



Provider Data Summary

State Fiscal Year 2026

Provider Data Summary



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Introduction

This is the fourteenth Provider Data Summary Report that provides updates on the status of DD Waiver service availability and activities completed by the Office of Provider Network Supports (OPNS) in the Division of Developmental Services (DDS) at the Department of Behavioral Health and Developmental Services (DBHDS).

Executive Summary

As with previous reports, the focus is on identifying service development needs based on a review of developmental disability (DD) waiver population and authorization data in each locality in Virginia. The “Baseline Measurement Tool (BMT),” which is used by OPNS in conducting this review, has been updated to include changes in the data from 11/1/25 to 4/30/26. The BMT is designed to 1) include the core elements needed to assess service development, and 2) calculate service provision based on where individuals reside. In reviewing the data in this manner, DBHDS can establish the number of unique providers offering a particular service to individuals who reside in each locality giving a more accurate reflection of service reach. The BMT is available online and can be accessed at any time by providers at the following link:

<https://app.powerbigov.us/view?r=eyJrJoiMzU3ZjhOWEtN2JiMi00Mzk0LTg4YTgtNTBkMTg3OGY4OWNkliwidCI6IjYyMGFINWE5LTRIYzEtNGZhMC04NjQxLTVkOWYzODZjNzMwOSJ9>

Providers are encouraged to review the BMT in conducting market research and in strategic planning efforts. Provider Data Summary webinars continue a semiannual basis to provide a forum for sharing the results of ongoing analysis of the opportunities for DD services development across all regions. Webinars include a basic overview of findings, provide support on using the data provided, and encourage the development of business acumen in the DD provider community (for more information see <https://www.advancingstates.org/initiatives/hcbs-business-acumen-center/hcbs-business-acumen-tool-kit>)

As with previous reports, there is consideration of a subset of DD Waiver services considered more integrated or critical, which include: Benefits Planning, Community Coaching, Community Engagement, Community Guide, Electronic Home-Based Services, Employment and Community Transportation, Independent Living Supports, In-home Supports, Peer Mentoring, Shared Living, Supported Living, Crisis Support Services, Private Duty Nursing, Skilled Nursing, and Sponsored Residential. The BMT also includes group home residential services identified as supporting fewer than four individuals with DD and those homes supporting five or more. Starting with this reporting period, data for group day support and workplace assistance are also being tracked.

Following the Executive Summary, this report provides data visualizations in three sections: Key Performance Measures, Regional Data, and Identified Gaps. The Executive Summary provides updates on various efforts to support provider development, the Key Performance Measures section focuses on

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measures designed to track Virginia’s success in moving to more integrated options, the Regional Data section provides information specific to each region around availability, and the Identified Gaps section encourages the exploration of opportunities based on barriers identified through the Regional Support Team referral process.

The Provider Data Summary Report provides a means to track provider development efforts and communicate changes observed in the DD services system over time. Provider Network Supports is organized into two distinct capacity-building teams at the following levels – Provider and System. Three statewide positions are defined, focusing on Individual and Family Waiver Supports, Regional Support Teams, and Complex Supports to more effectively accomplish our mission.

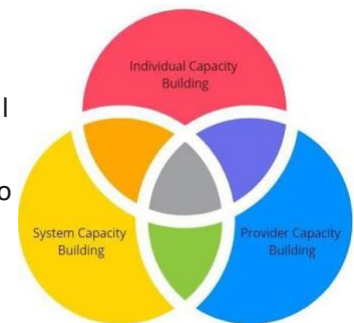
The Office of Provider Network Supports continues our commitment to the following outcomes:

Primary outcomes include:

Individual: People with developmental disabilities live personally meaningful lives in their community of choice.

Provider: Providers of developmental disability waiver services have access to information and technical assistance that supports best practices.

System: DBHDS provides resources for supports coordinators, providers, and constituents that are based on promising and best practices in supporting people with developmental disabilities in Virginia.



The OPNS Contact Sheet shows which team to contact.

CRC Contacts by Capacity-Building Focus Area	
Provider	System
If you are a PROVIDER or PROSPECTIVE PROVIDER who needs assistance with something other than HCBS, RST, or complex support situations:	If you are a SUPPORT COORDINATOR who needs assistance with something other than HCBS, RST or complex support situations:

A copy of the contact chart is available online under Announcements at:

<https://dbhds.virginia.gov/developmental-services/provider-network-supports/>.

Data in this report are compared across three points in time – Baseline 2018, November 2025, and May 2026 so that a more meaningful understanding of progress can be achieved. This report provides a means to share Virginia's success in meeting measures established under the Settlement Agreement. Measures related to case management are reported through the Case Management Steering Committee semiannual report. Measures in this report include:

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- Data continues to indicate an annual 2% increase in the overall DD waiver population receiving services in the most integrated settings
- Data continues to indicate that at least 90% of individuals new to the waivers, including for individuals with a “supports need level” of 6 or 7, since FY16 are receiving services in the most integrated setting
- The Data Summary indicates an increase in services available by locality over time
- 95% of provider agency staff meet provider orientation training requirements
- 95% of provider agency direct support professionals (DSPs) meet competency training Requirements
- At least 95% of people receiving services/authorized representatives participate in the development of their own service plan
- At least 75% of people with a job in the community chose or had some input in choosing their job
- At least 86% of people receiving services in residential services/their authorized representatives choose or help decide their daily schedule
- At least 75% of people receiving services who do not live in the family home/their authorized representatives chose or had some input in choosing where they live
- At least 50% of people who do not live in the family home/their authorized representatives chose or had some input in choosing their housemates
- DBHDS service authorization data continues to demonstrate an increase of 3.5% annually of the DD waiver population being served in the most integrated settings as defined in the Integrated Employment and Day Services Report.

In addition to the above measures, we have included a variety of data about the individuals in the DD population, as well as the providers who are approved to support them.

DBHDS has continued to make progress with various initiatives designed to improve DD waiver provider capacity in Virginia. The following list highlights the status of Provider Network Supports activities since the last report:

The My Life My Community (MLMC) Provider Database and Provider Designation Process were launched on November 15, 2019. All DD Waiver providers are encouraged to register on the database, which will serve as the centralized location for finding DD services in Virginia. As of April 2026, 580 providers registered and have DD Professional Membership at the MLMC Provider Database. This has been an increase of 61 providers since the last report. Collectively, five hold badges in Autism, Accessibility, Behavioral Support, and Complex Health Supports. A new provider, Winston’s Residential LLC, was added to the Autism and Complex Health Supports badges during this reporting period.

Providers can check their status on the database and, if needed, register at the following location: <https://mylifemycommunityvirginia.org/verify-or-register-new-provider-profile>. In the effort to increase use of the Provider Designation process, OPNS is assisting the DBHDS Key Performance Areas Workgroups with initiating a Quality Improvement Initiative (QII). The aim of the QII is to “increase the number of providers on the statewide database who hold a specialty designation to at least five unique providers in each specialty area by June 30, 2023. The baseline number was 2 providers holding an autism designation, 4 providers holding a behavioral designation, 2 holding a complex health designation, and 1 provider holding a designation in accessibility.” Activities include working directly with providers to improve related processes and guidance.

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OPNS continues to hold statewide Provider Roundtable meetings quarterly via webinar. The two virtual Provider Roundtables during this report time period, were held on January 28, 2026 with 652 providers in attendance and on April 22, 2026, hosting 565 providers. OPNS is regularly hosting quarterly in-person provider and support coordinator meetings in all regions, to promote the exchange of information about topics impacting providers and support coordination, as well as providing space for shared learning. During the upcoming year, OPNS is expanding the in-person offerings to include provider and SC ISP training and documentation training, as well as periodic site visits and tours of providers and CSBs programs. The ISP and documentation trainings may also be held virtually, with one occurring each quarter in the various regions. CRCs will also begin desk reviews of ISPs, contacting providers and CSBs with supportive feedback about improving documentation.

OPNS activities from November 1, 2025 to April 30, 2026, included Community Resource Consultants meeting with 56 providers seeking to diversify or expand services. Region 1 had 7 providers, Region 2 had 8 providers, Region 3 had 7 providers, Region 4 had 31 providers, and Region 5 had 3 providers interested in new or expanded services. The Developmental Disabilities Waiver services being added by current providers or considered by new providers include: Group Home (3), Therapeutic Consultation Behavior (1), Employment & Community Transportation (2), In-Home Supports (12), Supported Living (2), Community Engagement/Coaching (5), Sponsored Residential (3), Group Day Support (5), Personal Assistance (6), private duty nursing (2), companion (1), Respite (3), Community guide (2), workplace assistance (1), IFCT (1), supported employment (3), and uncertain (6). Barriers to starting services include potential providers not understanding requirements (Licensing, DD Waiver, HCBS, etc.), not knowing where to locate resources, and how the OL and OPNS support their efforts to become a provider, paperwork required was burdensome, lack of understanding of how to advertise services or who to contact, not understanding how to determine need for a particular service in a certain locality or if that area was already full of that provider type, no funding to start service, not understanding MES, low reimbursement rate, and misconception about transportation service. Members of the Provider Team also provided technical assistance regarding various aspects of the DD Waiver to 175 providers throughout this reporting period.

The Arc of Virginia has continued the training of Peer Mentors. CRCs are available to work with providers interested in being an administrative agency for this service. For the report period from November 2025 to May 2026, data related to Peer Mentoring includes:

During this period, the focus shifted from delivering new training opportunities to supporting the current group of credentialed Peer and Tech Mentors and aligning with new goals. A Professional Development Workshop was held on December 16, 2025 and was attended by both Peer & Tech Mentors. A Professional Development Workshop was completed on March 23, 2026 with 11 Mentors in attendance.

Support continued to strengthen the network of Providers engaged in Peer Mentoring services. Dominion, an established Provider more recently approved to offer Peer Mentor Support, was supported through onboarding as they prepared for and received their first Mentor/Mentee match. Mitchell Residential Solutions also received support as they welcomed two newly hired Mentors and prepared for new matches.

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Promotion materials were shared with the IFSP team for inclusion in their communications, with coordination around the type of information most useful to the audience and timelines for distribution. Informational materials were also shared through The Arc's social media and outreach materials. A new flyer was developed and printed for future outreach efforts. The flyer includes information about Peer & Tech Mentoring, digital literacy and emerging programs (i.e. everyday tech training and support that will be led by the Lead Tech Mentor and Arc2Independence).

Engagement included participation in Provider Roundtable in January, where a Mentor supported an informational presentation about Peer Mentoring, contributing lived experience and peer perspective. Emphasis was placed on identifying and sharing opportunities for people to engage in advocacy and leadership as they become available. This included sharing information related to external initiatives supporting self-advocate involvement in IFSP Councils and as Co-Trainers for LEAP.

Training activities concentrated on building capacity to deliver Tech Awareness Trainings and expand technology access. In the first part of the reporting period, efforts were dedicated to recruiting and coordinating the hiring of two new positions to support these initiatives: a Program Assistant and a Lead Tech Mentor. The Program Assistant was hired at the end of December, and the Lead Tech Mentor was hired in January. Once hired, the team began to implement a plan for Tech Awareness Training development and facilitation, including evaluations. Tech Mentors and Mentors, particularly those with active matches, were invited and received support around introducing the app to their Mentees and incorporating it into daily mentoring activities.

The Jump-Start Funding Program awarded \$82,634.45 during this reporting period. Funds continue to be available to assist providers with expansion of integrated services in all regions and include services such as Skilled Nursing, Private Duty Nursing, Children's Sponsored Residential and Behavioral Consultation. Information on how to apply as well as Jump-Start funding requirements can be accessed at <https://dbhds.virginia.gov/developmental-services/provider-network-supports>.

The Office of Provider Network Supports has continued to work to create virtual methods of providing training to providers throughout the Commonwealth by creating virtual, on-demand methods of accessing training in the Commonwealth of Virginia Learning Center (COVLC), including Person-Centered ISP Training Modules and Part V Plan for Supports Training. Part V Training continues to be available online for provider use. In addition to on-demand and live, virtual training, the Office of Provider Network Supports is now offering quarterly in-person Part V and documentation trainings as an option.

For this reporting period, Community Resource Consultants have provided ISP Training for a total of 33 participants and Part V Training for 233 participants. Additionally, Documentation Training was provided to 95 participants, Person Centered Thinking (and related) Training to 195 participants, and DSP Orientation Training was provided to 358 participants. SC 101 was provided to 18 participants, and PREP was provided to 320 participants. Technical Assistance was provided for a total of 175 providers.

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In-person and instructor-led remote versions of The Learning Community for Person Centered Practices (TLCPCP)'s Person Centered Thinking, Community Connections, and Plan Facilitation classes continue to be available. To register for one of these classes, please visit the following website:

<https://personcenteredpractices.partnership.vcu.edu/>

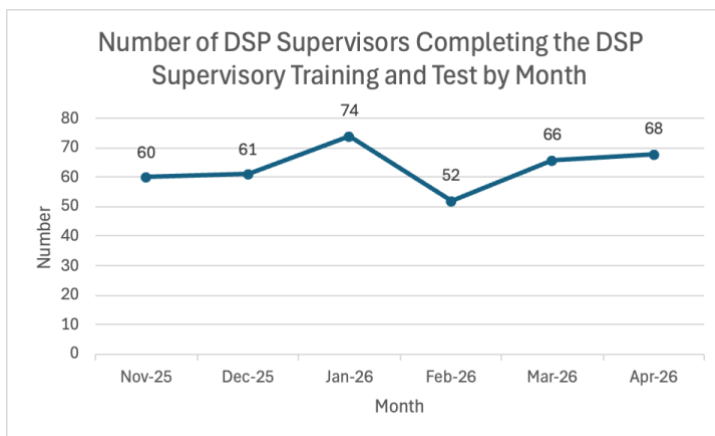
The Office of Provider Network Supports has continued the Provider Issues Resolution Workgroup (PIRW) and the Systems Issues Resolution Workgroup (SIRW). The purpose of these groups is to give providers and families a forum to provide recommendations to DBHDS and continue the work of implementing changes focused on system improvement. During this report period, the PIRW met on March 4, 2026, with 30 participants, while the SIRW met on March 13, 2026, with 11 participants. Each workgroup's subcommittees continue to prioritize, develop, and implement identified recommendations. The PIRW Training and Education Subcommittee completed a pilot period from November 1, 2025, through February 28, 2026, for the updated Complex Support Competencies checklist. The general consensus from the pilot included liking the consolidated complex competencies checklists, instructions were clearer, and the plain, person-centered language was easier to understand. Participants in the pilot also noted that they appreciated the attempt to alleviate administrative burden by making the competencies checklists shorter and easier. Some challenges with the checklist remain, among those noted in the pilot were the need for better definitions of terms used in the checklist, highlighting or bolding certain sections or titles, and clear instructions for completion of the checklist.

The DSP Supervisory Training was updated and expanded to meet indicators of the DOJ Settlement Agreement, and it was made available on the Commonwealth of Virginia Learning Center (COVLC) July 1, 2020. This training consists of three modules that take approximately 2 ½ hours to complete. It is mandatory for new DSP Supervisors and optional for DSP Supervisors who have already received a certificate of completion of the previous version of the training in COVLC. Supervisory completion counts from November 2025 to April 2026 are provided in the graph below.

Method: A data set obtained from the Commonwealth of Virginia Learning System is filtered to identify the number of individual supervisors who completed the Curriculum and Supervisory Training Module 3, which includes the knowledge-based test. The test must be passed as 80% or higher for successful completion.

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Number of DSP Supervisors Completing the DSP Supervisory Training and Test by Month



Next steps for Provider Network Supports include:

- Continue in-person meetings and trainings to support providers and CSBs.
- Continue work on Provider Modules Series and make available through the TRAIN Learning Management System.
- Complete Public Comment and make streamlined DSP Competencies available online.
- Continue to implement a quality improvement initiative to increase use of the My Life My Community provider database and provider designation processes.
- Work directly with providers to address barriers to service provision with a concentrated focus on Community Guide, Employment and Community Transportation, Peer Mentoring, Crisis Supports Services, and Skilled Nursing.
- Develop a Planning Guide for individuals and families for use regardless of access to waiver services.
- Continue participation in the community of practice initiative around Charting the Lifecourse©
- Increase the number of providers per region identified as having expertise to support people with complex needs.

Notable updates in this report include:

- Statewide DBHDS service authorization data continues to demonstrate an increase, this time of 3.9%, of the DD waiver population being served in the most integrated settings as defined in the Integrated Employment and Day Services Report.
- Crisis services remain at zero providers outside of REACH; however the reason has been identified, and we are working with DBHDS Licensing to determine a resolution.
- Across all regions there are at least 111 new licensed providers of DD services in six months.
- Over the reporting period, 1,163 individuals began receiving a DD waiver.
- Data about group day support and workplace assistance services will now be reported by provider and individual counts, as well as regional data, starting with this report.

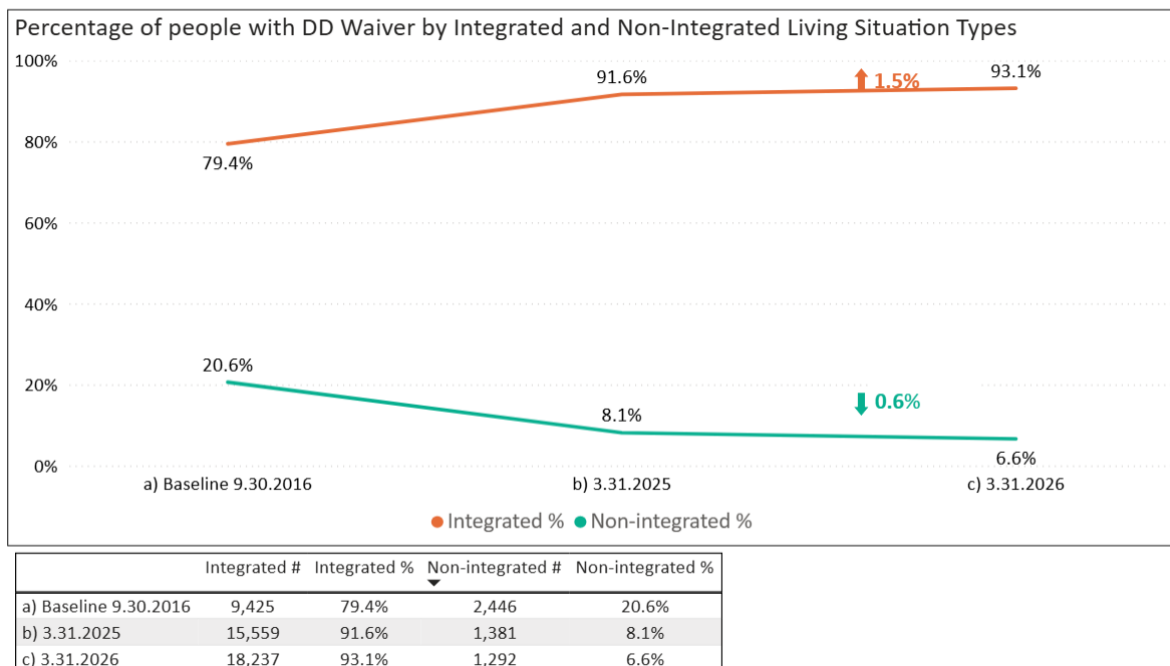
The BMT, webinar slideshows, and other materials related to Provider Network Supports are available for download online at <http://www.dbhds.virginia.gov/developmental-services/provider-development>. Any specific questions about the report can be directed to the Office of Provider Network Supports at DBHDS (eric.williams@dbhds.virginia.gov).

