LTg4YTgtNTBkMTg3OGY4OWN kIiwidCI6IjYyMGFlNWE5LTRlYzEtNGZhMC04NjQxLTVkOWYzODZjNzMwOSJ9

Providers are encouraged to review the BMT in conducting market research and in strategic planning efforts. Provider Data Summary webinars continue a semiannual basis to provide a forum for sharing the results of ongoing analysis of the opportunities for DD services development across all regions. Webinars include a basic overview of findings, provide support on using the data provided, and encourage the development of business acumen in the DD provider community (for more information see http://www.advancingstates.org/initiatives/hcbs-business-acumen-center.)

As with previous reports, there is consideration of a subset of DD Waiver services considered more integrated or critical, which include: Benefits Planning, Community Coaching, Community Engagement, Community Guide, Electronic Home-Based Services, Employment and Community Transportation, Independent Living Supports, In-home Supports, Peer Mentoring, Shared Living, Supported Living, Crisis Support Services, Private Duty Nursing, Skilled Nursing, and Sponsored Residential. The BMT also includes group home residential services identified as supporting fewer than four individuals with DD and those homes supporting five or more.

Following the Executive Summary, this report provides data visualizations in three sections: Key Performance Measures, Regional Data, and Identified Gaps. The Executive Summary provides updates on various efforts to support provider development, the Key Performance Measures section focuses on measures designed to track Virginia's success in moving to more integrated options, the Regional Data section provides information specific to each region around availability, and the Identified Gaps section

encourages the exploration of opportunities based on barriers identified through the Regional Support Team referral process.

The Provider Data Summary Report provides a means to track provider development efforts and communicate changes observed in the DD services system over time. Provider Network Supports is organized into two distinct capacity-building teams at the following levels – Provider and System. Three statewide positions are defined, focusing on Individual and Family Waiver Supports, Regional Support Teams, and Complex Supports to more effectively accomplish our mission.

The Office of Provider Network Supports continues our commitment to the following outcomes:

**Primary outcomes include:**

**Individual**: People with developmental disabilities live personally meaningful lives in their community of choice.
**Provider**: Providers of developmental disability waiver services have access to information and technical assistance that supports best practices.
**System**: DBHDS provides resources for supports coordinators, providers, and constituents that are based on promising and best practices in supporting people with developmental disabilities in Virginia.
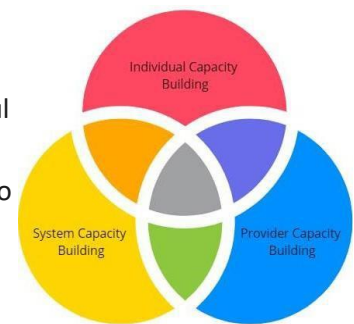
The OPNS Contact Sheet shows which team to contact.

| CRC Contacts by Capacity-Building Focus Area | |
|---|---|
| **Provider** | **System** |
| If you are a **PROVIDER** or **PROSPECTIVE PROVIDER** who needs assistance with something other than HCBS, RST, or complex support situations: | If you are a **SUPPORT COORDINATOR** who needs assistance with something other than HCBS, RST or complex support situations: |

A copy of the contact chart is available online under Announcements at:
https://dbhds.virginia.gov/developmental-services/provider-development.

Data in this report are compared across three points in time – Baseline 2018, November 2024, and May 2025 so that a more meaningful understanding of progress can be achieved. This report provides a means to share Virginia's success in meeting measures established under the Settlement Agreement. Measures related to case management are reported through the Case Management Steering Committee semiannual report. Measures in this report include:

- Data continues to indicate an annual 2% increase in the overall DD waiver population receiving services in the most integrated settings
- Data continues to indicate that at least 90% of individuals new to the waivers, including for

individuals with a "supports need level" of 6 or 7, since FY16 are receiving services in the most integrated setting

- The Data Summary indicates an increase in services available by locality over time
- 95% of provider agency staff meet provider orientation training requirements
- 95% of provider agency direct support professionals (DSPs) meet competency training Requirements
- At least 95% of people receiving services/authorized representatives participate in the development of their own service plan
- At least 75% of people with a job in the community chose or had some input in choosing their job
- At least 86% of people receiving services in residential services/their authorized representatives choose or help decide their daily schedule
- At least 75% of people receiving services who do not live in the family home/their authorized representatives chose or had some input in choosing where they live
- At least 50% of people who do not live in the family home/their authorized representatives chose or had some input in choosing their housemates
- DBHDS service authorization data continues to demonstrate an increase of 3.5% annually of the DD waiver population being served in the most integrated settings as defined in the Integrated Employment and Day Services Report.

In addition to the above measures, we have included a variety of data about the individuals in the DD population, as well as the providers who are approved to support them.

DBHDS has continued to make progress with various initiatives designed to improve DD waiver provider capacity in Virginia. The following list highlights the status of Provider Network Supports activities since the last report:

The My Life My Community (MLMC) Provider Database and Provider Designation Process were launched on November 15, 2019.  All DD Waiver providers are encouraged to register on the database, which will serve as the centralized location for finding DD services in Virginia. As of May 2025, 467 providers registered and have DD Professional Membership at the MLMC Provider Database. This is an increase of 57 providers since the last report.  Collectively, four hold badges in Autism, Accessibility, Behavioral Support, and Complex Health Supports.

Providers can check their status on the database and, if needed, register at the following location: http://mylifemycommunityvirginia.org/taxonomy/mlmc-menu-zone/verify-or-register-new-provider-profile. In the effort to increase use of the Provider Designation process, OPNS is assisting the DBHDS Key Performance Areas Workgroups with initiating a Quality Improvement Initiative (QII). The aim of the QII is to "increase the number of providers on the statewide database who hold a specialty designation to at least five unique providers in each specialty area by June 30, 2023. The baseline number was 2 providers holding an autism designation, 4 providers holding a behavioral designation, 2 holding a complex health designation, and 1 provider holding a designation in accessibility." Activities include working directly with providers to improve related processes and guidance.

PROVIDER DATA SUMMARY – May 2025

OPNS continues to hold statewide Provider Roundtable meetings quarterly via webinar. The January 29, 2025, the virtual Provider Roundtable meeting hosted 525 providers and the April 23, 2025 meeting hosted 516 providers. OPNS has begun to regularly host quarterly in-person provider and support coordinator meetings in all regions, to promote the exchange of information about topics impacting providers and support coordination, as well as providing space for shared learning. During the most recent round of in-person regional meetings, CRC Sophia Maye-Smith joined each region to promote the provider database and specialty badges, as well as the availability of Jump-Start funds to qualified providers who wish to expand services. CRC Michelle Guziewicz also joined the regional meetings to reintroduce herself as the contact person for Complex Supports, and explained how she can support teams in any region.

OPNS activities from November 1, 2024, to April 30, 2025, included Community Resource Consultants meeting with 47 providers seeking to diversify or expand services. Region 1 had 13 providers, Region 2 had 9 providers, Region 3 had 9 providers, Region 4 had 11 providers, and Region 5 had 5 providers. The Developmental Disabilities Waiver services being added by current providers or considered by new providers include: Group Home (21), Therapeutic Consultation Behavior (2), Employment & Community Transportation (4), In-Home Supports (3), Supported Living (1), Community Engagement/Coaching (11), Sponsored Residential (7), Group Day Support (12), Personal Assistance (5), skilled nursing (2), Service facilitation (3), individual and family caregiver training (1) , Respite (1), shared living (1), Community guide (1), supported employment (1), and uncertain (3). Barriers include potential providers not understanding requirements (Licensing, DD Waiver, HCBS, etc.), not knowing where to locate resources/navigate the DBHDS website, understanding the provider toolkit, paperwork required was burdensome, lack of understanding of how to advertise services or who to contact, not understanding how the specific service works, how to determine need for a particular service in a certain locality, no funding to start service, and needing to obtain a DBHDS license before providing services.

Members of the Provider Team also provided Technical Assistance regarding various aspects of the DD Waiver to 132 providers throughout this reporting period.

The Arc of Virginia has continued the training of Peer Mentors. CRCs are available to work with providers interested in being an administrative agency for this service. For the report period from November 2024 to April 2025, data related to Peer Mentoring includes:


A Professional Development Workshop was held on Friday, December 13, 2024, attended by 11 current Mentors. After an event hosted by Community Partners at VCU (Partnership for People with Disabilities) conducted several Individual and group information sessions for eligible participants to the Peer Mentorship program, the group received such positive feedback that it resulted in a couple of Credentialing Trainings. This connection has led to the credentialing of two new Peer Mentors so far, with two additional candidates needing to reschedule for a future credentialing session due to missing part of the first one. Both Mentor Candidates will be invited to participate in the Credentialing Training, anticipated to take place in May 2025.

In winter of 2024-25, the Tech Mentor Training Pilot was conducted alongside the standard Credentialing Training, with 7 participants in attendance. Ultimately, 6 candidates chose to proceed as Peer / Tech Mentors and 4 are set to complete the final credentialing module in spring of 2025.

Dominion Care, the newest potential Peer Mentoring Provider, has been progressing with its internal onboarding process, and attending check-in meetings.   They are currently working on developing their documents and internal processes.  Since all active Credentialed Mentors are currently employed, no on-boarding was necessary during the quarter.

Sixteen referrals and six new mentor matches were made in October-December 2024.  In January-March 2025, there were fourteen unique referrals, of which six scheduled the initial informational or consultation meetings to learn more about the service.  The recent Peer Mentor training marked a significant milestone by credentialing the first former Mentee to transition into a Mentor role.

Although the Western region still requires additional recruitment, 7 Self-Advocates have joined an IFSP Regional or State Council.  DBHDS will continue to monitor candidate availability and determine if additional actions are necessary.

The Jump-Start Funding Program awarded $25,000 during this reporting period. Funds continue to be available to assist providers with expansion of integrated services in all regions and include Skilled Nursing, Private Duty Nursing, Children's Sponsored Residential and Behavioral Consultation.  Information on how to apply as well as Jump-Start funding requirements can be accessed at http://dbhds.virginia.gov/developmental- services/provider-development.

The Office of Provider Network Supports has continued to work to create virtual methods of providing training to providers throughout the Commonwealth by creating virtual, on-demand methods of accessing training in the Commonwealth of Virginia Learning Center (COVLC), including Person-Centered ISP Training Modules and Part V Plan for Supports Training.  Part V Training continues to be available online for provider use.  In addition to on-demand and live, virtual training, the Office of Provider Network Supports has started to return to offering in-person Part V and documentation trainings as an option.

For this reporting period, Community Resource Consultants have provided ISP Training to a total of 46 participants and Part V Training to 106 participants. Additionally, Documentation Training was provided to 23 participants, Person Centered Thinking (and related) Training to 280 participants, and DSP Orientation Training was provided to 222 participants.  SC 101 was provided to 115 participants. Technical Assistance was provided for a total of 132 providers.

In-person and instructor-led remote versions of The Learning Community for Person Centered Practices (TLCPCP)'s Person Centered Thinking, Community Connections, and Plan Facilitation classes continue to be available. To register for one of these classes, please visit the following website: https://personcenteredpractices.partnership.vcu.edu/

The Office of Provider Network Supports has continued the Provider Issues Resolution Workgroup (PIRW) and the Systems Issues Resolution Workgroup (SIRW). The purpose of these groups is to give providers and families a forum to provide recommendations to DBHDS and continue the work of implementing changes focused on system improvement. During this report period, the PIRW met on November 13, 2024, with 93 participants and on March 5, 2025 with 32 participants, while the SIRW met on April 25, 2025, with 34 attendees.  Each workgroup's subcommittees continue to prioritize, develop, and implement identified recommendations.

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The DSP Supervisory Training was updated and expanded to meet indicators of the DOJ Settlement Agreement, and it was made available on the Commonwealth of Virginia Learning Center (COVLC) July 1, 2020.  This training consists of three modules that take approximately 2 ½ hours to complete. It is mandatory for new DSP Supervisors and optional for DSP Supervisors who have already received a certificate of completion of the previous version of the training in COVLC. Supervisory completion counts from November 2024 to April 2025 are provided in the graph below.

**Method**: A data set obtained from the Commonwealth of Virginia Learning System is filtered to identify the number of individual supervisors who completed the Curriculum and Supervisory Training Module 3, which includes the knowledge-based test. The test must be passed as 80% or higher for successful completion.

Number of DSP Supervisors Completing the DSP Supervisory Training and Test by Month



Number of DSP Supervisors Completing the DSP Supervisory Training and Test by Month
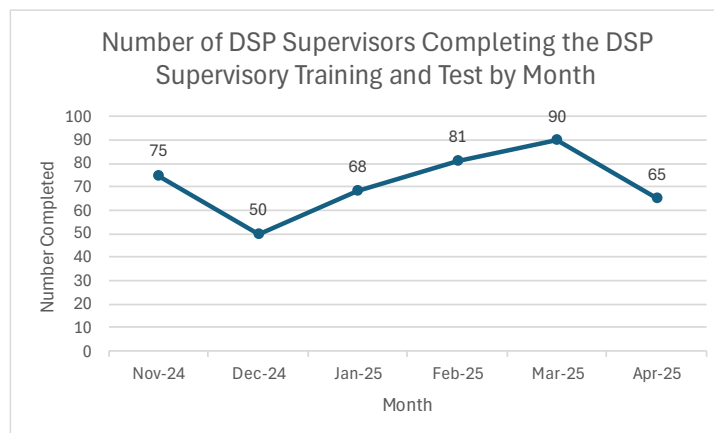
**Next steps for Provider Network Supports include:**

- Continue in-person PRT to support providers and CSBs.
- Draft and review Provider Modules with the Provider Issues Resolution Workgroup.
- Continue to implement a quality improvement initiative to increase use of the My Life My Community provider database and provider designation processes.
- Work directly with providers to address barriers to service provision with a concentrated focus on Community Guide, Employment and Community Transportation, Peer Mentoring, Crisis Supports Services, and Skilled Nursing
- Develop a Planning Guide for individuals and families for use regardless of access to waiver services
- Continue participation in the community of practice initiative around Charting the Lifecourse©
- Increase the number of providers per region identified as having expertise to support people with complex needs.

**Notable updates in this report include:**

- Statewide DBHDS service authorization data demonstrated an increase of 2.3% of the DD waiver population being served in the most integrated settings as defined in the Integrated Employment and Day Services Report
- Of the residential services available on the DD Waiver, both Sponsored Residential and Support Living have seen an 11% growth in number of providers in the last 6 months, with In-Home Supports close behind by growing 7%. The two residential services seeing the least growth in the last 6 months were Shared Living at 0% and Group Home Residential at less than 1%.
- There was a significant increase in the number of individuals being supported by Electronic Home-Based Services (EHBS), going from 6 to 75 individuals, or a 92% increase, despite there only being 1 provider of this service available statewide.
- Across all regions there are at least 70 new providers of DD services in six months.
- Over the reporting period, 958 individuals were added to a DD waiver.
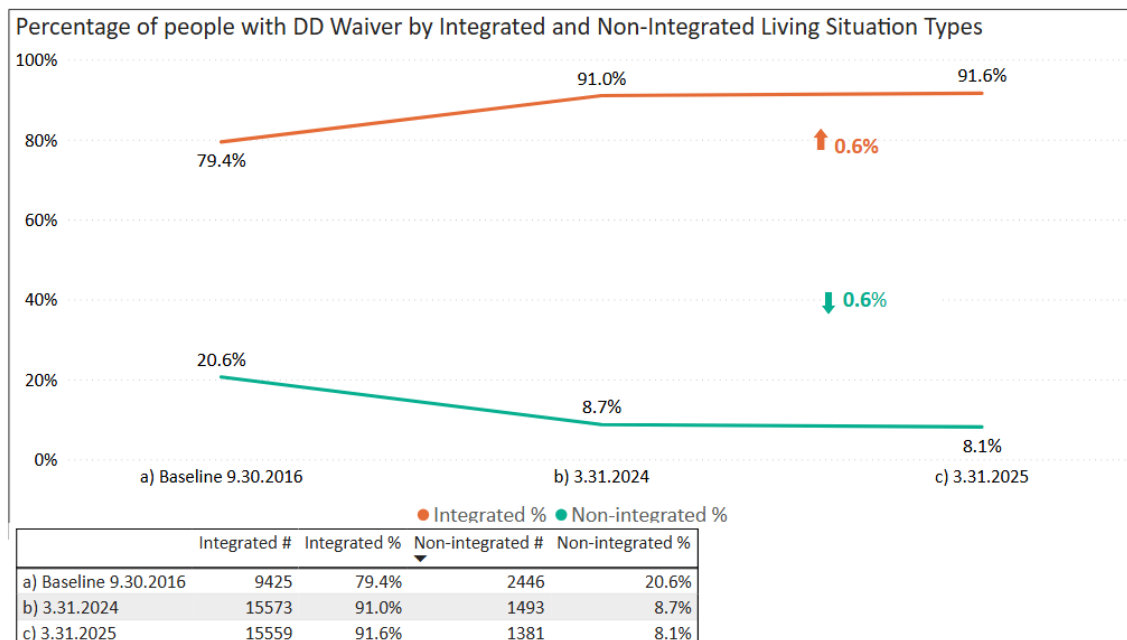
The BMT, webinar slideshows, and other materials related to Provider Network Supports are available for download online at http://www.dbhds.virginia.gov/developmental-services/provider-development. Any specific questions about the report can be directed to the Office of Provider Network Supports at DBHDS (eric.williams@dbhds.virginia.gov ).

