



Virginia Department of Behavioral Health
and Developmental Services

Provider Data Summary

State Fiscal Year 2024-25
November 2024

Provider Data Summary



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Introduction

This is the eleventh Provider Data Summary Report that provides updates on the status of DD Waiver service availability and activities completed by the Office of Provider Network Supports (OPNS) in the Division of Developmental Services (DDS) at the Department of Behavioral Health and Developmental Services (DBHDS).

Executive Summary

As with previous reports, the focus is on identifying service development needs based on a review of developmental disability (DD) waiver population and authorization data in each locality in Virginia. The “Baseline Measurement Tool (BMT),” which is used by OPNS in conducting this review, has been updated to include changes in the data from 5/1/24 to 10/31/24. The BMT is designed to 1) include the core elements needed to assess service development, and 2) to calculate service provision based on where individuals reside. In reviewing the data in this manner, DBHDS can establish the number of unique providers offering a particular service to individuals who reside in each locality giving a more accurate reflection of service reach. The BMT is available online and can be accessed at any time by providers at the following link:

<https://app.powerbigov.us/view?r=eyJrIjojMzU3ZjhOWEtN2JmMi00Mzk0LTg4YTgtNTBkMTg3OGY4OWNkIiwidCI6IjYyMGFINWE5LTRlYzEtNGZhMC04NjQxLTVhOWYzODZjNzMwOSJ9>

Providers are encouraged to review the BMT in conducting market research and in strategic planning efforts. Provider Data Summary webinars continue a semiannual basis to provide a forum for sharing the results of ongoing analysis of the opportunities for DD services development across all regions. Webinars include a basic overview of findings, provide support on using the data provided, and encourage the development of business acumen in the DD provider community (for more information see <http://www.advancingstates.org/initiatives/hcbs-business-acumen-center>.)

As with previous reports, there is consideration of a subset of DD Waiver services considered more integrated or critical, which include: Benefits Planning, Community Coaching, Community Engagement, Community Guide, Electronic Home-Based Services, Employment and Community Transportation, Independent Living Supports, In-home Supports, Peer Mentoring, Shared Living, Supported Living, Crisis Support Services, Private Duty Nursing, Skilled Nursing, and Sponsored Residential. The BMT also includes group home residential services identified as supporting fewer than four individuals with DD and those homes supporting five or more.

Following the Executive Summary, this report provides data visualizations in three sections: Key Performance Measures, Regional Data, and Identified Gaps. The Executive Summary provides updates on various efforts to support provider development, the Key Performance Measures section focuses on measures designed to track Virginia’s success in moving to more integrated options, the Regional Data section provides information specific to each region around availability, and the Identified Gaps section

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encourages the exploration of opportunities based on barriers identified through the Regional Support Team referral process.

The Provider Data Summary Report provides a means to track provider development efforts and communicate changes observed in the DD services system over time. Provider Network Supports is organized into two distinct capacity-building teams at the following levels – Provider and System. Three statewide positions are defined, focusing on Individual and Family Waiver Supports, Regional Support Teams, and Complex Supports to more effectively accomplish our mission.

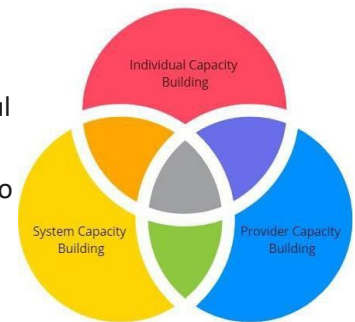
The Office of Provider Network Supports continues our commitment to the following outcomes:

Primary outcomes include:

Individual: People with developmental disabilities live personally meaningful lives in their community of choice.

Provider: Providers of developmental disability waiver services have access to information and technical assistance that supports best practices.

System: DBHDS provides resources for supports coordinators, providers, and constituents that are based on promising and best practices in supporting people with developmental disabilities in Virginia.



The Provider Network Supports Contact Sheet shows which team to contact.

| CRC Contacts by Capacity-Building Focus Area | |
|--|---|
| Provider | System |
| If you are a PROVIDER or PROSPECTIVE PROVIDER who needs assistance with something other than HCBS, RST, or complex support situations: | If you are a SUPPORT COORDINATOR who needs assistance with something other than HCBS, RST or complex support situations: |

A copy of the Provider Network Supports contact chart is available online under Announcements at <https://dbhds.virginia.gov/developmental-services/provider-development>.

Data in this report are compared across three points in time – Baseline 2018, April 2024, and November 2024 so that a more meaningful understanding of progress can be achieved. This report provides a means to share Virginia's success in meeting measures established under the Settlement Agreement. Measures related to case management are reported through the Case Management Steering Committee semiannual report. Measures in this report include:

- Data continues to indicate an annual 2% increase in the overall DD waiver population receiving services in the most integrated settings
- Data continues to indicate that at least 90% of individuals new to the waivers, including for

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individuals with a “supports need level” of 6 or 7, since FY16 are receiving services in the most integrated setting

- The Data Summary indicates an increase in services available by locality over time
- 95% of provider agency staff meet provider orientation training requirements
- 95% of provider agency direct support professionals (DSPs) meet competency training Requirements
- At least 95% of people receiving services/authorized representatives participate in the development of their own service plan
- At least 75% of people with a job in the community chose or had some input in choosing their job
- At least 86% of people receiving services in residential services/their authorized representatives choose or help decide their daily schedule
- At least 75% of people receiving services who do not live in the family home/their authorized representatives chose or had some input in choosing where they live
- At least 50% of people who do not live in the family home/their authorized representatives chose or had some input in choosing their housemates
- DBHDS service authorization data continues to demonstrate an increase of 3.5% annually of the DD waiver population being served in the most integrated settings as defined in the Integrated Employment and Day Services Report.

In addition to the above measures, we have included a variety of data about the individuals in the DD population, as well as the providers who are approved to support them.

DBHDS has continued to make progress with various initiatives designed to improve DD waiver provider capacity in Virginia. The following list highlights the status of Provider Network Supports activities since the last report:

The My Life My Community (MLMC) Provider Database and Provider Designation Process were launched on November 15, 2019. All DD Waiver providers are encouraged to register on the database, which will serve as the centralized location for finding DD services in Virginia. As of November 2024, 410 providers registered and have DD Professional Membership at the MLMC Provider Database. This is an increase of 25 providers since the last report. Collectively, four hold badges in Autism, Accessibility, Behavioral Support, and Complex Health Supports.

Providers can check their status on the database and, if needed, register at the following location: <http://mylifemycommunityvirginia.org/taxonomy/mlmc-menu-zone/verify-or-register-new-provider-profile>. In the effort to increase use of the Provider Designation process, OPNS is assisting the DBHDS Key Performance Areas Workgroups with initiating a Quality Improvement Initiative (QII). The aim of the QII is to “increase the number of providers on the statewide database who hold a specialty designation to at least five unique providers in each specialty area by June 30, 2023. The baseline number was 2 providers holding an autism designation, 4 providers holding a behavioral designation, 2 holding a complex health designation, and 1 provider holding a designation in accessibility.” Activities include working directly with providers to improve related processes and guidance.

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OPNS continues to hold statewide Provider Roundtable meetings quarterly via webinar. The May 29, 2024, Provider Roundtable meeting hosted 554 providers and the September 25, 2024 meeting hosted 586 providers. This last quarter, OPNS hosted additional in-person or virtual meetings in all regions, to accommodate the influx of questions resulting from the rollout of ISP 4.0. All regions were intending to host in-person meetings, however, the demand for space at such meetings was so great that Regions 2 and 4 had to resort to virtual meetings instead. Regions 1, 3, and 5 held in-person meetings. These meetings serve as a forum to exchange information about topics impacting providers and support coordination, as well as provide space for shared learning.

OPNS activities from May 1, 2024, to October 31, 2024, included Community Resource Consultants meeting with 52 providers seeking to diversify or expand services. Region 1 had 11 providers, Region 2 had 7 providers, Region 3 had 14 providers, Region 4 had 16 providers, and Region 5 had 4 providers. The Developmental Disabilities Waiver services being added or considered by current providers include: Group Home (7), Therapeutic Consultation Behavior (3), Therapeutic Consultation Speech (1), Therapeutic Consultation Recreational Therapy (1), Employment & Community Transportation (8), In-Home Supports (2), Supported Living (2), Community Engagement/Coaching (5), Sponsored Residential (7), Group Day Support (4), Personal Assistance (3), skilled nursing (1), Service facilitation (2), individual and family caregiver training (2), and uncertain (3). Barriers include not understanding requirements, paperwork required was burdensome, and needing to obtain a DBHDS license before providing services.

Members of the Provider Team also provided Technical Assistance regarding various aspects of the DD Waiver to 166 providers throughout this reporting period.

The Arc of Virginia has continued the training of Peer Mentors. CRCs are available to work with providers interested in being an administrative agency for this service. For the report period from May 2024 through October 2024, data related to Peer Mentoring includes:

A Peer Mentor Credentialing Training was not held during the past two quarters due to lack of potential candidates. There was a total of 8 Mentors who attended the Professional Development Workshop on June 26, 2024, and 6 Mentors attended Professional Development during the Arc Conference. Three mentors were invited to be panelists for the Keynote about inclusion at the Arc Conference. Four mentors helped with breakout sessions during the conference. Most of the Mentors have a caseload of 2 or more and have the autonomy to determine how many Mentees he or she prefers to support at one time. One provider currently employs three of the Mentors and the second employs one. There were 8 new matches during the May-October 2024 time. Also, during this period, five Mentors applied to become members of IFSP councils.

The Peer Mentor Website is updated on an ongoing basis - as needed. As Mentors are trained their photo and self-written biography is added to the site. Mentor availability is updated about monthly to accurately reflect a Mentor's capacity and ensure potential Mentees will know who is available to choose from. Marketing continues for the program, with information being shared to CSBs routinely. DBHDS will continue to monitor candidate availability and determine if additional actions are necessary.

The Jump-Start Funding Program has awarded \$17,960.82 during this reporting period. Funds continue to be available to assist providers with expansion of integrated services in all regions and include Skilled Nursing, Private Duty Nursing, Children's Sponsored Residential and Behavioral Consultation. Program

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requirements have been revised to allow for submission of application prior to the identification of individuals intending to use the new and/or expanded services. Information on how to apply as well as Jump-Start funding requirements can be accessed at <http://dbhds.virginia.gov/developmental-services/provider-development>.

The Office of Provider Network Supports has continued to work to create virtual methods of providing training to providers throughout the Commonwealth by creating virtual, on-demand methods of accessing training in the Commonwealth of Virginia Learning Center (COVLC), including Person-Centered ISP Training Modules and Part V Plan for Supports Training. Part V Training continues to be available online for provider use. In addition to on-demand and live, virtual trainings, the Office of Provider Network Supports has started to return to offering in-person Part V and documentation trainings as an option.

For this reporting period, Community Resource Consultants have provided ISP Training to a total of 21 participants, Part V Training to 5 participants, plus the July 2024 multi-session ISP 4.0 rollout, each of which was attended by hundreds of participants. Additionally, Documentation Training was provided to 8 participants, Person Centered Thinking Training to 314 participants, and Regional Support Team Training to 7 participants. Technical Assistance was provided to 166 providers.

In-person and instructor-led remote versions of The Learning Community for Person Centered Practices (TLCPCP)'s Person Centered Thinking, Community Connections, and Plan Facilitation classes continue to be available. To register for one of these classes, please visit the following website:

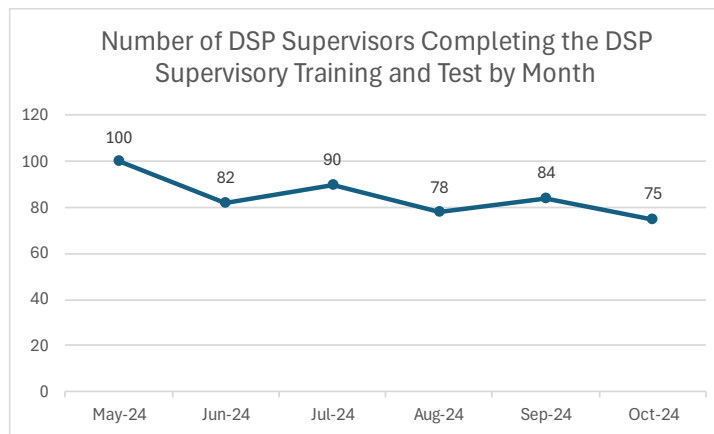
<https://personcenteredpractices.partnership.vcu.edu/>

The Office of Provider Network Supports has continued the Provider Issues Resolution Workgroup (PIRW) and has started a Systems Issues Resolution Workgroup (SIRW). The purpose of these groups is to give providers and families a forum to provide recommendations to DBHDS and continue the work of implementing changes focused on system improvement. During this report period, the PIRW met on August 8, 2024, with 63 participants and the SIRW met on October 25, 2024, with 13 committee members and 12 attendees. Each workgroups subcommittees continue to prioritize, develop, and implement identified recommendations.

The DSP Supervisory Training was updated and expanded to meet indicators of the DOJ Settlement Agreement, and it was made available on the Commonwealth of Virginia Learning Center (COVLC) July 1, 2020. This training consists of three modules that take approximately 2 ½ hours to complete. It is mandatory for new DSP Supervisors and optional for DSP Supervisors who have already received a certificate of completion of the previous version of the training in COVLC. Supervisory completion counts from May 2024 through October 2024 are provided in the graph below.

Method: A data set obtained from the Commonwealth of Virginia Learning System is filtered to identify the number of individual supervisors who completed the Curriculum and Supervisory Training Module 3, which includes the knowledge-based test. The test must be passed as 80% or higher for successful completion.

Number of DSP Supervisors Completing the DSP Supervisory Training and Test by Month



Next steps for Provider Network Supports include:

- Hold in-person PRT to support providers and CSBs with understanding changes in PC ISP v.4.0
- Reviewing Provider Modules with the Provider Issues Resolution Workgroup.
- Continuing to implement a quality improvement initiative to increase use of the My Life My Community provider database and provider designation processes.
- Working directly with providers to address barriers to service provision with a concentrated focus on Community Guide, Employment and Community Transportation, Peer Mentoring, Crisis Supports Services, and Skilled Nursing
- Developing a Planning Guide for individuals and families for use regardless of access to waiver services
- Continued participation in the community of practice initiative around Charting the Lifecourse®
- Increasing the number of providers per region identified as having expertise to support people with complex needs.

Notable updates in this report include:

- Statewide 91.3% of people receiving DD waiver services are in more integrated settings, which has increased by 1% since the last annual report.
- 95% of people with DD sampled in VA participated in job choice per national reporting, putting Virginia in the top 10 states who are reporting on this measure and well above the 86% national average.
- 82% of localities in Virginia have an integrated living result of 86% or higher, which is a 1% increase over the last report.
- Nursing home and community ICF census lowered for both adults and children.
- Across all regions there are 72 new providers of day support services and 29 new sponsored providers in six months.
- Over the reporting period, 363 individuals were added to a DD waiver.