PERFORMANCE MEASURES AND DEMOGRAPHICS

This section contains information about the results of various performance measures and additional data that helps in understanding the DD system of supports and services in Virginia. This content will be included in future reports to provide a more comprehensive understanding of services and people who access them.

Measure 1: Data continues to indicate an annual 2% increase in the overall DD waiver population receiving services in the most integrated settings. The chart below illustrates the overall trend in living situations for people with DD Waiver from baseline to March 31, 2026. Over the course of the last year, there has been an overall shift of 1.5% change toward more integrated settings. Measure not met at a 1.5% annual increase. A decrease in less integrated settings was seen at 0.6% for the same period. With integration just over 93%, achieving the target of a 2% increase every 6 months has become increasingly more difficult.

Method: The DBHDS HCBS Residential Settings Report developed from WaMS data provides the results included here. Table 2 of the report provides baseline and subsequent data at six-month intervals regarding the number and percentage of the DD waiver population residing in integrated and non-integrated settings based on service authorizations. Integrated change is derived from this report and visualized below (Report ID DR0055).



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Integrated living situations by locality as of 5/05/26 (sorted from most to least integrated)

Source: Individual's location reported as county in WaMS (Report ID DR0022)

Locality	Integrated	Non-Integrated	Total	% Integrated
 Statewide	18,657	1,079	19,736	94.5%
Bedford City	3	0	3	100.0%
Colonial Heights City	47	0	47	100.0%
Covington City	12	0	12	100.0%
Danville City	252	0	252	100.0%
Emporia City	6	0	6	100.0%
Falls Church City	2	0	2	100.0%
Franklin City	23	0	23	100.0%
Galax City	57	0	57	100.0%
Lexington City	4	0	4	100.0%
Manassas City	16	0	16	100.0%
Manassas Park City	8	0	8	100.0%
Norton City	4	0	4	100.0%
Poquoson City	12	0	12	100.0%
Staunton City	77	0	77	100.0%
Waynesboro City	54	0	54	100.0%
Williamsburg City	29	0	29	100.0%
Alleghany County	50	0	50	100.0%
Amelia County	13	0	13	100.0%
Appomattox County	52	0	52	100.0%
Augusta County	217	0	217	100.0%
Bath County	3	0	3	100.0%
Bland County	10	0	10	100.0%
Buckingham County	19	0	19	100.0%
Caroline County	56	0	56	100.0%
Charles City	6	0	6	100.0%
Craig County	8	0	8	100.0%
Culpeper County	126	0	126	100.0%
Dinwiddie County	97	0	97	100.0%
Essex County	26	0	26	100.0%
Floyd County	47	0	47	100.0%
Fluvanna County	34	0	34	100.0%

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Locality	Integrated	Non-Integrated	Total	% Integrated
Giles County	51	0	51	100.0%
Goochland County	36	0	36	100.0%
Grayson County	43	0	43	100.0%
Greene County	36	0	36	100.0%
Greenville County	12	0	12	100.0%
Highland County	5	0	5	100.0%
Isle of Wight County	54	0	54	100.0%
King and Queen County	15	0	15	100.0%
Lancaster County	13	0	13	100.0%
Lee County	43	0	43	100.0%
Louisa County	81	0	81	100.0%
Lunenburg County	17	0	17	100.0%
Madison County	22	0	22	100.0%
Middlesex County	32	0	32	100.0%
Montgomery County	167	0	167	100.0%
Northampton County	30	0	30	100.0%
Northumberland County	12	0	12	100.0%
Nottoway County	22	0	22	100.0%
Pittsylvania County	205	0	205	100.0%
Powhatan County	53	0	53	100.0%
Pulaski County	75	0	75	100.0%
Rappahannock County	17	0	17	100.0%
Smyth County	90	0	90	100.0%
Southampton County	33	0	33	100.0%
Surry County	5	0	5	100.0%
Warren County	83	0	83	100.0%
Westmoreland County	16	0	16	100.0%
Wythe County	71	0	71	100.0%
York County	81	0	81	100.0%
Campbell County	182	1	183	99.5%
Chesapeake City	552	4	556	99.3%
Newport News City	317	3	320	99.1%
Norfolk City	600	6	606	99.0%
Harrisonburg City	81	1	82	98.8%

Locality	Integrated	Non-Integrated	Total	% Integrated
Lynchburg City	291	4	295	98.6%
Portsmouth City	361	5	366	98.6%
Henry County	136	2	138	98.6%
Suffolk City	315	5	320	98.4%
Hopewell City	57	1	58	98.3%
Roanoke City	141	3	144	97.9%
Amherst County	186	4	190	97.9%
Petersburg City	173	4	177	97.7%
Fauquier County	119	3	122	97.5%
Prince George County	119	3	122	97.5%
Buchanan County	38	1	39	97.4%
Loudoun County	588	18	606	97.0%
Hampton City	344	13	357	96.4%
Richmond County	127	5	132	96.2%
James City County	94	4	98	95.9%
Virginia Beach City	997	43	1,040	95.9%
Botetourt County	46	2	48	95.8%
Prince William County	944	42	986	95.7%
Roanoke County	314	14	328	95.7%
Other County	65	3	68	95.6%
Orange County	80	4	84	95.2%
Spotsylvania County	419	21	440	95.2%
Fairfax County	2,050	115	2,165	94.7%
Richmond City	275	16	291	94.5%
Hanover County	275	16	291	94.5%
Bedford County	205	12	217	94.5%
Bristol City	51	3	54	94.4%
Albemarle County	165	10	175	94.3%
Carroll County	203	13	216	94.0%
Page County	30	2	32	93.8%
Washington County	88	6	94	93.6%
Arlington County	230	16	246	93.5%
Brunswick County	28	2	30	93.3%
New Kent County	40	3	43	93.0%
Fredericksburg City	63	5	68	92.6%

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Locality	Integrated	Non-Integrated	Total	% Integrated ▼
Alexandria City	152	13	165	92.1%
Halifax County	81	7	88	92.0%
Accomack County	57	5	62	91.9%
Cumberland County	22	2	24	91.7%
Henrico County	830	82	912	91.0%
Fairfax City	10	1	11	90.9%
Wise County	89	9	98	90.8%
Franklin County	118	12	130	90.8%
Chesterfield County	1,372	150	1,522	90.1%
Martinsville City	44	5	49	89.8%
Dickenson County	44	5	49	89.8%
King William County	33	4	37	89.2%
Stafford County	334	42	376	88.8%
King George County	31	4	35	88.6%
Charlottesville City	58	8	66	87.9%
Radford City	27	4	31	87.1%
Rockbridge County	54	8	62	87.1%
Charlotte County	37	6	43	86.0%
Rockingham County	175	29	204	85.8%
Shenandoah County	90	15	105	85.7%
Mecklenburg County	81	14	95	85.3%
Gloucester County	83	15	98	84.7%
Tazewell County	68	13	81	84.0%
Prince Edward County	66	13	79	83.5%
Patrick County	29	6	35	82.9%
Nelson County	28	6	34	82.4%
Frederick County	181	39	220	82.3%
Scott County	40	11	51	78.4%
Salem City	46	14	60	76.7%
Sussex County	32	10	42	76.2%
Russell County	59	19	78	75.6%
Winchester City	57	25	82	69.5%
Buena Vista City	9	4	13	69.2%
Clarke County	21	10	31	67.7%
Mathews County	20	31	51	39.2%

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Measure 2: Data continues to indicate that at least 90% of individuals new to the waivers, including for individuals with a “supports need level” of 6 or 7, since FY16 are receiving services in the most integrated setting. The tables below provide data that illustrates that 97.1% of all people new to the DD waivers through 4/30/26 reside in integrated settings and among those, 1270 people with Supports Intensity Scale 6 or 7 receive services in integrated settings, which represent 96.1% of all individuals with these support needs. Based on feedback from the consultant for the Independent Reviewer, DBHDS altered its method of reporting to provide a cumulative total for all FY since July 1, 2016. The cumulative result for all individuals newly enrolled since 2016 is provided below. At 97.1%, this measure is met.

Method: WaMS enrollments during the fiscal year are counted for all new individuals and separately for new individuals with SIS Levels 6 & 7. Service authorization data is reviewed following a six-month post-period where residential setting is confirmed. (Report ID DR0017)

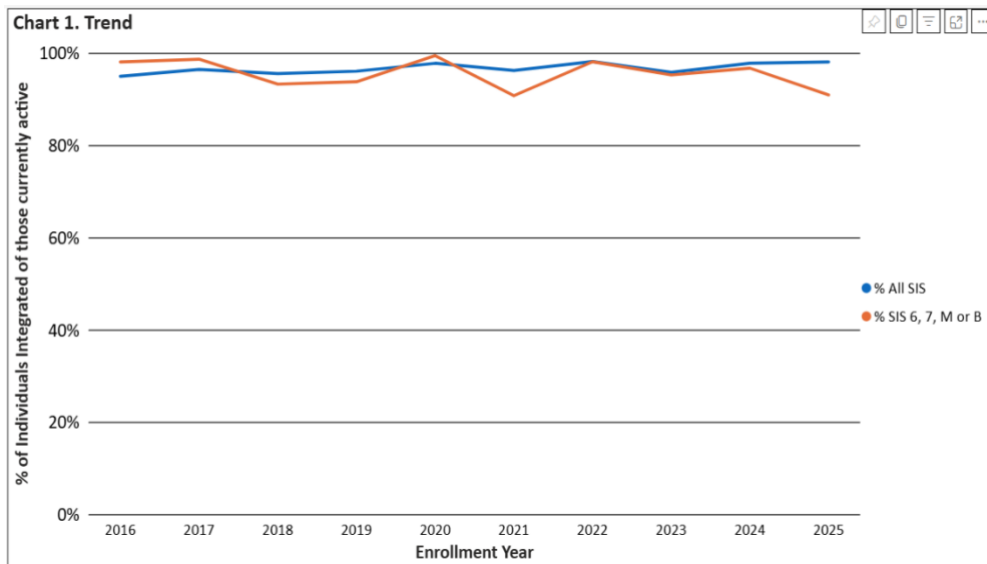
Table 1. Percent of Individuals enrolled in a waiver 7/1/2016 - 10/31/2025 who are currently active but do not have approved authorization for a Non-Integrated Service in the post period (11/1/2025 - 4/30/2026)

Term	#
Numerator	10,237
Denominator	10,547
Answer	97.1%

Table 2. Percent of Individuals enrolled in a waiver 7/1/2016 - 10/31/2025 who are currently active and with a SIS Level 6,7,M or B but do not have approved authorization for a Non-Integrated Service in the post period (11/1/2025 - 4/30/2026)

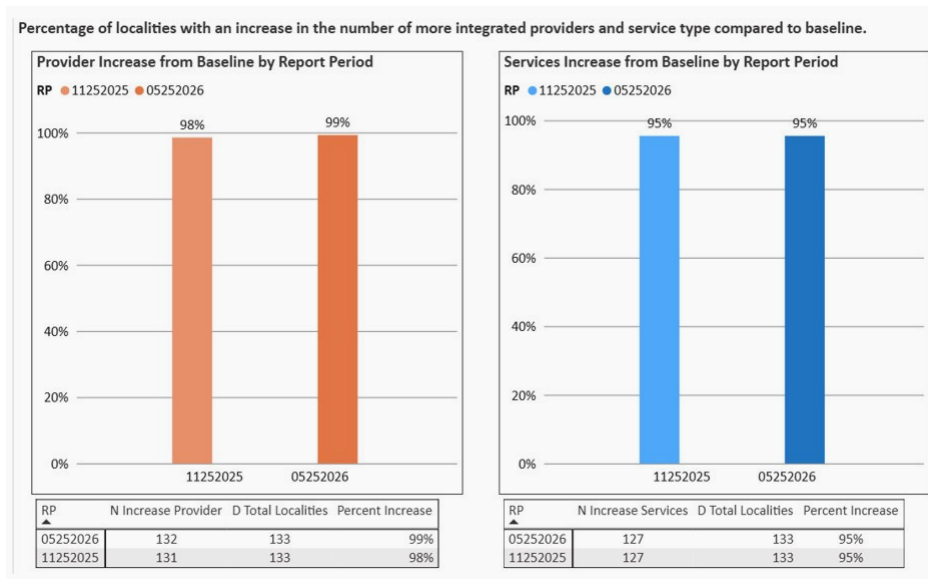
Term	#
Numerator	1270
Denominator	1,321
Answer	96.1%

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Measure 3: The Data Summary indicates an increase in services available by locality over time. This chart reports the number of localities demonstrating an increase in the number of providers, within the locality, offering more integrated or specialized services above the established baseline and/or showing an increase in the number of integrated or specialized service types offered, within the locality, above the established baseline. Data reflects the comparison in numbers between November 2025 and May 2026 compared against the baseline in 2018. Provider growth increased slightly during this review period, by 1%. Measure partially met due to slight increase from 98% to 99% in provider by locality, but the service type stayed at the same level of 95%.

Method: Data in the baseline measurement tool is calculated through a formula that compares the total number of types of services operating in each locality on a given date per tab, which is then compared back to the number that were operating in each locality at baseline. To establish meeting this target, growth must be seen in one or more localities in provider count and/or the number of types of services offered and be greater than losses across provider counts and/or service types. (Report ID DR0058)



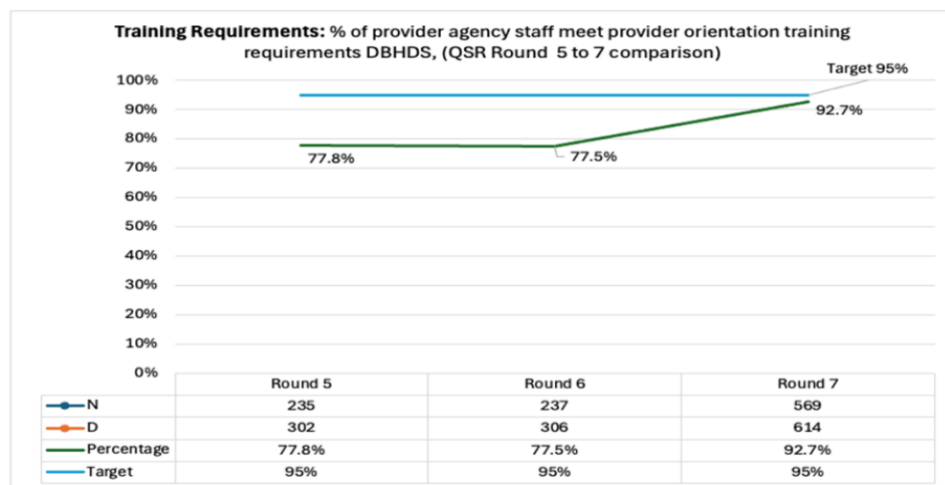
Measure 4: 95% of provider agency staff meet provider orientation training requirements.

Success with this measure is dependent on providers completing the Quality Services Review (QSR) process without DBHDS being notified through an alert related to DSP competency. Health, Safety, and Wellbeing Alerts (HSW) related to a lack of training are reported through the Provider Quality Review (PQR) process. All providers receiving an alert are informed of DSP Competency training sessions provided by the Office of Provider Network Supports. Data for this measure is still based on Round 7 of the QSR, the same as the last reporting period. Data will be updated once Round 8 is completed.

Method: Data is reviewed to determine the identification of specific staff not meeting requirements. The following PQR elements contribute to the determination of success with the measure:

- List staff without evidence of orientation training
- List staff without evidence of competency-based training

569 of 614 PQRs did not have an alert for competency issues, which provides the result of 92.7% for Round 7 of the Quality Services Reviews. At 93% rounded, measure not met.



Measure 5: 95% of provider agency direct support professionals (DSPs) meet competency training requirements.

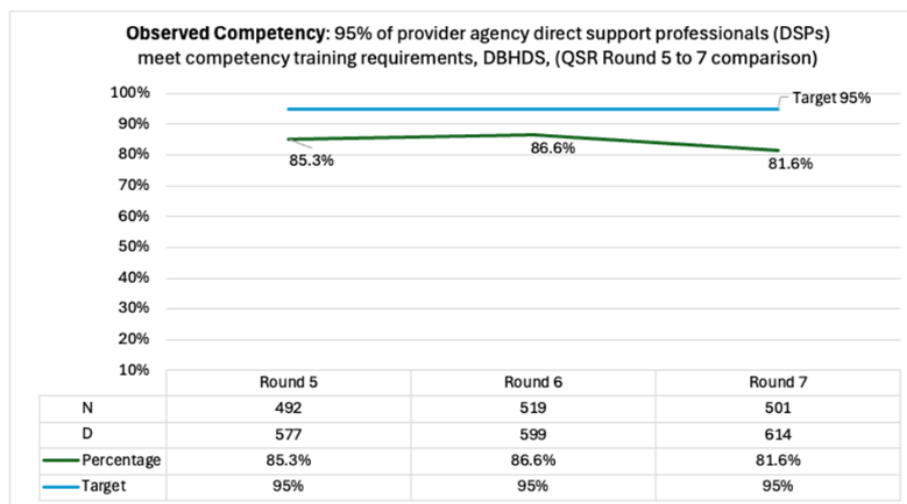
Success with this measure is dependent on providers completing the Quality Services Review (QSR) process without DBHDS being notified through an alert related to DSP competency. Alerts for observed DSP competency concerns are provided through the Person-Centered Review (PCR) process. Counts for individuals with level six and seven support needs where an alert occurred are provided in results. All providers receiving an alert are informed of DSP Competency training sessions provided by the Office of Provider Network Supports. Data for this measure is still based on Round 7 of the QSR. Data will be updated once Round 8 is completed.