PERFORMANCE MEASURES AND DEMOGRAPHICS | This section contains information about the results of various performance measures and additional data that helps in understanding the DD system of supports and services in Virginia. This content will be included in future reports to provide a more comprehensive understanding of services and people who access them.

**Measure 1**: **Data continues to indicate an annual 2% increase in the overall DD waiver population receiving services in the most integrated settings.** The chart below illustrates the overall trend in living situations for people with DD Waiver from baseline to March 31, 2025. Over the course of the last year, there has been an overall shift of 0.6% change toward more integrated settings. Measure not met at a 0.6% annual increase. A decrease in less integrated settings was seen at 0.6% for the same period. With integration inching closer to 92%, achieving the target of a 2% increase every 6 months has become increasingly more difficult.

**Method:** The DBHDS HCBS Residential Settings Report developed from WaMS data provides the results included here. Table 2 of the report provides baseline and subsequent data at six-month intervals regarding the number and percentage of the DD waiver population residing in integrated and non-integrated settings based on service authorizations. Integrated change is derived from this report and visualized below (Report ID DR0055).



Percentage of people with DD Waiver by Integrated and Non-Integrated Living Situation Types

|  | Integrated # | Integrated % | Non-integrated # | Non-integrated % |
|---|---|---|---|---|
| a) Baseline 9.30.2016 | 9425 | 79.4% | 2446 | 20.6% |
| b) 3.31.2024 | 15573 | 91.0% | 1493 | 8.7% |
| c) 3.31.2025 | 15559 | 91.6% | 1381 | 8.1% |

**Integrated living situations by locality as of 5/5/25** (sorted from most to least integrated)
**Source:** Individual's location reported as county in WaMS (Report ID DR0022)

| Locality | Integrated | Non-Integrated | Total | % Integrated ▼ |
|---|---|---|---|---|
| ⊟  **Statewide** | **17,364** | **1,232** | **18,596** | **93.4%** |
| Bedford City | 3 | 0 | 3 | 100.0% |
| Colonial Heights City | 44 | 0 | 44 | 100.0% |
| Covington City | 12 | 0 | 12 | 100.0% |
| Danville City | 245 | 0 | 245 | 100.0% |
| Emporia City | 9 | 0 | 9 | 100.0% |
| Falls Church City | 1 | 0 | 1 | 100.0% |
| Franklin City | 22 | 0 | 22 | 100.0% |
| Galax City | 53 | 0 | 53 | 100.0% |
| Hopewell City | 53 | 0 | 53 | 100.0% |
| Lexington City | 5 | 0 | 5 | 100.0% |
| Manassas City | 16 | 0 | 16 | 100.0% |
| Manassas Park City | 5 | 0 | 5 | 100.0% |
| Norton City | 4 | 0 | 4 | 100.0% |
| Poquoson City | 10 | 0 | 10 | 100.0% |
| Staunton City | 72 | 0 | 72 | 100.0% |
| Waynesboro City | 55 | 0 | 55 | 100.0% |
| Williamsburg City | 28 | 0 | 28 | 100.0% |
| Alleghany County | 43 | 0 | 43 | 100.0% |
| Amelia County | 18 | 0 | 18 | 100.0% |
| Amherst County | 190 | 0 | 190 | 100.0% |
| Appomattox County | 45 | 0 | 45 | 100.0% |
| Augusta County | 208 | 0 | 208 | 100.0% |
| Bland County | 11 | 0 | 11 | 100.0% |
| Buchanan County | 38 | 0 | 38 | 100.0% |
| Buckingham County | 17 | 0 | 17 | 100.0% |
| Campbell County | 180 | 0 | 180 | 100.0% |
| Caroline County | 57 | 0 | 57 | 100.0% |
| Charles City | 6 | 0 | 6 | 100.0% |
| Craig County | 10 | 0 | 10 | 100.0% |
| Dinwiddie County | 87 | 0 | 87 | 100.0% |
| Essex County | 24 | 0 | 24 | 100.0% |
| Floyd County | 50 | 0 | 50 | 100.0% |

| Locality | Integrated | Non-Integrated | Total | % Integrated ▼ |
|---|---|---|---|---|
| Fluvanna County | 33 | 0 | 33 | 100.0% |
| Goochland County | 29 | 0 | 29 | 100.0% |
| Greene County | 34 | 0 | 34 | 100.0% |
| Greensville County | 13 | 0 | 13 | 100.0% |
| Highland County | 5 | 0 | 5 | 100.0% |
| Isle of Wight County | 46 | 0 | 46 | 100.0% |
| King and Queen County | 10 | 0 | 10 | 100.0% |
| Lancaster County | 10 | 0 | 10 | 100.0% |
| Lee County | 39 | 0 | 39 | 100.0% |
| Louisa County | 75 | 0 | 75 | 100.0% |
| Madison County | 25 | 0 | 25 | 100.0% |
| Middlesex County | 27 | 0 | 27 | 100.0% |
| Montgomery County | 156 | 0 | 156 | 100.0% |
| Northampton County | 32 | 0 | 32 | 100.0% |
| Northumberland County | 11 | 0 | 11 | 100.0% |
| Nottoway County | 23 | 0 | 23 | 100.0% |
| Pittsylvania County | 194 | 0 | 194 | 100.0% |
| Powhatan County | 53 | 0 | 53 | 100.0% |
| Pulaski County | 71 | 0 | 71 | 100.0% |
| Rappahannock County | 20 | 0 | 20 | 100.0% |
| Smyth County | 85 | 0 | 85 | 100.0% |
| Southampton County | 28 | 0 | 28 | 100.0% |
| Surry County | 6 | 0 | 6 | 100.0% |
| Warren County | 77 | 0 | 77 | 100.0% |
| Westmoreland County | 12 | 0 | 12 | 100.0% |
| Wythe County | 71 | 0 | 71 | 100.0% |
| York County | 76 | 0 | 76 | 100.0% |
| Roanoke City | 142 | 1 | 143 | 99.3% |
| Lynchburg City | 266 | 2 | 268 | 99.3% |
| Culpeper County | 117 | 1 | 118 | 99.2% |
| Chesapeake City | 523 | 6 | 529 | 98.9% |
| Norfolk City | 501 | 7 | 508 | 98.6% |
| Petersburg City | 185 | 3 | 188 | 98.4% |
| Suffolk City | 262 | 5 | 267 | 98.1% |
| Loudoun County | 509 | 11 | 520 | 97.9% |

| Locality | Integrated | Non-Integrated | Total | % Integrated |
|---|---|---|---|---|
| Grayson County | 45 | 1 | 46 | 97.8% |
| Henry County | 128 | 3 | 131 | 97.7% |
| Harrisonburg City | 85 | 2 | 87 | 97.7% |
| Portsmouth City | 334 | 11 | 345 | 96.8% |
| Hanover County | 268 | 10 | 278 | 96.4% |
| Fauquier County | 103 | 4 | 107 | 96.3% |
| Prince George County | 103 | 4 | 107 | 96.3% |
| James City County | 93 | 4 | 97 | 95.9% |
| Botetourt County | 45 | 2 | 47 | 95.7% |
| Orange County | 85 | 4 | 89 | 95.5% |
| Hampton City | 319 | 16 | 335 | 95.2% |
| Virginia Beach City | 964 | 50 | 1,014 | 95.1% |
| Prince William County | 871 | 49 | 920 | 94.7% |
| Richmond County | 104 | 6 | 110 | 94.5% |
| Bedford County | 199 | 12 | 211 | 94.3% |
| Lunenburg County | 16 | 1 | 17 | 94.1% |
| Roanoke County | 287 | 18 | 305 | 94.1% |
| Spotsylvania County | 371 | 24 | 395 | 93.9% |
| Halifax County | 77 | 5 | 82 | 93.9% |
| Washington County | 85 | 6 | 91 | 93.4% |
| Albemarle County | 152 | 11 | 163 | 93.3% |
| Other County | 55 | 4 | 59 | 93.2% |
| Arlington County | 213 | 16 | 229 | 93.0% |
| Carroll County | 197 | 15 | 212 | 92.9% |
| Brunswick County | 26 | 2 | 28 | 92.9% |
| Fairfax County | 1,858 | 146 | 2,004 | 92.7% |
| Newport News City | 299 | 27 | 326 | 91.7% |
| Fairfax City | 11 | 1 | 12 | 91.7% |
| Cumberland County | 22 | 2 | 24 | 91.7% |
| King George County | 33 | 3 | 36 | 91.7% |
| Henrico County | 767 | 74 | 841 | 91.2% |
| Fredericksburg City | 61 | 6 | 67 | 91.0% |
| Wise County | 88 | 9 | 97 | 90.7% |
| Richmond City | 274 | 29 | 303 | 90.4% |
| Accomack County | 56 | 6 | 62 | 90.3% |
| Franklin County | 117 | 13 | 130 | 90.0% |
| New Kent County | 36 | 4 | 40 | 90.0% |

| Locality | Integrated | Non-Integrated | Total | % Integrated |
|---|---|---|---|---|
| King William County | 34 | 4 | 38 | 89.5% |
| Bristol City | 47 | 6 | 53 | 88.7% |
| Rockbridge County | 53 | 7 | 60 | 88.3% |
| Charlottesville City | 60 | 8 | 68 | 88.2% |
| Giles County | 45 | 6 | 51 | 88.2% |
| Chesterfield County | 1,266 | 170 | 1,436 | 88.2% |
| Alexandria City | 133 | 18 | 151 | 88.1% |
| Stafford County | 308 | 42 | 350 | 88.0% |
| Dickenson County | 39 | 6 | 45 | 86.7% |
| Charlotte County | 37 | 6 | 43 | 86.0% |
| Radford City | 24 | 4 | 28 | 85.7% |
| Tazewell County | 71 | 12 | 83 | 85.5% |
| Page County | 28 | 5 | 33 | 84.8% |
| Martinsville City | 37 | 7 | 44 | 84.1% |
| Salem City | 46 | 9 | 55 | 83.6% |
| Gloucester County | 79 | 16 | 95 | 83.2% |
| Patrick County | 28 | 6 | 34 | 82.4% |
| Rockingham County | 150 | 33 | 183 | 82.0% |
| Shenandoah County | 87 | 21 | 108 | 80.6% |
| Scott County | 43 | 11 | 54 | 79.6% |
| Frederick County | 163 | 44 | 207 | 78.7% |
| Prince Edward County | 59 | 16 | 75 | 78.7% |
| Buena Vista City | 9 | 3 | 12 | 75.0% |
| Winchester City | 65 | 22 | 87 | 74.7% |
| Sussex County | 28 | 10 | 38 | 73.7% |
| Russell County | 57 | 22 | 79 | 72.2% |
| Mecklenburg County | 65 | 26 | 91 | 71.4% |
| Nelson County | 23 | 10 | 33 | 69.7% |
| Bath County | 4 | 2 | 6 | 66.7% |
| Clarke County | 20 | 12 | 32 | 62.5% |
| Mathews County | 22 | 32 | 54 | 40.7% |

**Measure 2: Data continues to indicate that at least 90% of individuals new to the waivers, including for individuals with a "supports need level" of 6 or 7, since FY16 are receiving services in the most integrated setting.** The tables below provide data that illustrates that 96.6% of all people new to the DD waivers through 4/30/25 reside in integrated settings and among those, 1177 people with Supports Intensity Scale 6 or 7 receive services in integrated settings, which represent 95.8% of all individuals with these support needs. Based on feedback from the consultant for the Independent Reviewer, DBHDS altered its method of reporting to provide a cumulative total for all FY since July 1, 2016. The cumulative result for all individuals newly enrolled since 2016 is provided below. At 96.6%, this measure is met.

**Method**: WaMS enrollments during the fiscal year are counted for all new individuals and separately for new individuals with SIS Levels 6 & 7. Service authorization data is reviewed following a six-month post-period where residential setting is confirmed. (Report ID DR0017)

**Table 1. Percent of Individuals enrolled in a waiver 7/1/2016 - 10/31/2024 who are currently active but do not have approved authorization for a Non-Integrated Service in the post period (11/1/2024 - 4/30/2025)**

| Term | # |
|---|---|
| | |
| Numerator | 8,315 |
| Denominator | 8,605 |
| Answer | 96.6% |

**Table 2. Percent of Individuals enrolled in a waiver 7/1/2016 - 10/31/2024 who are currently active and with a SIS Level 6,7,M or B but do not have approved authorization for a Non-Integrated Service in the post period (11/1/2024 - 4/30/2025)**

| Term | # |
|---|---|
| | |
| Numerator | 1177 |
| Denominator | 1,229 |
| Answer | 95.8% |

**Chart 1. Trend**
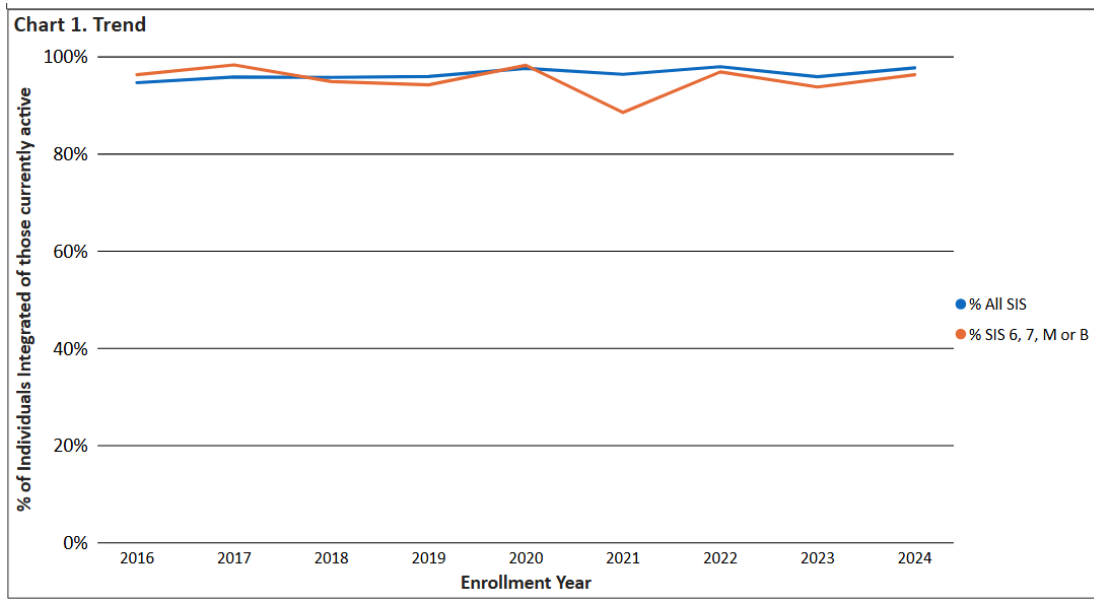


**Measure 3: The Data Summary indicates an increase in services available by locality over time.** This chart reports the number of localities demonstrating an increase in the number of providers, within the locality, offering more integrated or specialized services above the established baseline and/or showing an increase in the number of integrated or specialized service types offered, within the locality, above the established baseline. Data reflects the comparison in numbers between November 2024 and April 2025 compared against the baseline in 2018. Provider growth remained at the same level compared to baseline. Measure met due to holding steady at 91% in provider by locality, and there was an increase in service type of 5.3% when compared to November 2024.