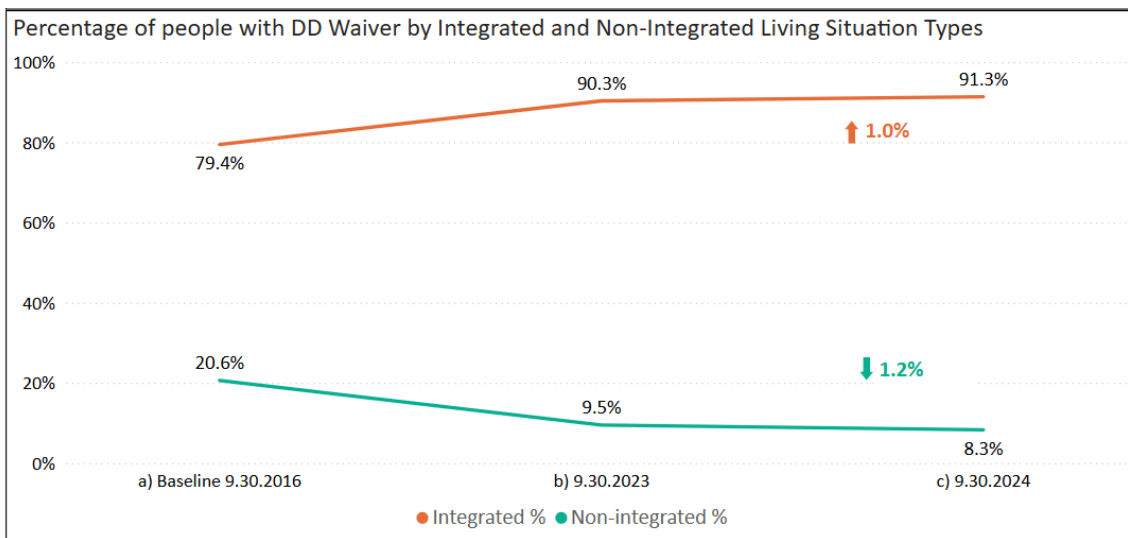
The BMT, webinar slideshows, and other materials related to Provider Network Supports are available for download online at <http://www.dbhds.virginia.gov/developmental-services/provider-development>. Any specific questions about the report can be directed to the Office of Provider Network Supports at DBHDS (eric.williams@dbhds.virginia.gov).

PERFORMANCE MEASURES AND DEMOGRAPHICS

This section contains information about the results of various performance measures and additional data that helps in understanding the DD system of supports and services in Virginia. This content will be included in future reports to provide a more comprehensive understanding of services and people who access them.

Measure 1: Data continues to indicate an annual 2% increase in the overall DD waiver population receiving services in the most integrated settings. The chart below illustrates the overall trend in living situations for people with DD Waiver from baseline to September 30, 2024. Over the course of the last year, there has been an overall shift of 1.0% change toward more integrated settings. Measure not met at a 1.0% annual increase. A decrease in less integrated settings was seen at 1.2% for the same period. With integration over 91%, achieving the target has become increasingly more difficult.

Method: The DBHDS HCBS Residential Settings Report developed from WaMS data provides the results included here. Table 2 of the report provides baseline and subsequent data at six-month intervals regarding the number and percentage of the DD waiver population residing in integrated and non-integrated settings based on service authorizations. Integrated change is derived from this report and visualized below (Report ID DR0055).



| | Integrated # | Integrated % | Non-integrated # | Non-integrated % |
|-----------------------|--------------|--------------|------------------|------------------|
| c) 9.30.2024 | 15630 | 91.3% | 1429 | 8.3% |
| b) 9.30.2023 | 14933 | 90.3% | 1566 | 9.5% |
| a) Baseline 9.30.2016 | 9425 | 79.4% | 2446 | 20.6% |

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Integrated living situations by locality as of 11/5/24 (sorted from most to least integrated)

Source: Individual’s location reported as county in WaMS (Report ID DR0022)

| County | Integrated | Non-Integrated | Total | % Integrated |
|-----------------------|---------------|----------------|---------------|--------------|
| Total | 16,446 | 1,206 | 17,652 | 93.2% |
| Bedford City | 3 | 0 | 3 | 100.0% |
| Colonial Heights City | 43 | 0 | 43 | 100.0% |
| Covington City | 12 | 0 | 12 | 100.0% |
| Danville City | 236 | 0 | 236 | 100.0% |
| Emporia City | 9 | 0 | 9 | 100.0% |
| Falls Church City | 1 | 0 | 1 | 100.0% |
| Franklin City | 21 | 0 | 21 | 100.0% |
| Galax City | 50 | 0 | 50 | 100.0% |
| Manassas City | 16 | 0 | 16 | 100.0% |
| Manassas Park City | 6 | 0 | 6 | 100.0% |
| Norton City | 3 | 0 | 3 | 100.0% |
| Poquoson City | 9 | 0 | 9 | 100.0% |
| Staunton City | 68 | 0 | 68 | 100.0% |
| Waynesboro City | 57 | 0 | 57 | 100.0% |
| Williamsburg City | 30 | 0 | 30 | 100.0% |
| Alleghany County | 47 | 0 | 47 | 100.0% |
| Amelia County | 17 | 0 | 17 | 100.0% |
| Appomattox County | 44 | 0 | 44 | 100.0% |
| Augusta County | 184 | 0 | 184 | 100.0% |
| Bland County | 10 | 0 | 10 | 100.0% |
| Brunswick County | 26 | 0 | 26 | 100.0% |
| Buchanan County | 39 | 0 | 39 | 100.0% |
| Buckingham County | 16 | 0 | 16 | 100.0% |
| Caroline County | 56 | 0 | 56 | 100.0% |
| Charles City | 7 | 0 | 7 | 100.0% |
| Craig County | 8 | 0 | 8 | 100.0% |
| Culpeper County | 115 | 0 | 115 | 100.0% |
| Dinwiddie County | 84 | 0 | 84 | 100.0% |
| Essex County | 22 | 0 | 22 | 100.0% |
| Fauquier County | 93 | 0 | 93 | 100.0% |
| Floyd County | 44 | 0 | 44 | 100.0% |
| Fluvanna County | 32 | 0 | 32 | 100.0% |
| Grayson County | 38 | 0 | 38 | 100.0% |

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| County | Integrated | Non-Integrated | Total | % Integrated |
|-----------------------|------------|----------------|-------|--------------|
| Greene County | 31 | 0 | 31 | 100.0% |
| Greensville County | 13 | 0 | 13 | 100.0% |
| Highland County | 5 | 0 | 5 | 100.0% |
| Isle of Wight County | 44 | 0 | 44 | 100.0% |
| King and Queen County | 11 | 0 | 11 | 100.0% |
| Lancaster County | 9 | 0 | 9 | 100.0% |
| Louisa County | 78 | 0 | 78 | 100.0% |
| Madison County | 23 | 0 | 23 | 100.0% |
| Middlesex County | 25 | 0 | 25 | 100.0% |
| Montgomery County | 149 | 0 | 149 | 100.0% |
| Northampton County | 36 | 0 | 36 | 100.0% |
| Northumberland County | 8 | 0 | 8 | 100.0% |
| Nottoway County | 23 | 0 | 23 | 100.0% |
| Pittsylvania County | 191 | 0 | 191 | 100.0% |
| Powhatan County | 51 | 0 | 51 | 100.0% |
| Pulaski County | 70 | 0 | 70 | 100.0% |
| Smyth County | 77 | 0 | 77 | 100.0% |
| Southampton County | 26 | 0 | 26 | 100.0% |
| Surry County | 3 | 0 | 3 | 100.0% |
| Warren County | 65 | 0 | 65 | 100.0% |
| Westmoreland County | 13 | 0 | 13 | 100.0% |
| Wythe County | 70 | 0 | 70 | 100.0% |
| York County | 74 | 0 | 74 | 100.0% |
| Amherst County | 181 | 1 | 182 | 99.5% |
| Roanoke City | 137 | 1 | 138 | 99.3% |
| Chesapeake City | 472 | 5 | 477 | 99.0% |
| Norfolk City | 458 | 5 | 463 | 98.9% |
| Petersburg City | 179 | 3 | 182 | 98.4% |
| Lynchburg City | 257 | 5 | 262 | 98.1% |
| Suffolk City | 240 | 5 | 245 | 98.0% |
| Campbell County | 183 | 5 | 188 | 97.3% |
| Lee County | 36 | 1 | 37 | 97.3% |
| Henry County | 113 | 4 | 117 | 96.6% |
| Loudoun County | 451 | 16 | 467 | 96.6% |
| Orange County | 82 | 3 | 85 | 96.5% |
| Hanover County | 258 | 10 | 268 | 96.3% |

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| County | Integrated | Non-Integrated | Total | % Integrated |
|-----------------------|------------|----------------|-------|--------------|
| Harrisonburg City | 76 | 3 | 79 | 96.2% |
| Prince George County | 95 | 4 | 99 | 96.0% |
| Portsmouth City | 314 | 14 | 328 | 95.7% |
| Rappahannock County | 22 | 1 | 23 | 95.7% |
| Roanoke County | 271 | 14 | 285 | 95.1% |
| Bedford County | 190 | 10 | 200 | 95.0% |
| Other County | 56 | 3 | 59 | 94.9% |
| James City County | 93 | 5 | 98 | 94.9% |
| Virginia Beach City | 938 | 52 | 990 | 94.7% |
| Albemarle County | 138 | 8 | 146 | 94.5% |
| Spotsylvania County | 344 | 20 | 364 | 94.5% |
| Washington County | 84 | 5 | 89 | 94.4% |
| Hampton City | 314 | 19 | 333 | 94.3% |
| Lunenburg County | 16 | 1 | 17 | 94.1% |
| Fredericksburg City | 62 | 4 | 66 | 93.9% |
| Botetourt County | 46 | 3 | 49 | 93.9% |
| Accomack County | 57 | 4 | 61 | 93.4% |
| Prince William County | 794 | 57 | 851 | 93.3% |
| Fairfax County | 1,726 | 126 | 1,852 | 93.2% |
| Radford City | 26 | 2 | 28 | 92.9% |
| Hopewell City | 51 | 4 | 55 | 92.7% |
| Carroll County | 200 | 17 | 217 | 92.2% |
| Arlington County | 193 | 17 | 210 | 91.9% |
| Newport News City | 300 | 27 | 327 | 91.7% |
| Richmond County | 99 | 9 | 108 | 91.7% |
| Halifax County | 73 | 7 | 80 | 91.3% |
| Richmond City | 281 | 27 | 308 | 91.2% |
| Fairfax City | 10 | 1 | 11 | 90.9% |
| Henrico County | 723 | 74 | 797 | 90.7% |
| Bristol City | 48 | 5 | 53 | 90.6% |
| Alexandria City | 125 | 14 | 139 | 89.9% |
| Wise County | 89 | 10 | 99 | 89.9% |
| Giles County | 41 | 5 | 46 | 89.1% |
| Franklin County | 114 | 14 | 128 | 89.1% |
| Chesterfield County | 1,217 | 152 | 1,369 | 88.9% |
| Martinsville City | 40 | 5 | 45 | 88.9% |

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| County | Integrated | Non-Integrated | Total | % Integrated |
|----------------------|---------------|----------------|---------------|--------------|
| Dickenson County | 39 | 5 | 44 | 88.6% |
| King William County | 31 | 4 | 35 | 88.6% |
| Stafford County | 281 | 38 | 319 | 88.1% |
| King George County | 29 | 4 | 33 | 87.9% |
| Patrick County | 29 | 4 | 33 | 87.9% |
| New Kent County | 27 | 4 | 31 | 87.1% |
| Goochland County | 25 | 4 | 29 | 86.2% |
| Gloucester County | 78 | 13 | 91 | 85.7% |
| Shenandoah County | 87 | 16 | 103 | 84.5% |
| Rockbridge County | 43 | 8 | 51 | 84.3% |
| Page County | 26 | 5 | 31 | 83.9% |
| Rockingham County | 146 | 29 | 175 | 83.4% |
| Charlotte County | 35 | 7 | 42 | 83.3% |
| Tazewell County | 64 | 13 | 77 | 83.1% |
| Cumberland County | 19 | 5 | 24 | 79.2% |
| Salem City | 41 | 11 | 52 | 78.8% |
| Scott County | 41 | 11 | 52 | 78.8% |
| Frederick County | 151 | 43 | 194 | 77.8% |
| Charlottesville City | 52 | 15 | 67 | 77.6% |
| Prince Edward County | 55 | 17 | 72 | 76.4% |
| Lexington City | 3 | 1 | 4 | 75.0% |
| Sussex County | 27 | 10 | 37 | 73.0% |
| Winchester City | 61 | 23 | 84 | 72.6% |
| Russell County | 58 | 22 | 80 | 72.5% |
| Mecklenburg County | 64 | 25 | 89 | 71.9% |
| Nelson County | 24 | 10 | 34 | 70.6% |
| Buena Vista City | 7 | 4 | 11 | 63.6% |
| Clarke County | 21 | 13 | 34 | 61.8% |
| Bath County | 4 | 4 | 8 | 50.0% |
| Mathews County | 24 | 31 | 55 | 43.6% |
| | 16,446 | 1,206 | 17,652 | 93.2% |

Measure 2: Data continues to indicate that at least 90% of individuals new to the waivers, including for individuals with a “supports need level” of 6 or 7, since FY16 are receiving services in the most integrated setting. The tables below provide data that illustrates that 96.5% of all people new to the DD waivers through 10/31/24 reside in integrated settings and among those, 1149 people with Supports Intensity Scale 6 or 7 receive services in integrated settings, which represent 95.8% of all individuals with these support needs. Based on feedback from the consultant for the Independent Reviewer, DBHDS altered its method of reporting to provide a cumulative total for all FY since July 1, 2016. The cumulative result for all individuals newly enrolled since 2016 is provided below. At 96.5%, this measure is met.