Method: Reviewer inability to confirm one or more of the following elements results in an Alert to DBHDS for competency issues:

PROVIDER DATA SUMMARY – May 2026

- For individuals with a behavioral support plan or protocol, were staff following strategies as outlined in the written plan?
- Were staff adhering to medical protocols as outlined in the plan?
- Did the staff demonstrate competence in supporting the individual?
- If yes, was there evidence of oversight and monitoring of the new staff?
- If yes, are 1-1 or specialized staffing supports being implemented during observation as required?
- Has repair or follow up on repairs been occurring?
- Are staff able to describe things important to and important for the individual?
- Was staff able to describe the outcomes being worked on in this environment?
- Could the staff describe the medical support needs of the individuals?
- Were staff familiar with medical protocols to support the person?
- Could the staff describe behavioral support needs?
- Were staff familiar with the behavioral support plan or protocols developed to support the person?
- Does the staff know what medications the person is taking, or where to locate this information?
- Can the staff list the most common side effects of the medications the person is on, or where to locate this information?

501 of 614 PCRs did not have an alert for competency issues, which provides the result of 81.6% for Round 7 of the Quality Services Reviews. At 82% rounded, measure not met.



Measure 6: At least 75% of people with a job in the community chose or had some input in choosing their job. The following chart is derived from the National Core Indicators In-Person Survey (IPS) State Report 2024-25 National Report. Results indicate an 84% average for Virginia, which is a 1% decrease since the previous year. Measure is still met, despite the decrease. **Source:** National Core Indicators Report, Choice and Decision-Making 2024-25 National Report

Table 6. Chose or had some help in choosing where they work (among those with a paid community job)
Proxy respondents were allowed for this question

State		Average	N	Institutional Settings	Group Settings	Own Home or Apartment	Parent's or Relative's Home	Host Home, Shared Living or Foster Care
KY	↑	100%	36	n/a	n/a	n/a	n/a	n/a
IN	↑	99%	156	n/a	100%	98%	99%	n/a
SD	↑	98%	109	n/a	93%	100%	n/a	n/a
MI	↑	98%	80	n/a	n/a	100%	100%	n/a
OH	↑	95%	121	n/a	n/a	97%	92%	n/a
AR		97%	30	n/a	n/a	n/a	n/a	n/a
GA		96%	28	n/a	n/a	n/a	n/a	n/a
IL		96%	51	n/a	91%	n/a	n/a	n/a
MO		96%	47	n/a	n/a	96%	n/a	n/a
NE		94%	90	n/a	n/a	100%	97%	n/a
ND		94%	102	n/a	n/a	95%	n/a	n/a
NJ		93%	29	n/a	n/a	n/a	n/a	n/a
NC		93%	42	n/a	n/a	n/a	86%	n/a
NH		93%	112	n/a	n/a	n/a	89%	98%
NV		92%	36	n/a	n/a	n/a	n/a	n/a
LA		91%	69	n/a	n/a	92%	97%	n/a
CO		91%	176	n/a	79%	94%	91%	100%
HI		91%	22	n/a	n/a	n/a	n/a	n/a
PA		90%	134	n/a	90%	96%	88%	n/a
SC		90%	100	n/a	86%	91%	n/a	n/a
OR		90%	69	n/a	n/a	n/a	88%	n/a
MD		89%	91	n/a	n/a	96%	86%	n/a
NCI-IDD		89%	4055	n/a	86%	94%	87%	92%
MT		89%	115	n/a	92%	89%	86%	n/a
KS		89%	210	n/a	83%	98%	88%	n/a
CA		87%	1162	n/a	80%	93%	86%	n/a
OK		86%	70	n/a	78%	n/a	n/a	n/a
DC		85%	34	n/a	83%	n/a	n/a	n/a
VA		84%	103	n/a	81%	95%	85%	n/a
UT		84%	62	n/a	n/a	n/a	n/a	n/a
AL		84%	61	n/a	n/a	n/a	88%	n/a
AZ		83%	36	n/a	n/a	n/a	84%	n/a
NY		83%	198	n/a	83%	89%	80%	n/a
WI	↓	76%	170	n/a	n/a	84%	72%	n/a
CT	↓	68%	104	n/a	81%	n/a	60%	n/a
DE		n/a	n/a	n/a	n/a	n/a	n/a	n/a
MN		n/a	n/a	n/a	n/a	n/a	n/a	n/a
TX		n/a	n/a	n/a	n/a	n/a	n/a	n/a
WA		n/a	n/a	n/a	n/a	n/a	n/a	n/a
WY		n/a	n/a	n/a	n/a	n/a	n/a	n/a

Table note: Data display is suppressed (i.e. shown as n/a) for the following states with low counts of responses (n<20): DE, TX, WA, WY. These responses are retained in NCI-IDD Average calculation. Reported for those determined to have a paid community job based on Background Information section. MN did not have data related to employment.

PROVIDER DATA SUMMARY- MAY 2026

Measure 7: At least 95% of people receiving services in residential settings/their authorized representatives participate in the development of their own service plan. 100% for Q2 FY26 and Q3 FY26. Measure met.

Measure 8: At least 86% of people receiving services in residential settings/their authorized representatives choose or help decide their daily schedule. 100% for Q2 FY26 and Q3 FY26.. Measure met.

Measure 9: At least 75% of people receiving services who do not live in the family home/their authorized representatives chose or had some input in choosing where they live. 100% for Q2 FY26 and Q3 FY26. Measure met.

Measure 10: At least 50% of people who do not live in the family home/their authorized representatives chose or had some input in choosing their housemates. 100% for Q2 FY26 and Q3 FY26. Measure met.

Method: Data for these measures is derived from WaMS ISP Quarterly Aggregate reports. To determine the same results for individuals receiving residential services, the number of "yes" responses for each of the same columns are filtered by service and then combined into a single result using the following 3 service columns: "Cur ServiceAuth Group Home, Cur ServiceAuth Sponsored Home, and Cur ServiceAuth Supported Living." (DR0002)

	All Individuals						Residential Settings					
	FY26 Q2			FY26 Q3			FY26 Q2			FY26 Q3		
	All Individuals			All Individuals			Residential Settings			Residential Settings		
	Numerator	Denominator	Result %	Numerator	Denominator	Result %	Numerator	Denominator	Result %	Numerator	Denominator	Result %
2026 Q2 and Q3												
At least 50% of people who do not live in the family home/their authorized representatives chose or had some input in choosing their housemates.	4832	4832	100.0%	4576	4578	99.96%	1950	1950	100.0%	1967	1967	100.0%
At least 75% of people receiving services who do not live in the family home/their authorized representatives chose or had some input in choosing where they live.	4832	4832	100.0%	4576	4578	99.96%	1950	1950	100.0%	1967	1967	100.0%
At least 86% of people receiving services in residential services/their authorized representatives choose or help	4832	4832	100.0%	4578	4578	100.0%	1950	1950	100.0%	1967	1967	100.0%
At least 95% of people receiving services/authorized representatives participate in the development of their own service plan.	4831	4832	99.98%	4577	4578	99.98%	1950	1950	100.0%	1967	1967	100.0%

Measure 11: DBHDS service authorization data continues to demonstrate an increase of 2% annually of the DD waiver population being served in the most integrated settings as defined in the Integrated Employment and Day Services Report

Comparison of day situations between 3.31.25 (51.47% more integrated) and 3.31.26 (55.38% more integrated) show an overall annual increase toward more integrated settings by 3.91%. Measure met. (Tables 1 and 2 below). (Report ID DR0023)

PROVIDER DATA SUMMARY- MAY 2026

Service	Baseline 9/30/2016	3/31/2025	3/31/2026	% change from baseline
Community Coaching	7	313	492	6928.57%
Community Engagement	130	3323	4167	3105.38%
Group Day Support		6091	6816	18.54%
Group Supported Employment	701	294	310	-55.78%
Individual Supported Employment	295	798	868	194.24%
Workplace Assistance	6	65	72	1100%
Total	1139	10884	12725	11290.95%

Service	Baseline 9/30/2016	3/31/2025	3/31/2026	% change from baseline
Unduplicated Total	1120	4438	5470	388.39%
Unduplicated Total with Group Day Support Added		8623	9878	42.40%
Percentage		51.47%	55.38%	

↑3.91%

Demographics

In order to understand the composition of the DD waiver and waiting list, the following section includes data specific to the types of services received, including who receives them and where they are provided. Regional data is provided when available.

Individuals on the Waiver Waiting List

The two following tables provide information about people on the DD waiver waiting list. Below, you will find a breakdown of DBHDS regions as of April 2026 by priority (table 1) and by time on the list (table 2).

Source: WaMS waitlist data (Report ID DR0018)

Table 1. Count of Individuals on Waitlist by DBHDS Region and Priority

CSBRegion	Priority 1	Priority 2	Priority 3	Total	Percent
1	552	1109	1235	2896	20.08%
2	1555	2412	1157	5124	35.52%
3	169	926	875	1970	13.66%
4	347	1403	705	2455	17.02%
5	46	893	1040	1979	13.72%
Total	2669	6743	5012	14424	100.00%
Percent	18.5%	46.75%	34.75%	100%	

PROVIDER DATA SUMMARY – MAY 2026

Time on Waitlist	<18.0	18.0 to <22.0	22.0 to <65	65+	Total	Percentage
<1.0 year	3466	809	807	31	5113	35.45%
1.0 to <3.0 years	546	174	169	6	895	6.21%
3.0 to <5.0 years	491	152	252	5	900	6.24%
5.0 to <10.0 years	1298	468	753	19	2538	17.60%
10+ years	2308	947	1680	41	4976	34.50%
Total	8109	2550	3661	102	14422	100.00%
Percent	56.23%	17.68%	25.38%	0.71%	100%	

Residential setting by size and type as defined by the Integrated Residential Services Report (Source)

Comparison of living situations between baseline 9.30.16, 3.31.25, and 3.31.26 (Report ID DR0055)

Settlement Living Situation	Baseline 9.30.2016 #	Baseline 9.30.2016 %	3.31.2025 #	3.31.2025 %	3.31.2026 #	3.31.2026 %	% Change from Baseline
Building Independence *	0	0%	107	0.6%	63	0.3%	+ infinity
Group Home (Less than or equal to 6 beds)	2189	18%	3,729	21.9%	4,108	21.0%	+88%
Living Independently	214	2%	985	5.8%	1,141	5.8%	+433%
Living with Family *	5459	46%	8,431	49.6%	10,312	52.6%	+89%
Other **	N/A	N/A	53	0.3%	65	0.3%	N/A
Other Group Home (greater than 6 beds)	2446	21%	1,381	8.1%	1,292	6.6%	-47%
Sponsored Residential	1513	13%	2,067	12.2%	2,257	11.5%	+49%
Supported Living	50	0%	240	1.4%	356	1.8%	+612%
Total	11871	100%	16,993	100.0%	19,594	100.0%	+65%

	Integrated #	Integrated %	Non-integrated #	Non-integrated %
a) Baseline 9.30.2016	9,425	79.4%	2,446	20.6%
b) 3.31.2025	15,559	91.6%	1,381	8.1%
c) 3.31.2026	18,237	93.1%	1,292	6.6%

Additional population demographics

To understand the composition of the DD waiver, the following tables include data specific to the types of services received, including who receives them and where they are provided. Regional data is provided when available.

Method: Data is transferred from the baseline measurement tool related to individuals with waivers. Data related to ICF/IIDs, Nursing Facilities, Housing, and the training center are reported by subject matter experts who track census data in each area respectively. (Report IDs DR0058, DR0020). Arrows represent change from the last report.

PROVIDER DATA SUMMARY – MAY 2026

Number of Individuals by Waiver Type and Region

WaiverType	Region 1	Region 2	Region 3	Region 4	Region 5	Total
Building Independence	33	73	40	42	50	238
Community Living	2,481	2,070	2,073	2,780	2,847	12,251
Family and Individual Supp	1,681	2,337	1,038	1,292	1,617	7,965
Total	4,195	4,480	3,151	4,114	4,514	20,454

Demographic	Total (unique)
Number of licensed DD providers	2360 ↑
Number of providers of supported employment	58 ↓
Number of ICF/IID non-state operated beds for children	116
Number of ICF/IID non-state operated beds for adults	410 ↑
Number of independent housing options	1108

Demographic	Total	Region 1	Region 2	Region 3	Region 4	Region 5
Number of Individuals in Training Centers	60 ↓					60
Number of children residing in ICF/IIDs	100 ↓					
Number of children residing in NFs	58					
Number of adults residing in ICF/IIDs (excluding Training Center)	334 ↑					
Number of adults residing in NFs	166					
Number of Individuals in independent housing	2305 ↓					

Licensed DD Services as of 04/30/2026	Count of Providers
DD Case Management Service	40
DD Center-Based Respite Service	1
DD Children Group Home Residential Service	29
DD Day Support Service	774
DD Group Home Service	638
DD Group Home Service-REACH	6
DD In-Home Respite Service	12
DD Outpatient Service/Crisis Stabilization-REACH	4
DD Residential Respite Service	17
DD Sponsored Residential Homes Service	308
DD Supervised Living Service	102
DD Supportive In-Home Service	408
Group Home Service-REACH	0
ICF-IID	19
ICF-IID for Children and Adolescents	2
Grand Total	2360

PROVIDER DATA SUMMARY – MAY 2026

DD Waiver Service Authorizations

Source: WaMS service authorizations (DR0052)

Department of Behavioral Health and Developmental Services

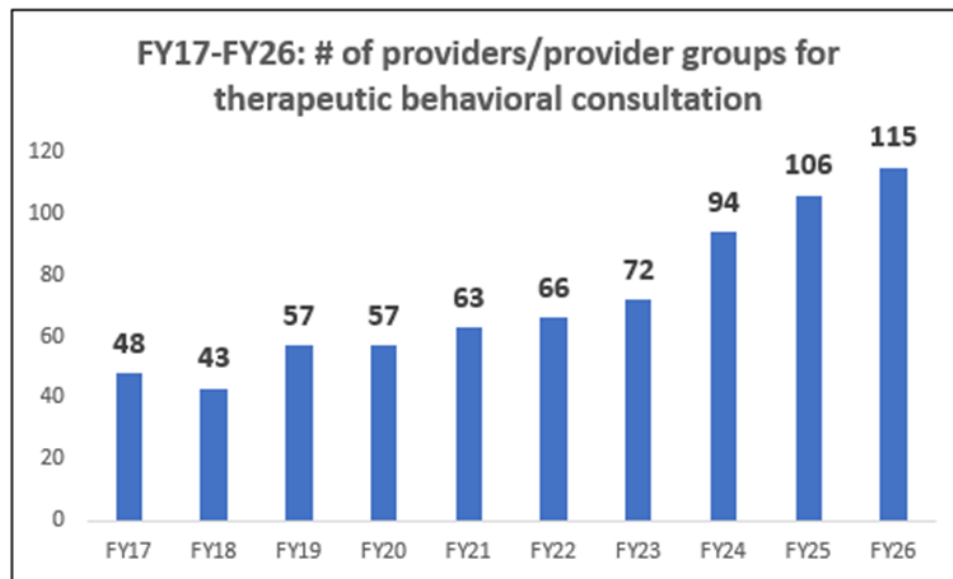
Division of Developmental Services

Individuals by Service Type

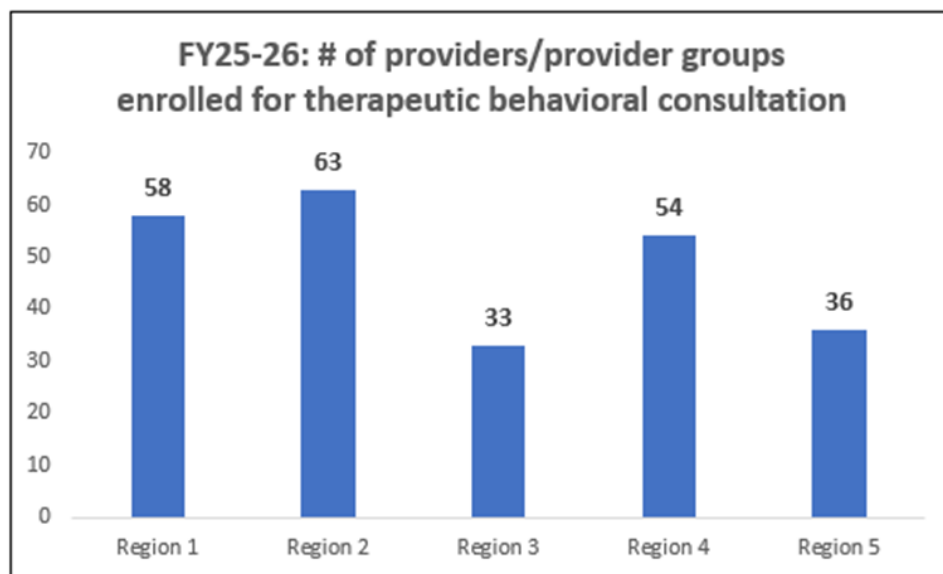
Services Active: 11/1/2025 to 4/30/2026

Table 1. Total number of unique individuals authorized for each Service Type in the six month window, Total and by DBHDS Primary Region and Levels

Service	# of Individuals	Region 1	Region 2	Region 3	Region 4	Region 5	Total SIS© Level 6/M	Total SIS© Level 7/B
Assistive Technology	280	84	59	15	51	71	31	30
Benefits Planning Services	106	28	60	2	9	7	1	6
Community Coaching	645	127	186	66	94	172	15	145
Community Engagement	4,715	1,234	565	692	805	1,417	115	405
Community Guide	113	17	25	14	1	56	1	3
Community-Based Crisis Supports	97	3	40	20	33	1	1	24
Companion	60	10	39	1	0	10	0	2
Companion - CD	675	180	88	141	181	85	4	33
Crisis Support Services	18	0	13	1	4	0	0	6
Electronic-based Home Supports	338	110	120	22	24	62	7	14
Employment & Community Transportation	5	0	5	0	0	0	1	0
Environmental Modifications	76	25	16	8	12	15	21	2
Group Day Support	7,645	1,576	1,523	1,177	1,971	1,396	367	613
Independent Living Supports	159	21	62	24	17	35	0	0
Individual & Family Caregiver Training	3	1	0	0	2	0	0	0
In-home Supports	3,021	387	932	416	285	1,000	90	114
Integrated Group Residential	4,552	807	985	562	1,266	930	266	498
NonIntegrated Group Residential	1,285	279	252	224	359	170	112	47
Peer Mentoring	11	3	2	1	3	2	0	1
PERS	3	1	1	0	0	1	2	0
Personal Assistance - AD	1,241	119	779	78	86	178	116	67
Personal Assistance - CD	5,526	1,615	1,015	996	941	958	449	281
Private Duty Nursing	567	69	225	46	124	100	354	22
Respite	4,774	1,260	1,286	588	757	882	347	236
Shared Living	2	0	0	1	1	0	0	0
Skilled Nursing	192	39	45	31	36	40	57	10
Sponsored Residential	2,929	663	140	703	486	933	332	468
Supported Employment, Group	351	35	142	7	110	57	1	5
Supported Employment, Individual	962	257	184	179	235	107	10	37
Supported Living	498	111	83	26	164	114	3	19
Therapeutic Consultation	4,418	790	1,243	450	1,069	865	203	669
Workplace Assistance	82	41	20	10	9	2	2	4
Total # of Unique Individuals	19,799	4,108	4,210	3,136	3,982	4,352	1,370	1,457



The data above displays the number of providers and/or provider organizations providing therapeutic consultation behavioral services over the past ten fiscal years (note: FY26 data is through March 2026). It should be noted that the counts presented may display individual practitioners that have a solo practice consisting of one behaviorist, as well as larger provider groups that have many behaviorists employed and are providing this waiver service.