**Method**: Data in the baseline measurement tool is calculated through a formula that compares the total number of types of services operating in each locality on a given date per tab, which is then compared back to the number that were operating in each locality at baseline. To establish meeting this target, growth must be seen in one or more localities in provider count and/or the number of types of services offered and be greater than losses across provider counts and/or service types. (Report ID DR0058)

Percentage of localities with an increase in the number of more integrated providers and service type compared to baseline
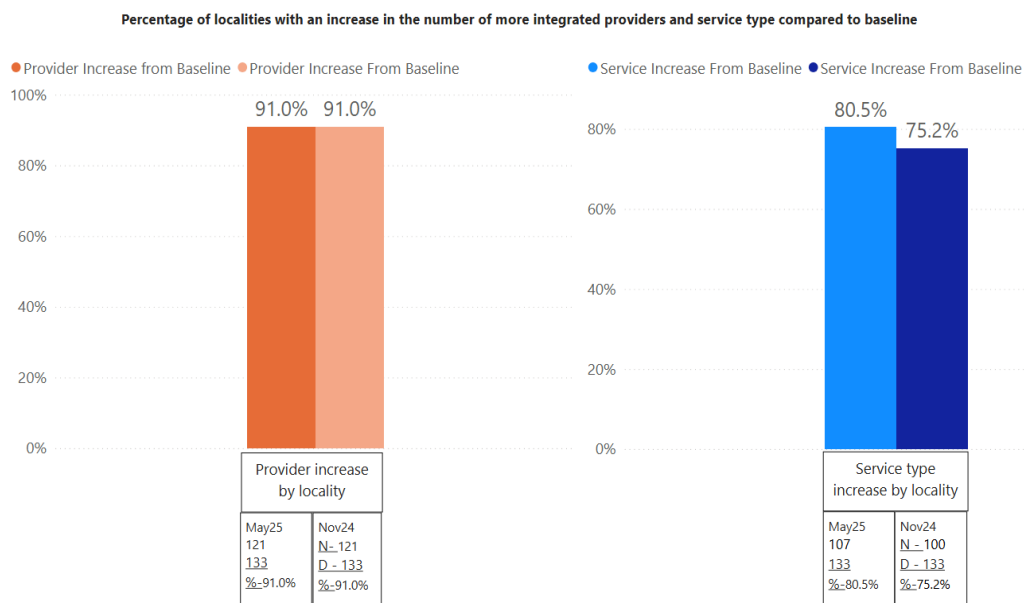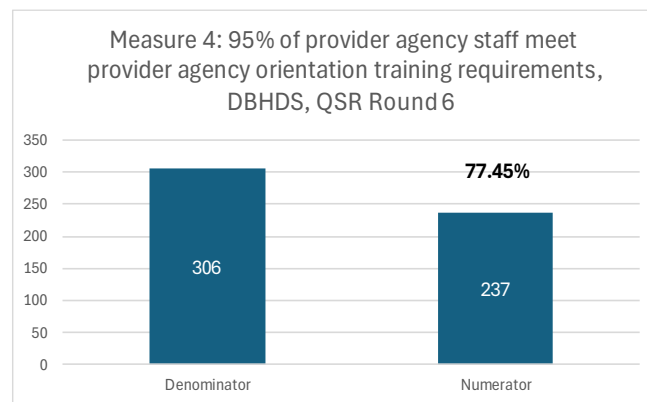
**Measure 4: 95% of provider agency staff meet provider orientation training requirements.**

Success with this measure is dependent on providers completing the Quality Services Review (QSR) process without DBHDS being notified through an alert related to DSP competency. Health, Safety, and Wellbeing Alerts (HSW) related to a lack of training are reported through the Provider Quality Review (PQR) process. All providers receiving an alert are informed of DSP Competency training sessions provided by the Office of Provider Network Supports. Data for this measure is still based on Round 6 of the QSR and will be updated when Round 7 of the QSR is completed and new data becomes available.

**Method**: Data is reviewed to determine the identification of specific staff not meeting requirements. The following PQR elements contribute to the determination of success with the measure:

- List staff without evidence of orientation training
- List staff without evidence of competency-based training

237 of 306 PQRs did not have an alert for competency issues, which provides the result of 77.5% for Round 6 of the Quality Services Reviews. At 77% rounded, measure not met.



**Measure 5: 95% of provider agency direct support professionals (DSPs) meet competency training requirements.**

Success with this measure is dependent on providers completing the Quality Services Review (QSR) process without DBHDS being notified through an alert related to DSP competency. Alerts for observed DSP competency concerns are provided through the Person-Centered Review (PCR) process. Counts for individuals with level six and seven support needs where an alert occurred are provided in results. All providers receiving an alert are informed of DSP Competency training sessions provided by the Office of Provider Network Supports. Data for this measure is based on Round 6 of the QSR and will be updated when Round 7 of the QSR is completed and new data becomes available.
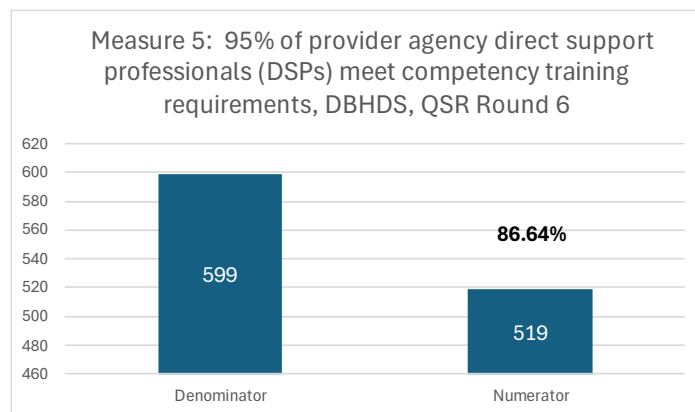
**Method**: Reviewer inability to confirm one or more of the following elements results in an Alert to DBHDS for competency issues:

- For individuals with a behavioral support plan or protocol, were staff following strategies as outlined in the written plan?
- Were staff adhering to medical protocols as outlined in the plan?
- Did the staff demonstrate competence in supporting the individual?

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- If yes, was there evidence of oversight and monitoring of the new staff?
- If yes, are 1-1 or specialized staffing supports being implemented during observation as required?
- Has repair or follow up on repairs been occurring?
- Are staff able to describe things important to and important for the individual?
- Was staff able to describe the outcomes being worked on in this environment?
- Could the staff describe the medical support needs of the individuals?
- Were staff familiar with medical protocols to support the person?
- Could the staff describe behavioral support needs?
- Were staff familiar with the behavioral support plan or protocols developed to support the person?
- Does the staff know what medications the person is taking, or where to locate this information?
- Can the staff list the most common side effects of the medications the person is on, or where to locate this information?

519 of 599 PCRs did not have an alert for competency issues, which provides the result of 86.64% for Round 6 of the Quality Services Reviews. At 87% rounded, measure not met.



Measure 5: 95% of provider agency direct support professionals (DSPs) meet competency training requirements, DBHDS, QSR Round 6

**Measure 6: At least 75% of people with a job in the community chose or had some input in choosing their job.** The following chart is derived from the National Core Indicators In-Person Survey (IPS) State Report 2023-24 National Report. Results indicate an 85% average for Virginia. Measure met. This result is based on the most recent data available from NCI and will be updated once the 2024-25 report becomes available. **Source**: National Core Indicators Report, Choice and Decision-Making 2022-23 National Report

**Table 6. Chose or had some help in choosing where they work (among those with a paid community job)**

*Proxy respondents were allowed for this question. Reported for those determined to have a paid community job based on Background Information section.*

**Measure 7: At least 95% of people receiving services in residential settings/their authorized representatives participate in the development of their own service plan.** 100% for Q2 FY25 and Q3 FY25. Measure met.

**Measure 8: At least 86% of people receiving services in residential settings/their authorized representatives choose or help decide their daily schedule.** 100% for Q2 FY25 and Q3 FY25. Measure met.

**Measure 9: At least 75% of people receiving services who do not live in the family home/their authorized representatives chose or had some input in choosing where they live.** 100% for Q2 FY25 and Q3 FY25. Measure met.

**Measure 10: At least 50% of people who do not live in the family home/their authorized representatives chose or had some input in choosing their housemates.** 100% for Q2 FY25 and Q3 FY25. Measure met.

**Method:** Data for these measures is derived from WaMS ISP Quarterly Aggregate reports. To determine the same results for individuals receiving residential services, the number of "yes" responses for each of the same columns are filtered by service and then combined into a single result using the following 3 service columns: "Cur ServiceAuth Group Home, Cur ServiceAuth Sponsored Home, and Cur ServiceAuth Supported Living." (DR0002)

| | Q2 FY25 All Individuals | | | Q3 FY25 All Individuals | | | Q2 FY25 Residential Settings | | | Q3 FY25 Residential Settings | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| | N | D | Result % | N | D | Result % | N | D | Result % | N | D | Result % |
| At least 50% of people who do not live in the family home/their authorized representatives chose or had some input in choosing their housemates. | 3885 | 3890 | 99.9% | 3852 | 3856 | 99.9% | 1633 | 1635 | 99.9% | 1743 | 1744 | 99.9% |
| At least 75% of people receiving services who do not live in the family home/their authorized representatives chose or had some input in choosing where they live. | 3888 | 3890 | 99.9% | 3854 | 3856 | 99.9% | 1635 | 1635 | 100.0% | 1744 | 1744 | 100.0% |
| At least 86% of people receiving services in residential services/their authorized representatives choose or | 3888 | 3890 | 99.9% | 3854 | 3856 | 99.9% | 1635 | 1635 | 100.0% | 1744 | 1744 | 100.0% |
| At least 95% of people receiving services/authorized representatives participate in the development of their own service plan. | 3888 | 3890 | 99.9% | 3856 | 3856 | 100.0% | 1635 | 1635 | 100.0% | 1744 | 1744 | 100.0% |

N= Numerator; D = Demoninator

**Measure 11:** DBHDS service authorization data continues to demonstrate an increase of 2% annually of the DD waiver population being served in the most integrated settings as defined in the Integrated Employment and Day Services Report

Comparison of day situations between 3.31.24 (49.1% more integrated) and 3.31.25 (51.4% more integrated) show an overall annual increase toward more integrated settings by 2.3%. Measure met. (Tables 1 and 2 below). (Report ID DR0023)

| Service | Baseline 9/30/2016 | 3/31/2024 | 3/31/2025 | % change from baseline |
|---|---|---|---|---|
| Individual Supported Employment | 295 | 701 | 798 | 170.51% |
| Group Supported Employment | 701 | 290 | 294 | -58.06% |
| Workplace Assistance | 6 | 59 | 65 | 983.33% |
| Community Engagement | 130 | 2757 | 3323 | 2456.15% |
| Community Coaching | 7 | 239 | 313 | 4371.43% |
| Group Day Support | | 5592 | 6091 | 5.93% |
| Total | 1139 | 9638 | 10884 | 7929.29% |

| Totals | Baseline 9/30/2016 | 3/31/2024 | 3/31/2025 | % change from baseline |
|---|---|---|---|---|
| Unduplicated Total | 1120 | 3762 | 4438 | 296.25% |
| Unduplicated Total with Group Day Support Added | | 7652 | 8623 | 24.30% |
| Total | | 11414 | 13061 | 320.55% |
| Percentage | | 49.16% | 51.47% | |

**2.3%↑**

**Demographics**

In order to understand the composition of the DD waiver and waiting list, the following section includes data specific to the types of services received, including who receives them and where they are provided. Regional data is provided when available.

**Individuals on the Waiver Waiting List**

The two following tables provide information about people on the DD waiver waiting list. Below, you will find a breakdown of DBHDS regions as of April 2025 by priority (table 1) and by time on the list (table 2). **Source:** WaMS waitlist data (Report ID DR0018)

| Table 1. Count of Individuals on Waitlist by DBHDS Region and Priority | | | | | |
|---|---|---|---|---|---|
| CSBRegion | Priority 1 | Priority 2 | Priority 3 | Total | Percent |
| 1 | 637 | 1037 | 1335 | 3009 | 0.19 |
| 2 | 1700 | 2429 | 1210 | 5339 | 0.35 |
| 3 | 244 | 1005 | 948 | 2197 | 0.14 |
| 4 | 454 | 1471 | 755 | 2680 | 0.17 |
| 5 | 109 | 935 | 1185 | 2229 | 0.14 |
| Percent | 20.34 | 44.5 | 35.16 | 100% | |
| Total | 3144 | 6877 | 5433 | 15454 | 1.00 |

Table 2. Count of Individuals on Waitlist by Time on Waitlist and Age

| Time on Waitlist | <18.0 | 18.0 to <22.0 | 22.0 to <65 | 65+ | Total | Percentage |
|---|---|---|---|---|---|---|
| <1.0 year | 2177 | 492 | 549 | 27 | 3245 | 0.21 |
| 1.0 to <3.0 years | 694 | 239 | 204 | 8 | 1145 | 0.07 |
| 10+ years | 3060 | 1246 | 2156 | 57 | 6519 | 0.42 |
| 3.0 to <5.0 years | 682 | 213 | 323 | 8 | 1226 | 0.08 |
| 5.0 to <10.0 years | 1739 | 559 | 1001 | 19 | 3318 | 0.21 |
| Percent | 54.05 | 17.79 | 27.39 | 0.77 | 100% | |
| Total | 8352 | 2749 | 4233 | 119 | 15453 | 1.00 |

**Residential setting by size and type as defined by the Integrated Residential Services Report (Source)**
Comparison of living situations between baseline 9.30.16, 3.31.24, and 3.31.25 (Report ID DR0055)

| Settlement Living Situation | Integrated Setting | Baseline 9.30.2016 # | Baseline 9.30.2016 % | 3.31.24 # | 3.31.24 % | 3.31.25 # | 3.31.25 % | % Change from Baseline |
|---|---|---|---|---|---|---|---|---|
| Building Independence * | Yes | 0 | 0% | 109 | 0.6% | 107 | 0.6% | + infinity |
| Living Independently | Yes | 214 | 2% | 997 | 5.8% | 985 | 5.8% | +360% |
| Sponsored Residential | Yes | 1513 | 13% | 2,083 | 12.2% | 2,067 | 12.2% | +37% |
| Supported Living | Yes | 50 | 0% | 244 | 1.4% | 240 | 1.4% | +380% |
| Living with Family * | Yes | 5459 | 46% | 8,498 | 49.6% | 8,431 | 49.6% | +54% |
| Group Home (Less than or equal to 4 bed) | Yes | 2189 | 18% | 3,642 | 21.3% | 3,729 | 21.9% | +70% |
| Other Group Home (greater than 4 bed) | No | 2446 | 21% | 1,493 | 8.7% | 1,381 | 8.1% | -44% |
| Other ** | | N/A | N/A | 55 | 0.3% | 53 | 0.3% | N/A |
| Total | | 11871 | 100% | 17,121 | 100.0% | 16,993 | 100.0% | +43% |

| | Integrated # | Integrated % | Non-integrated # | Non-integrated % |
|---|---|---|---|---|
| a) Baseline 9.30.2016 | 9425 | 79.4% | 2446 | 20.6% |
| b) 3.31.2024 | 15573 | 91.0% | 1493 | 8.7% |
| c) 3.31.2025 | 15559 | 91.6% | 1381 | 8.1% |

**Additional population demographics**

To understand the composition of the DD waiver, the following tables include data specific to the types of services received, including who receives them and where they are provided. Regional data is provided when available.

Method: Data is transferred from the baseline measurement tool related to individuals with waivers. Data related to ICF/IIDs, Nursing Facilities, Housing, and the training center are reported by subject matter experts who track census data in each area respectively. (Report IDs DR0058, DR0020). Arrows represent change from the last report.