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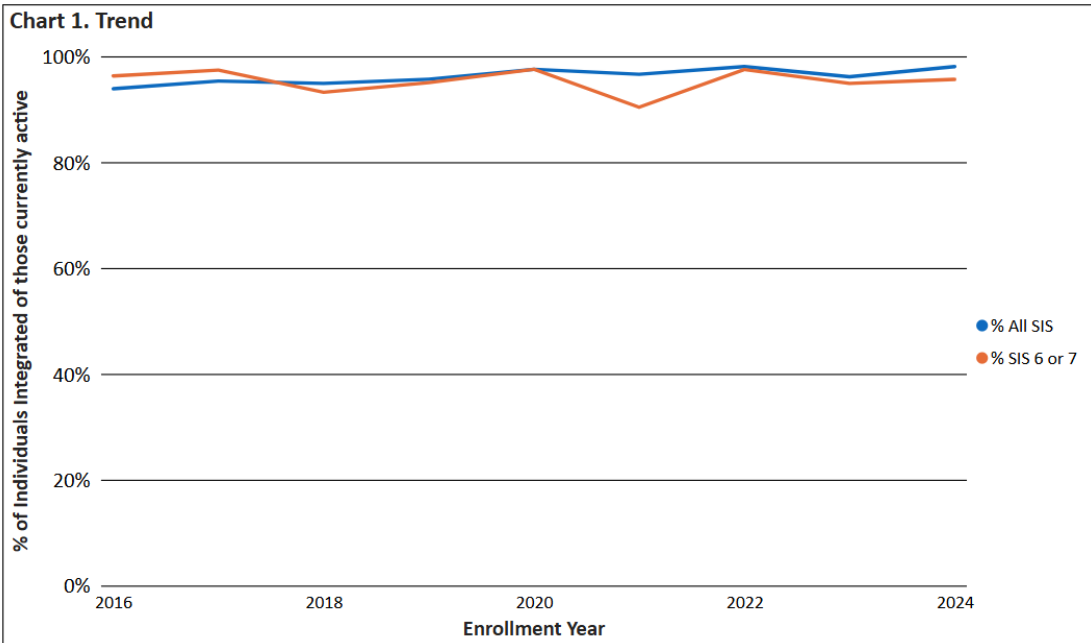
Method: WaMS enrollments during the fiscal year are counted for all new individuals and separately for new individuals with SIS Levels 6 & 7. Service authorization data is reviewed following a six-month post-period where residential setting is confirmed. (Report ID DR0017)

Table 1. Percent of Individuals enrolled in a waiver 7/1/2016- 4/30/2024 who are currently active but do not have approved authorization for a Non-Integrated Service in the post period (5/1/2024-10/31/2024)

| Term | # |
|-------------|-------|
| | |
| Numerator | 7,644 |
| Denominator | 7,924 |
| Answer | 96.5% |

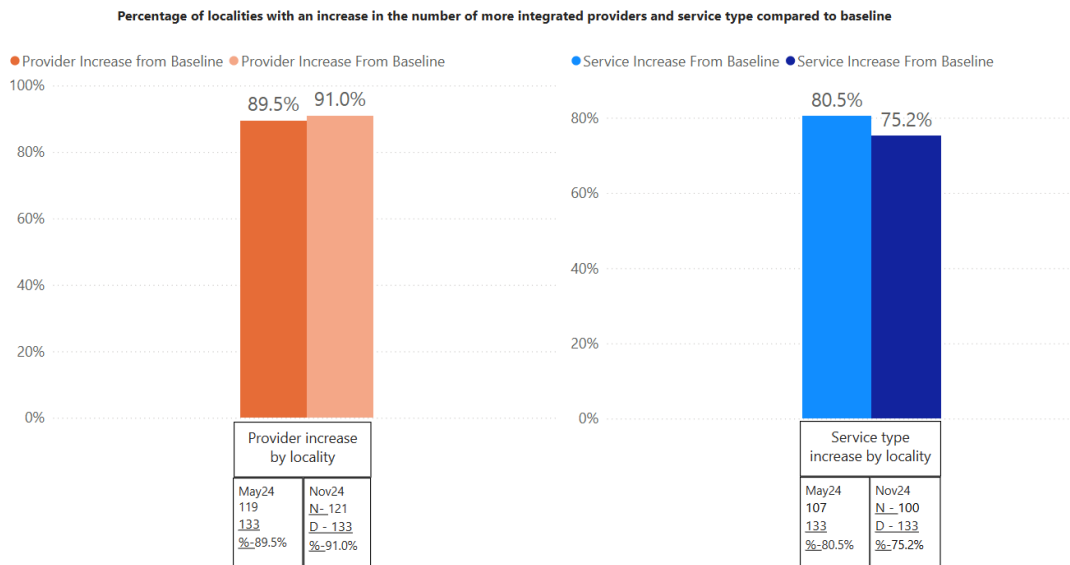
Table 2. Percent of Individuals enrolled in a waiver 7/1/2016-4/30/2024 who are currently active and with a SIS Level 6 or 7 but do not have approved authorization for a Non-Integrated Service in the post period (5/1/2024 thru 10/31/2024)

| Term | # |
|-------------|-------|
| | |
| Numerator | 1,149 |
| Denominator | 1,200 |
| Answer | 95.8% |



Measure 3: The Data Summary indicates an increase in services available by locality over time. This chart reports the number of localities demonstrating an increase in the number of providers, within the locality, offering more integrated or specialized services above the established baseline and/or showing an increase in the number of integrated or specialized service types offered, within the locality, above the established baseline. Data reflects the comparison in numbers between May 2024 and November 2024 compared against the baseline in 2018. Provider growth remained at the same level compared to baseline. Measure met due to an increase of 1.5 % in provider by locality, however, there was a loss of service type when compared to May of 2024, with a decrease of 5.3%.

Method: Data in the baseline measurement tool is calculated through a formula that compares the total number of types of services operating in each locality on a given date per tab, which is then compared back to the number that were operating in each locality at baseline. To establish meeting this target, growth must be seen in one or more localities in provider count and/or the number of types of services offered and be greater than losses across provider counts and/or service types. (Report ID DR0058)



Measure 4: 95% of provider agency staff meet provider orientation training requirements.

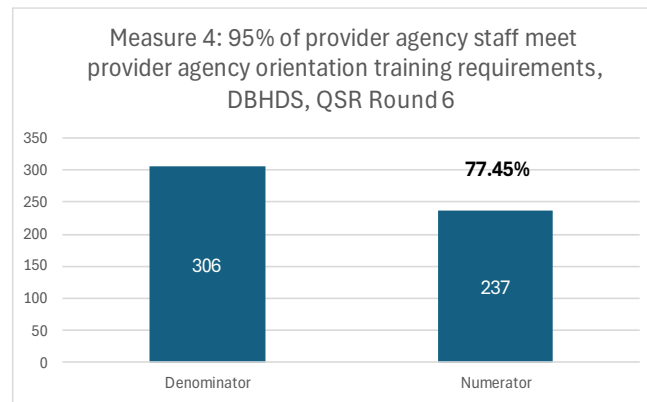
Success with this measure is dependent on providers completing the Quality Services Review (QSR) process without DBHDS being notified through an alert related to DSP competency. Health, Safety, and Wellbeing Alerts (HSW) related to a lack of training are reported through the Provider Quality Review (PQR) process. All providers receiving an alert are informed of DSP Competency training sessions provided by the Office of Provider Network Supports. Data for this measure is based on Round 6 of the QSR.

Method: Data is reviewed to determine the identification of specific staff not meeting requirements. The following PQR elements contribute to the determination of success with the measure:

- List staff without evidence of orientation training
- List staff without evidence of competency-based training

PROVIDER DATA SUMMARY – November 2024

237 of 306 PQRs did not have an alert for competency issues, which provides the result of 77.5% for Round 6 of the Quality Services Reviews. At 77% rounded, measure not met.



Measure 5: 95% of provider agency direct support professionals (DSPs) meet competency training requirements.

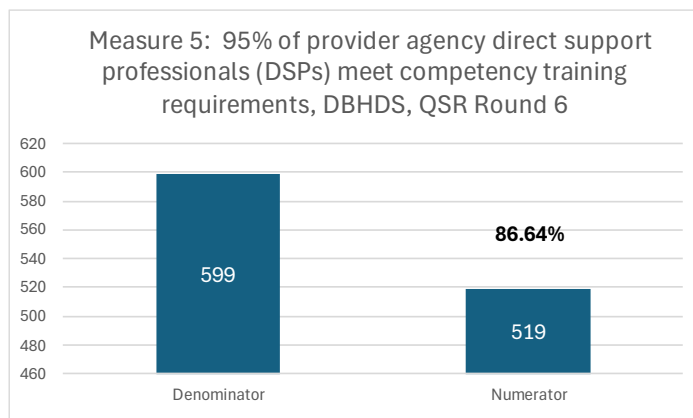
Success with this measure is dependent on providers completing the Quality Services Review (QSR) process without DBHDS being notified through an alert related to DSP competency. Alerts for observed DSP competency concerns are provided through the Person-Centered Review (PCR) process. Counts for individuals with level six and seven support needs where an alert occurred are provided in results. All providers receiving an alert are informed of DSP Competency training sessions provided by the Office of Provider Network Supports. Data for this measure is based on Round 6 of the QSR.

Method: Reviewer inability to confirm one or more of the following elements results in an Alert to DBHDS for competency issues:

- For individuals with a behavioral support plan or protocol, were staff following strategies as outlined in the written plan?
- Were staff adhering to medical protocols as outlined in the plan?
- Did the staff demonstrate competence in supporting the individual?
- If yes, was there evidence of oversight and monitoring of the new staff?
- If yes, are 1-1 or specialized staffing supports being implemented during observation as required?
- Has repair or follow up on repairs been occurring?
- Are staff able to describe things important to and important for the individual?
- Was staff able to describe the outcomes being worked on in this environment?
- Could the staff describe the medical support needs of the individuals?
- Were staff familiar with medical protocols to support the person?
- Could the staff describe behavioral support needs?
- Were staff familiar with the behavioral support plan or protocols developed to support the person?
- Does the staff know what medications the person is taking, or where to locate this information?
- Can the staff list the most common side effects of the medications the person is on, or where to locate this information?

519 of 599 PCRs did not have an alert for competency issues, which provides the result of 86.64% for Round 6 of the Quality Services Reviews. At 87% rounded, measure not met.

PROVIDER DATA SUMMARY – November 2024



Measure 6: At least 75% of people with a job in the community chose or had some input in choosing their job. The following chart is derived from the National Core Indicators In-Person Survey (IPS) State Report 2022-23 National Report. Results indicate a 95% average for Virginia. Measure met. **Source:** National Core Indicators Report, Choice and Decision-Making 2022-23 National Report

Table 6. Chose or had some help in choosing where they work (among those with a paid community job)

Proxy respondents were allowed for this question

Key: Up arrow (↑) represents Significantly Above Average; down arrow (↓) represents Significantly Below Average

| State (names abbreviated) | Average within State | N | Institutional Settings | Group Settings | Own Home or Apartment | Parent's or Relative's Home | Foster Care or Host Home |
|---------------------------|----------------------|--------------|------------------------|----------------|-----------------------|-----------------------------|--------------------------|
| IL | ↑ 100% | 34 | n/a | n/a | n/a | n/a | n/a |
| KY | ↑ 100% | 26 | n/a | n/a | n/a | n/a | n/a |
| FL | ↑ 98% | 50 | n/a | n/a | 95% | 100% | n/a |
| MO | ↑ 98% | 45 | n/a | n/a | n/a | n/a | n/a |
| GA | ↑ 97% | 33 | n/a | n/a | n/a | n/a | n/a |
| IN | ↑ 97% | 120 | 88% | 100% | n/a | 98% | n/a |
| UT | ↑ 96% | 69 | n/a | 92% | n/a | n/a | n/a |
| VA | ↑ 95% | 60 | n/a | n/a | n/a | 95% | n/a |
| MI | ↑ 94% | 79 | n/a | n/a | 96% | 91% | n/a |
| NE | ↑ 93% | 121 | n/a | 90% | 97% | 94% | 92% |
| AR | 93% | 29 | n/a | n/a | n/a | n/a | n/a |
| OR | 93% | 68 | n/a | n/a | n/a | 95% | n/a |
| NJ | 91% | 76 | n/a | n/a | 100% | 89% | n/a |
| MT | 90% | 89 | n/a | 90% | 86% | 96% | n/a |
| KS | 89% | 46 | n/a | n/a | 90% | n/a | n/a |
| AL | 89% | 36 | n/a | n/a | n/a | n/a | n/a |
| SC | 89% | 61 | n/a | 84% | 91% | n/a | n/a |
| PA | 88% | 95 | n/a | 85% | 95% | 89% | n/a |
| WY | 86% | 108 | n/a | n/a | 92% | 83% | n/a |
| NCI-IDD Average | 86% | 2,201 | 85% | 87% | 91% | 83% | 85% |
| NC | 86% | 64 | n/a | n/a | n/a | 91% | n/a |
| CA | 86% | 111 | n/a | n/a | 84% | 86% | n/a |
| OK | 84% | 121 | n/a | 84% | 89% | 81% | n/a |
| NV | 84% | 43 | n/a | n/a | n/a | n/a | n/a |
| CT | 83% | 127 | n/a | 76% | 94% | 83% | n/a |
| NY | 79% | 191 | n/a | 80% | 88% | 75% | n/a |
| MD | 77% | 113 | n/a | n/a | n/a | 75% | n/a |
| NH | ↓ 75% | 114 | n/a | n/a | n/a | 75% | 66% |
| WI | ↓ 65% | 55 | n/a | n/a | 76% | 48% | n/a |

Table note: The following states had a low count of responses (N<20) and were not shown: HI, DC. Reported for those determined to have a paid community job based on Background Information section. MN did not have data related to employment.

PROVIDER DATA SUMMARY – November 2024

Measure 7: At least 95% of people receiving services in residential settings/their authorized representatives participate in the development of their own service plan. 100% for Q4 FY24 and Q1 FY25. Measure met.

Measure 8: At least 86% of people receiving services in residential settings/their authorized representatives choose or help decide their daily schedule. 100% for Q4 FY24 and Q1 FY25. Measure met.

Measure 9: At least 75% of people receiving services who do not live in the family home/their authorized representatives chose or had some input in choosing where they live. 100% for Q4 FY24 and Q1 FY25. Measure met.

Measure 10: At least 50% of people who do not live in the family home/their authorized representatives chose or had some input in choosing their housemates. 100% for Q4 FY24 and 99.9% Q1 FY25. Measure met.