The graph above displays the number of providers and/or provider organizations by region that are providing therapeutic consultation behavioral services to individuals from FY25 through FY26 (note: data are through March 2026). When reviewing these data, it should be noted that numerous providers deliver services to individuals across multiple Community Services Boards and regions of the state.

Spotlight on...



VIRGINIA'S SHARED VALUES:

BUILDING A STRONGER DD COMMUNITY TOGETHER

OVERVIEW:

In June of 2025, the Virginia Department of Behavioral Health and Developmental Services (DBHDS) launched an effort to create a set of shared values that describe how people with developmental disabilities (DD) should be supported across Virginia. DBHDS partnered with the National Supporting Families Community of Practice (CoP) and Virginia's CoP team, which includes VCU's Partnership for People with Disabilities, The Arc of Virginia, and the Virginia Board for People with Disabilities, to bring diverse voices into the process and ensure the values reflect real community needs.

WHY SHARED VALUES MATTER:

Shared values act as guiding principles for how we work, collaborate, and make decisions. They help align the DD community — individuals, families, providers, and agencies — around a common purpose. When shared values are clear, they support better policy decisions, stronger community engagement, and a more person-centered, inclusive service system.

WHAT WE EXPLORED TOGETHER:

Participants across sessions worked to break down barriers, highlight the important roles individuals and families play in their communities, and recognize shared goals across the DD system. Participants reflected on past initiatives and recent system improvements to inform the current effort. They also emphasized that shared values should not only describe how people are supported, but also how they are treated and how they experience the system within their families, communities, and interactions with the broader system. Supporting the DD service system also means ensuring that the values important in the DD community at large are also supported and honored within the system.

EMERGING SHARED VALUES:

Six shared values rose to the top during small-group discussions:

Simplicity Transparency Choice/Equal Opportunity Belonging Cross-Agency Collaboration

ENGAGEMENT:

To ensure the values reflected the broader community, DBHDS expanded its outreach:

- In September 2025, a listening session was held at the Arc of Virginia Convention. Participants were grouped by role and value area to define each value and share real-life examples.
- In March 2026, DBHDS held a virtual listening session incorporating a Shared Living breakout session.
- April 2026: In-person session to develop indicators and commitment statements; CoP synthesized input into a draft Shared Living Framework.
- Ongoing CoP work continues to refine the framework for stakeholder review and feedback.

NEXT STEPS:

- Develop a statewide communication plan to introduce the Shared Values framework
- Engage providers, families, partners, and self-advocates to gather feedback, examples, and stories
- Review policies and practices for alignment
- Develop a shared work plan informed by statewide input and CoP guidance

Children’s and Youth Residential

Based on the information provided here, showing the regional breakdown of providers and number of children/youths supported, a limited number of children currently receive congregate residential services under the DD waiver in Virginia (57) with three receiving these services in group homes of five or more. The data provided in the three tables below are based on approved service authorization lines as of 05/22/26. The region determined by service zip code and provider tax identifier for individuals from birth age less than 18. **Source:** WaMS Service Authorizations (Report ID DR0019)

Table 1. Counts of Distinct Individuals Less Than 18 Years of Age by Authorization and Region.

Service Name	Region 1	Region 2	Region 3	Region 4	Region 5	Distinct Total	Percent
Group Residential Supports 4 or Fewer	0	0	0	11	5	16	28.07%
Group Residential Supports 5 or More	0	0	0	3	0	3	5.26%
Sponsored Residential	0	3	10	1	25	38	66.67%
Total	0	3	10	15	30	57	100.00%
Percent	0.00%	5.26%	17.54%	24.56%	52.63%	100%	

Table 2. Counts of Providers (distinct TaxIdentifiers) by Authorization and Region. For those Authorizations listed in Table 1.

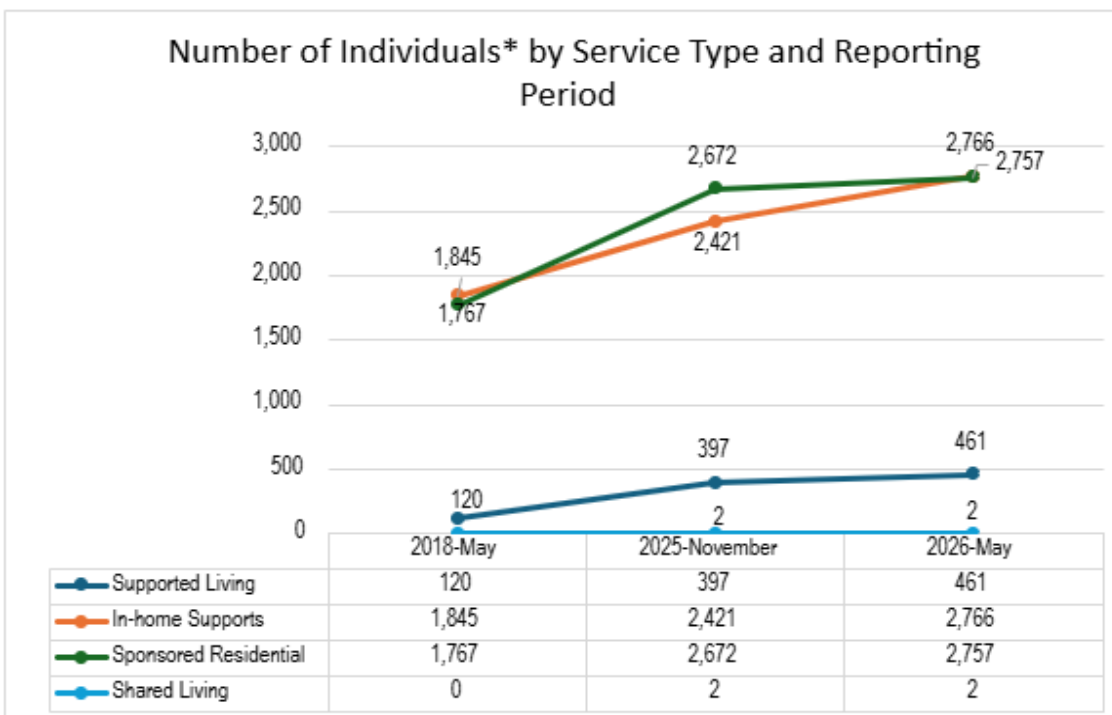
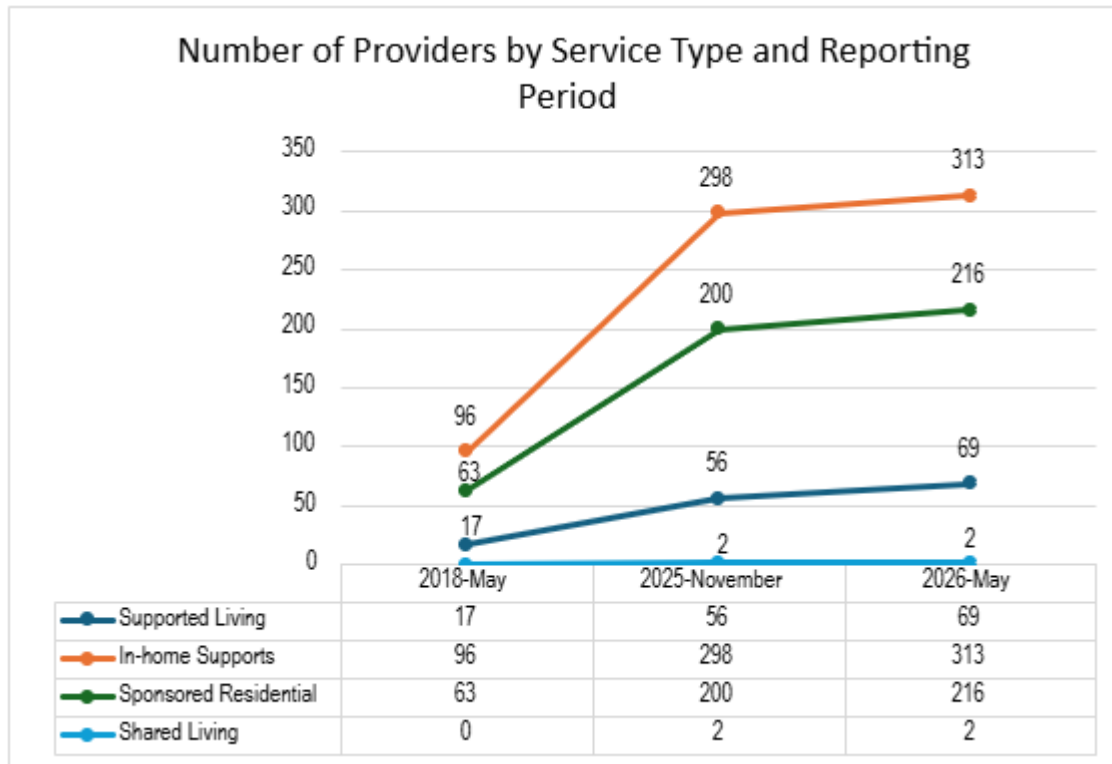
Service Name	Region 1	Region 2	Region 3	Region 4	Region 5	Distinct Total	Percent
Group Residential Supports 4 or Fewer	0	0	0	7	3	10	41.67%
Group Residential Supports 5 or More	0	0	0	1	0	1	4.17%
Sponsored Residential	0	1	3	1	8	13	54.17%
Total	0	1	3	9	11	24	100.00%
Percent	0.00%	4.17%	12.5%	37.5%	45.83%	100%	

Statewide Children’s Residential Service Providers

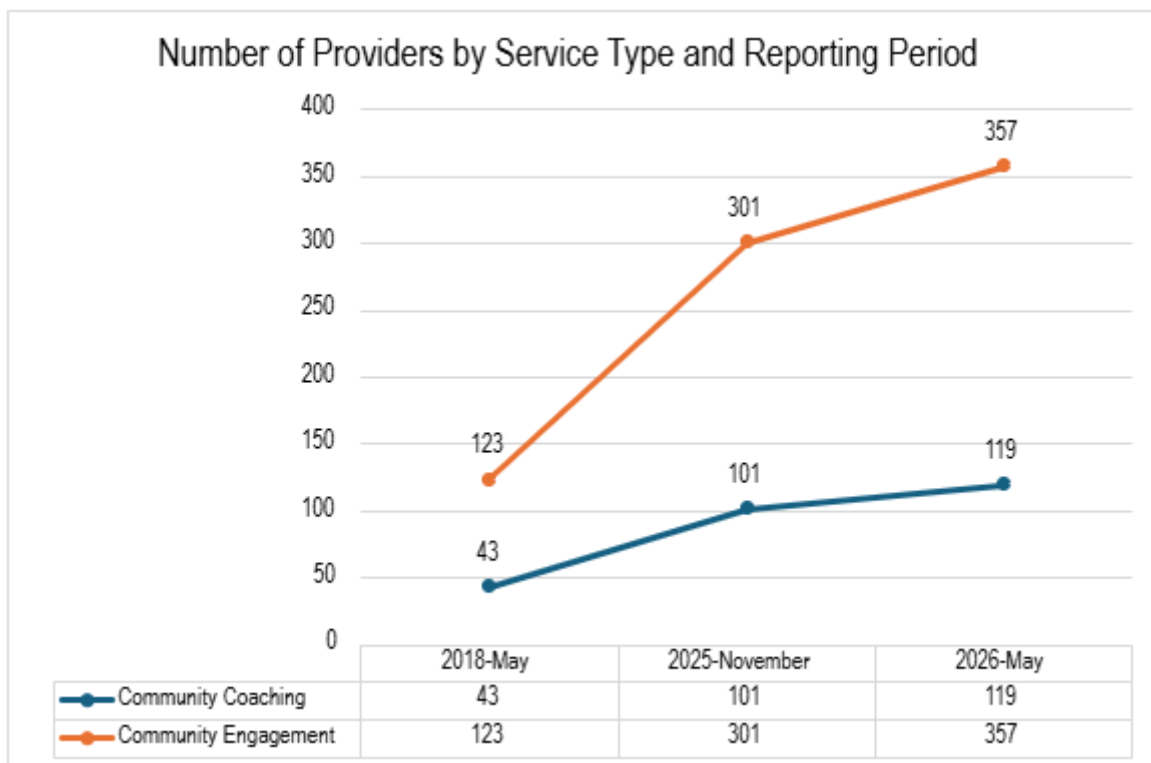
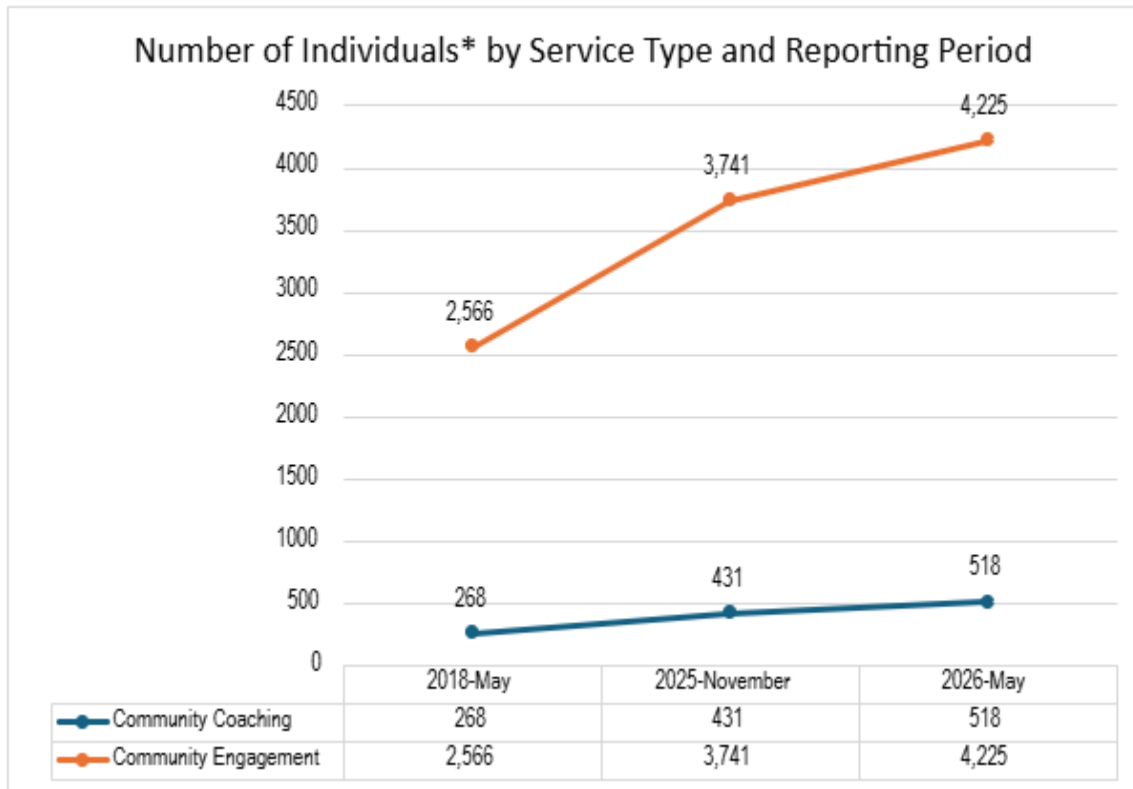
PrimaryDBHDSRegion	Region 2	Region 3				Region 4							Region 5									Total
Provider Address City	FAIRFAX	CHRIS TIAN BURG	FLOYD	ROANOKE	WOOD LAWN	CHESA PEAKE	CHESTER FIELD	GLEN ALLEN	HOPE WELL	NORTH CHESTER FIELD	PETER SBURG	RICHM OND	CHESAPEAKE				HAMP TON	NEW PORT NEW S	PORTSMOUTH	SUFFOLK		
ProviderName																				Count		
Abundantly Blessed Services LLC														1						1		
ALPHA OMEGA ADULT HOME CARE LLC																			4	4		
Amazing Community Service LLC															2					2		
Arrows of Purpose													8							8		
Clark Quality Care																		1		1		
COMMUNITY CONNECTION SUPPORT SERVICES, L					1															1		
CrissCare Services LLC												2								2		
DEPAUL COMMUNITY RESOURCES				5																5		
Elite Youth Health LLC							2													2		
H & N Services LLC																	2			2		
Harris Quality Care Services									1											1		
IMPACT YOUTH SERVICES											3									3		
K&S Loving Hands						1														1		
LIGHTHOUSE RESIDENTIAL HOME												2								2		
New Direction Supportive Services LLC									1											1		
Paladin Adult Home Care LLC												2								2		
SERENITY C & C INC																7				7		
SUNRISE COMMUNITY OF VIRGINIA INC	3																			3		
TEEN OPTION INC							2													2		
T'LAB INC												1								1		
TRADITIONAL CARE SERVICES																3				3		
TRI-CITIES ADULT SERVICES LLC																		1		1		
TYVIS RESIDENTIAL CARE, LLC																			2	2		
WALL RESIDENCES LLC		1	3																	4		
Total	3	1	3	5	1	1	4	1	1	5	1	2	2	8	1	2	3	7	3	4	61	