### Individuals by Waiver Type & Region

| Waiver Type | Region 1 | Region 2 | Region 3 | Region 4 | Region 5 | Total |
|---|---|---|---|---|---|---|
| BI | 44 | 73 | 47 | 49 | 48 | **261** |
| CL | 2476 | 1996 | 2098 | 2702 | 2800 | **12072** |
| FIS | 1353 | 1797 | 821 | 1034 | 1283 | **6288** |
| **Total** | **3873** | **3866** | **2966** | **3785** | **4131** | **18621** |

| Demographic | Total (unique) |
|---|---|
| Number of licensed DD providers | 2046 ↑ |
| Number of providers of supported employment | 59↑ |
| Number of ICF/IID non-state operated beds for children | 116 |
| Number of ICF/IID non-state operated beds for adults | 400 |
| Number of independent housing options | 1108 |

| Demographic | Total | Region 1 | Region 2 | Region 3 | Region 4 | Region 5 |
|---|---|---|---|---|---|---|
| Number of Individuals in Training Centers | 66↓ | | | | | 66 |
| Number of children residing in ICF/IIDs | 103↓ | | | | | |
| Number of children residing in NFs | 58 | | | | | |
| Number of adults residing in ICF/IIDs (excluding Training Center) | 337↓ | | | | | |
| Number of adults residing in NFs | 148↑ | | | | | |
| Number of Individuals in independent housing | 2264↑ | | | | | |

| Licensed DD Services as of 04/30/2025 | Count of Providers |
|---|---|
| DD Case Management Service | 40 |
| DD Center-Based Respite Service | 1 |
| DD Children Group Home Residential Service | 23 |
| DD Day Support Service | 580 |
| DD Group Home Service | 639 |
| DD Group Home Service-REACH | 7 |
| DD In-Home Respite Service | 6 |
| DD Outpatient Service/Crisis Stabilization-REACH | 5 |
| DD Residential Respite Service | 15 |
| DD Sponsored Residential Homes Service | 258 |
| DD Supervised Living Service | 63 |
| DD Supportive In-Home Service | 388 |
| Group Home Service-REACH | 0 |
| ICF-IID | 19 |
| ICF-IID for Children and Adolescents | 2 |
| **Grand Total** | **2046** |

**DD Waiver Service Authorizations**
**Source:** WaMS service authorizations (DR0052)

Department of Behavioral Health and Developmental Services
Division of Developmental Services
Individuals by Service Type
Services Active:  11/1/2024 to 4/30/2025

Table 1. Total number of unique individuals authorized for each Service Type in the six month window, Total and by DBHDS Primary Region and Levels

| Service ▲ | # of Individuals | Region 1 | Region 2 | Region 3 | Region 4 | Region 5 | Total SIS© Level 6/M | Total SIS© Level 7/B |
|---|---|---|---|---|---|---|---|---|
| Assistive Technology | 419 | 128 | 123 | 23 | 52 | 93 | 41 | 35 |
| Benefits Planning Services | 106 | 27 | 62 | 2 | 4 | 11 | 4 | 2 |
| Community Coaching | 448 | 91 | 128 | 53 | 75 | 101 | 13 | 119 |
| Community Engagement | 3,754 | 1,075 | 409 | 619 | 531 | 1,120 | 101 | 302 |
| Community Guide | 59 | 11 | 17 | 10 | 2 | 19 | 1 | 3 |
| Community-Based Crisis Supports | 111 | 3 | 38 | 37 | 32 | 1 | 1 | 28 |
| Companion | 73 | 14 | 48 | 1 | 0 | 10 | 0 | 9 |
| Companion - CD | 724 | 201 | 95 | 144 | 186 | 98 | 7 | 30 |
| Crisis Support Services | 15 | 1 | 13 | 1 | 0 | 0 | 0 | 5 |
| Electronic-based Home Supports | 250 | 67 | 99 | 13 | 20 | 51 | 5 | 17 |
| Employment & Community Transportation | 6 | 0 | 6 | 0 | 0 | 0 | 2 | 0 |
| Environmental Modifications | 76 | 18 | 17 | 7 | 7 | 27 | 24 | 2 |
| Group Day Support | 6,921 | 1,398 | 1,271 | 1,031 | 1,881 | 1,340 | 369 | 526 |
| Independent Living Supports | 162 | 25 | 60 | 23 | 21 | 33 | 0 | 0 |
| Individual & Family Caregiver Training | 2 | 0 | 2 | 0 | 0 | 0 | 0 | 0 |
| In-home Supports | 2,543 | 341 | 687 | 390 | 259 | 866 | 98 | 108 |
| Integrated Group Residential | 4,215 | 726 | 905 | 525 | 1,181 | 878 | 268 | 462 |
| NonIntegrated Group Residential | 1,435 | 311 | 290 | 237 | 386 | 211 | 116 | 57 |
| Peer Mentoring | 16 | 3 | 4 | 0 | 8 | 1 | 1 | 0 |
| PERS | 7 | 3 | 2 | 1 | 1 | 0 | 3 | 0 |
| **Total # of Unique Individuals** | **17,933** | **3,762** | **3,608** | **2,956** | **3,631** | **3,976** | **1,436** | **1,380** |

**Behavioral Services Providers**
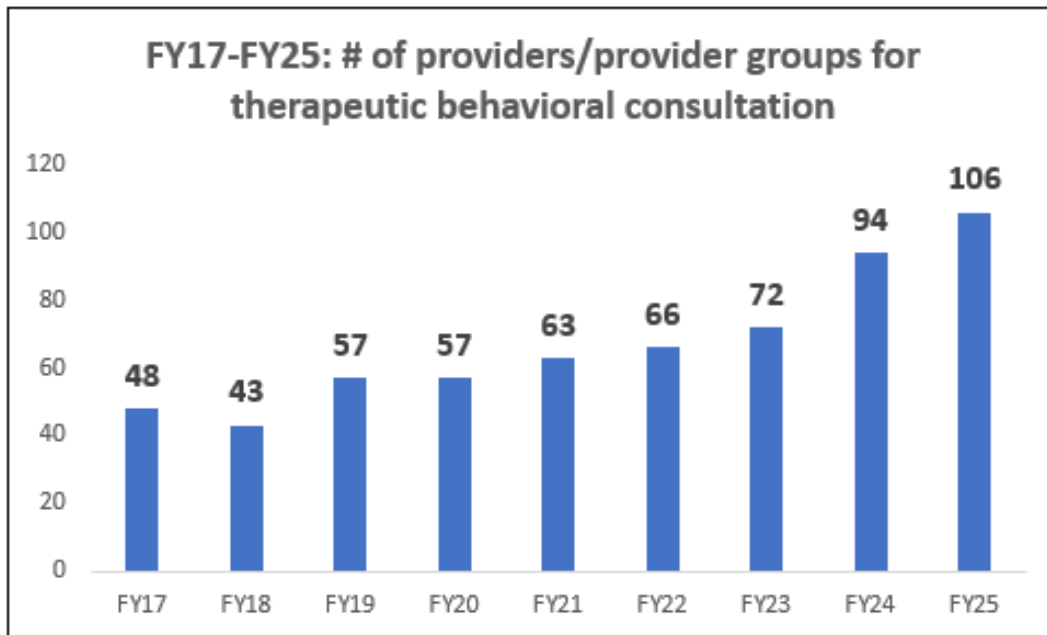


The data above display the number of providers and/or provider organizations providing therapeutic consultation behavioral services over the past six fiscal years (note: FY25 data is through February 2025). It should be noted that the counts presented may display individual practitioners that have a solo practice consisting of one behaviorist, as well as larger provider groups that have many behaviorists employed and are providing this waiver service.
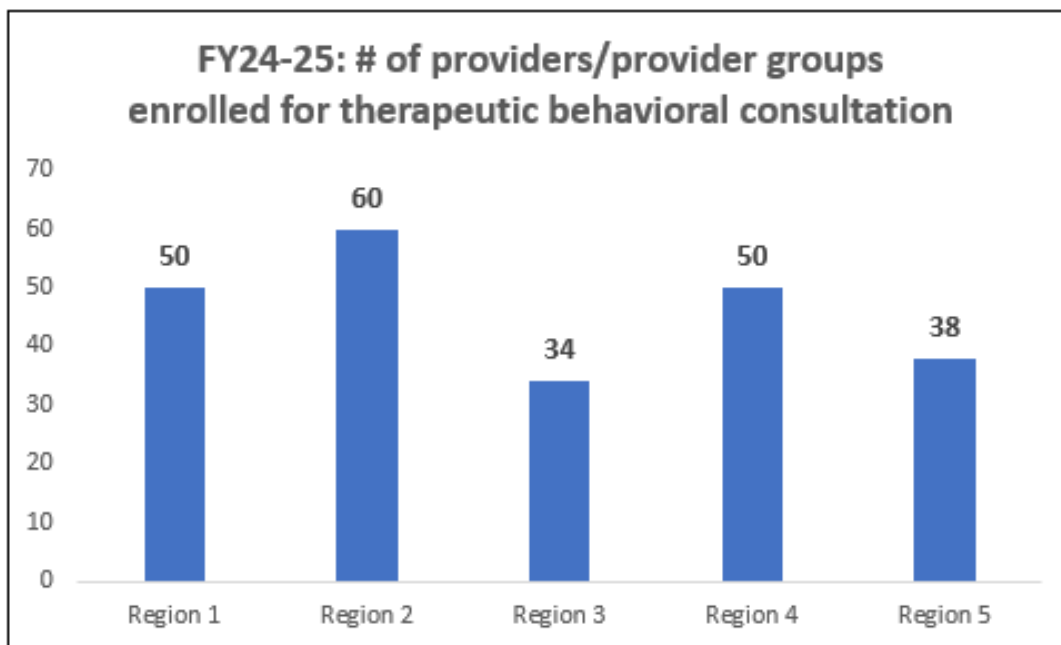
The graph above displays the number of providers and/or provider organizations by region that are providing therapeutic consultation behavioral services to individuals from FY24 through FY25 (note: data are through February 2025).  When reviewing these data, it should be noted that numerous providers deliver services to individuals across multiple Community Services Boards and regions of the state.  Therefore, a total count of providers in the graph above will exceed the total number of providers that are delivering this service.

Method: Bi-annually, a report is created in an Excel document using data derived from the Virginia Waiver Management System. This report captures all individuals and associated providers that have a service authorization for therapeutic consultation services. These data are examined specific to providers to arrive at a count of providers that are delivering therapeutic consultation behavioral services. Data are also regionalized based on the health planning regions in which providers are currently delivering services.

## Spotlight on…the Permanent Injunction

### What is the Permanent Injunction?

Virginia has been working toward meeting the goals set forth in the DOJ Settlement agreement since January 2012.   The DOJ Settlement Agreement came about after an investigation at Central Virginia Training Center (CVTC) in 2008 found that the state was not doing enough to ensure compliance with the Americans with Disabilities Act (ADA) and the U.S. Supreme Court Olmstead ruling. The Olmstead decision requires that individuals be served in the most integrated settings appropriate to meet their needs consistent with their choice.

After many years of hard work toward meeting the stipulations of the DOJ Settlement Agreement, in January of 2025, the judge terminated the Settlement Agreement in favor of a Permanent Injunction filed with the courts by both the Commonwealth and the Department of Justice.  A permanent injunction is a type of court order that is issued to a person or entity after trial that permanently compels them to act or do things a certain way.  In this instance, it means that Virginia has met enough of the goals in the Settlement Agreement to step down to less stringent oversight of our programs and services for people with disabilities, but we are still required to uphold all of the items set forth in the original DOJ Settlement Agreement, and continue to work toward and report on a smaller subset of objectives.

### How does it work?

Under the Permanent Injunction, Virginia will continue to provide semi-annual status updates to the Independent Reviewer and the Court about specific elements and goals that were not yet completed or partially completed under the Settlement Agreement.  Some examples of goals under the Permanent Injunction include the following:  achieve a 2% increase in the number of individuals receiving DD Waiver who participate in day support in the most integrated setting, ensuring most people who need nursing services have access and get the right amount of hours, ensure those who need behavior consultation or crisis services can access those in the community, and ensuring competency of DSP Supervisors.  Conducting rate studies for certain services is also a part of the permanent injunction.  If any goals are not met within a certain amount of time, a root cause analysis must be completed to determine the reason(s) why, and a Quality Improvement Initiative (QII) must be implemented.  DBHDS is also required to keep a document library and provide evidence that we continue to uphold the standards of the DOJ Settlement Agreement.

### Where to learn more…

If you would like to find out more about the Permanent Injunction, please visit the website linked here:  https://dbhds.virginia.gov/doj-settlement-agreement/.

## Children's and Youth Residential

Based on the information provided here, showing the regional breakdown of providers and number of children/youths supported, a limited number of children currently receive congregate residential services under the DD waiver in Virginia (43) with two receiving these services in group homes of five or more. The data provided in the three tables below are based on approved service authorization lines as of 4/30/25. The region determined by service zip code and provider tax identifier for individuals from birth age less than 18. **Source**: WaMS Service Authorizations (Report ID DR0019)

**Table 1. Counts of Distinct Individuals Less Than 18 Years of Age by Authorization and Region.**

| Service Name | Region 1 | Region 2 | Region 3 | Region 4 | Region 5 | Distinct Total | Percent |
|---|---|---|---|---|---|---|---|
| Group Residential Supports 4 or Fewer | 0 | 0 | 1 | 7 | 3 | 11 | 0.26 |
| Group Residential Supports 5 or More | 0 | 0 | 0 | 1 | 1 | 2 | 0.05 |
| Percent | 0.00% | 0.00% | 23.2558 | 30.2326 | 46.5116 | 100% | |
| Sponsored Residential | 0 | 0 | 9 | 5 | 17 | 30 | 0.71 |
| Total | 0 | 0 | 10 | 13 | 21 | 43 | 1.02 |

**Table 2. Counts of Providers (distinct TaxIdentifiers) by Authorization and Region. For those Authorizations listed in Table 1.**

| Service Name | Region 1 | Region 2 | Region 3 | Region 4 | Region 5 | Distinct Total | Percent |
|---|---|---|---|---|---|---|---|
| Group Residential Supports 4 or Fewer | 0 | 0 | 1 | 3 | 1 | 5 | 0.28 |
| Group Residential Supports 5 or More | 0 | 0 | 0 | 1 | 1 | 2 | 0.11 |
| Percent | 0.00% | 0.00% | 21.05 | 26.32 | 52.63 | 100% | |
| Sponsored Residential | 0 | 0 | 3 | 2 | 8 | 12 | 0.67 |
| Total | 0 | 0 | 4 | 6 | 10 | 19 | 1.06 |

| | Region 1 | Region 2 | Region 3 | | | | Region 4 | | | Region 5 | | | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Column1 | BOYCE | LEESBURG | FLOYD | GALAX | ROANOKE | WOODLAWN | CHESTERFIELD | PETERSBURG | RICHMOND | CHESAPEAKE | HAMPTON | NEWPORT NEWS | PORTSMOUTH | SUFFOLK | Grand Total |
| Abundantly Blessed Services LLC | | | | | | | | | | 1 | | | | | 1 |
| ALPHA OMEGA ADULT HOME CARE LLC | | | | | | | | | | | | | | 1 | 1 |
| Arrows of Purpose | | | | | | | | | | 3 | | | | | 3 |
| ASSURED HOME SERVICES INC | | 1 | | | | | | | | | | | | | 1 |
| CAPRICCIO ELITE, LLC | | | | 1 | | | | | | | | | | | 1 |
| CareFirst Community Health, LLC | 1 | | | | | | | | | | | | | | 1 |
| COMMUNITY CONNECTION | | | | | | 2 | | | | | | | | | 2 |
| CrissCare Services LLC | | | | | | | | | 1 | | | | | | 1 |
| DEPAUL COMMUNITY RESOURCES | | | | | 3 | | | | | | | | | | 3 |
| Fulfillment Family Services, LLC | | | | | | | | 1 | | | | | | | 1 |
| H & N Services LLC | | | | | | | | | | | | | 2 | | 2 |
| IMPACT YOUTH SERVICES | | | | | | | 1 | | | | | | | | 1 |
| J AND D RESIDENTIAL | | | | | | | 1 | | | | | | | | 1 |
| LIGHTHOUSE RESIDENTIAL HOME | | | | | | | 1 | | | | | | | | 1 |
| QLIFE LLC | | | | | | | 1 | | | | | | | | 1 |
| SERENITY C & C INC | | | | | | | | | | | | 3 | | | 3 |
| TEEN OPTION INC | | | | | | | 2 | | | | | | | | 2 |
| TRADITIONAL CARE SERVICES | | | | | | | | | | | 1 | | | | 1 |
| TYVIS RESDIENTIAL CARE, LLC | | | | | | | | | | | | | 1 | | 1 |
| UNITED & EMPOWERED CARE INC | | | | | | | | | | | 1 | | | | 1 |
| WALL RESIDENCES LLC | | | 3 | | | | | | | | | | | | 3 |
| Total | 1 | 1 | 3 | 1 | 3 | 2 | 6 | 1 | 1 | 4 | 2 | 3 | 3 | 1 | 32 |