Method: Data for these measures are derived from WaMS ISP Quarterly Aggregate reports. To determine the same results for individuals receiving residential services, the number of "yes" responses for each of the same columns are filtered by service and then combined into a single result using the following 3 service columns: "Cur ServiceAuth Group Home, Cur ServiceAuth Sponsored Home, and Cur ServiceAuth Supported Living." (DR0002)

| Measure | Q4 FY24 | | | | | | Q1 FY25 | | | | | |
|--|-----------------|------|----------|----------------------|------|----------|-----------------|------|----------|----------------------|------|----------|
| | All Individuals | | | Residential Settings | | | All Individuals | | | Residential Settings | | |
| | N | D | Result % | N | D | Result % | N | D | Result % | N | D | Result % |
| At least 50% of people who do not live in the family home/their authorized representatives chose or had some input in choosing their housemates. | 3712 | 3712 | 100.0% | 1596 | 1596 | 100.0% | 4288 | 4292 | 99.9% | 2057 | 2060 | 99.9% |
| At least 75% of people receiving services who do not live in the family home/their authorized representatives chose or had some input in choosing where they live. | 3712 | 3712 | 100.0% | 1596 | 1596 | 100.0% | 4292 | 4292 | 100.0% | 2060 | 2060 | 100.0% |
| At least 86% of people receiving services in residential services/their authorized representatives choose or help decide their daily schedule. | 3712 | 3712 | 100.0% | 1596 | 1596 | 100.0% | 4292 | 4292 | 100.0% | 2060 | 2060 | 100.0% |
| At least 95% of people receiving services/authorized representatives participate in the development of their own service plan. | 3712 | 3712 | 100.0% | 1596 | 1596 | 100.0% | 4292 | 4292 | 100.0% | 2060 | 2060 | 100.0% |

N = Numerator
D = Denominator

Measure 11: DBHDS service authorization data continues to demonstrate an increase of 3.5% annually of the DD waiver population being served in the most integrated settings as defined in the Integrated Employment and Day Services Report, DBHDS, FY-2018-FY23

Comparison of day situations between 9.30.23 (47.8% more integrated) and 9.30.24 (50% more integrated) show an overall annual increase toward more integrated settings by 2.2% (Tables 1 and 2 below). (Report ID DR0023)

PROVIDER DATA SUMMARY – November 2024

| Service | 9/30/2016 | 9/30/2023 | 9/30/2024 | % Change from Baseline |
|---------------------------------|-------------|-------------|--------------|------------------------|
| Group Day Support | | 5415 | 5737 | -1% |
| Community Coaching | 7 | 209 | 269 | +3743% |
| Community Engagement | 130 | 2482 | 2972 | +2186% |
| Workplace Assistance | 6 | 59 | 67 | +1017% |
| Group Supported Employment | 701 | 291 | 296 | -58% |
| Individual Supported Employment | 295 | 679 | 695 | +136% |
| Total | 1139 | 9135 | 10036 | 7023% |

| Totals | 9/30/2016 | 9/30/2023 | 9/30/2024 | % Change from Baseline |
|---|-----------|-----------|-----------|------------------------|
| Unduplicated Total | 1120 | 3450 | 3998 | 257% |
| Unduplicated Total with Group Day Support Added | | 7211 | 7996 | 15% |
| Total | 1120 | 10661 | 11994 | 272% |
| | | 47.8% | 50% | |

2.2% ↑

Demographics

In order to understand the composition of the DD waiver and waiting list, the following section includes data specific to the types of services received, including who receives them and where they are provided. Regional data is provided when available.

Individuals on the Waiver Waiting List

The two following tables provide information about people on the DD waiver waiting list. Below, you will find a breakdown of DBHDS regions as of November 2024 by priority (table 1) and by time on the list (table 2). **Source:** WaMS waitlist data (Report ID DR0018)

| CSBRegion | Priority 1 | Priority 2 | Priority 3 | Total | Percent |
|-----------|------------|------------|------------|-------|---------|
| 1 | 717 | 1015 | 1280 | 3012 | 19.46% |
| 2 | 1720 | 2406 | 1205 | 5331 | 34.44% |
| 3 | 279 | 965 | 937 | 2181 | 14.09% |
| 4 | 496 | 1511 | 763 | 2770 | 17.90% |
| 5 | 115 | 874 | 1194 | 2183 | 14.10% |
| Total | 3327 | 6771 | 5379 | 15477 | 100.00% |
| Percent | 21.5 | 43.75 | 34.75 | 100% | |

PROVIDER DATA SUMMARY – November 2024

| Time on Waitlist | <18.0 | 18.0 to <22.0 | 22.0 to <65 | 65+ | Total | Percentage |
|--------------------|-------------|---------------|-------------|------------|--------------|----------------|
| <1.0 year | 1507 | 333 | 386 | 19 | 2245 | 14.51% |
| 1.0 to <3.0 years | 759 | 265 | 215 | 8 | 1247 | 8.06% |
| 3.0 to <5.0 years | 742 | 236 | 340 | 9 | 1327 | 8.57% |
| 5.0 to <10.0 years | 1909 | 594 | 1076 | 17 | 3596 | 23.24% |
| 10+ years | 3369 | 1350 | 2281 | 61 | 7061 | 45.63% |
| Total | 8286 | 2778 | 4298 | 114 | 15476 | 100.00% |
| Percent | 53.54 | 17.95 | 27.77 | 0.74% | 100% | |

Residential setting by size and type as defined by the Integrated Residential Services Report (Source)
 Comparison of living situations between baseline 9.30.16, 9.30.23, and 9.30.24 (Report ID DR0055)

| Settlement Living Situation | Integrated Setting | Baseline | | % Change from Baseline | 9.30.23 | | 9.30.24 | |
|--|--------------------|--------------|-------------|------------------------|--------------|-------------|--------------|-------------|
| | | 9.30.16 # | 9.30.16 % | | # | % | # | % |
| Group Home (Less than or equal to 4 bed) | Yes | 2189 | 18% | +66% | 3383 | 21% | 3642 | 21% |
| Other Group Home (greater than 4 bed) | No | 2446 | 21% | -39% | 1605 | 10% | 1493 | 9% |
| Sponsored Residential | Yes | 1513 | 13% | +38% | 2034 | 13% | 2083 | 12% |
| Supported Living | Yes | 50 | 0% | +388% | 221 | 1% | 244 | 1% |
| Living with Family * | Yes | 5459 | 46% | +56% | 7893 | 49% | 8498 | 50% |
| Living Independently | Yes | 214 | 2% | +366% | 883 | 6% | 997 | 6% |
| Building Independence * | Yes | 0 | 0% | + infinity | 148 | 1% | 109 | 1% |
| Other ** | | N/A | N/A | N/A | 20 | 0% | 55 | 0% |
| Total | | 11871 | 100% | +44% | 16187 | 100% | 17121 | 100% |

| | Integrated # | Integrated % | Non-integrated # | Non-integrated % |
|-----------------------|--------------|--------------|------------------|------------------|
| a) Baseline 9.30.2016 | 9425 | 79.4% | 2446 | 20.6% |
| b) 9.30.23 | 14933 | 90.3% | 1566 | 9.5% |
| c) 9.30.24 | 15630 | 91.3% | 1429 | 8.3% |

Additional population demographics

To understand the composition of the DD waiver, the following tables include data specific to the types of services received, including who receives them and where they are provided. Regional data is provided when available.

Method: Data is transferred from the baseline measurement tool related to individuals with waivers. Data related to ICF/IIDs, Nursing Facilities, Housing, and the training center are reported by subject matter experts who track census data in each area respectively. (Report IDs DR0058, DR0020). Arrows represent change from the last report.

PROVIDER DATA SUMMARY – November 2024

Individuals by Waiver Type & Region

| Waiver Type | Region 1 | Region 2 | Region 3 | Region 4 | Region 5 | Total |
|--------------|-------------|-------------|-------------|-------------|-------------|--------------|
| BI | 45 | 77 | 50 | 57 | 56 | 285 |
| CL | 2470 | 1957 | 2107 | 2663 | 2765 | 11962 |
| FIS | 1158 | 1519 | 706 | 910 | 1123 | 5416 |
| Total | 3673 | 3553 | 2863 | 3630 | 3944 | 17663 |

| Demographic | Total (unique) |
|--|----------------|
| Number of licensed DD providers | 1976 ↑ |
| Number of providers of supported employment | 57 ↓ |
| Number of ICF/IID non-state operated beds for children | 116 |
| Number of ICF/IID non-state operated beds for adults | 408 |
| Number of independent housing options | 1108 ↓ |

| Demographic | Total | Region 1 | Region 2 | Region 3 | Region 4 | Region 5 |
|---|--------|----------|----------|----------|----------|----------|
| Number of Individuals in Training Centers | 67 ↑ | | | | | 67 |
| Number of children residing in ICF/IIDs | 104 ↓ | | | | | |
| Number of children residing in NFs | 58 ↑ | | | | | |
| Number of adults residing in ICF/IIDs (excluding Training Center) | 344 ↓ | | | | | |
| Number of adults residing in NFs | 147 ↓ | | | | | |
| Number of Individuals in independent housing | 2248 ↑ | | | | | |

| Licensed DD Services as of 10/31/2024 | Count of Providers |
|--|--------------------|
| DD Case Management Service | 40 |
| DD Center-Based Respite Service | 0 |
| DD Children Group Home Residential Service | 21 |
| DD Day Support Service | 533 |
| DD Group Home Service | 636 |
| DD Group Home Service-REACH | 7 |
| DD In-Home Respite Service | 7 |
| DD Outpatient Service/Crisis Stabilization-REACH | 5 |
| DD Residential Respite Service | 16 |
| DD Sponsored Residential Homes Service | 246 |
| DD Supervised Living Service | 50 |
| DD Supportive In-Home Service | 394 |
| Group Home Service-REACH | 0 |
| ICF-IID | 19 |
| ICF-IID for Children and Adolescents | 2 |
| Grand Total | 1976 |

PROVIDER DATA SUMMARY – November 2024

DD Waiver Service Authorizations

Source: WaMS service authorizations (DR0052)

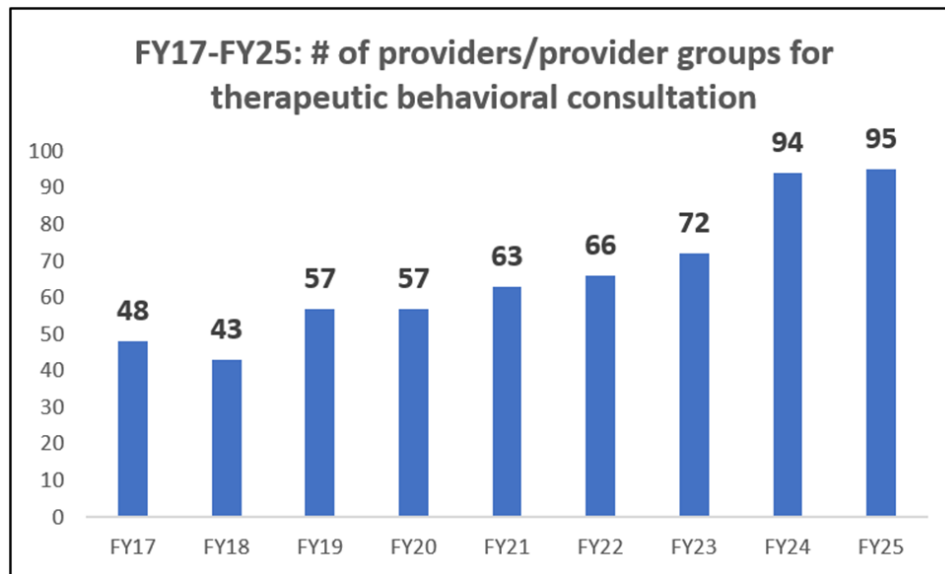
Department of Behavioral Health and Developmental Services
 Division of Developmental Services
 Individuals by Service Type

Services Active: 5/01/2024 to 10/31/2024

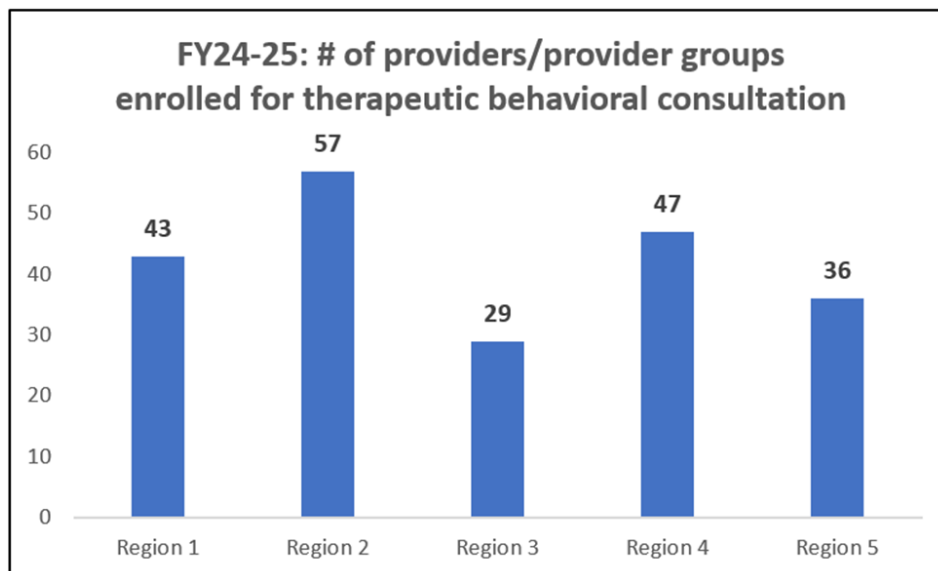
Table 1. Total number of unique individuals authorized for each Service Type in the six month window, Total and by DBHDS Primary Region and Levels

| Service | # of Individuals | Region 1 | Region 2 | Region 3 | Region 4 | Region 5 | Total SIS© Level 6 | Total SIS© Level 7 |
|--|------------------|--------------|--------------|--------------|--------------|--------------|--------------------|--------------------|
| Assistive Technology | 272 | 72 | 70 | 32 | 43 | 55 | 31 | 24 |
| Benefits Planning Services | 103 | 20 | 63 | 4 | 5 | 10 | 2 | 3 |
| Community Coaching | 376 | 77 | 125 | 43 | 54 | 77 | 15 | 106 |
| Community Engagement | 3,464 | 1,033 | 361 | 546 | 470 | 1,023 | 94 | 274 |
| Community Guide | 51 | 3 | 13 | 7 | 2 | 26 | 2 | 1 |
| Community-Based Crisis Supports | 94 | 3 | 33 | 25 | 31 | 0 | 1 | 31 |
| Companion | 99 | 18 | 68 | 1 | 0 | 12 | 2 | 11 |
| Companion - CD | 856 | 267 | 110 | 133 | 206 | 122 | 15 | 35 |
| Crisis Support Services | 13 | 2 | 11 | 0 | 0 | 0 | 0 | 4 |
| Electronic-based Home Supports | 168 | 47 | 78 | 9 | 15 | 19 | 6 | 11 |
| Employment & Community Transportation | 7 | 0 | 7 | 0 | 0 | 0 | 2 | 0 |
| Environmental Modifications | 83 | 18 | 14 | 7 | 17 | 26 | 26 | 2 |
| Group Day Support | 6,681 | 1,336 | 1,194 | 870 | 1,851 | 1,318 | 364 | 501 |
| Independent Living Supports | 164 | 23 | 65 | 21 | 20 | 35 | 0 | 1 |
| Individual & Family Caregiver Training | 9 | 2 | 3 | 0 | 4 | 0 | 0 | 2 |
| In-home Supports | 2,408 | 317 | 615 | 390 | 259 | 827 | 103 | 121 |
| Integrated Group Residential | 4,104 | 699 | 891 | 469 | 1,128 | 882 | 282 | 458 |
| NonIntegrated Group Residential | 1,493 | 308 | 298 | 206 | 419 | 222 | 123 | 54 |
| Peer Mentoring | 17 | 3 | 4 | 0 | 8 | 2 | 1 | 0 |
| Total # of Unique Individuals | 17,221 | 3,612 | 3,410 | 2,654 | 3,506 | 3,824 | 1,464 | 1,349 |

Behavioral Services Providers



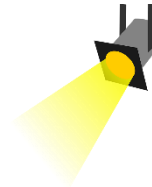
The data above display the number of providers and/or provider organizations providing therapeutic consultation behavioral services over the past six fiscal years (note: FY25 data is through early September 2024). It should be noted that the counts presented may display individual practitioners that have a solo practice consisting of one behaviorist, as well as larger provider groups that have many behaviorists employed and are providing this waiver service.