Statewide Provider Counts and Individual Authorizations per Service

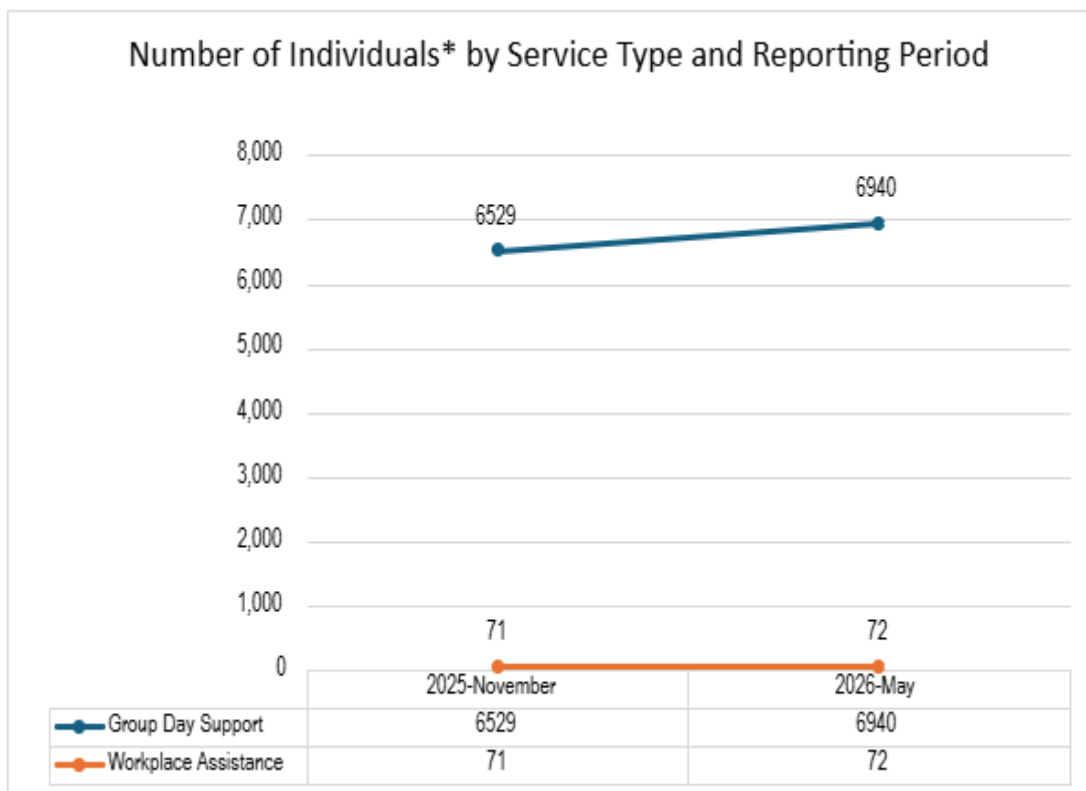
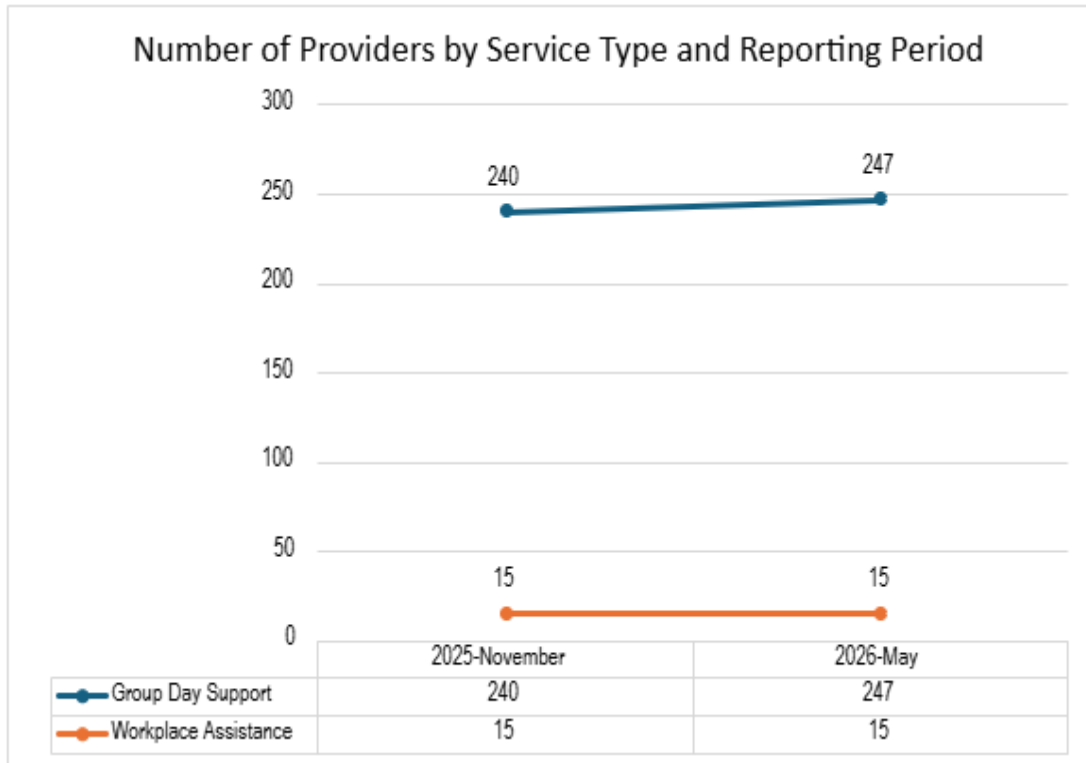
Method: The data in this section derives from the May 2026 version of the PDS Dashboard and Baseline Measurement Tool by comparing the baseline data to the May 2018, November 2025, and May 2026 aggregate provider and individual service authorization counts. (Report ID DR0058)

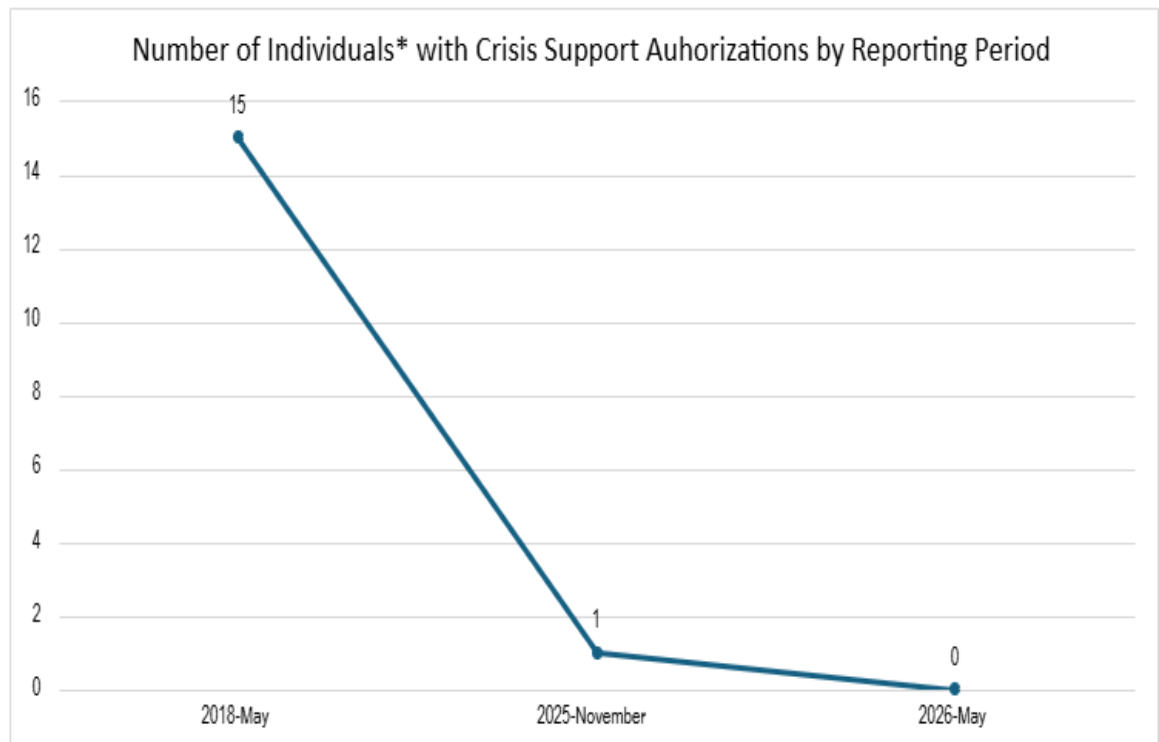
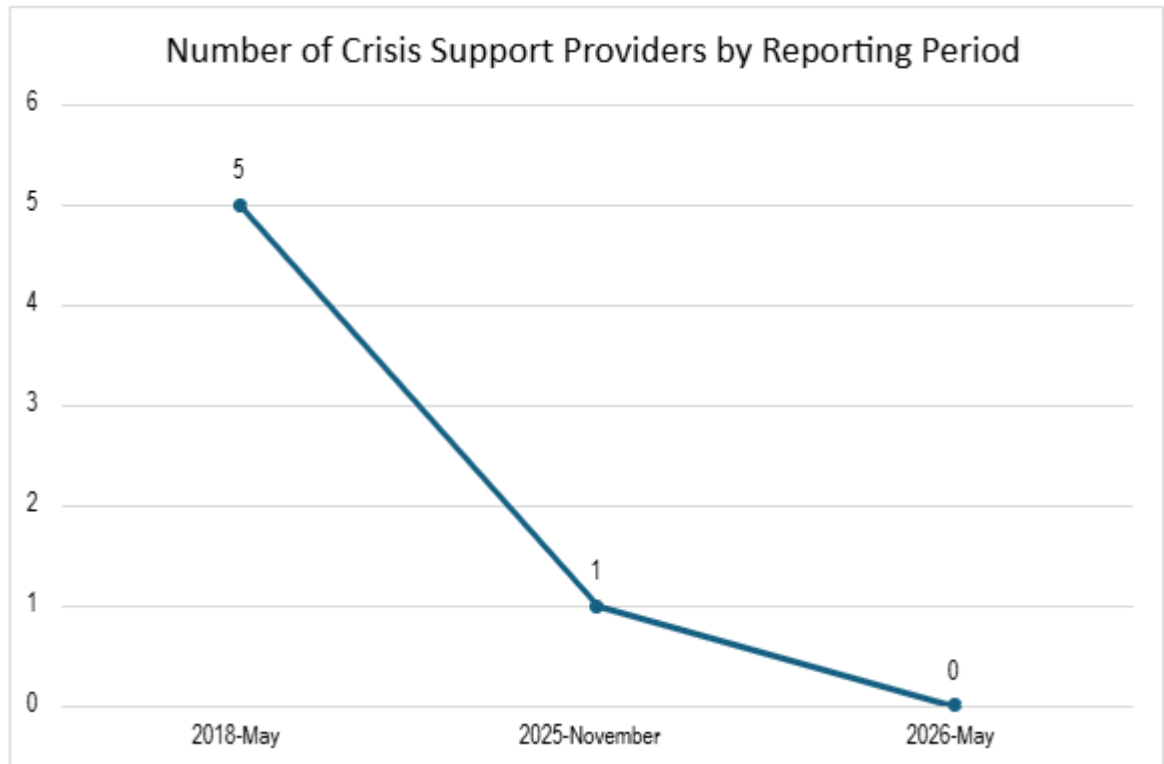


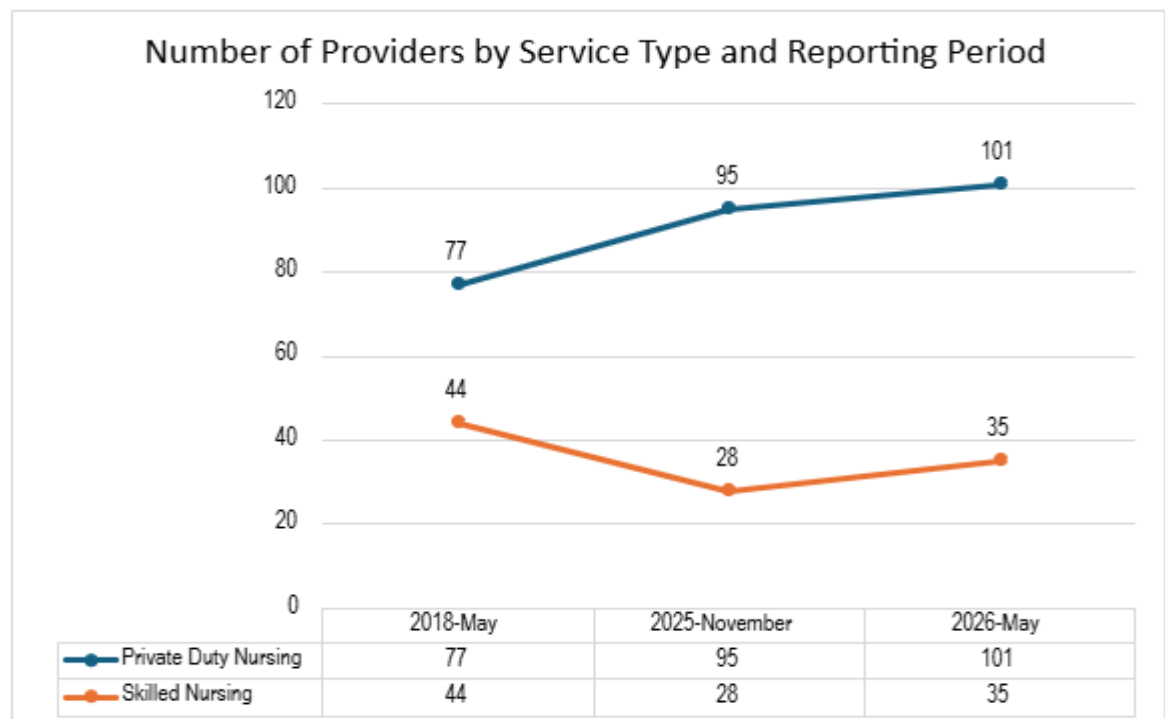
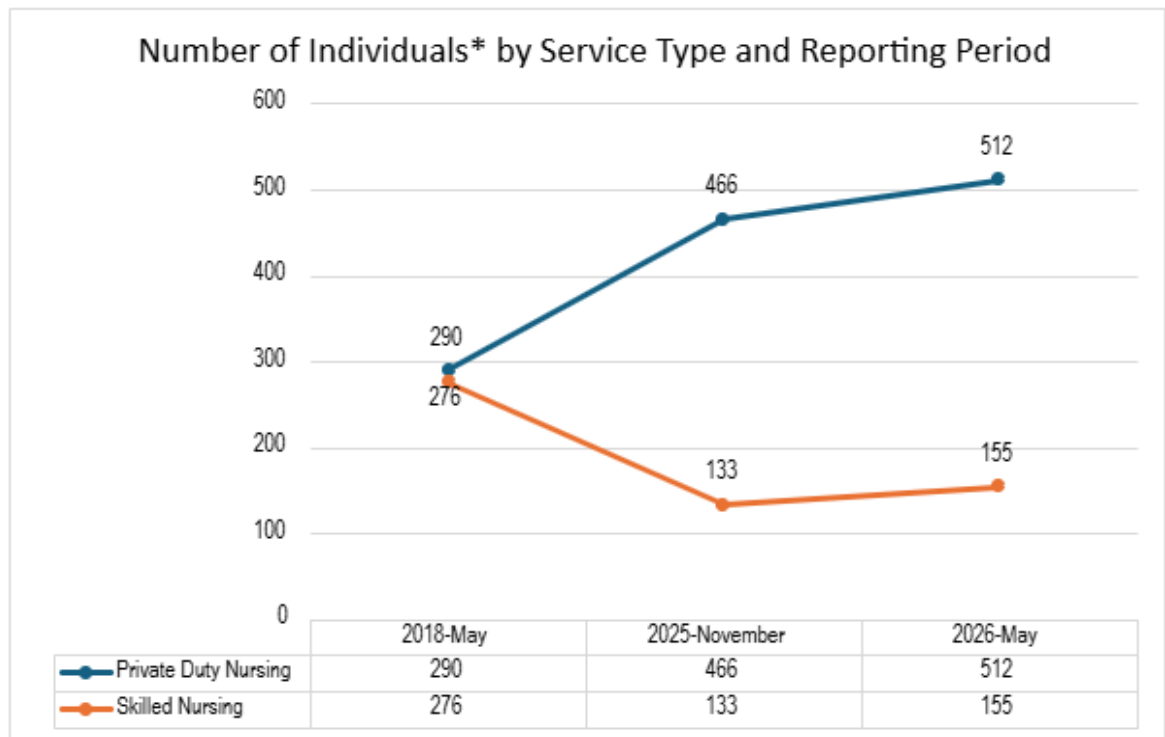
PROVIDER DATA SUMMARY – MAY 2026