## Statewide Provider Counts and Individual Authorizations per Service

**Method:** The data in this section derives from the May 2025 version of the PDS Dashboard and Baseline Measurement Tool by comparing the baseline data to the May 2018, November 2024, and May 2025 aggregate provider and individual service authorization counts. (Report ID DR0058)
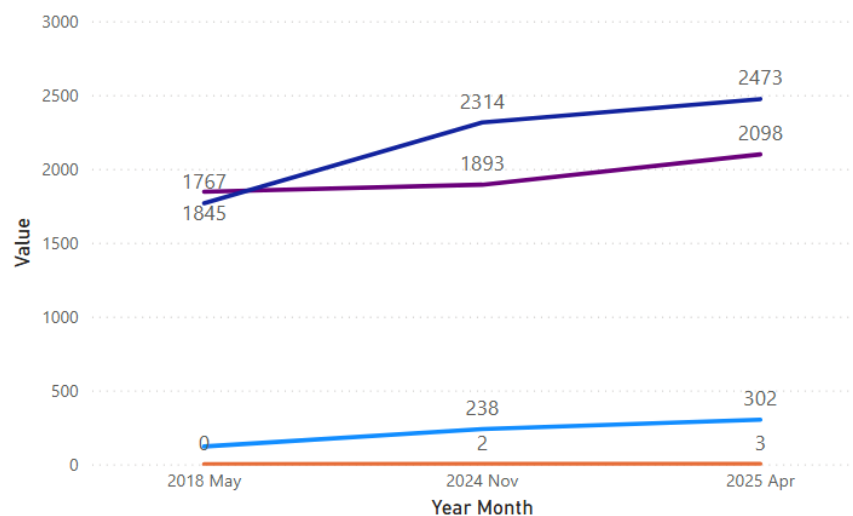
**Distinct Provider Count**
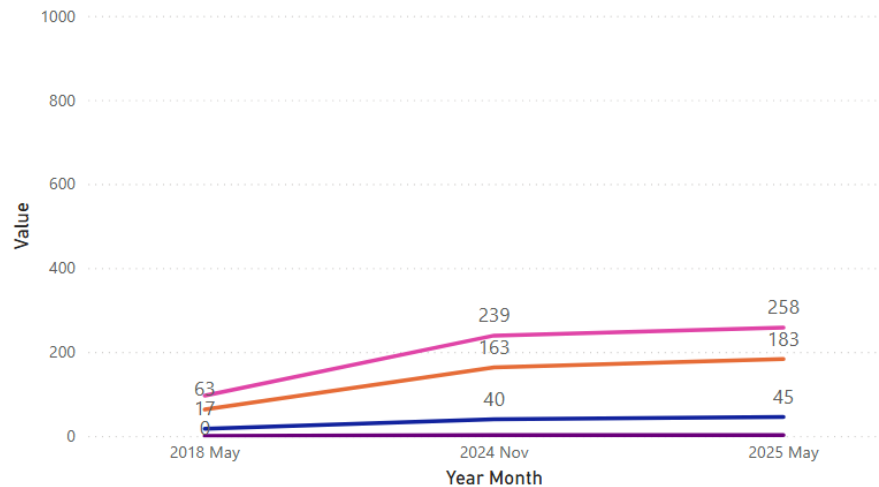


| Year Month | In-home Supports | Shared Living | Sponsored Residential | Supported Living |
|---|---|---|---|---|
| 2018 May | 96 | 0 | 63 | 17 |
| 2024 Nov | 239 | 2 | 163 | 40 |
| 2025 May | 258 | 2 | 183 | 45 |

**Distinct Individual Count**



| Year Month | In-home Supports | Shared Living | Sponsored Residential | Supported Living |
|---|---|---|---|---|
| 2018 May | 1845 | 0 | 1767 | 120 |
| 2024 Nov | 1893 | 2 | 2314 | 238 |
| 2025 Apr | 2098 | 3 | 2473 | 302 |

## Distinct Provider Count

**Provider** ● Community Engagement ● Community Coaching
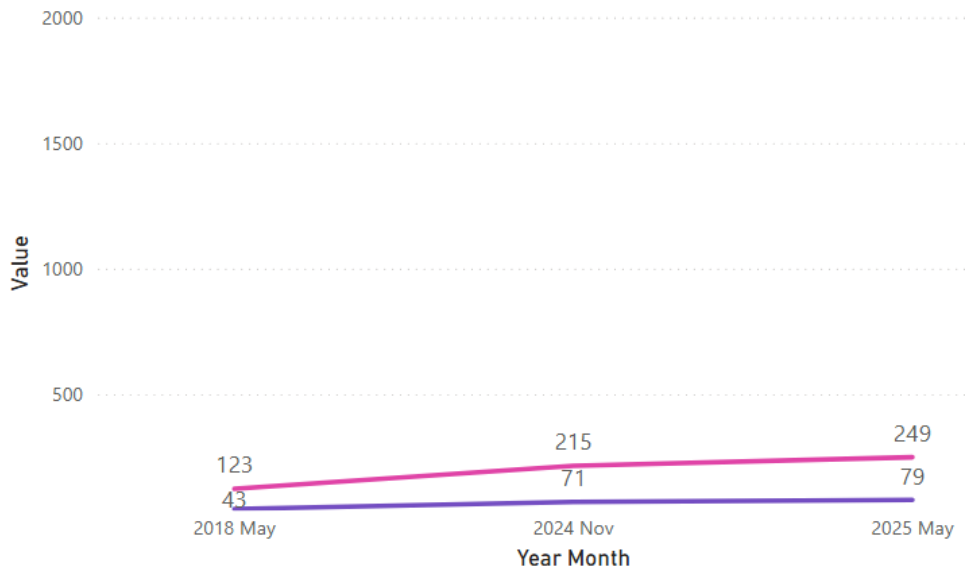


| Year Month | Community Coaching | Community Engagement |
|---|---|---|
| 2018 May | 43 | 123 |
| 2024 Nov | 71 | 215 |
| 2025 May | 79 | 249 |

## Distinct Individual Count

**Provider** ● Community Coaching ● Community Engagement
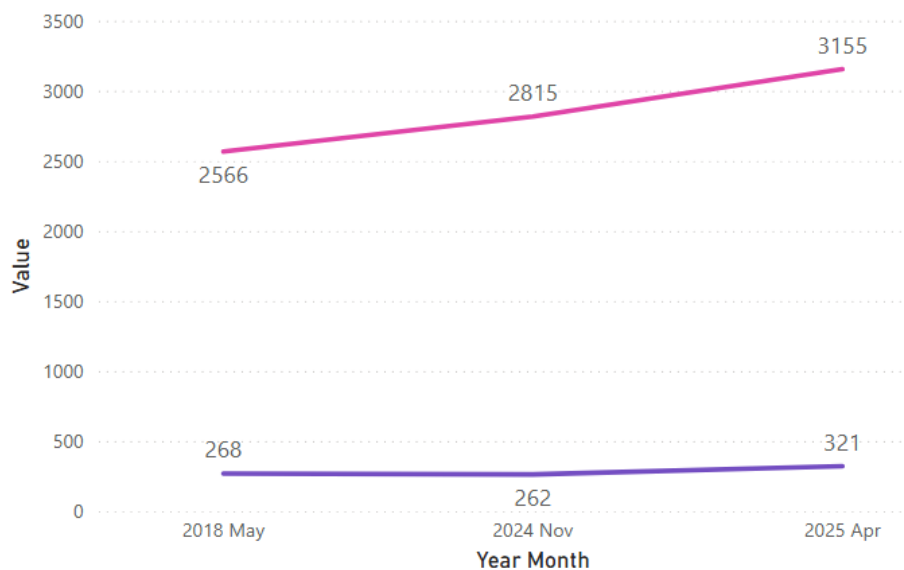


| Year Month | Community Coaching | Community Engagement |
|---|---|---|
| 2018 May | 268 | 2566 |
| 2024 Nov | 262 | 2815 |
| 2025 Apr | 321 | 3155 |

29

### Distinct Provider Count

**Provider** ● Crisis Support Services
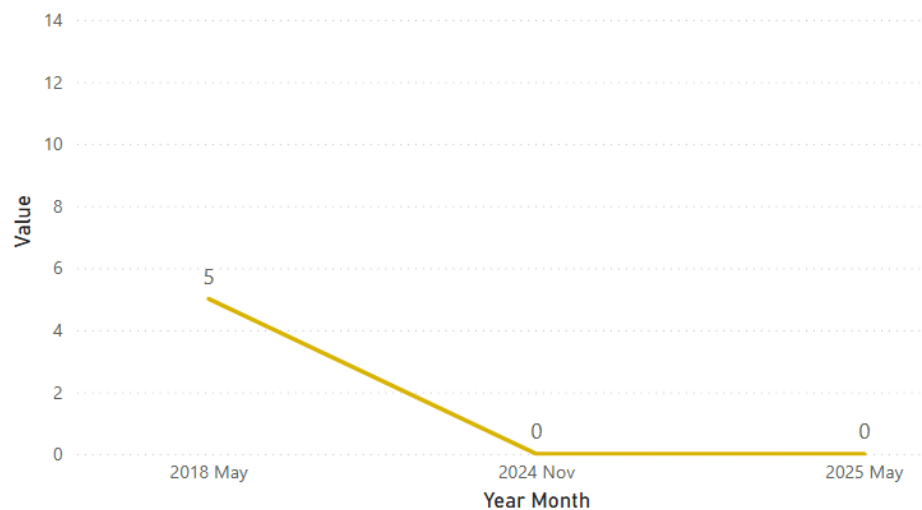


| Year Month | Crisis Support Services |
|---|---|
| 2018 May | 5 |
| 2024 Nov | 0 |
| 2025 May | 0 |

### Distinct Individual Count

**Provider** ● Crisis Support Services
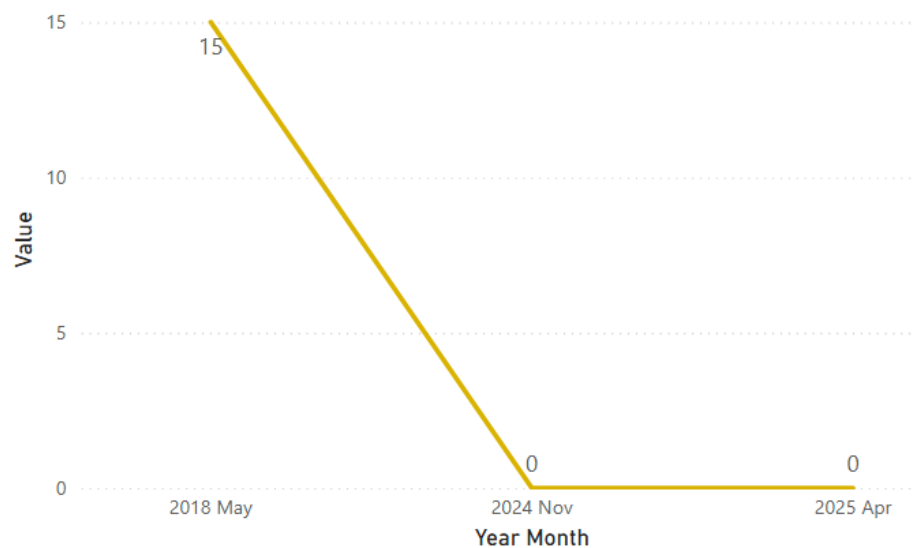


| Year Month | Crisis Support Services |
|---|---|
| 2018 May | 15 |
| 2024 Nov | 0 |
| 2025 Apr | 0 |

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**Distinct Provider Count**

**Provider** ● Private Duty Nursing ● Skilled Nursing
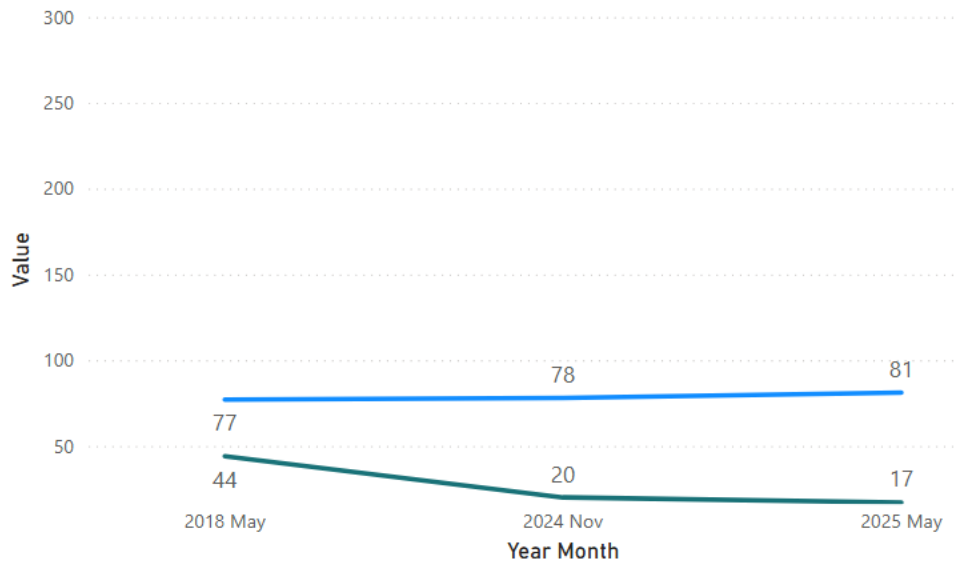


| Year Month | Private Duty Nursing | Skilled Nursing |
|---|---|---|
| 2018 May | 77 | 44 |
| 2024 Nov | 78 | 20 |
| 2025 May | 81 | 17 |