PROVIDER DATA SUMMARY – November 2024

The graph above displays the number of providers and/or provider organizations by region that are providing therapeutic consultation behavioral services to individuals from FY24 through FY25 (note: data are through early September 2024). When reviewing these data, it should be noted that numerous providers deliver services to individuals across multiple Community Services Boards and regions of the state. Therefore, a total count of providers in the graph above will exceed the total number of providers that are delivering this service.

Method: Bi-annually, a report is created in an Excel document using data derived from the Virginia Waiver Management System. This report captures all individuals and associated providers that have a service authorization for therapeutic consultation services. These data are examined specific to providers to arrive at a count of providers that are delivering therapeutic consultation behavioral services. Data are also regionalized based on the health planning regions in which providers are currently delivering services.



Spotlight on...National Core Indicators (NCI)

What is NCI?

National Core Indicators(NCI) – Intellectual and Developmental Disabilities is a collaboration that includes the [National Association of State Directors of Developmental Disabilities Services](#) (NASDDDS), the [Human Services Research Institute](#) (HSRI) and state intellectual and developmental (IDD) agencies. NCI is a voluntary effort by public intellectual and developmental disabilities agencies to measure and track their state’s performance. Virginia has been involved in this endeavor since 2013, when DBHDS began the initiative by collaborating with the Partnership for People with Disabilities at VCU to complete 800 surveys each year.

How does it work?

Since the surveys are completed directly with people receiving supports and their families, they are an excellent window into the current state of services from the person’s point of view. The process typically involves an NCI interviewer scheduling a meeting, virtually or in-person, with the individual and those who know them best to answer a series of questions. Questions include basic demographics, as well as more qualitative questions like do you choose how to spend your money, did you choose where you live/work, or how often do you go out to do activities that you enjoy? Answers from each individual survey are then aggregated into data sets that can be used to help evaluate the state of DD services in Virginia.

What are some uses and benefits of NCI?

The results of these surveys are compiled into reports and infographics that can help us to recognize gaps in services, plan for future needs of the people and families we support, inform committees of areas that need attention, and compare Virginia’s services to those of other states. Providers may find this information helpful when planning to expand services, both to see what service needs exist, as well as exploring the factors that are most important to individuals and families when seeking a service. For example, in the infographic below, the utilization of person-centered practices during the planning process has been shown to positively impact both quality of life and health outcomes for the individual, so providers may be encouraged by this data to incorporate more person-centered practices into their interactions with those being supported.



Citation: Excerpt from Infographic from [N. Isvan, A. Bonardi, D. Hiersteiner](#), “Effects of person-centered planning and practices on the health and well-being of adults with intellectual and developmental disabilities: a multilevel analysis of linked administrative and survey data.” *Journal of Intellectual Disability Research*. February 2023. (<https://onlinelibrary.wiley.com/doi/10.1111/jir.13015>)

Where to learn more...

If you would like to find out more about National Core Indicators, you can visit the national website at the following link [Welcome to National Core Indicators® \(NCI®\)](#), or explore the information about Virginia on the Partnership’s website here [About the Project - Virginia's National Core Indicators Project - Virginia Commonwealth University](#).

Children’s and Youth Residential

Based on the information provided here, showing the regional breakdown of providers and number of children/youths supported, a limited number of children currently receive congregate residential services under the DD waiver in Virginia (42) with two receiving these services in group homes of five or more. The data provided in the three tables below are based on approved service authorization lines as of 10/31/24. The region determined by service zip code and provider tax identifier for individuals from birth age less than 18. **Source:** WaMS Service Authorizations (Report ID DR0019)

Table 1. Counts of Distinct Individuals Less Than 18 Years of Age by Authorization and Region.

| Service Name | Region 1 | Region 2 | Region 3 | Region 4 | Region 5 | Distinct Total | Percent |
|---------------------------------------|----------|----------|-----------|-----------|-----------|----------------|----------------|
| Group Residential Supports 4 or Fewer | 0 | 0 | 1 | 6 | 3 | 10 | 23.81% |
| Group Residential Supports 5 or More | 0 | 0 | 0 | 1 | 1 | 2 | 4.76% |
| Sponsored Residential | 0 | 0 | 9 | 5 | 17 | 30 | 71.43% |
| Total | 0 | 0 | 10 | 12 | 21 | 42 | 100.00% |
| Percent | 0.00% | 0.00% | 23.81% | 28.57% | 47.62% | 100% | |

Table 2. Counts of Providers (distinct TaxIdentifiers) by Authorization and Region. For those Authorizations listed in Table 1.

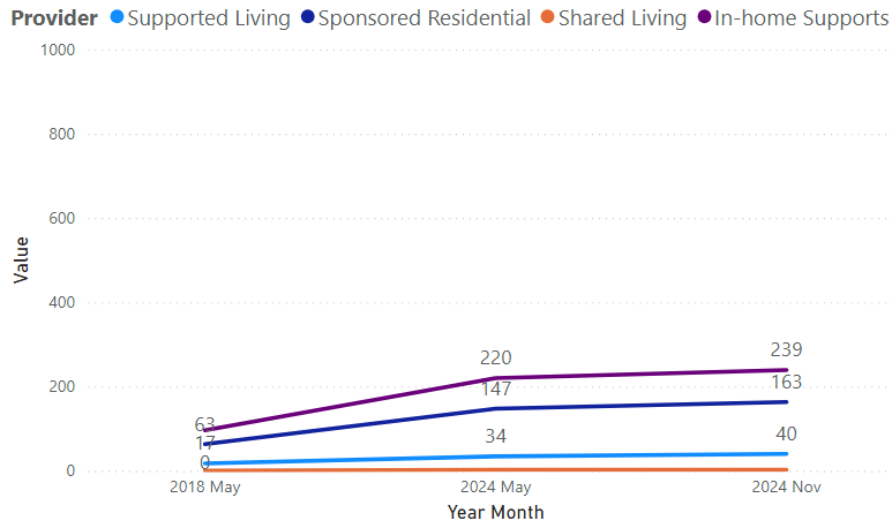
| Service Name | Region 1 | Region 2 | Region 3 | Region 4 | Region 5 | Distinct Total | Percent |
|---------------------------------------|----------|----------|----------|----------|-----------|----------------|----------------|
| Group Residential Supports 4 or Fewer | 0 | 0 | 1 | 2 | 1 | 4 | 22.22% |
| Group Residential Supports 5 or More | 0 | 0 | 0 | 1 | 1 | 2 | 11.11% |
| Sponsored Residential | 0 | 0 | 3 | 2 | 8 | 12 | 66.67% |
| Total | 0 | 0 | 4 | 5 | 10 | 18 | 100.00% |
| Percent | 0.00% | 0.00% | 22.22% | 22.22% | 55.56% | 100% | |

| Provider Name | Primary DBHDS Region 1 | Primary DBHDS Region 2 | Primary DBHDS Region 3 | | | | Primary DBHDS Region 4 | | Primary DBHDS Region 5 | | | | | Total | |
|---------------------------------------|------------------------|------------------------|------------------------|----------|----------|------------|------------------------|------------|------------------------|----------|--------------|------------|----------|----------|--------------|
| | WINCHESTER | FAIRFAX | FLOYD | GALAX | ROANOKE | WYTHEVILLE | CHESTERFIELD | PETERSBURG | CHESAPEAKE | HAMPTON | NEWPORT NEWS | PORTSMOUTH | VA BEACH | | WILLIAMSBURG |
| Arrows of Purpose | | | | | | | | | 3 | | | | | | 3 |
| Avila Residential Services, Inc. | | | | 1 | | | | | | | | | | | 1 |
| COMMUNITY CONNECTION SUPPORT SERVICES | | | | 1 | | | | | | | | | | | 1 |
| COMMUNITY SERVICES OF VA INC | | | | | | | | | | | | | 1 | | 1 |
| DEPAUL COMMUNITY RESOURCES | | | | | 3 | | | | | | | | | | 3 |
| DJT Health Services, Inc. | | | | | | | 2 | | | | | | | | 2 |
| FELTS SUPPORTS FOR LIVING, LLC | | | | | | 1 | | | | | | | | | 1 |
| GOOD SHEPHERD HOUSE | | | | | | | | | | | | | | 1 | 1 |
| GRAFTON SCHOOL INCORPORATED | 1 | | | | | | | | | | | | | | 1 |
| SERENITY C & C INC | | | | | | | 2 | | | | 5 | | | | 7 |
| SUNRISE COMMUNITY OF VIRGINIA INC | | 2 | | | | | | | | | | | | | 2 |
| TEEN OPTION INC | | | | | | | 5 | | | | | | | | 5 |
| T*LAB INC | | | | | | | | 1 | | | | | | | 1 |
| TRADITIONAL CARE SERVICES | | | | | | | | | | 6 | | | | | 6 |
| UNITED & EMPOWERED CARE INC | | | | | | | | | | 2 | | | | | 2 |
| WALL RESIDENCES LLC | | | 5 | | | | | | | | | | | | 5 |
| Youth Empowered Solutions, LLC | | | | | | | | | | | | 1 | | | 1 |
| Total | 1 | 2 | 5 | 2 | 3 | 1 | 9 | 1 | 3 | 8 | 5 | 1 | 1 | 1 | 38 |

Statewide Provider Counts and Individual Authorizations per Service

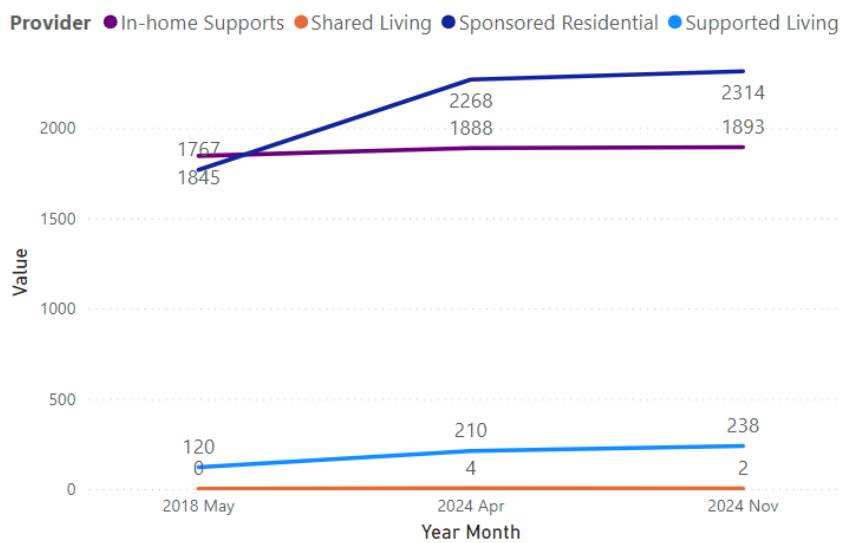
Method: The data in section derives from the November 2024 version of the PDS Dashboard and Baseline Measurement Tool by comparing the baseline data to the May 2018, May 2024, and November 2024 aggregate provider and individual service authorization counts. (Report ID DR0058)

Distinct Provider Count



| Year Month | In-home Supports | Shared Living | Sponsored Residential | Supported Living |
|------------|------------------|---------------|-----------------------|------------------|
| 2018 May | 96 | 0 | 63 | 17 |
| 2024 May | 220 | 2 | 147 | 34 |
| 2024 Nov | 239 | 2 | 163 | 40 |

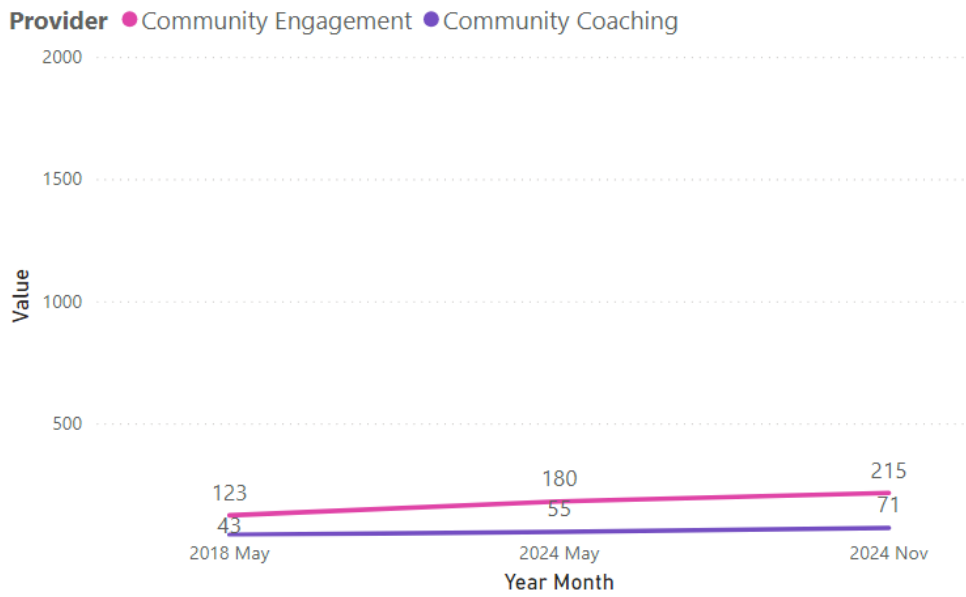
Distinct Individual Count



| Year Month | In-home Supports | Shared Living | Sponsored Residential | Supported Living |
|------------|------------------|---------------|-----------------------|------------------|
| 2018 May | 1845 | 0 | 1767 | 120 |
| 2024 Apr | 1888 | 4 | 2268 | 210 |
| 2024 Nov | 1893 | 2 | 2314 | 238 |

PROVIDER DATA SUMMARY – November 2024

Distinct Provider Count



| Year Month | Community Coaching | Community Engagement |
|------------|--------------------|----------------------|
| 2018 May | 43 | 123 |
| 2024 May | 55 | 180 |
| 2024 Nov | 71 | 215 |