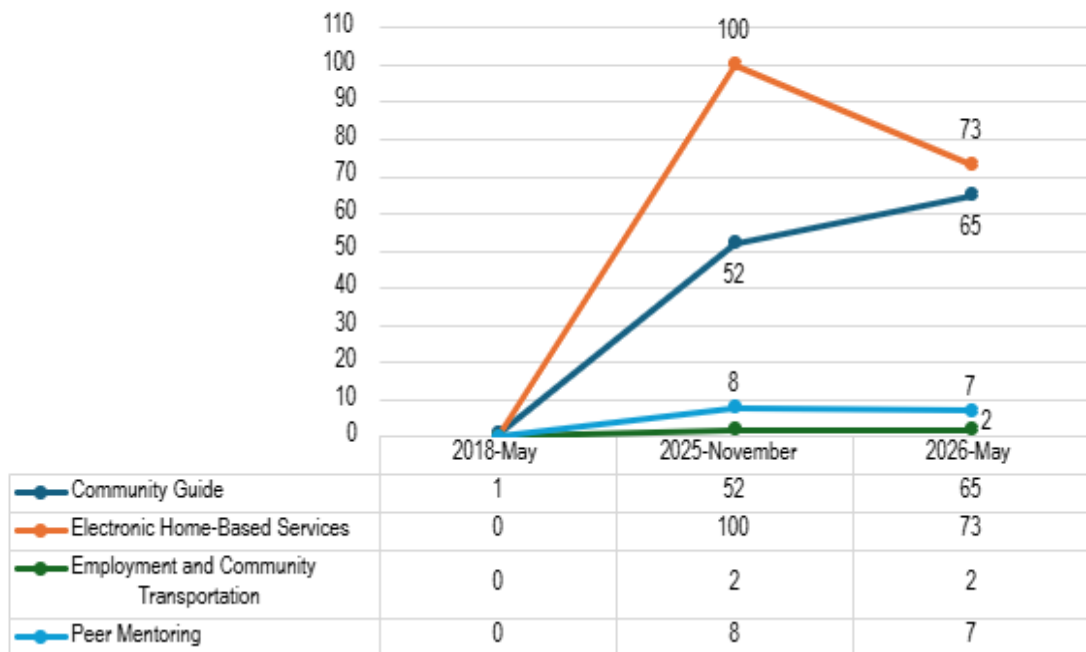
PROVIDER DATA SUMMARY – MAY 2026



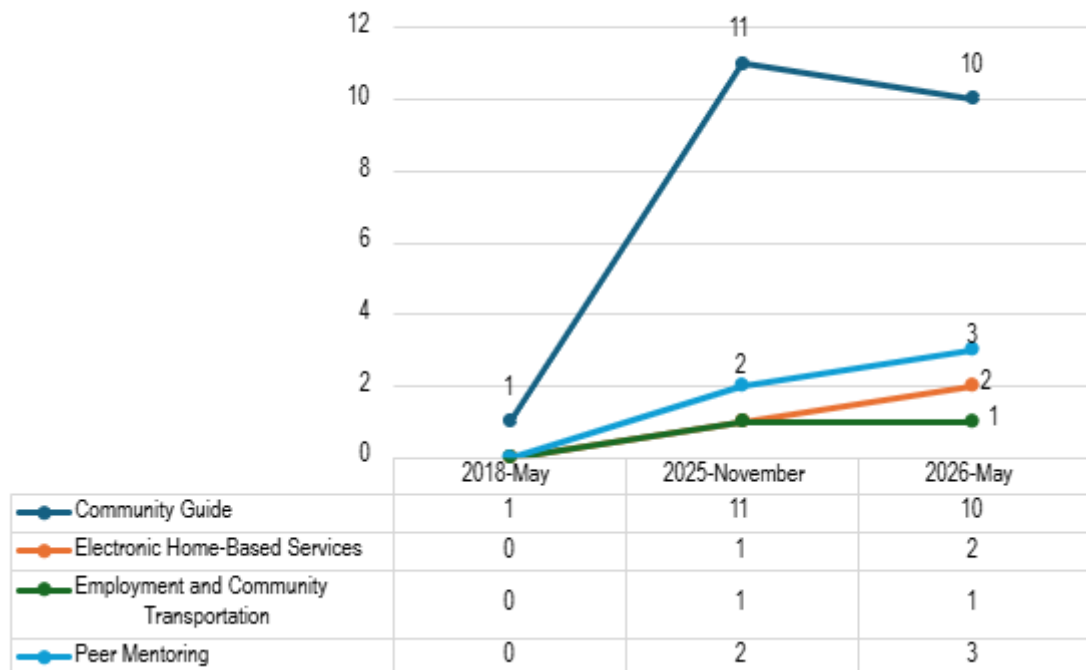




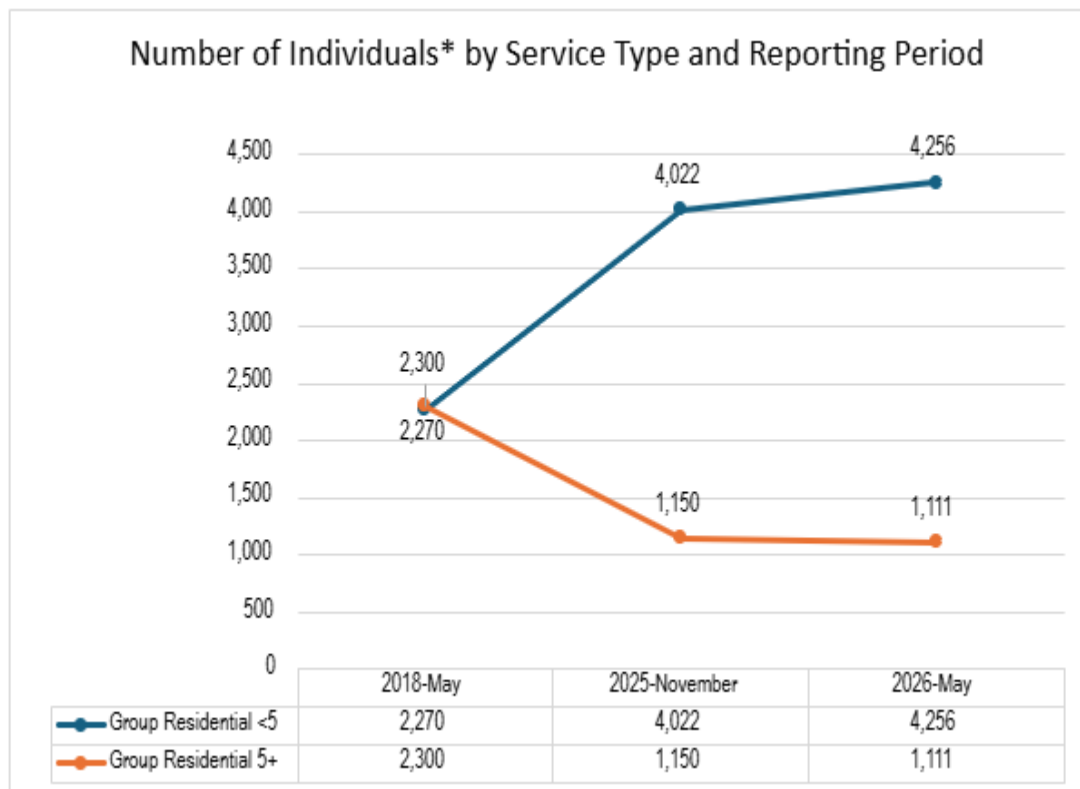
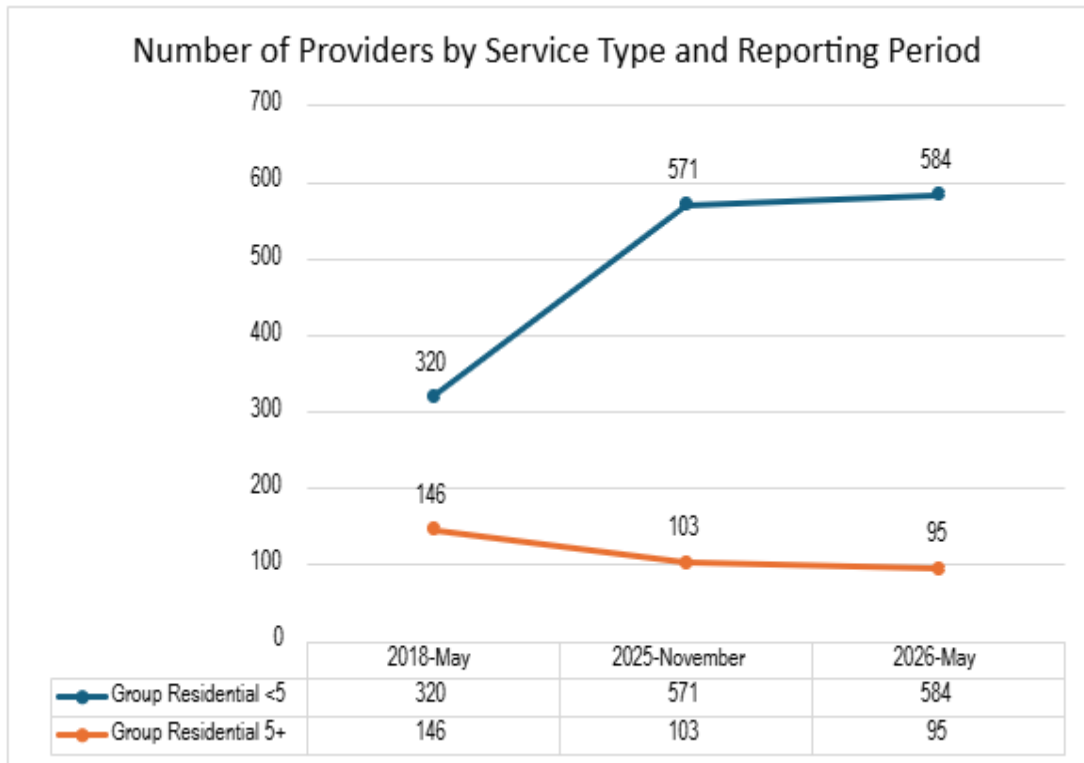
Number of Individuals* by Service Type and Reporting Period



Number of Providers by Service Type and Reporting Period



PROVIDER DATA SUMMARY – May 2025



REGIONAL DATA

In order to increase a provider's ability to consider service expansion, this section reports availability across four subareas in each region. The data is based on the numbers and lettering detailed below. In addition, these subareas are incorporated into the Baseline Measurement Tool for easy sorting.

Method: The data used in the development of this section derives from the May 2026 PDS Dashboard and Baseline Measurement Tool. Data is transferring from the May 2018, November 2025, and May 2026 data tabs using Power BI to determine provider counts per service by the following regions. (Report ID DR0058)

Region I

1-A	1-B	1-C	1-D
Caroline County	Augusta County	Harrisonburg City	Nelson County
Fredericksburg City	Highland County	Rockingham County	Louisa County
King George County	Staunton City	Frederick County	Albemarle County
Spotsylvania County	Waynesboro City	Page County	Charlottesville City
Stafford County	Alleghany County	Shenandoah County	Fluvanna County
Culpeper County	Covington City	Warren County	Greene County
Madison County	Bath County	Winchester City	Amherst County
Orange County	Buena Vista City	Clarke County	Appomattox County
Fauquier County	Lexington City		Bedford County
Rappahannock County	Rockbridge County		Campbell County
			Lynchburg City

Region II

2-A	2-B	2-C	2-D
Alexandria City	Fairfax City	Loudoun County	Manassas City
Arlington County	Fairfax County		Manassas Park City
	Falls Church City		Prince William County

Region III

3-A	3-B	3-C	3-D
Botetourt County	Franklin County	Carroll County	Buchanan County
Craig County	Danville City	Galax City	Russell County
Roanoke City	Pittsylvania County	Grayson County	Tazewell County
Roanoke County	Henry County	Bland County	Dickenson County
Salem City	Martinsville City	Wythe County	Bristol City
Giles County	Halifax County	Floyd County	Washington County
Montgomery County	Mecklenburg County	Pulaski County	Smyth County
	Brunswick County	Radford City	Lee County
	Patrick County		Norton City
			Scott County
			Wise County

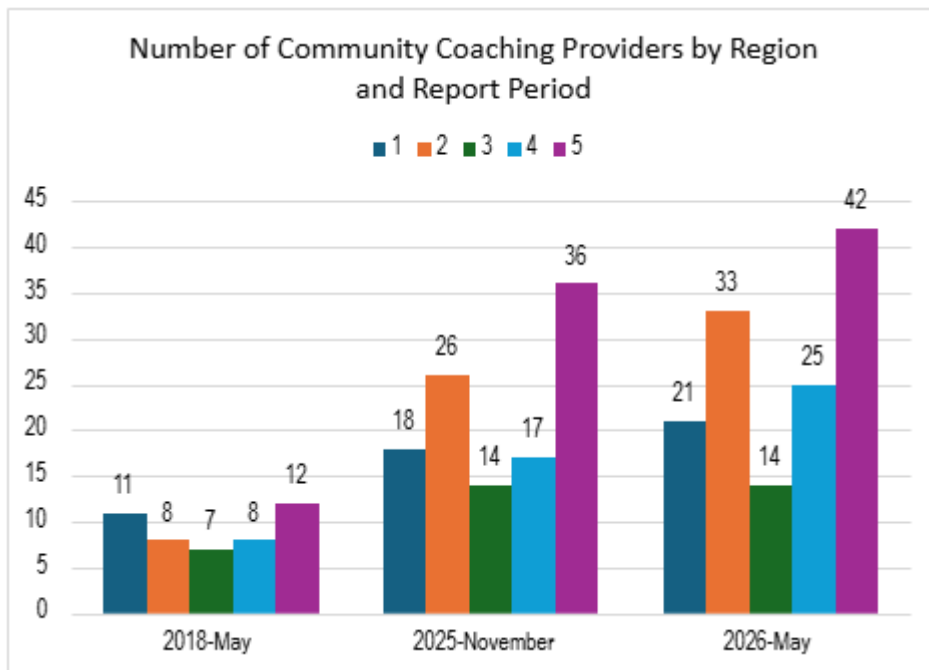
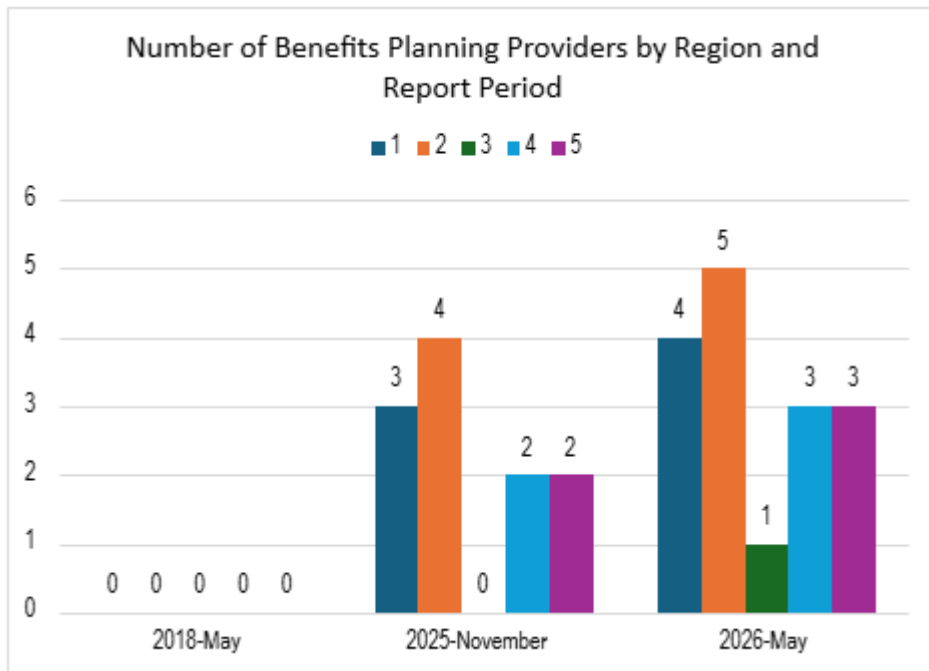
Region IV			
4-A	4-B	4-C	4-D
Chesterfield County	Amelia County	Charlotte County	Dinwiddie County
Colonial Heights City	Buckingham County	Lunenburg County	Greensville County
Hanover County	Cumberland County	Nottoway County	Hopewell City
Charles City County	Goochland County	Prince Edward County	Petersburg City
Henrico County	Powhatan County	Emporia City	Prince George County
New Kent County			Surry County
Richmond City			Sussex County

Region V			
5-A	5-B	5-C	5-D
Essex County	Accomack County	James City County	Chesapeake City
Gloucester County	Northampton County	Poquoson City	Norfolk City
King and Queen County		Williamsburg City	Portsmouth City
King William County		York County	Virginia Beach City
Lancaster County		Hampton City	Franklin City
Mathews County		Newport News City	Isle of Wight County
Middlesex County			Southampton County
Northumberland County			Suffolk City
Richmond County			
Westmoreland County			

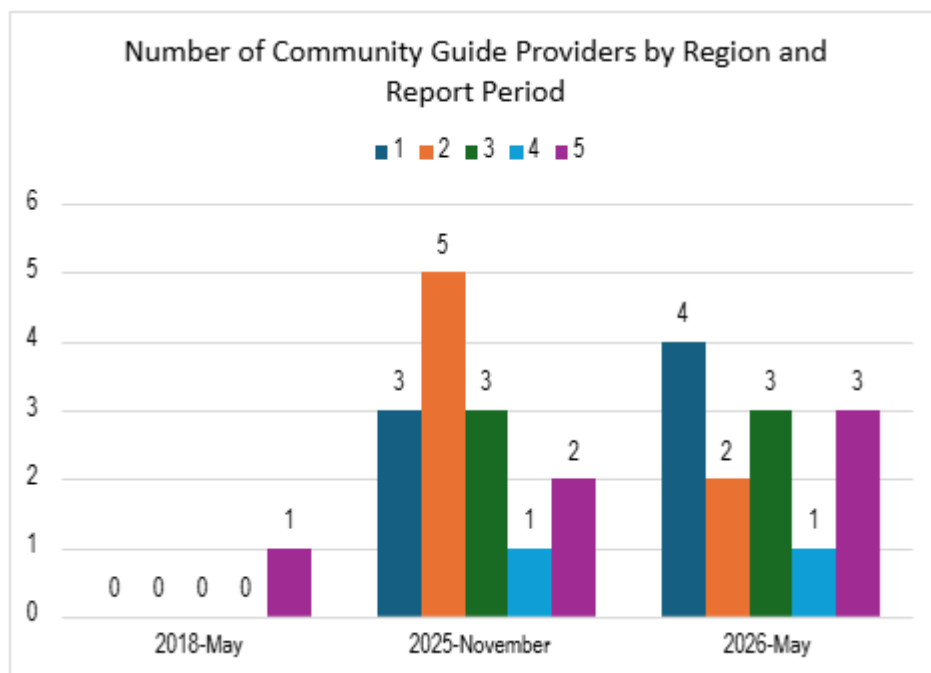
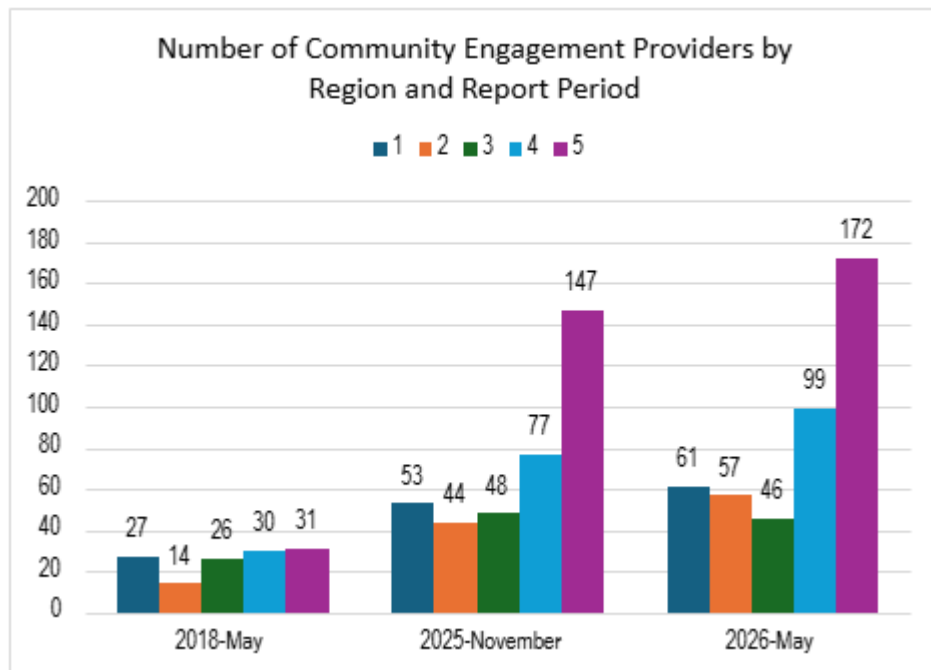
If you would like to see service change in a particular locality or area, please see the Baseline Measurement Tool online to explore service change across the sub-regions listed above. The following data reflect provider change per service at the regional level.