**Distinct Individual Count**

**Provider** ● Private Duty Nursing ● Skilled Nursing
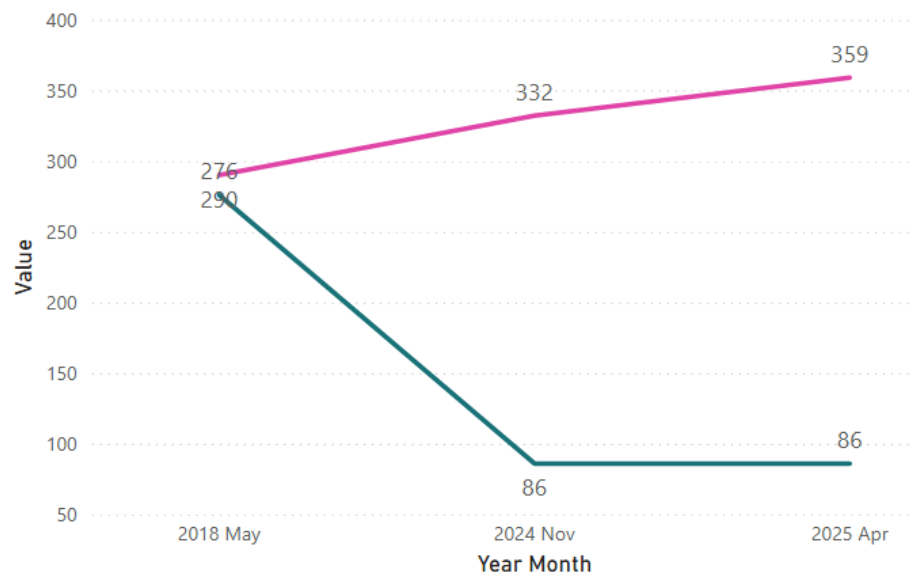


| Year Month | Private Duty Nursing | Skilled Nursing |
|---|---|---|
| 2018 May | 290 | 276 |
| 2024 Nov | 332 | 86 |
| 2025 Apr | 359 | 86 |
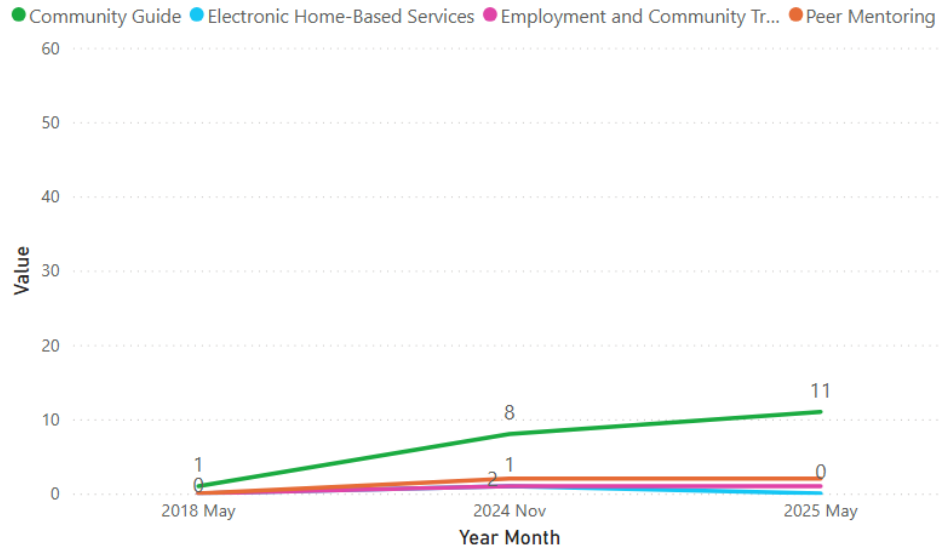
31

## Distinct Provider Count

● Community Guide  ● Electronic Home-Based Services  ● Employment and Community Tr...  ● Peer Mentoring



| Year Month | Community Guide | Electronic Home-Based Services | Employment and Community Transportation | Peer Mentoring |
|---|---|---|---|---|
| 2018 May | 1 | 0 | 0 | 0 |
| 2024 Nov | 8 | 1 | 1 | 2 |
| 2025 May | 11 | 0 | 1 | 2 |

## Distinct Individual Count
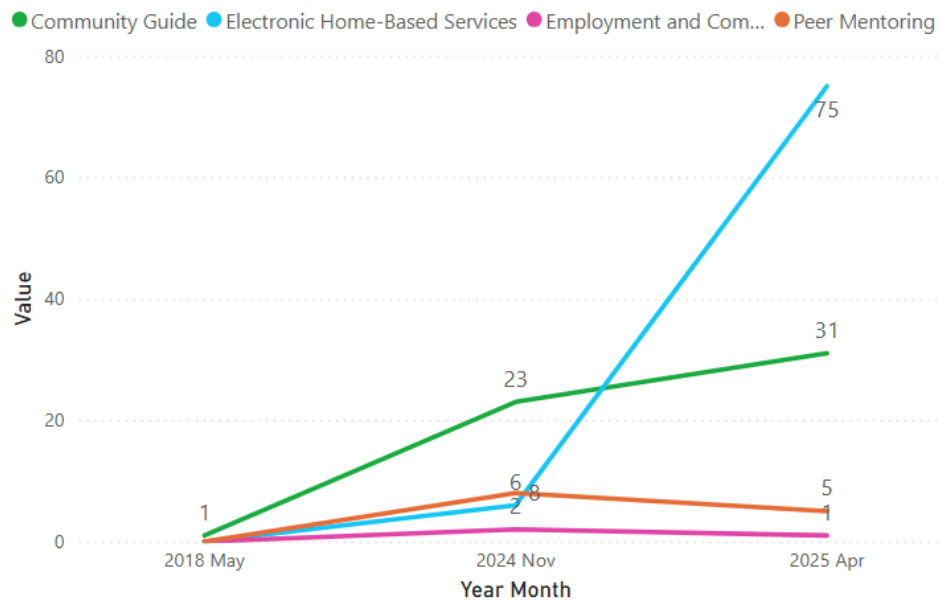
● Community Guide  ● Electronic Home-Based Services  ● Employment and Com...  ● Peer Mentoring



| Year Month | Community Guide | Electronic Home-Based Services | Employment and Community Transportation | Peer Mentoring |
|---|---|---|---|---|
| 2018 May | 1 | 0 | 0 | 0 |
| 2024 Nov | 23 | 6 | 2 | 8 |
| 2025 Apr | 31 | 75 | 1 | 5 |

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*Office of Provider Network Supports and Office of Clinical Quality Improvement 7.17.25*

## Distinct Provider Count

**Provider** ● Group Residential <5 ● Group Residential 5+
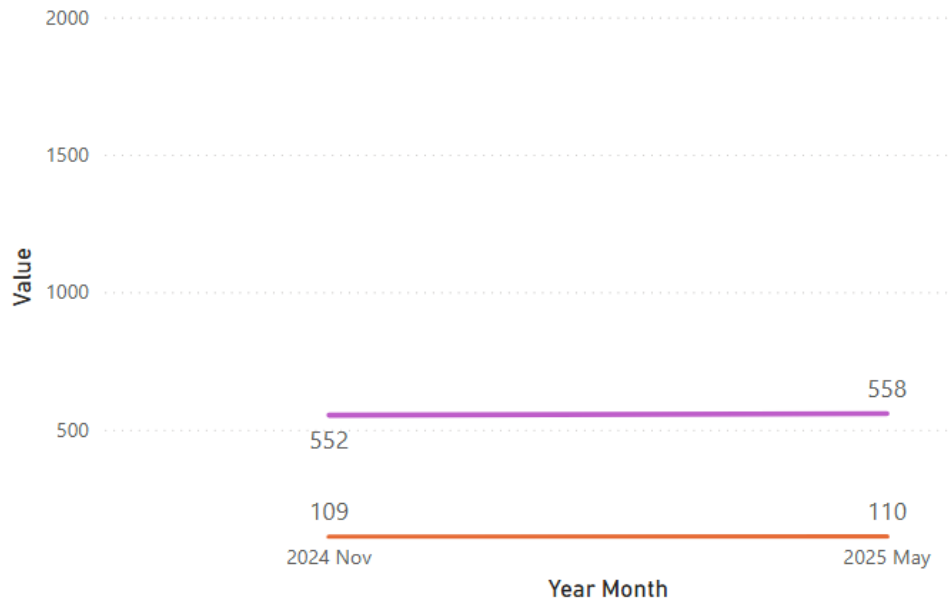


| Year Month | Group Residential <5 | Group Residential 5+ |
|---|---|---|
| 2024 Nov | 552 | 109 |
| 2025 May | 558 | 110 |

## Distinct Individual Count

**Provider** ● Group Residential <5 ● Group Residential 5+
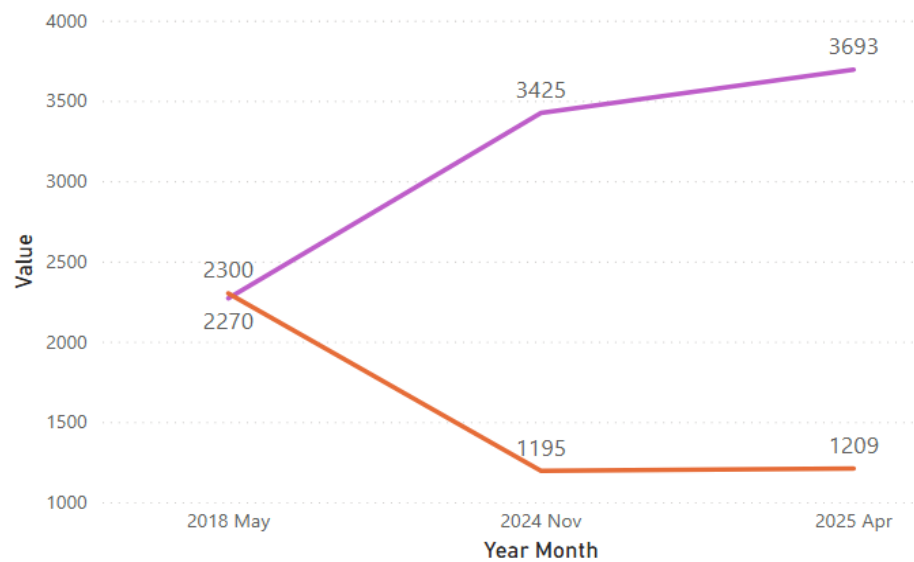


| Year Month | Group Residential <5 | Group Residential 5+ |
|---|---|---|
| 2018 May | 2270 | 2300 |
| 2024 Nov | 3425 | 1195 |
| 2025 Apr | 3693 | 1209 |

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REGIONAL DATA

In order to increase a provider's ability to consider service expansion, this section reports availability across four subareas in each region. The data is based on a the numbers and lettering detailed below. In addition, these subareas are incorporated into the Baseline Measurement Tool for easy sorting.

**Method**: The data used in the development of this section derives from the May 2025 PDS Dashboard and Baseline Measurement Tool. Data is transferring from the May 2018, November 2024 and May 2025 data tabs using Power BI to determine provider counts per service by the following regions. (Report ID DR0058)

### Region I

| 1-A | 1-B | 1-C | 1-D |
| --- | --- | --- | --- |
| Caroline County | Augusta County | Harrisonburg City | Nelson County |
| Fredericksburg City | Highland County | Rockingham County | Louisa County |
| King George County | Staunton City | Frederick County | Albemarle County |
| Spotsylvania County | Waynesboro City | Page County | Charlottesville City |
| Stafford County | Alleghany County | Shenandoah County | Fluvanna County |
| Culpeper County | Covington City | Warren County | Greene County |
| Madison County | Bath County | Winchester City | Amherst County |
| Orange County | Buena Vista City | Clarke County | Appomattox County |
| Fauquier County | Lexington City | | Bedford County |
| Rappahannock County | Rockbridge County | | Campbell County |
| | | | Lynchburg City |

### Region II

| 2-A | 2-B | 2-C | 2-D |
| --- | --- | --- | --- |
| Alexandria City | Fairfax City | Loudoun County | Manassas City |
| Arlington County | Fairfax County | | Manassas Park City |
| | Falls Church City | | Prince William County |

### Region III

| 3-A | 3-B | 3-C | 3-D |
| --- | --- | --- | --- |
| Botetourt County | Franklin County | Carroll County | Buchanan County |
| Craig County | Danville City | Galax City | Russell County |
| Roanoke City | Pittsylvania County | Grayson County | Tazewell County |
| Roanoke County | Henry County | Bland County | Dickenson County |
| Salem City | Martinsville City | Wythe County | Bristol City |
| Giles County | Halifax County | Floyd County | Washington County |
| Montgomery County | Mecklenburg County | Pulaski County | Smyth County |
| | Brunswick County | Radford City | Lee County |
| | Patrick County | | Norton City |
| | | | Scott County |
| | | | Wise County |

## Region IV

| 4-A | 4-B | 4-C | 4-D |
|---|---|---|---|
| Chesterfield County | Amelia County | Charlotte County | Dinwiddie County |
| Colonial Heights City | Buckingham County | Lunenburg County | Greensville County |
| Hanover County | Cumberland County | Nottoway County | Hopewell City |
| Charles City County | Goochland County | Prince Edward County | Petersburg City |
| Henrico County | Powhatan County | Emporia City | Prince George County |
| New Kent County | | | Surry County |
| Richmond City | | | Sussex County |

## Region V

| 5-A | 5-B | 5-C | 5-D |
|---|---|---|---|
| Essex County | Accomack County | James City County | Chesapeake City |
| Gloucester County | Northampton County | Poquoson City | Norfolk City |
| King and Queen County | | Williamsburg City | Portsmouth City |
| King William County | | York County | Virginia Beach City |
| Lancaster County | | Hampton City | Franklin City |
| Mathews County | | Newport News City | Isle of Wight County |
| Middlesex County | | | Southampton County |
| Northumberland County | | | Suffolk City |
| Richmond County | | | |
| Westmoreland County | | | |

**If you would like to see service change in a particular locality or area, please see the Baseline Measurement Tool online to explore service change across the sub-regions listed above. The following data reflect provider change per service at the regional level.**

### Count of Providers by SubRegion

| SubRegion | Benefits Planning | Community Coaching | Community Engagement | Community Guide | Electronic Home-Based Services | Employment and Community Transportation |
|---|---|---|---|---|---|---|
| 1-A | 1 | 8 | 18 | 1 | 1 | 0 |
| 1-B | 0 | 2 | 11 | 1 | 1 | 0 |
| 1-C | 3 | 5 | 12 | 3 | 1 | 0 |
| 1-D | 1 | 5 | 22 | 1 | 1 | 0 |
| 2-A | 1 | 5 | 5 | 0 | 1 | 0 |
| 2-B | 4 | 13 | 22 | 4 | 1 | 1 |
| 2-C | 3 | 5 | 12 | 0 | 1 | 0 |

## Benefits Planning Providers by Year, Month and DBHDS Region
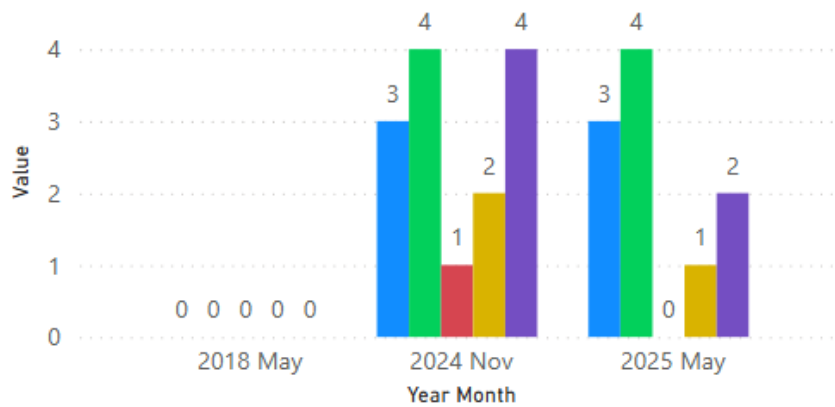
Region ●1 ●2 ●3 ●4 ●5



| Year Month | 1 | 2 | 3 | 4 | 5 |
|---|---|---|---|---|---|
| 2018 May | 0 | 0 | 0 | 0 | 0 |
| 2024 Nov | 3 | 4 | 1 | 2 | 4 |
| 2025 May | 3 | 4 | 0 | 1 | 2 |

## Community Engagement Providers by Year, Month and DBHDS Region
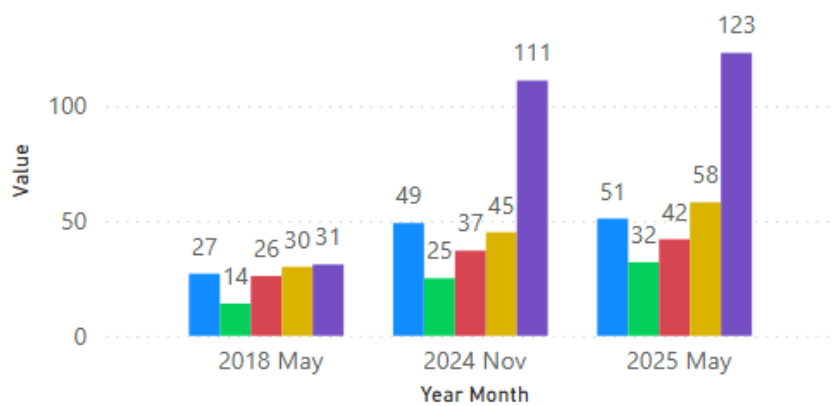
Region ●1 ●2 ●3 ●4 ●5



| Year Month | 1 | 2 | 3 | 4 | 5 |
|---|---|---|---|---|---|
| 2018 May | 27 | 14 | 26 | 30 | 31 |
| 2024 Nov | 49 | 25 | 37 | 45 | 111 |
| 2025 May | 51 | 32 | 42 | 58 | 123 |