Distinct Individual Count

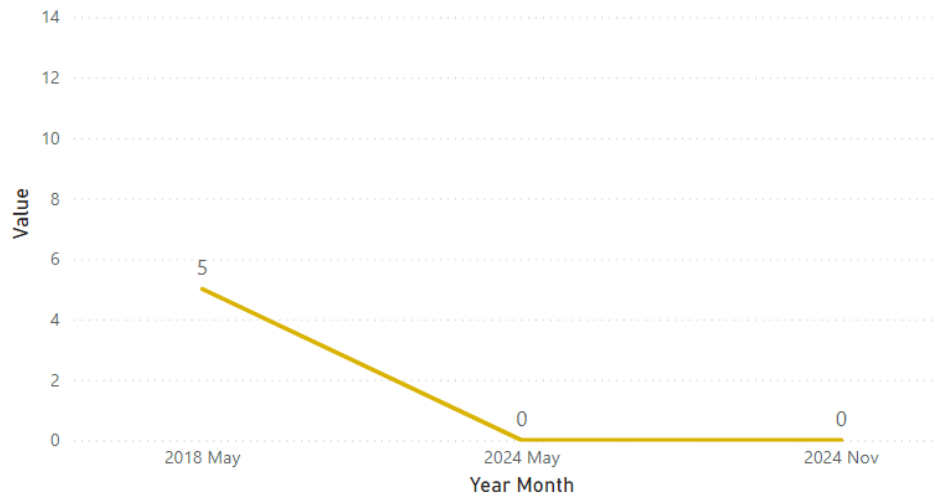


| Year Month | Community Coaching | Community Engagement |
|------------|--------------------|----------------------|
| 2018 May | 268 | 2566 |
| 2024 Apr | 227 | 2649 |
| 2024 Nov | 262 | 2815 |

PROVIDER DATA SUMMARY – November 2024

Distinct Provider Count

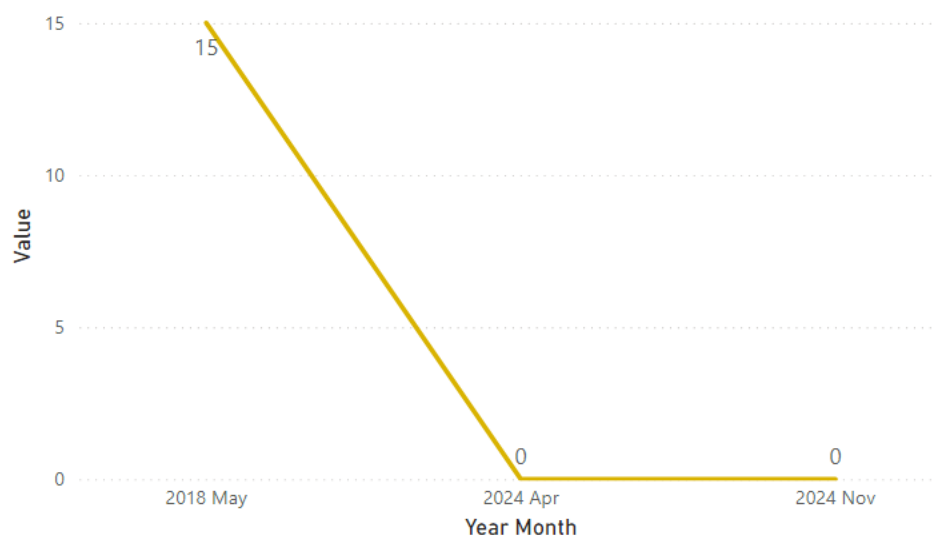
Provider ● Crisis Support Services



| Year Month | Crisis Support Services |
|------------|-------------------------|
| 2018 May | 5 |
| 2024 May | 0 |
| 2024 Nov | 0 |

Distinct Individual Count

Provider ● Crisis Support Services

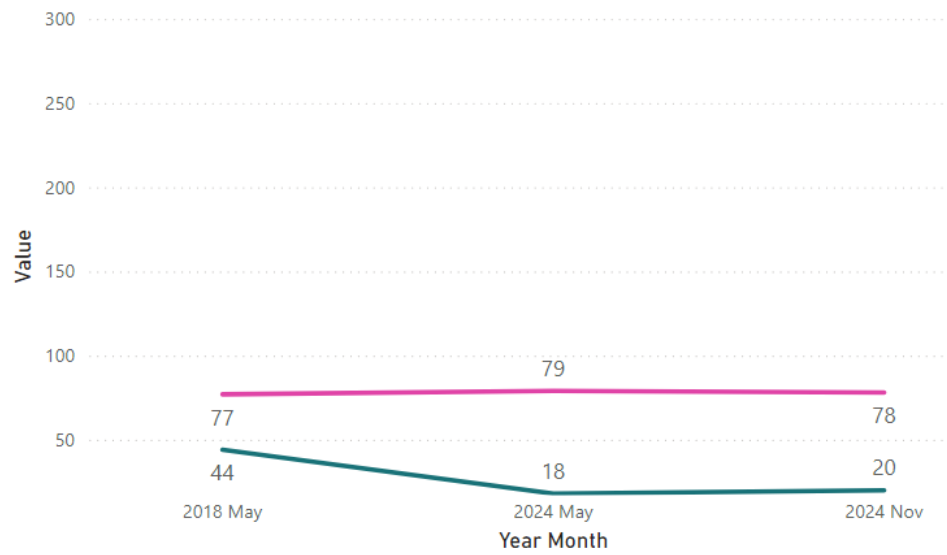


| Year Month | Crisis Support Services |
|------------|-------------------------|
| 2018 May | 15 |
| 2024 Apr | 0 |
| 2024 Nov | 0 |

PROVIDER DATA SUMMARY – November 2024

Distinct Provider Count

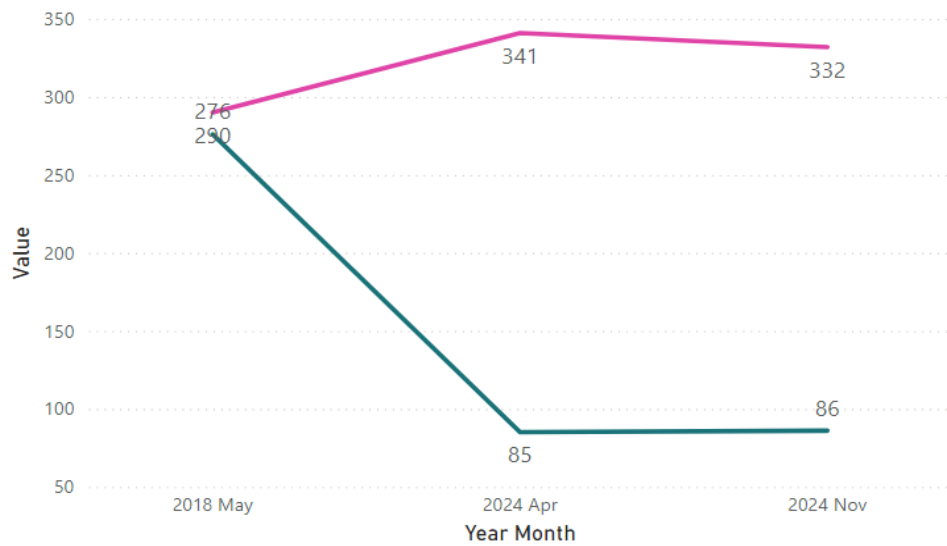
Provider ● Private Duty Nursing ● Skilled Nursing



| Year Month | Private Duty Nursing | Skilled Nursing |
|------------|----------------------|-----------------|
| 2018 May | 77 | 44 |
| 2024 May | 79 | 18 |
| 2024 Nov | 78 | 20 |

Distinct Individual Count

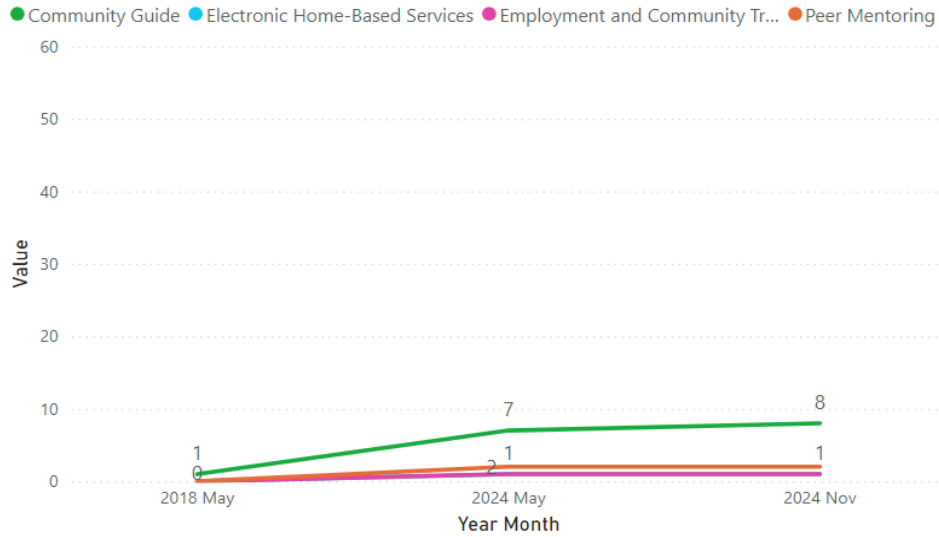
Provider ● Private Duty Nursing ● Skilled Nursing



| Year Month | Private Duty Nursing | Skilled Nursing |
|------------|----------------------|-----------------|
| 2018 May | 290 | 276 |
| 2024 Apr | 341 | 85 |
| 2024 Nov | 332 | 86 |

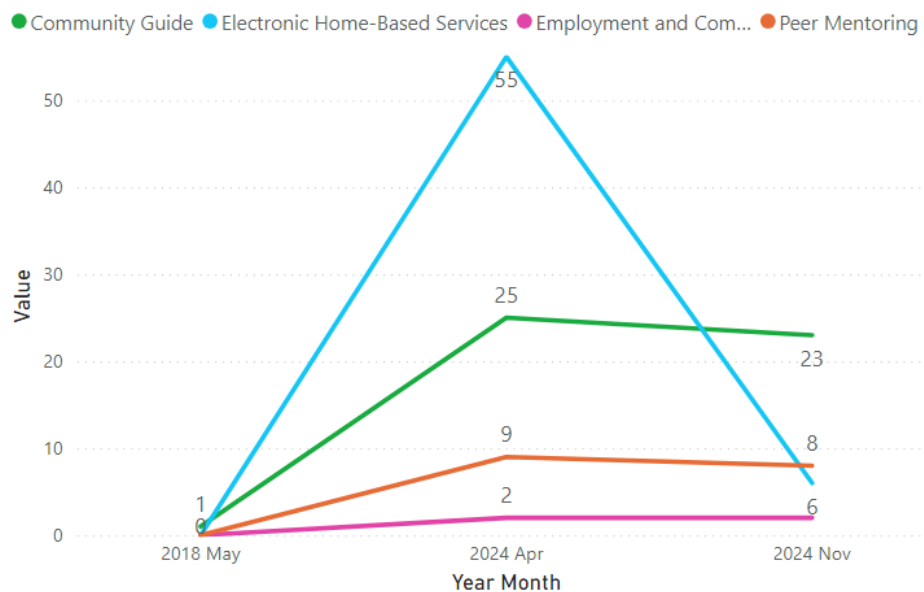
PROVIDER DATA SUMMARY – November 2024

Distinct Provider Count



| Year Month | Community Guide | Electronic Home-Based Services | Employment and Community Transportation | Peer Mentoring |
|------------|-----------------|--------------------------------|---|----------------|
| 2018 May | 1 | 0 | 0 | 0 |
| 2024 May | 7 | 1 | 1 | 2 |
| 2024 Nov | 8 | 1 | 1 | 2 |

Distinct Individual Count

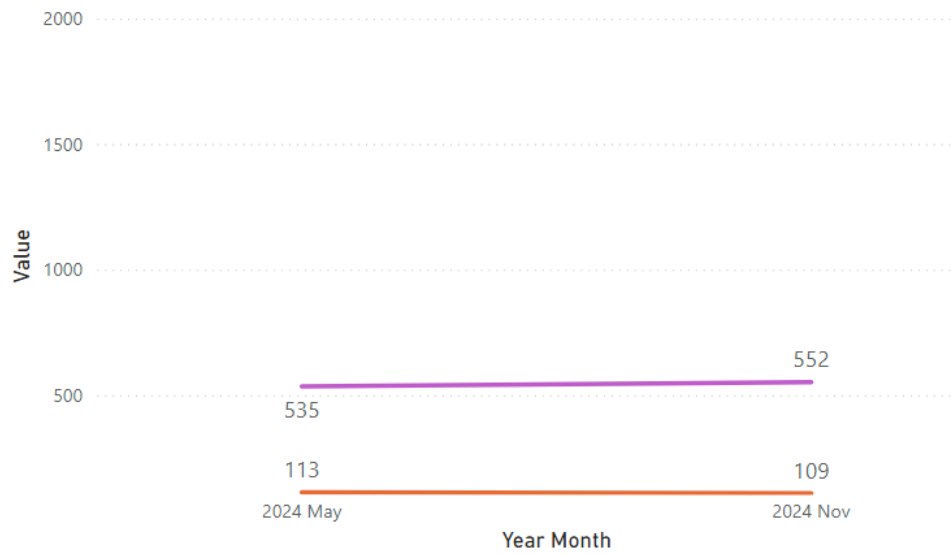


| Year Month | Community Guide | Electronic Home-Based Services | Employment and Community Transportation | Peer Mentoring |
|------------|-----------------|--------------------------------|---|----------------|
| 2018 May | 1 | 0 | 0 | 0 |
| 2024 Apr | 25 | 55 | 9 | 2 |
| 2024 Nov | 23 | 6 | 8 | 2 |

PROVIDER DATA SUMMARY – November 2023

Distinct Provider Count

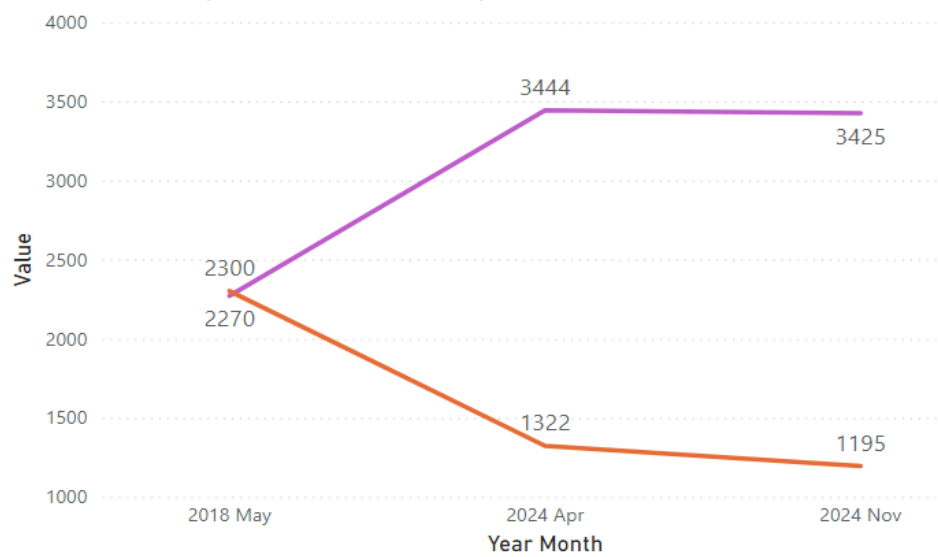
Provider ● Group Residential <5 ● Group Residential 5+



| Year Month | Group Residential <5 | Group Residential 5+ |
|------------|----------------------|----------------------|
| 2024 May | 535 | 113 |
| 2024 Nov | 552 | 109 |

Distinct Individual Count

Provider ● Group Residential <5 ● Group Residential 5+



| Year Month | Group Residential <5 | Group Residential 5+ |
|------------|----------------------|----------------------|
| 2018 May | 2270 | 2300 |
| 2024 Apr | 3444 | 1322 |
| 2024 Nov | 3425 | 1195 |

PROVIDER DATA SUMMARY – November 2023

REGIONAL DATA

In order to increase a provider's ability to consider service expansion, this section reports availability across four subareas in each region. The data is based on the numbers and lettering detailed below. In addition, these subareas are incorporated into the Baseline Measurement Tool for easy sorting.