Count of Providers by SubRegion						
SubRegion	Benefits Planning	Community Coaching	Community Engagement	Community Guide	Electronic Home-Based Services	Employment and Community Transportation
1-A	1	8	18	1	1	0
1-B	0	2	11	1	1	0
1-C	3	5	12	3	1	0
1-D	1	5	22	1	1	0
2-A	1	5	5	0	1	0
2-B	4	13	22	4	1	1
2-C	3	5	12	0	1	0

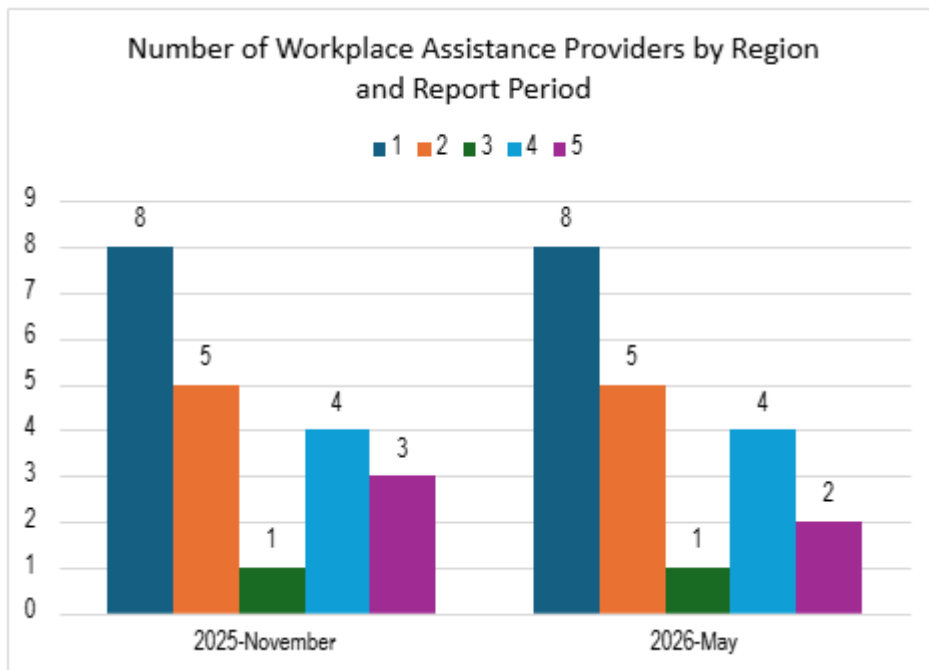
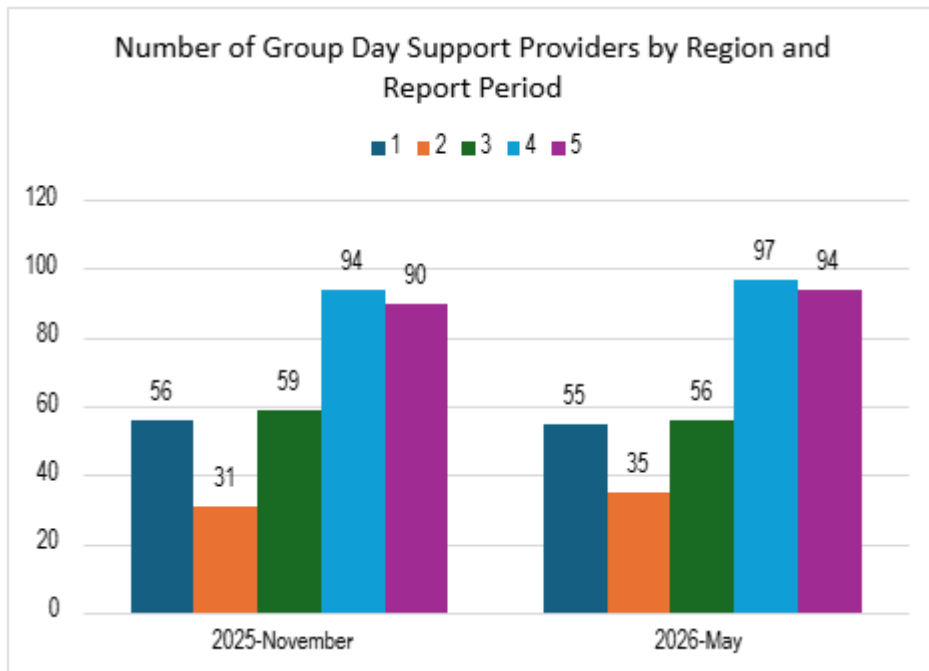
PROVIDER DATA SUMMARY – MAY 2026



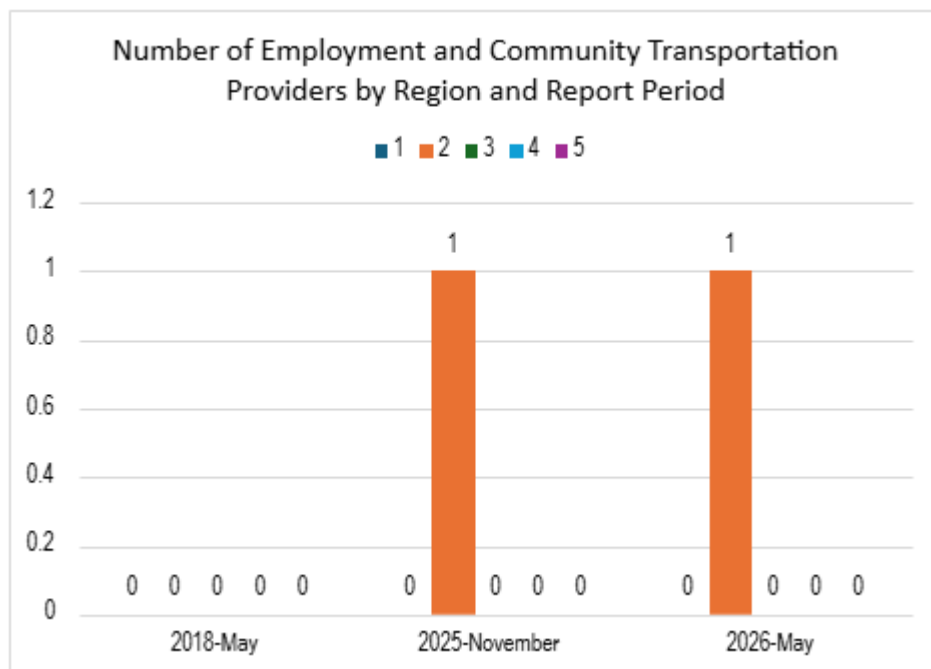
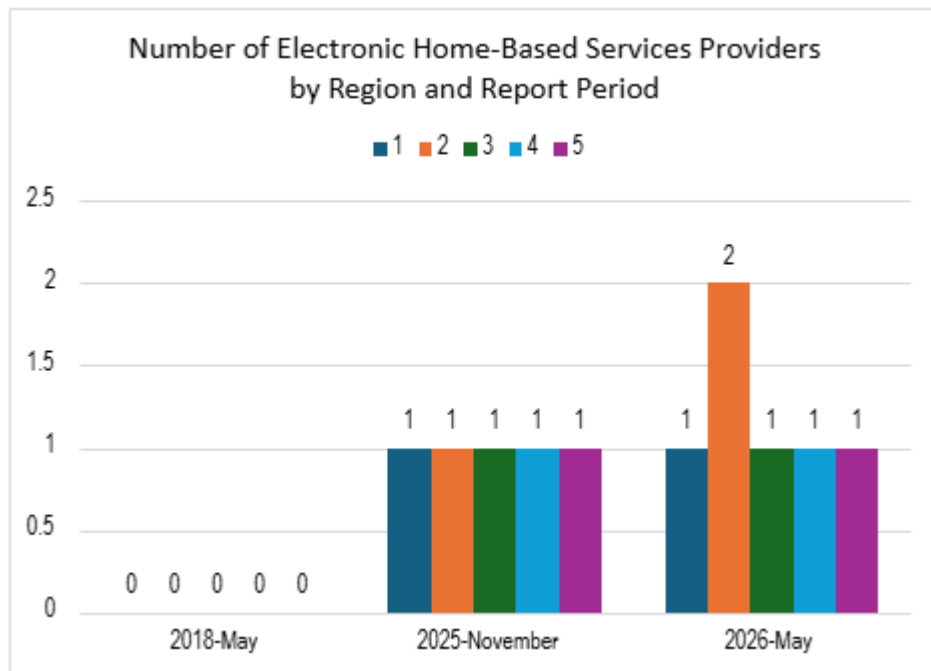
PROVIDER DATA SUMMARY – MAY 2026

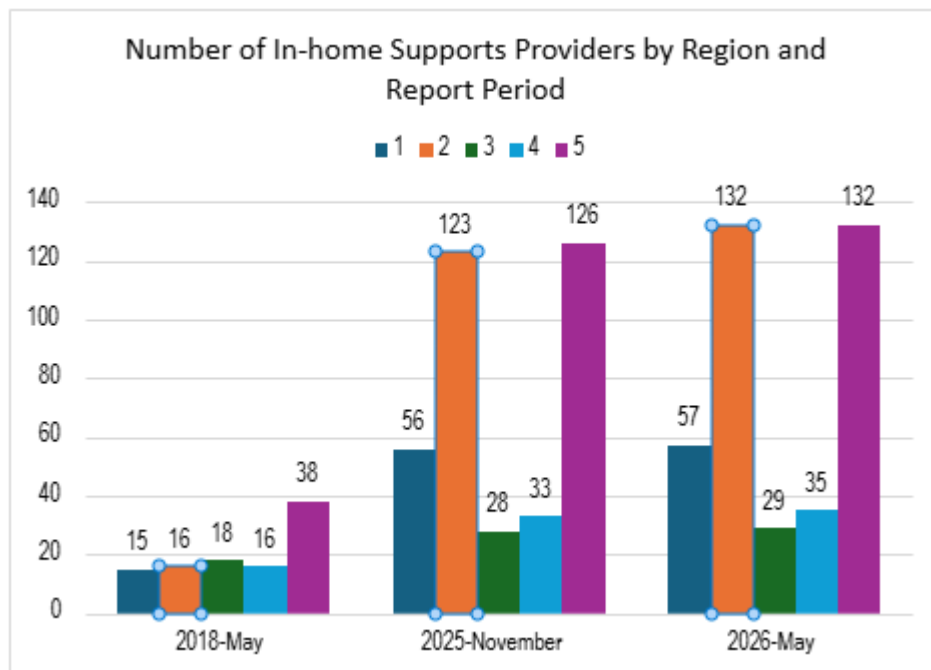
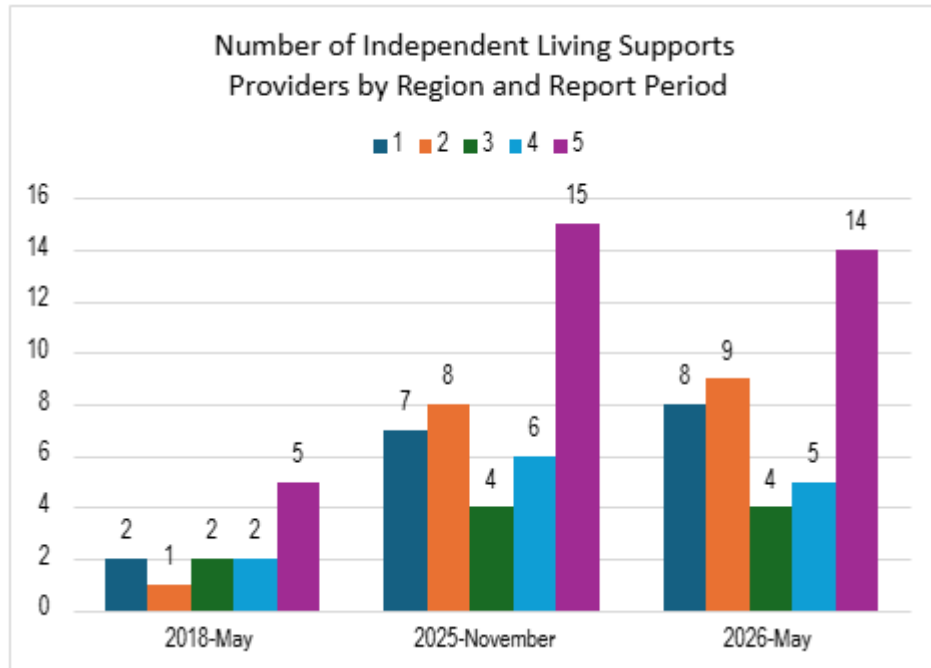


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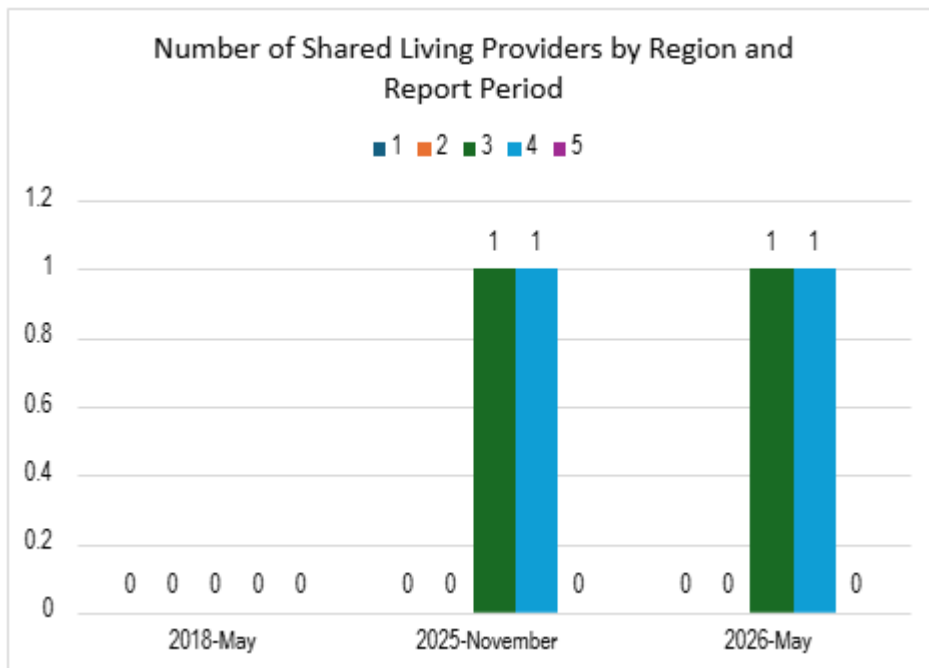
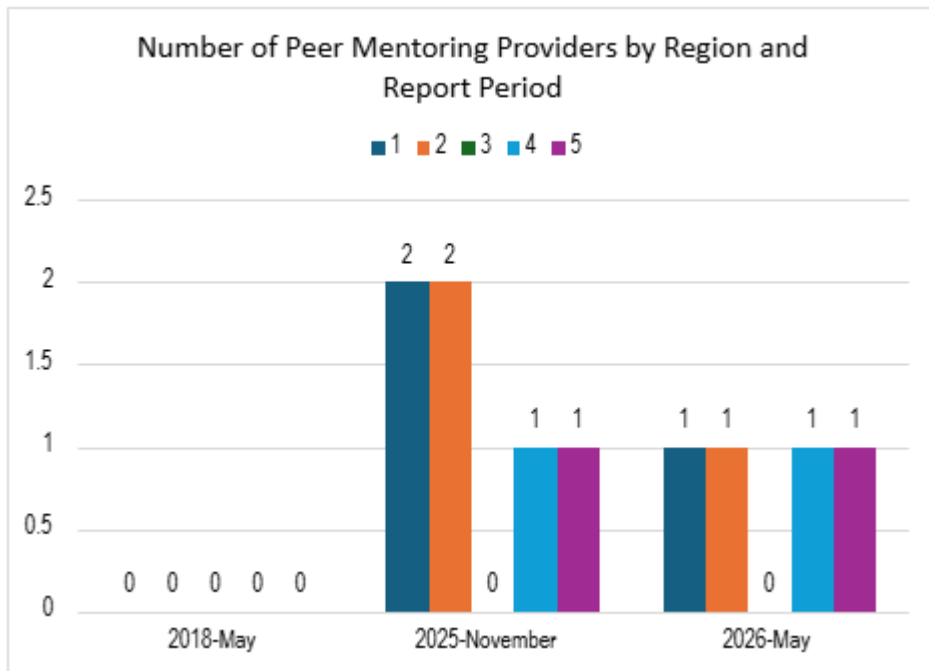


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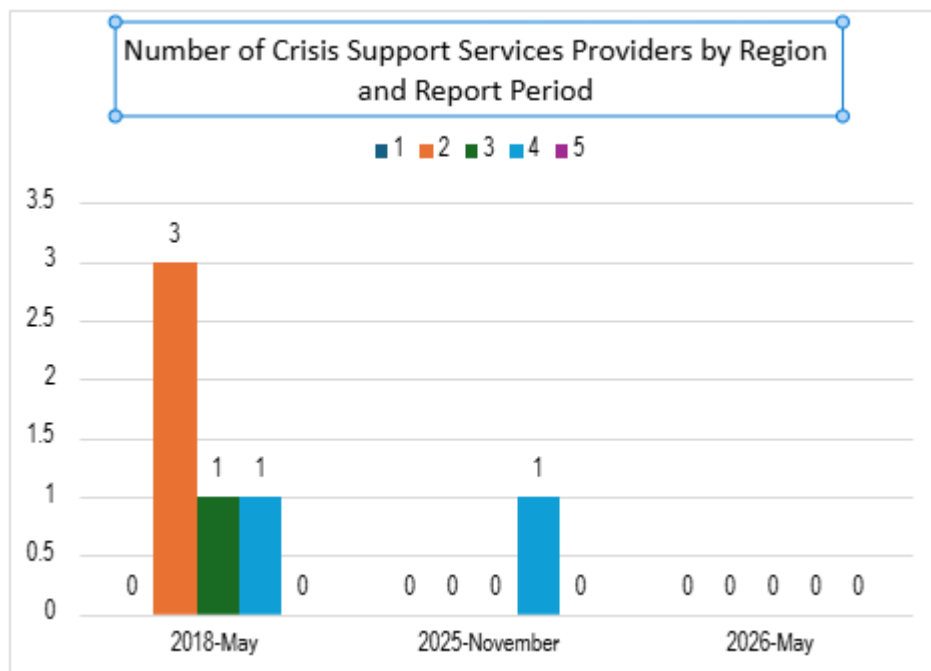
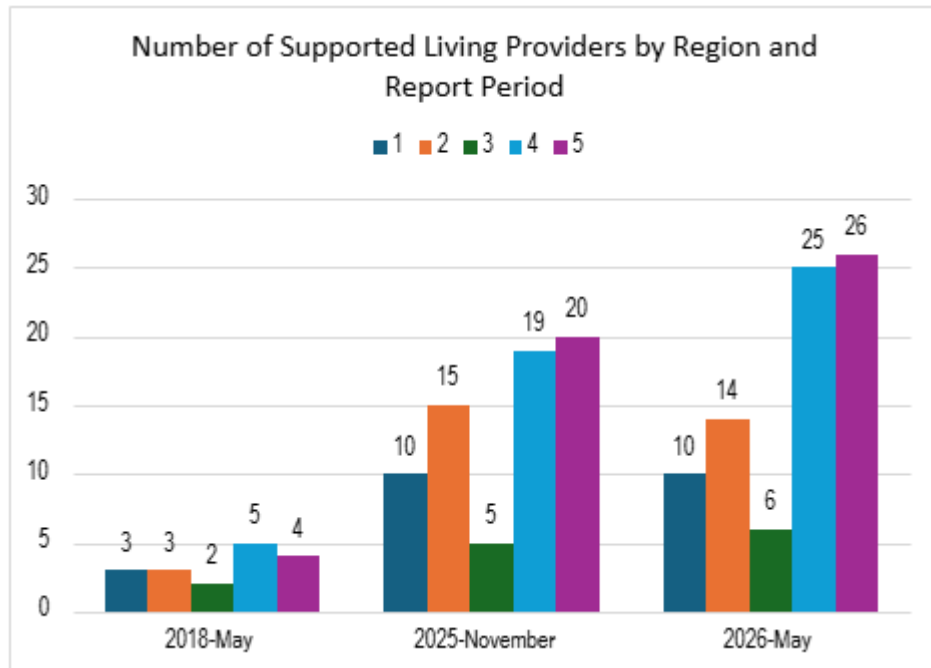