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## Community Coaching Providers by Year, Month and DBHDS Region
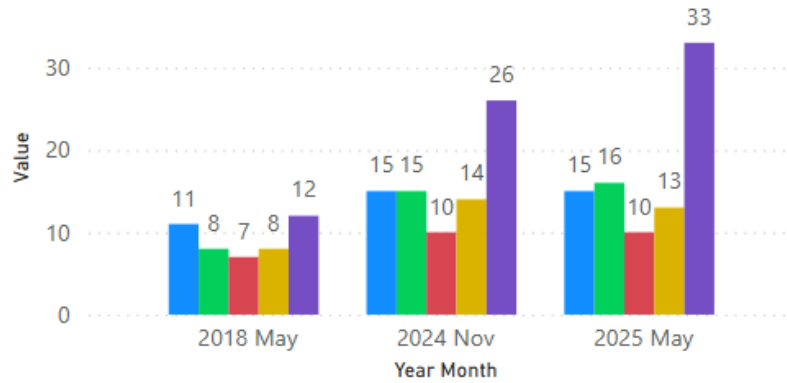
**Region** ● 1 ● 2 ● 3 ● 4 ● 5



| Year Month | 1 | 2 | 3 | 4 | 5 |
|---|---|---|---|---|---|
| 2018 May | 11 | 8 | 7 | 8 | 12 |
| 2024 Nov | 15 | 15 | 10 | 14 | 26 |
| 2025 May | 15 | 16 | 10 | 13 | 33 |

## Community Guide Providers by Year, Month and DBHDS Region
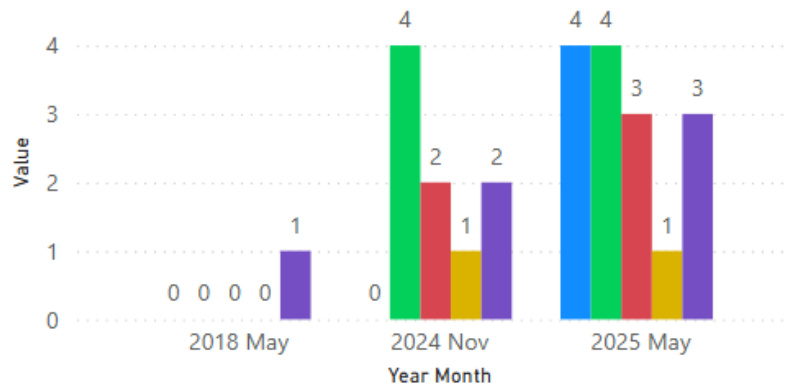
**Region** ● 1 ● 2 ● 3 ● 4 ● 5



| Year Month | 1 | 2 | 3 | 4 | 5 |
|---|---|---|---|---|---|
| 2018 May | 0 | 0 | 0 | 0 | 1 |
| 2024 Nov | 0 | 4 | 2 | 1 | 2 |
| 2025 May | 4 | 4 | 3 | 1 | 3 |

## Electronics Home Based Service Providers by Year, Month and DBHDS Region
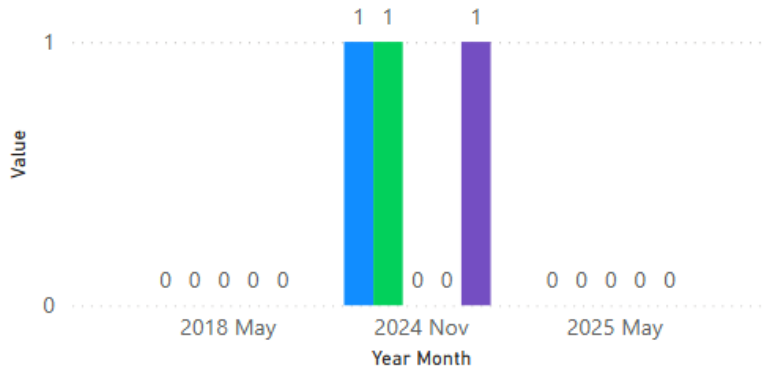
Region ●1 ●2 ●3 ●4 ●5



| Year Month | 1 | 2 | 3 | 4 | 5 |
|---|---|---|---|---|---|
| 2018 May | 0 | 0 | 0 | 0 | 0 |
| 2024 Nov | 1 | 1 | 0 | 0 | 1 |
| 2025 May | 0 | 0 | 0 | 0 | 0 |

## Independent Living Supports Providers by Year, Month and DBHDS Region
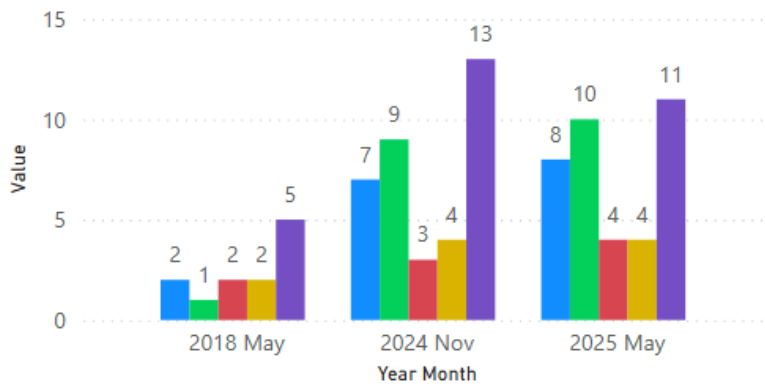
Region ●1 ●2 ●3 ●4 ●5



| Year Month | 1 | 2 | 3 | 4 | 5 |
|---|---|---|---|---|---|
| 2018 May | 2 | 1 | 2 | 2 | 5 |
| 2024 Nov | 7 | 9 | 3 | 4 | 13 |
| 2025 May | 8 | 10 | 4 | 4 | 11 |

## Employment and Community Transportation Providers by Year, Month and DBHDS Region
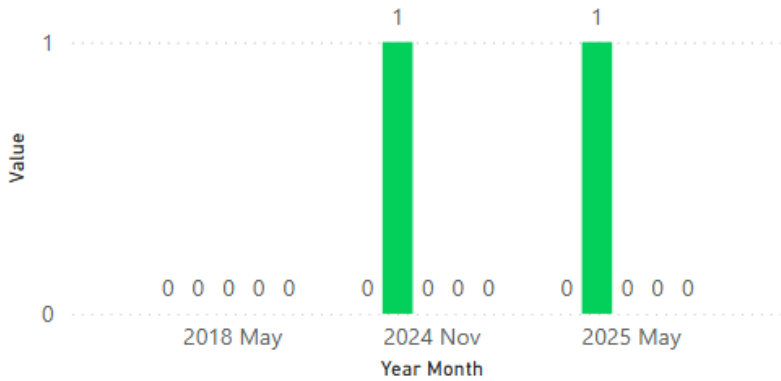
Region ●1 ●2 ●3 ●4 ●5



| Year Month | 1 | 2 | 3 | 4 | 5 |
|---|---|---|---|---|---|
| 2018 May | 0 | 0 | 0 | 0 | 0 |
| 2024 Nov | 0 | 1 | 0 | 0 | 0 |
| 2025 May | 0 | 1 | 0 | 0 | 0 |

## In-home Supports Providers by Year, Month and DBHDS Region
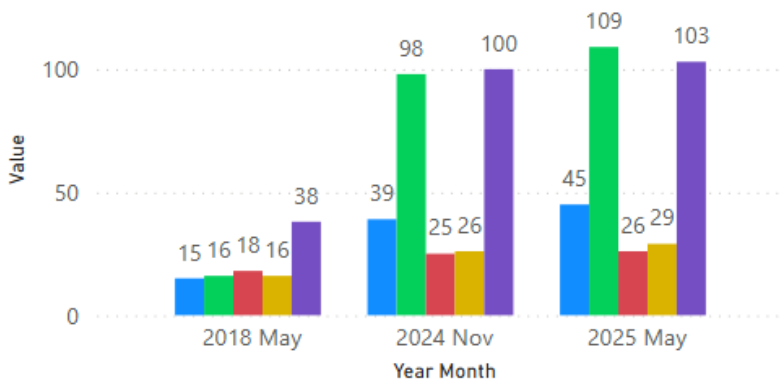
Region ●1 ●2 ●3 ●4 ●5



| Year Month | 1 | 2 | 3 | 4 | 5 |
|---|---|---|---|---|---|
| 2018 May | 15 | 16 | 18 | 16 | 38 |
| 2024 Nov | 39 | 98 | 25 | 26 | 100 |
| 2025 May | 45 | 109 | 26 | 29 | 103 |

## Peer Mentoring Providers by Year, Month and DBHDS Region
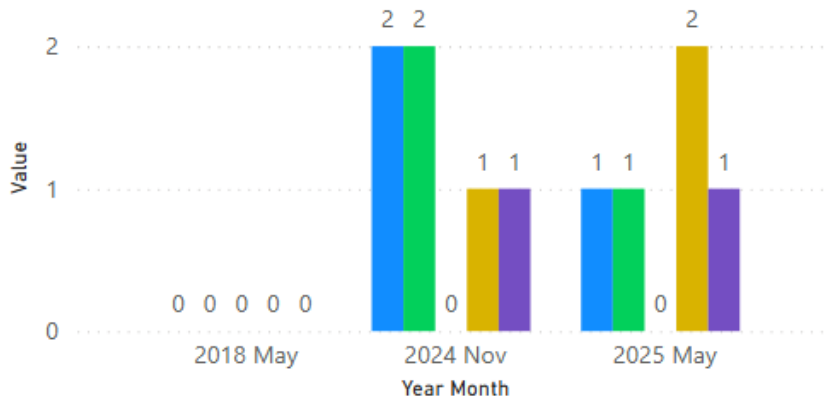
**Region** ●1 ●2 ●3 ●4 ●5



| Year Month | 1 | 2 | 3 | 4 | 5 |
|---|---|---|---|---|---|
| 2018 May | 0 | 0 | 0 | 0 | 0 |
| 2024 Nov | 2 | 2 | 0 | 1 | 1 |
| 2025 May | 1 | 1 | 0 | 2 | 1 |

## Supported Living Providers by Year, Month and DBHDS Region
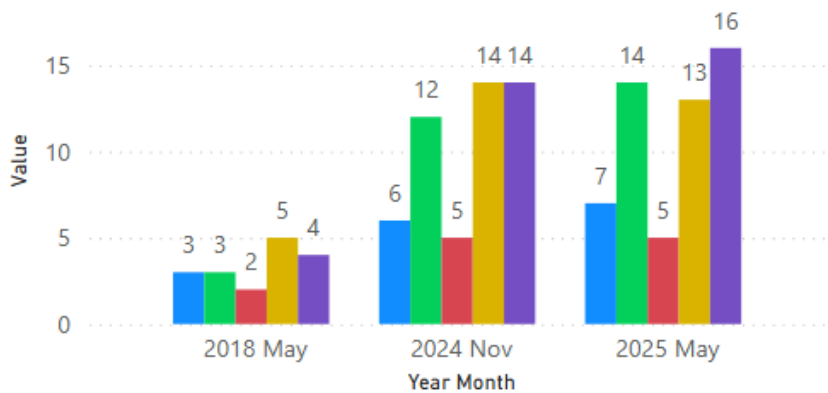
**Region** ●1 ●2 ●3 ●4 ●5



| Year Month | 1 | 2 | 3 | 4 | 5 |
|---|---|---|---|---|---|
| 2018 May | 3 | 3 | 2 | 5 | 4 |
| 2024 Nov | 6 | 12 | 5 | 14 | 14 |
| 2025 May | 7 | 14 | 5 | 13 | 16 |

## Shared Living Providers by Year, Month and DBHDS Region
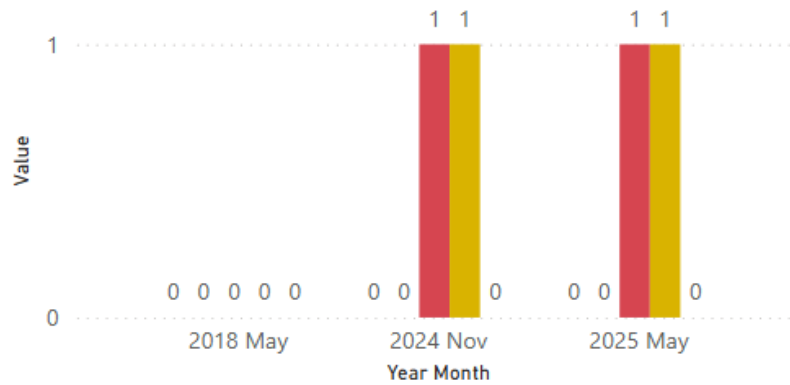
**Region** ● 1 ● 2 ● 3 ● 4 ● 5



| Year Month | 1 | 2 | 3 | 4 | 5 |
|---|---|---|---|---|---|
| 2018 May | 0 | 0 | 0 | 0 | 0 |
| 2024 Nov | 0 | 0 | 1 | 1 | 0 |
| 2025 May | 0 | 0 | 1 | 1 | 0 |

## Crisis Support Service Providers by Year, Month and DBHDS Region
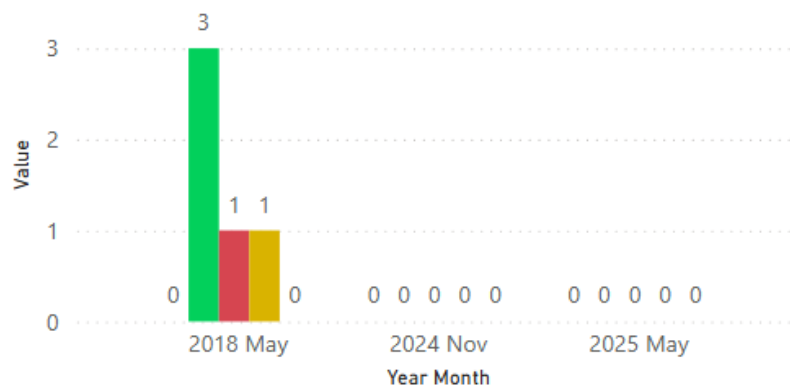
**Region** ● 1 ● 2 ● 3 ● 4 ● 5



| Year Month | 1 | 2 | 3 | 4 | 5 |
|---|---|---|---|---|---|
| 2018 May | 0 | 3 | 1 | 1 | 0 |
| 2024 Nov | 0 | 0 | 0 | 0 | 0 |
| 2025 May | 0 | 0 | 0 | 0 | 0 |

## Private Duty Nursing Providers by Year, Month and DBHDS Region
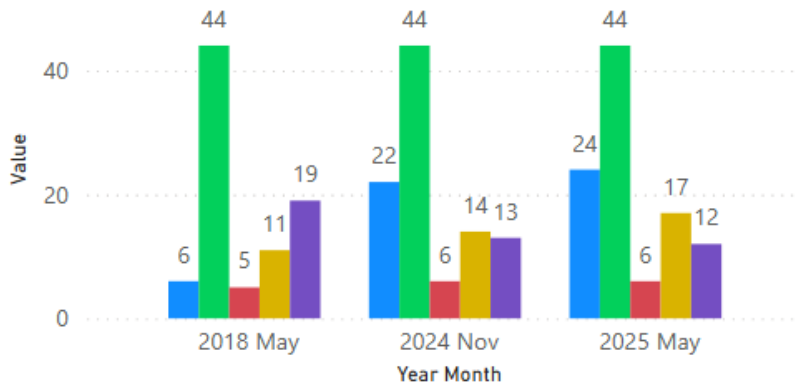
**Region** ●1 ●2 ●3 ●4 ●5



| Year Month | 1 | 2 | 3 | 4 | 5 |
|---|---|---|---|---|---|
| 2018 May | 6 | 44 | 5 | 11 | 19 |
| 2024 Nov | 22 | 44 | 6 | 14 | 13 |
| 2025 May | 24 | 44 | 6 | 17 | 12 |