Method: The data used in the development of this section derives from the November 2024 PDS Dashboard and Baseline Measurement Tool. Data is transferring from the May 2018, May 2024, and November 2024 data tabs using Power Bi to determine provider counts per service by the following regions. (Report ID DR0058)

Region I

| 1-A | 1-B | 1-C | 1-D |
|---------------------|-------------------|-------------------|----------------------|
| Caroline County | Augusta County | Harrisonburg City | Nelson County |
| Fredericksburg City | Highland County | Rockingham County | Louisa County |
| King George County | Staunton City | Frederick County | Albemarle County |
| Spotsylvania County | Waynesboro City | Page County | Charlottesville City |
| Stafford County | Alleghany County | Shenandoah County | Fluvanna County |
| Culpeper County | Covington City | Warren County | Greene County |
| Madison County | Bath County | Winchester City | Amherst County |
| Orange County | Buena Vista City | Clarke County | Appomattox County |
| Fauquier County | Lexington City | | Bedford County |
| Rappahannock County | Rockbridge County | | Campbell County |
| | | | Lynchburg City |

Region II

| 2-A | 2-B | 2-C | 2-D |
|------------------|-------------------|----------------|-----------------------|
| Alexandria City | Fairfax City | Loudoun County | Manassas City |
| Arlington County | Fairfax County | | Manassas Park City |
| | Falls Church City | | Prince William County |

Region III

| 3-A | 3-B | 3-C | 3-D |
|-------------------|---------------------|----------------|-------------------|
| Botetourt County | Franklin County | Carroll County | Buchanan County |
| Craig County | Danville City | Galax City | Russell County |
| Roanoke City | Pittsylvania County | Grayson County | Tazewell County |
| Roanoke County | Henry County | Bland County | Dickenson County |
| Salem City | Martinsville City | Wythe County | Bristol City |
| Giles County | Halifax County | Floyd County | Washington County |
| Montgomery County | Mecklenburg County | Pulaski County | Smyth County |
| | Brunswick County | Radford City | Lee County |
| | Patrick County | | Norton City |
| | | | Scott County |
| | | | Wise County |

Region IV

| 4-A | 4-B | 4-C | 4-D |
|-----------------------|-------------------|----------------------|----------------------|
| Chesterfield County | Amelia County | Charlotte County | Dinwiddie County |
| Colonial Heights City | Buckingham County | Lunenburg County | Greensville County |
| Hanover County | Cumberland County | Nottoway County | Hopewell City |
| Charles City County | Goochland County | Prince Edward County | Petersburg City |
| Henrico County | Powhatan County | Emporia City | Prince George County |
| New Kent County | | | Surry County |
| Richmond City | | | Sussex County |

Region V

| 5-A | 5-B | 5-C | 5-D |
|-----------------------|--------------------|-------------------|----------------------|
| Essex County | Accomack County | James City County | Chesapeake City |
| Gloucester County | Northampton County | Poquoson City | Norfolk City |
| King and Queen County | | Williamsburg City | Portsmouth City |
| King William County | | York County | Virginia Beach City |
| Lancaster County | | Hampton City | Franklin City |
| Mathews County | | Newport News City | Isle of Wight County |
| Middlesex County | | | Southampton County |
| Northumberland County | | | Suffolk City |
| Richmond County | | | |
| Westmoreland County | | | |

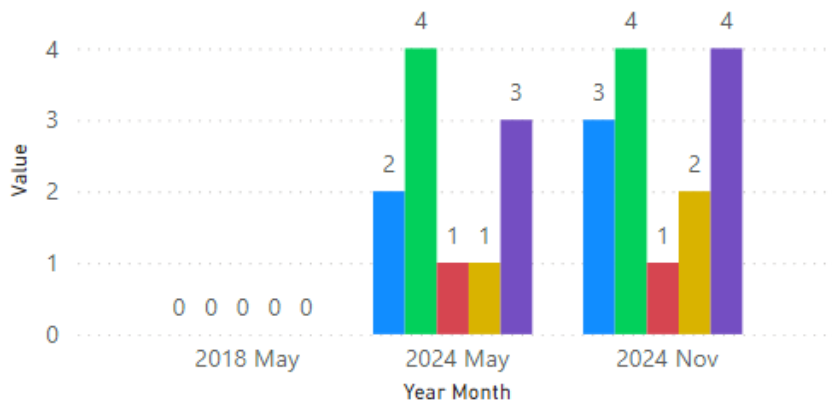
If you would like to see service change in a particular locality or area, see the Baseline Measurement Tool online to explore service change across the sub-regions listed above. The following data reflect provider change per service at the regional level.

Count of Providers by SubRegion

| SubRegion | Benefits Planning | Community Coaching | Community Engagement | Community Guide | Electronic Home-Based Services | Employment and Community Transportation |
|-----------|-------------------|--------------------|----------------------|-----------------|--------------------------------|---|
| 1-A | 3 | 7 | 28 | 1 | 1 | 0 |
| 1-B | 0 | 5 | 23 | 1 | 1 | 0 |
| 1-C | 2 | 6 | 27 | 0 | 0 | 0 |
| 1-D | 2 | 7 | 34 | 0 | 2 | 0 |
| 2-A | 1 | 3 | 11 | 0 | 2 | 0 |
| 2-B | 7 | 16 | 22 | 3 | 2 | 2 |
| 2-C | 2 | 2 | 15 | 0 | 1 | 0 |

Benefits Planning Providers by Year, Month and DBHDS Region

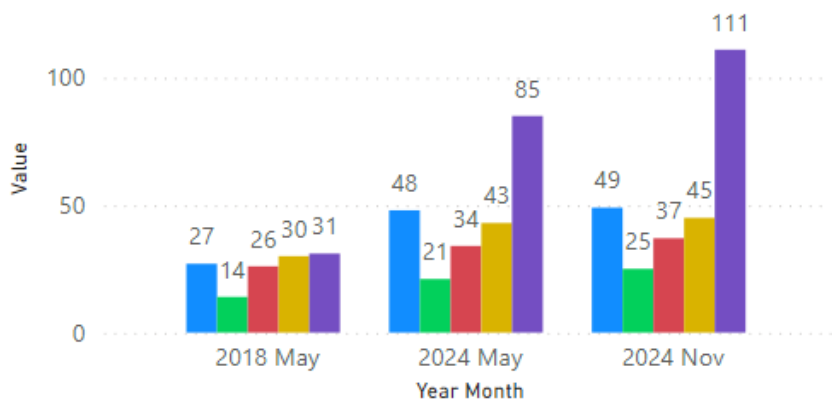
Region ● 1 ● 2 ● 3 ● 4 ● 5



| Year Month | 1 | 2 | 3 | 4 | 5 |
|------------|---|---|---|---|---|
| 2018 May | 0 | 0 | 0 | 0 | 0 |
| 2024 May | 2 | 4 | 1 | 1 | 3 |
| 2024 Nov | 3 | 4 | 1 | 2 | 4 |

Community Engagement Providers by Year, Month and DBHDS Region

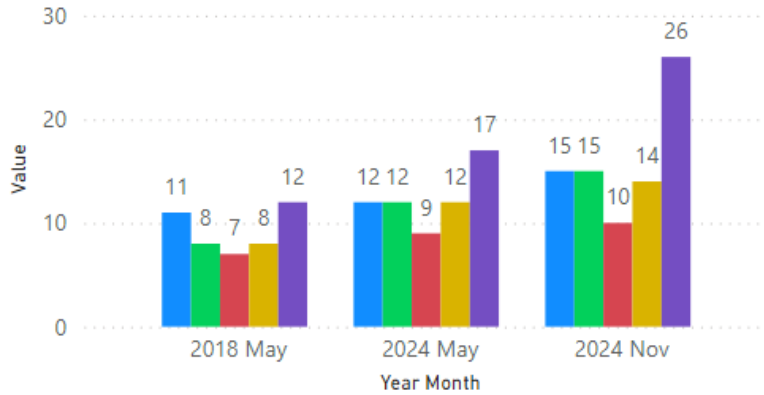
Region ● 1 ● 2 ● 3 ● 4 ● 5



| Year Month | 1 | 2 | 3 | 4 | 5 |
|------------|----|----|----|----|-----|
| 2018 May | 27 | 14 | 26 | 30 | 31 |
| 2024 May | 48 | 21 | 34 | 43 | 85 |
| 2024 Nov | 49 | 25 | 37 | 45 | 111 |

Community Coaching Providers by Year, Month and DBHDS Region

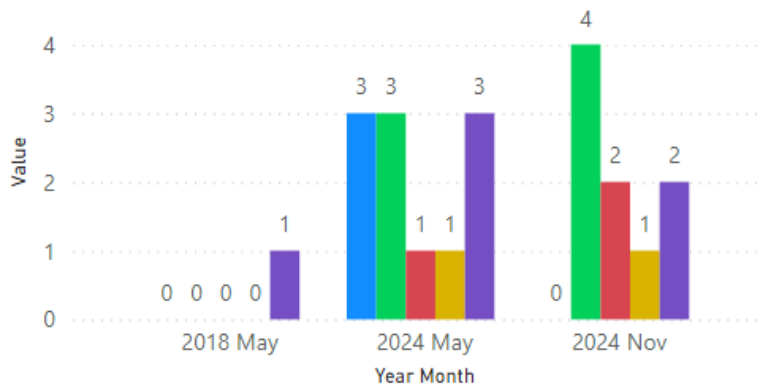
Region ● 1 ● 2 ● 3 ● 4 ● 5



| Year Month | 1 | 2 | 3 | 4 | 5 |
|------------|----|----|----|----|----|
| 2018 May | 11 | 8 | 7 | 8 | 12 |
| 2024 May | 12 | 12 | 9 | 12 | 17 |
| 2024 Nov | 15 | 15 | 10 | 14 | 26 |

Community Guide Providers by Year, Month and DBHDS Region

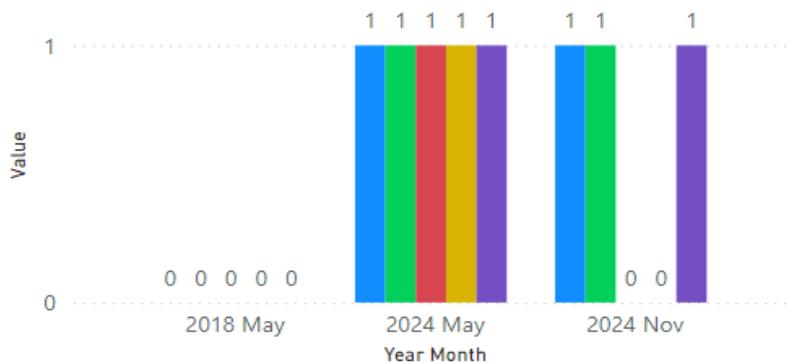
Region ● 1 ● 2 ● 3 ● 4 ● 5



| Year Month | 1 | 2 | 3 | 4 | 5 |
|------------|---|---|---|---|---|
| 2018 May | 0 | 0 | 0 | 0 | 1 |
| 2024 May | 3 | 3 | 1 | 1 | 3 |
| 2024 Nov | 0 | 4 | 2 | 1 | 2 |

Electronics Home Based Service Providers by Year, Month and DBHDS Region

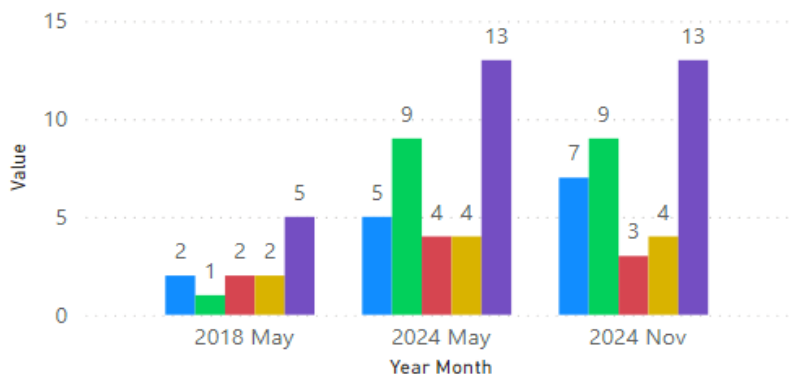
Region ● 1 ● 2 ● 3 ● 4 ● 5



| Year Month | 1 | 2 | 3 | 4 | 5 |
|------------|---|---|---|---|---|
| 2018 May | 0 | 0 | 0 | 0 | 0 |
| 2024 May | 1 | 1 | 1 | 1 | 1 |
| 2024 Nov | 1 | 1 | 0 | 0 | 1 |

Independent Living Supports Providers by Year, Month and DBHDS Region

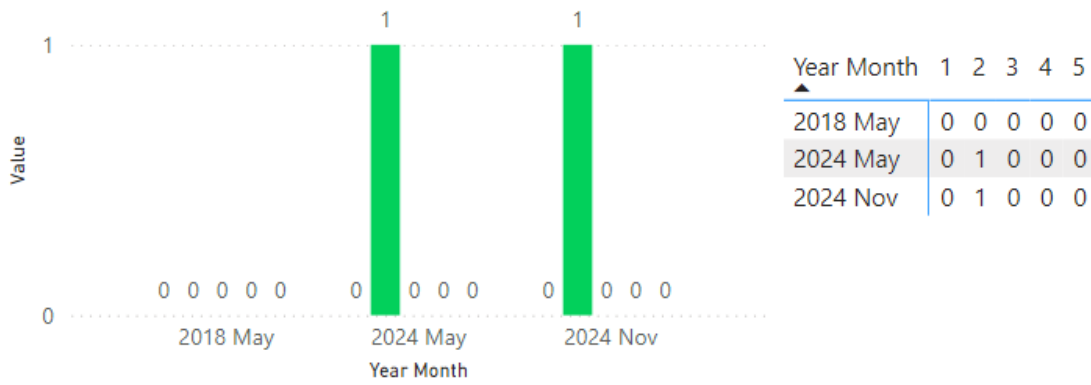
Region ● 1 ● 2 ● 3 ● 4 ● 5



| Year Month | 1 | 2 | 3 | 4 | 5 |
|------------|---|---|---|---|----|
| 2018 May | 2 | 1 | 2 | 2 | 5 |
| 2024 May | 5 | 9 | 4 | 4 | 13 |
| 2024 Nov | 7 | 9 | 3 | 4 | 13 |