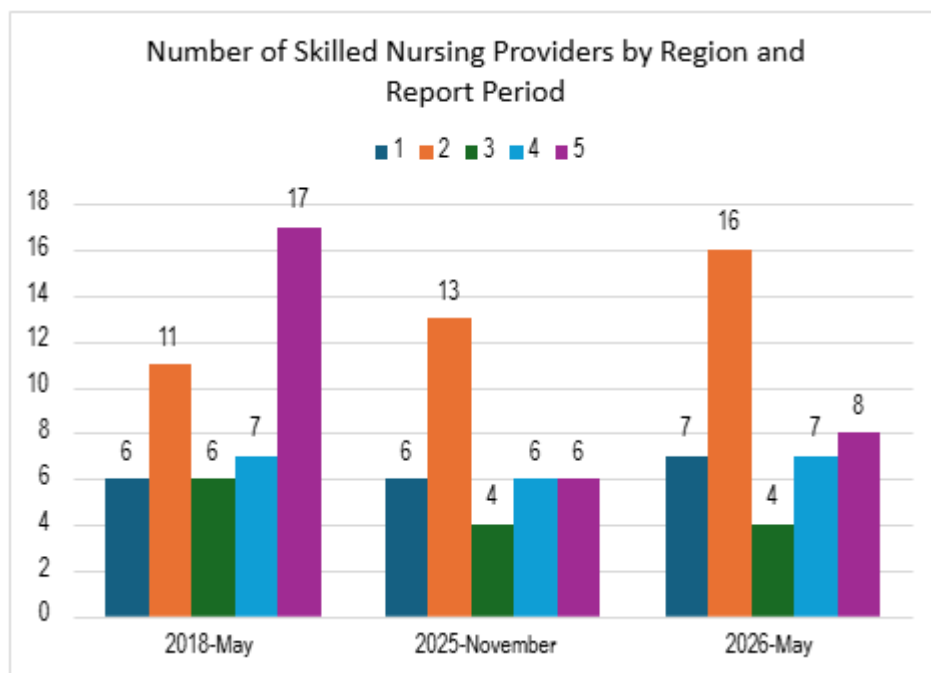
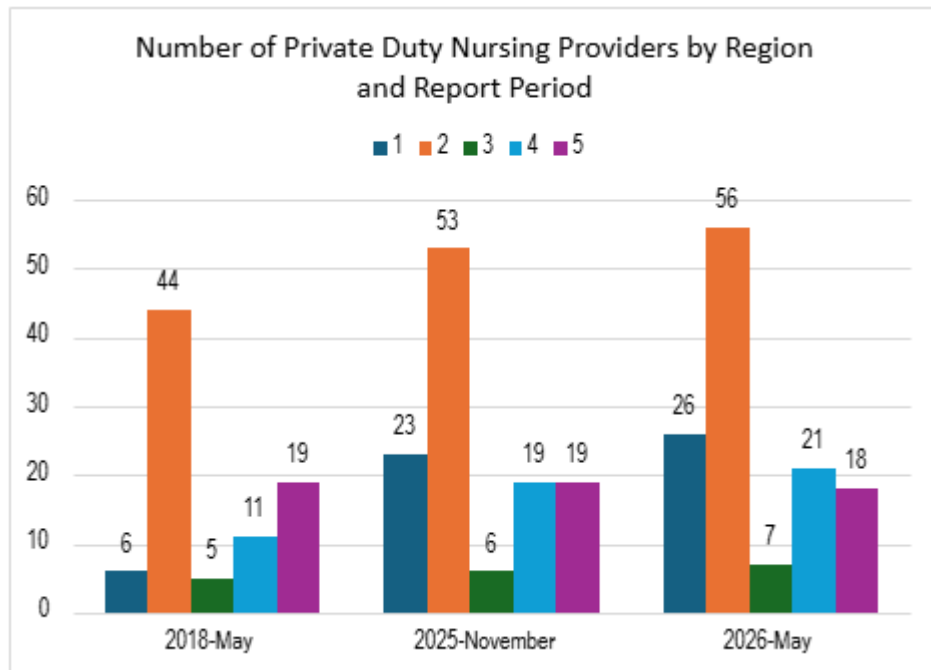
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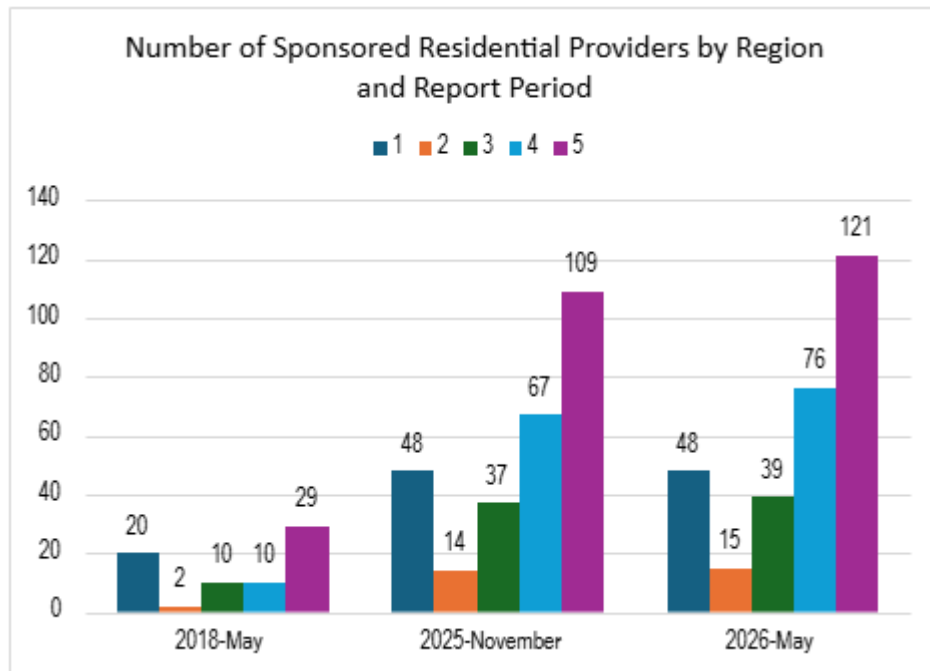


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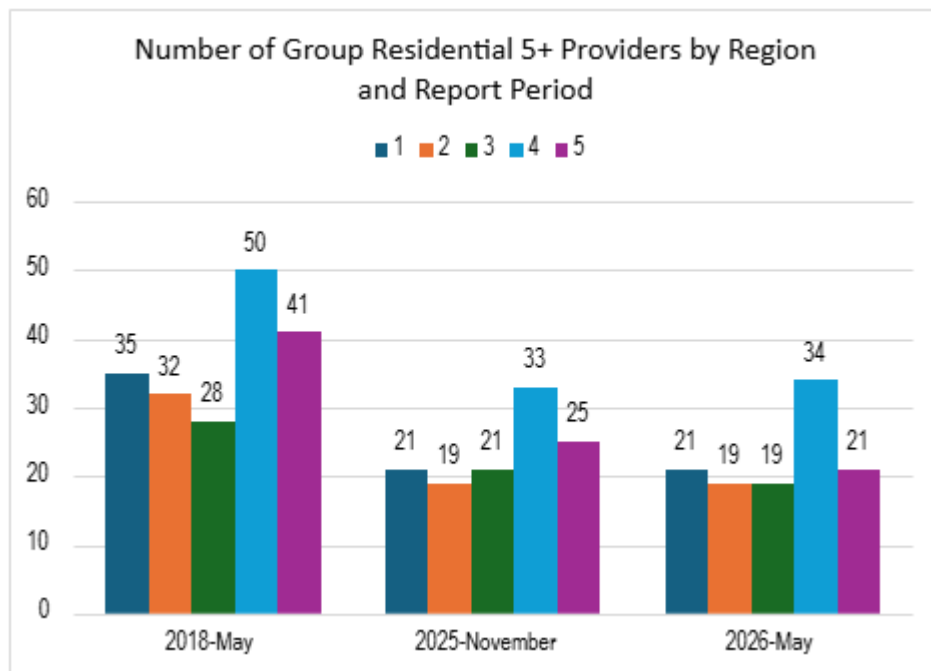
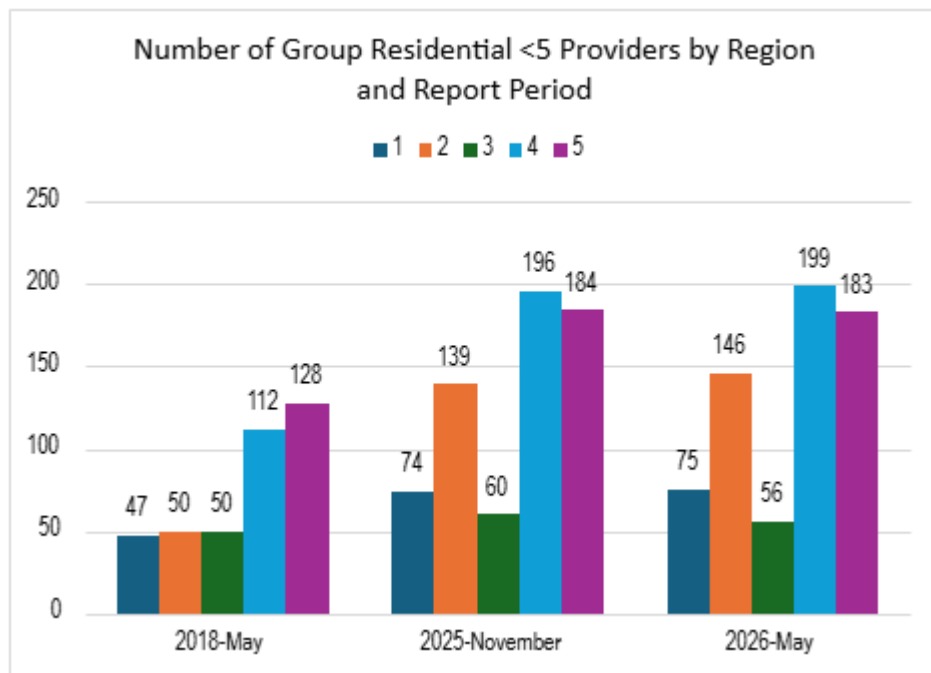


PROVIDER DATA SUMMARY – MAY 2026





PROVIDER DATA SUMMARY – MAY 2026



IDENTIFIED GAPS

Provider Development leads five Regional Support Teams (RSTs) designed to provide support with ensuring informed choice and with removing barriers to more integrated service options across Virginia. This section highlights findings from RST processes.

DBHDS has integrated the RST referral process into the Waiver Management System to ease communication, tracking, and data reporting. RST barrier data is included in this Provider Data Summary report. Moving RST processes into WaMS is expected to ease communication across involved parties and enhance reporting capabilities.

The barriers for the most integrated services are evaluated for frequency and location. The charts below provide details on eight themes identified in the RST referral process and the distribution across regions during Q2 FY26 and Q3 FY26. The data results are consolidated into the categories provided. Barriers counts listed below are not inclusive of all possible barriers and may be duplicated across referrals. These charts represent the frequency a barrier was reported by region, upon initial referral, within the desired region, and within one of five given themes.

Method: The data used in this section is derived from the Q2 FY26 and Q3 FY26 Dashboard reports by combining and categorizing the results in the Barriers Section for each Region.

Barrier Themes

No integrated residential provider operating in desired area

Includes: there are no known providers of integrated residential services operating in the region (i.e. independent living for BI waiver, in-home support services, supported living, sponsored residential, group home 4 or fewer)

Lack of provider at referral (other than integrated residential)

Includes: Services and activities unavailable in desired location; Professional Behavioral Staff-Psychiatric, PBS facilitator, Applied Behavioral Analyst, or other specialist unavailable; Professional Behavioral staff-Dental, nursing or any medical specialist unavailable

Provider available, but access delayed

Includes: Home modifications, delayed licensing, HCBS compliance, etc.

Provider/setting match

Includes: Provider has determined placement is not a good match provider is not willing/able to support individual; Service/Provider Development or Loss-Construction/Renovations/Environmental Modifications/Staffing/On-boarding/Licensing; Community location is not adapted for physical access (not wheelchair accessible or ADA compliant)

Lack of behavioral expertise

Includes: Direct Support Staff-may not have experience or demonstrate competency to provide support with behavioral expertise

PROVIDER DATA SUMMARY – MAY 2026

Lack of medical expertise

Includes: Direct Support Staff-may not have experience or demonstrate competency to provide support with medical expertise

Lack of mental health expertise

Includes: Direct Support Staff-may not have experience or demonstrate competency to provide support with mental health expertise

Individual/SDM Choice

Includes: Individual/ SDM/LG chooses less integrated option; Individual/Substitute Decision Maker (SDM)/Legal Guardian (LG) not interested in discussing/exploring options/refuses supports; Individual/SDM/LG does not choose provider after visit/still exploring community options
Construction/Renovations/Environmental Modifications/Staffing/On-boarding/Licensing

Regional RST Barrier Data by Service (Q2 FY26 and Q3 FY26)

The following table provides data related to the primary barriers reported in Q2 FY26 and Q3 FY26. In past reports, individual/SDM choice has been the most frequently reported barrier. In current reporting, individual/SDM choice accounts for 63% of all barriers reported, while lack of behavioral expertise accounts for 13%. The included barriers below are reported by CSBs but are then confirmed if valid by the RST.

Barrier to Service	Region I	Region II	Region III	Region IV	Region V	Total
☐ Individual/SDM Choice	3	2	5	18	1	29
AD Personal Assistance Services				2		2
CD Personal Assistance Services				2		2
Community Engagement				2		2
Group Home Residential (4 or fewer)	2	2	1	3	1	9
Individual Supported Employment				2		2
In-Home Support Services				2		2
Sponsored Residential	1		4	3		8
Workplace Assistance				2		2
☐ Lack of behavioral expertise	2			2	2	6
Group Home Residential (4 or fewer)	1			1	1	3
Sponsored Residential	1			1		2
Supported Living					1	1
☐ Lack of medical expertise				2		2
Group Home Residential (4 or fewer)				2		2
☐ Lack of provider at referral (other than integrated residential)	1	1		1		3
Group Home Residential (4 or fewer)	1	1		1		3
☐ No integrated residential provider operating in desired area		1				1
Group Home Residential (4 or fewer)		1				1
☐ Provider available, but access delayed				1		1
Individual Supported Employment				1		1
☐ Provider/setting match		2	1		1	4
Group Home Residential (4 or fewer)		1	1		1	3
Sponsored Residential		1				1
Total	6	6	6	24	4	46

Using the Baseline Measurement Tool

<https://app.powerbigov.us/view?r=eyJrJljoImZU3ZjhOWEtN2JiMi00Mzk0LTg4YTgtNTBkMTg3OGY4OWNkIiwidCI6IjYyMGFINWE5LTRlYzEtNGZhMC04NjQxLTVhOWYzODZjNzMwOSJ9>

Service gaps can now be easily identified in the PDS Dashboard

2: Scroll down



County	Count of Individuals											
	BI	FIS	CL	All Waivers	SISL1	SISL2	SISL3	SISL4	SISL5	SISL6	SISL7	SISLDefault
Accomack County	0	4	59	63	5	19	1	33	1	3	0	1
Albemarle County	1	56	81	138	15	25	4	59	0	10	7	18
Alexandria City	3	50	73	126	14	38	4	44	3	6	4	13
Alleghany County	0	13	33	46	5	20	0	14	0	2	5	0
Amelia County	0	5	14	19	0	10	0	6	1	2	0	0
Amherst County	0	32	164	196	6	44	2	81	9	17	27	10
Appomattox County	0	12	31	43	1	8	0	16	6	3	6	3
Arlington County	4	95	107	206	12	72	4	69	7	14	12	16
Augusta County	3	44	145	192	9	41	4	64	9	24	14	27
Bath County	0	1	6	7	0	2	0	4	0	1	0	0
Bedford County	1	35	148	184	5	30	9	79	10	37	11	3
Bland County	0	2	8	10	0	2	0	6	0	1	0	1
Botetourt County	0	22	21	43	1	12	1	15	1	10	2	1
Bristol City	0	13	38	51	1	15	1	20	3	6	1	4
Total	298	4640	11723	16,661	976	4604	553	6273	597	1374	1179	1104

Date

11/30/2023

NOTE: To view earlier time periods, select date above

To see all services scroll to right

1: Select a date



County	Benefits Planning	Community Coaching	Community Engagement	Community Guide	Crisis Support Services	Electronic Home-Based Services	Employment and Community Transportation
Accomack County	0	1	3	0	0	0	0
Albemarle County	0	1	4	0	0	1	0
Alexandria City	1	0	2	0	0	0	0
Alleghany County	0	1	1	0	0	0	0
Amelia County	0	0	0	0	0	0	0
Amherst County	0	1	8	0	0	0	0
Appomattox County	0	1	0	0	0	0	0
Arlington County	1	2	4	0	0	1	0
Augusta County	0	2	7	0	0	0	0
Bath County	0	0	0	0	0	0	0
Bedford County	0	2	9	0	0	0	0
Bland County	0	0	1	0	0	0	0
Botetourt County	0	0	4	0	0	0	0
Bristol City	0	0	2	0	0	1	0
Brunswick County	0	0	1	0	0	0	0

4: Yellow and green represent potential service gaps.

3: Scroll over