## Sponsored Residential Providers by Year, Month and DBHDS Region
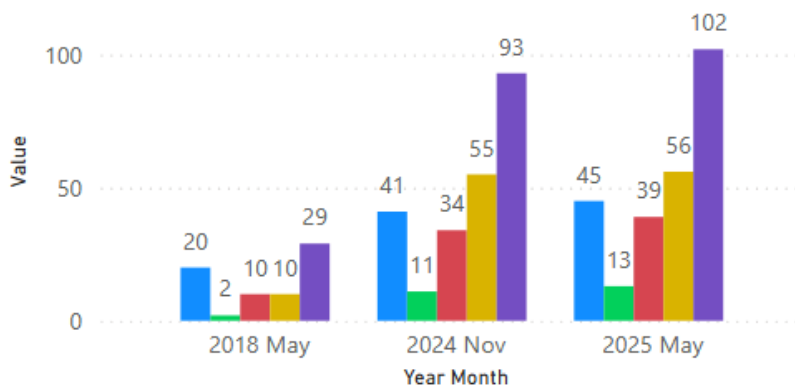
**Region** ●1 ●2 ●3 ●4 ●5



| Year Month | 1 | 2 | 3 | 4 | 5 |
|---|---|---|---|---|---|
| 2018 May | 20 | 2 | 10 | 10 | 29 |
| 2024 Nov | 41 | 11 | 34 | 55 | 93 |
| 2025 May | 45 | 13 | 39 | 56 | 102 |

## Skilled Nursing Providers by Year, Month and DBHDS Region
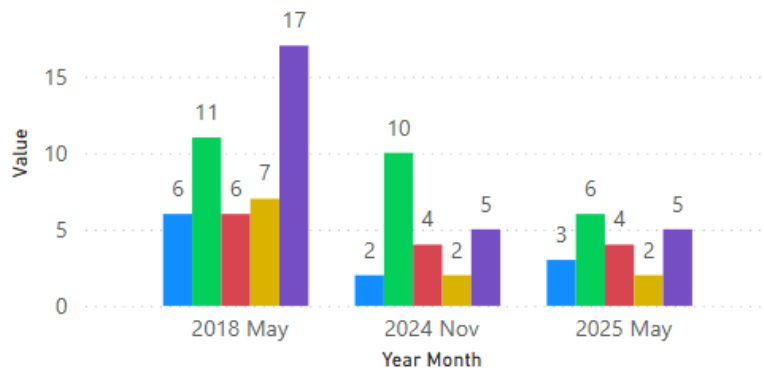
Region ●1 ●2 ●3 ●4 ●5



| Year Month | 1 | 2 | 3 | 4 | 5 |
|---|---|---|---|---|---|
| 2018 May | 6 | 11 | 6 | 7 | 17 |
| 2024 Nov | 2 | 10 | 4 | 2 | 5 |
| 2025 May | 3 | 6 | 4 | 2 | 5 |

## Group Residential <5 Providers by Year, Month and DBHDS Region
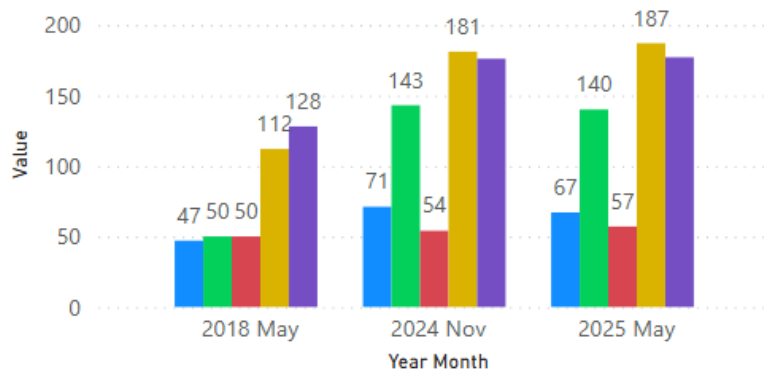
Region ●1 ●2 ●3 ●4 ●5



| Year Month | 1 | 2 | 3 | 4 | 5 |
|---|---|---|---|---|---|
| 2018 May | 47 | 50 | 50 | 112 | 128 |
| 2024 Nov | 71 | 143 | 54 | 181 | 176 |
| 2025 May | 67 | 140 | 57 | 187 | 177 |

## Group Residential 5+ Providers by Year, Month and DBHDS Region

Region ●1 ●2 ●3 ●4 ●5



| Year Month | 1 | 2 | 3 | 4 | 5 |
|---|---|---|---|---|---|
| 2018 May | 35 | 32 | 28 | 50 | 41 |
| 2024 Nov | 24 | 22 | 19 | 37 | 26 |
| 2025 May | 25 | 23 | 20 | 37 | 27 |
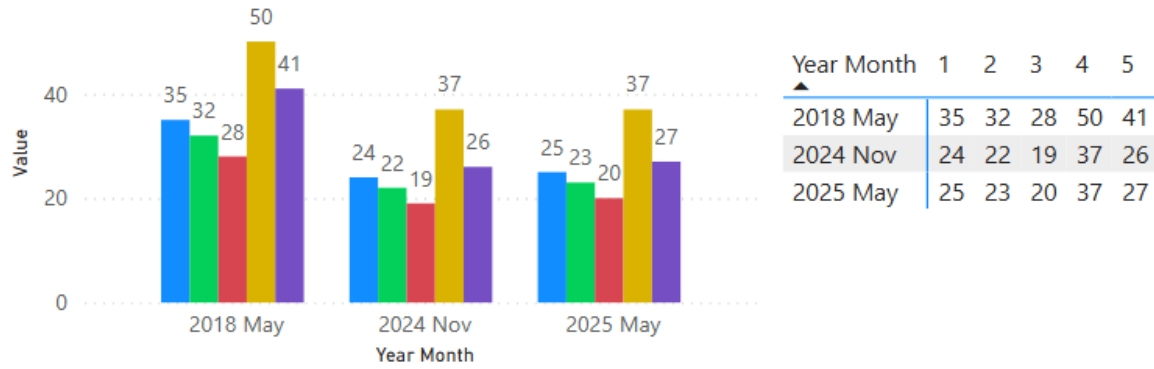
IDENTIFIED GAPS

Provider Development leads five Regional Support Teams (RSTs) designed to provide support with ensuring informed choice and with removing barriers to more integrated service options across Virginia. This section highlights findings from RST processes.

DBHDS has integrated the RST referral process into the Waiver Management System to ease communication, tracking, and data reporting. RST barrier data is included in this Provider Data Summary report. Moving RST processes into WaMS is expected to ease communication across involved parties and enhance reporting capabilities.

The barriers for the most integrated services are evaluated for frequency and location. The charts below provide details on eight themes identified in the RST referral process and the distribution across regions during the 2nd and 3rd quarter of FY25 RST reports. The data results are consolidated into the categories provided. Barriers counts listed below are not inclusive of all possible barriers and may be duplicated across referrals. These charts represent the frequency a barrier was reported by region, upon initial referral, within the desired region, and within one of five given themes.

**Method**: The data used in this section is derived from the 2nd and 3rd quarter of FY25 RST reports Dashboard reports by combining and categorizing the results in the Barriers Section for each Region.

**Barrier Themes**

**No integrated residential provider operating in desired area**
Includes: there are no known providers of integrated residential services operating in the region (i.e. independent living for BI waiver, in-home support services, supported living, sponsored residential, group home 4 or fewer)

**Lack of provider at referral (other than integrated residential)**
Includes: Services and activities unavailable in desired location; Professional Behavioral staff-Psychiatric, PBS facilitator, Applied Behavioral Analyst, or other specialist unavailable; Professional Behavioral staff-Dental, nursing or any medical specialist unavailable

**Provider available, but access delayed**
Includes: Home modifications, delayed licensing, HCBS compliance, etc.

**Provider/setting match**
Includes: Provider has determined placement is not a good match provider is not willing/able to support individual; Service/Provider Development or Loss-Construction/Renovations/Environmental Modifications/Staffing/On-boarding/Licensing; Community location is not adapted for physical access (not wheelchair accessible or ADA compliant)

**Lack of behavioral expertise**
Includes: Direct Support Staff-may not have experience or demonstrate competency to provide support with behavioral expertise

**Lack of medical expertise**
Includes: Direct Support Staff-may not have experience or demonstrate competency to provide support with medical expertise

**Lack of mental health expertise**
Includes: Direct Support Staff-may not have experience or demonstrate competency to provide support with mental health expertise

**Individual/SDM Choice**
Includes: Individual/ SDM/LG chooses less integrated option; Individual/Substitute Decision Maker (SDM)/Legal Guardian (LG)  not interested in discussing/exploring options/refuses supports; Individual/SDM/LG does not choose provider after visit/still exploring community options Construction/Renovations/Environmental Modifications/Staffing/On-boarding/Licensing

## Regional RST Barrier Data by Service (Q2 and Q3 FY25)

The following table provides data related to the primary barriers reported in Q2 and Q3 FY25. As seen in past reports, individual/SDM choice continues to be the most frequently reported barrier accounting for 36.5% of all barriers reported, which is comparable to the last report. The included barriers below are reported by CSBs but are then confirmed if valid by the RST.

**Barriers by Service Q2 and Q3 FY25**

| Barrier | Service | Region I | Region II | Region III | Region | Region | Total |
|---|---|---|---|---|---|---|---|
| **Individual/SDM Choice** | Total | 8 | 6 | 2 | 2 | 1 | 19 |
| | AD Personal Assistance Services | | 1 | | | | 1 |
| | Environmental Modifications | 1 | | | | | 1 |
| | Group Home Residential (4 or fewer) | 3 | 2 | 1 | 2 | 1 | 9 |
| | Independent Living Supports | 1 | | | | | 1 |
| | In-Home Support Services | | 1 | | | | 1 |
| | Skilled Nursing | 1 | | | | | 1 |
| | Sponsored Residential | 1 | 1 | 1 | | | 3 |
| | Supported Living | | 1 | | | | 1 |
| | Therapeutic Consultation | 1 | | | | | 1 |
| **Lack of behavioral** | Total | 3 | 3 | | 1 | | 7 |
| | Group Home Residential (4 or fewer) | 1 | 2 | | 1 | | 4 |
| | Sponsored Residential | 2 | 1 | | | | 3 |
| **Lack of medical** | Total | 3 | 1 | | 4 | 3 | 11 |
| | Group Home Residential (4 or fewer) | 3 | 1 | | 1 | 2 | 7 |
| | In-Home Support Services | | | | 1 | 1 | 2 |
| | Sponsored Residential | | | | 2 | | 2 |
| **Lack of provider at referral (other than integrated residential)** | Total | 3 | | | 1 | | 4 |
| | CD Personal Assistance Services | 1 | | | | | 1 |
| | Group Home Residential (4 or fewer) | | | | 1 | | 1 |
| | In-Home Support Services | 1 | | | | | 1 |
| | Supported Living | 1 | | | | | 1 |
| **Provider available, but access delayed** | Total | 2 | | | | 2 | 4 |
| | Group Home Residential (4 or fewer) | 1 | | | | 2 | 3 |
| | Sponsored Residential | 1 | | | | | 1 |
| **Provider/setting match** | Total | 1 | 2 | 1 | 2 | 1 | 7 |
| | Group Home Residential (4 or fewer) | | 2 | 1 | 1 | | 4 |
| | In-Home Support Services | | | | | 1 | 1 |
| | Sponsored Residential | | | | 1 | | 1 |
| | Supported Living | 1 | | | | | 1 |
| **Total** | | 20 | 12 | 3 | 10 | 7 | 52 |

**PDS Dashboard Link**

# Using the Baseline Measurement Tool

https://app.powerbigov.us/view?r=eyJrIjoiMzU3ZjhhOWEtN2Jj
Mi00Mzk0LTg4YTgtNTBkMTg3OGY4OWNkIiwidCI6IjYyMGFlNWE
5LTRlYzEtNGZhMC04NjQxLTVkOWYzODZjNzMwOSJ9

Service gaps can now be
easily identified in the PDS
Dashboard

Count of Individuals

| County | BI | FIS | CL | All Waivers | SISL1 | SISL2 | SISL3 | SISL4 | SISL5 | SISL6 | SISL7 | SISLDefault |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Accomack County | 0 | 4 | 59 | 63 | 5 | 19 | 1 | 33 | 1 | 3 | 0 | 1 |
| Albemarle County | 1 | 56 | 81 | 138 | 15 | 25 | 4 | 59 | 0 | 10 | 7 | 18 |
| Alexandria City | 3 | 50 | 73 | 126 | 14 | 38 | 4 | 44 | 3 | 6 | 4 | 13 |
| Alleghany County | 0 | 13 | 33 | 46 | 5 | 20 | 0 | 14 | 0 | 2 | 5 | 0 |
| Amelia County | 0 | 5 | 14 | 19 | 0 | 10 | 0 | 6 | 1 | 2 | 0 | 0 |
| Amherst County | 0 | 32 | 164 | 196 | 6 | 44 | 2 | 81 | 9 | 17 | 27 | 10 |
| Appomattox County | 0 | 12 | 31 | 43 | 1 | 8 | 0 | 16 | 6 | 3 | 6 | 3 |
| Arlington County | 4 | 95 | 107 | 206 | 12 | 72 | 4 | 69 | 7 | 14 | 12 | 16 |
| Augusta County | 3 | 44 | 145 | 192 | 9 | 41 | 4 | 64 | 9 | 24 | 14 | 27 |
| Bath County | 0 | 1 | 6 | 7 | 0 | 2 | 0 | 4 | 0 | 1 | 0 | 0 |
| Bedford County | 1 | 35 | 148 | 184 | 5 | 30 | 9 | 79 | 10 | 37 | 11 | 3 |
| Bland County | 0 | 2 | 8 | 10 | 0 | 2 | 0 | 6 | 0 | 1 | 0 | 1 |
| Botetourt County | 0 | 22 | 21 | 43 | 1 | 12 | 1 | 15 | 1 | 10 | 2 | 1 |
| Bristol City | 0 | 13 | 38 | 51 | 1 | 15 | 1 | 20 | 3 | 6 | 1 | 4 |
| **Total** | **298** | **4640** | **11723** | **16,661** | **976** | **4604** | **553** | **6273** | **597** | **1374** | **1179** | **1104** |

Date

11/30/2023

NOTE: To view earlier time
periods, select date above

To see all services scroll to
right

**1: Select a date**

**2: Scroll down**

Counts of Providers (defined by distinct TaxIdentifiers

| County | Benefits Planning | Community Coaching | Community Engagement | Community Guide | Crisis Support Services | Electronic Home-Based Services | Employment and Community Transportatio |
|---|---|---|---|---|---|---|---|
| Accomack County | 0 | 1 | 3 | 0 | 0 | 0 | 0 |
| Albemarle County | 0 | 1 | 4 | 0 | 0 | 1 | 0 |
| Alexandria City | 1 | 0 | 2 | 0 | 0 | 0 | 0 |
| Alleghany County | 0 | 1 | 1 | 0 | 0 | 0 | 0 |
| Amelia County | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Amherst County | 0 | 1 | 8 | 0 | 0 | 0 | 0 |
| Appomattox County | 0 | 1 | 0 | 0 | 0 | 0 | 0 |
| Arlington County | 1 | 2 | 4 | 0 | 0 | 1 | 0 |
| Augusta County | 0 | 2 | 7 | 0 | 0 | 0 | 0 |
| Bath County | 0 | 0 | 0 | 0 | | | |
| Bedford County | 0 | 2 | 9 | 0 | | | |
| Bland County | 0 | 0 | 1 | 0 | 0 | 0 | 0 |
| Botetourt County | 0 | 0 | 4 | 0 | 0 | 0 | 0 |
| Bristol City | 0 | 0 | 2 | 0 | 0 | 1 | 0 |
| Brunswick County | 0 | 0 | 1 | 0 | 0 | 0 | 0 |

**4: Yellow and green represent potential service gaps.**

**3: Scroll over**

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*Developmental Services and Office of Clinical Quality Improvement 7.17.254*