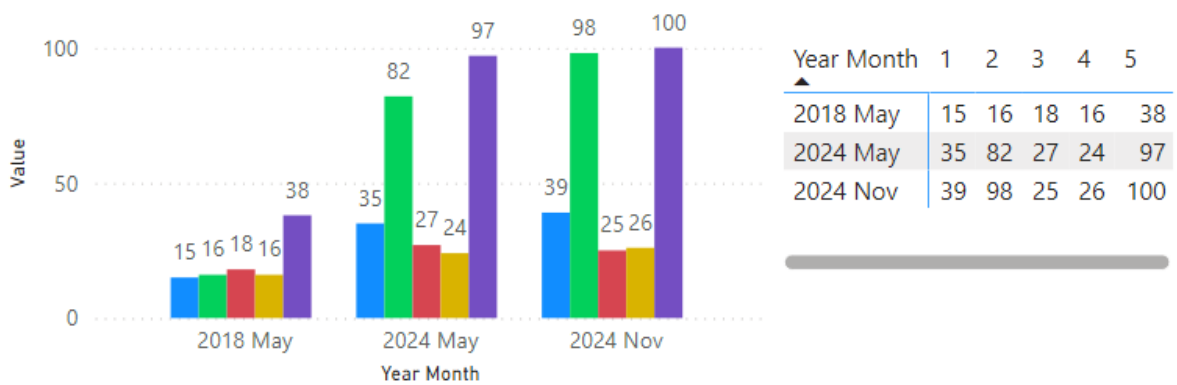
Employment and Community Transportation Providers by Year, Month and DBHDS Region

Region ● 1 ● 2 ● 3 ● 4 ● 5



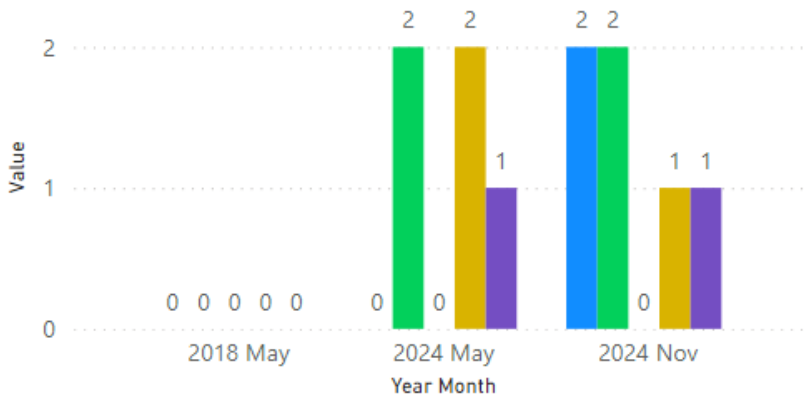
In-home Supports Providers by Year, Month and DBHDS Region

Region ● 1 ● 2 ● 3 ● 4 ● 5



Peer Mentoring Providers by Year, Month and DBHDS Region

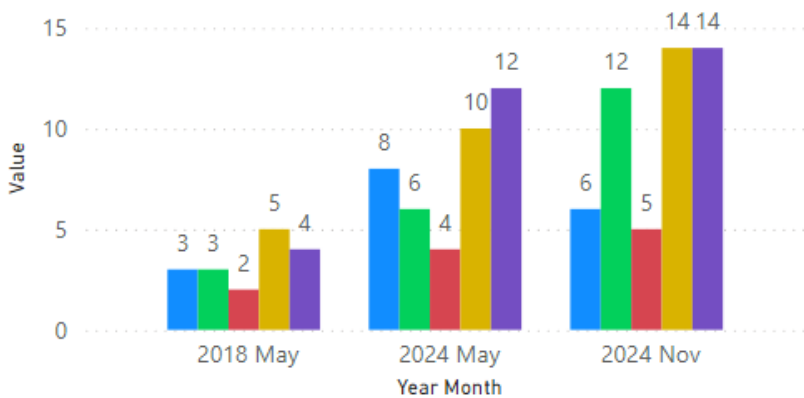
Region ● 1 ● 2 ● 3 ● 4 ● 5



| Year Month | 1 | 2 | 3 | 4 | 5 |
|------------|---|---|---|---|---|
| 2018 May | 0 | 0 | 0 | 0 | 0 |
| 2024 May | 0 | 2 | 0 | 2 | 1 |
| 2024 Nov | 2 | 2 | 0 | 1 | 1 |

Supported Living Providers by Year, Month and DBHDS Region

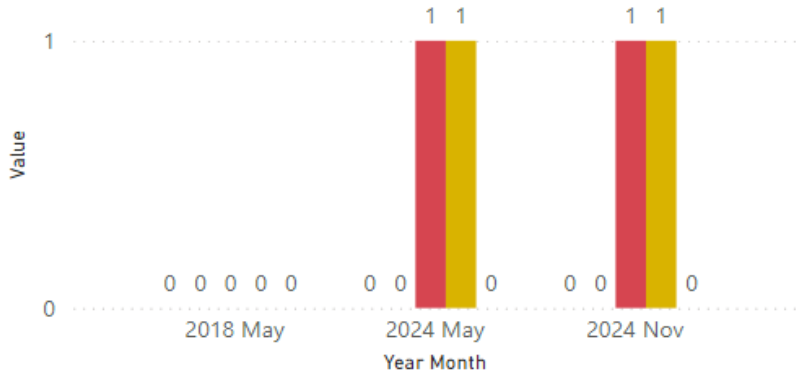
Region ● 1 ● 2 ● 3 ● 4 ● 5



| Year Month | 1 | 2 | 3 | 4 | 5 |
|------------|---|----|---|----|----|
| 2018 May | 3 | 3 | 2 | 5 | 4 |
| 2024 May | 8 | 6 | 4 | 10 | 12 |
| 2024 Nov | 6 | 12 | 5 | 14 | 14 |

Shared Living Providers by Year, Month and DBHDS Region

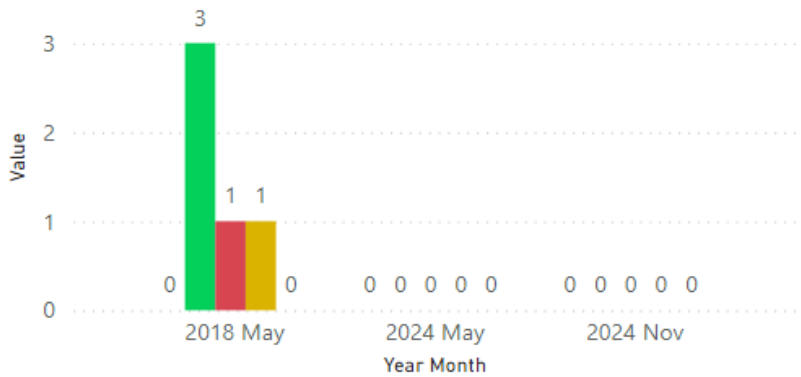
Region ● 1 ● 2 ● 3 ● 4 ● 5



| Year Month | 1 | 2 | 3 | 4 | 5 |
|------------|---|---|---|---|---|
| 2018 May | 0 | 0 | 0 | 0 | 0 |
| 2024 May | 0 | 0 | 1 | 1 | 0 |
| 2024 Nov | 0 | 0 | 1 | 1 | 0 |

Crisis Support Service Providers by Year, Month and DBHDS Region

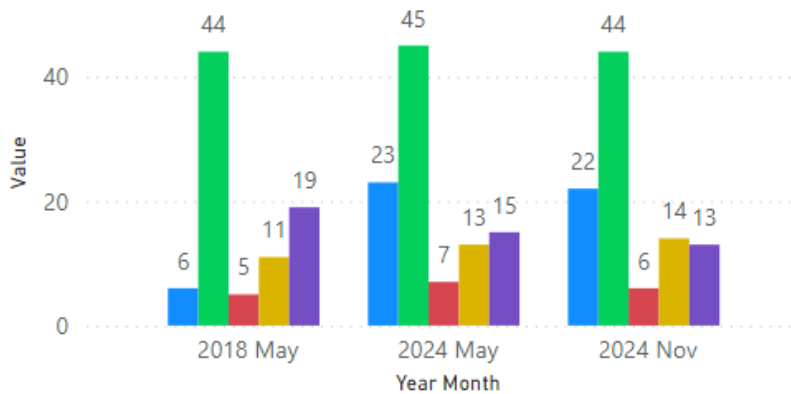
Region ● 1 ● 2 ● 3 ● 4 ● 5



| Year Month | 1 | 2 | 3 | 4 | 5 |
|------------|---|---|---|---|---|
| 2018 May | 0 | 3 | 1 | 1 | 0 |
| 2024 May | 0 | 0 | 0 | 0 | 0 |
| 2024 Nov | 0 | 0 | 0 | 0 | 0 |

Private Duty Nursing Providers by Year, Month and DBHDS Region

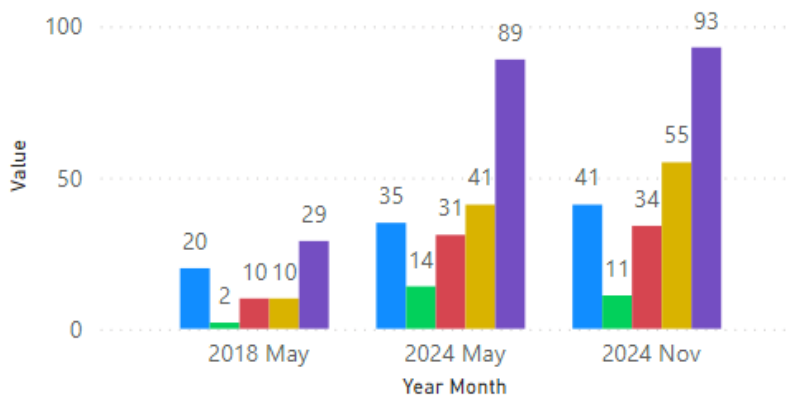
Region ● 1 ● 2 ● 3 ● 4 ● 5



| Year Month | 1 | 2 | 3 | 4 | 5 |
|------------|----|----|---|----|----|
| 2018 May | 6 | 44 | 5 | 11 | 19 |
| 2024 May | 23 | 45 | 7 | 13 | 15 |
| 2024 Nov | 22 | 44 | 6 | 14 | 13 |

Sponsored Residential Providers by Year, Month and DBHDS Region

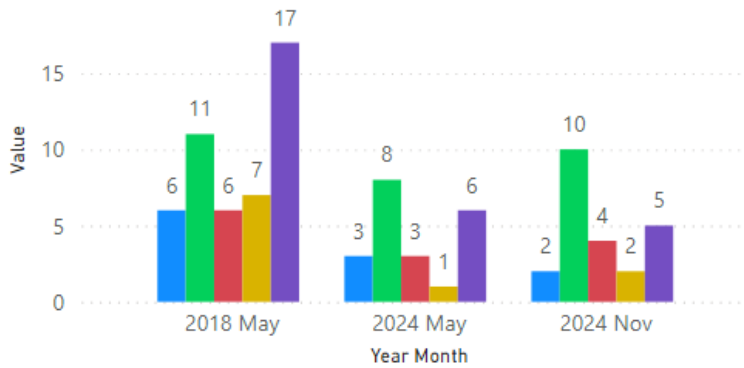
Region ● 1 ● 2 ● 3 ● 4 ● 5



| Year Month | 1 | 2 | 3 | 4 | 5 |
|------------|----|----|----|----|----|
| 2018 May | 20 | 2 | 10 | 10 | 29 |
| 2024 May | 35 | 14 | 31 | 41 | 89 |
| 2024 Nov | 41 | 11 | 34 | 55 | 93 |

Skilled Nursing Providers by Year, Month and DBHDS Region

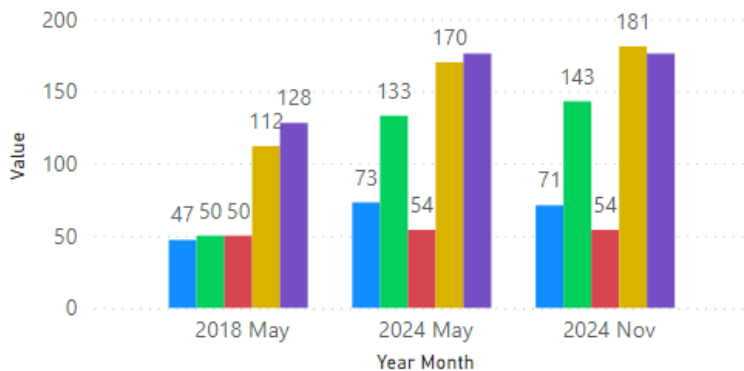
Region ● 1 ● 2 ● 3 ● 4 ● 5



| Year Month | 1 | 2 | 3 | 4 | 5 |
|------------|---|----|---|---|----|
| 2018 May | 6 | 11 | 6 | 7 | 17 |
| 2024 May | 3 | 8 | 3 | 1 | 6 |
| 2024 Nov | 2 | 10 | 4 | 2 | 5 |

Group Residential <5 Providers by Year, Month and DBHDS Region

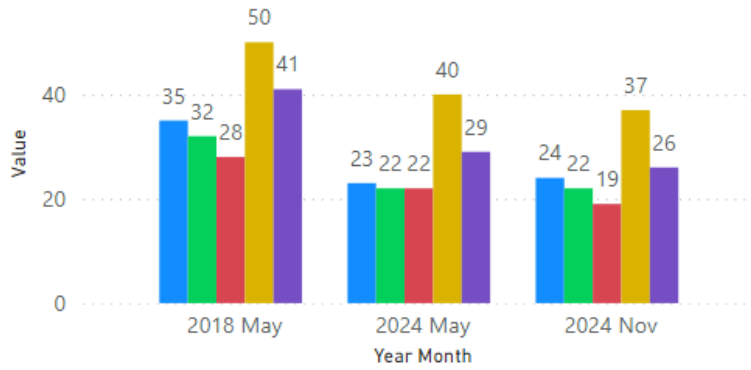
Region ● 1 ● 2 ● 3 ● 4 ● 5



| Year Month | 1 | 2 | 3 | 4 | 5 |
|------------|----|-----|----|-----|-----|
| 2018 May | 47 | 50 | 50 | 112 | 128 |
| 2024 May | 73 | 133 | 54 | 170 | 176 |
| 2024 Nov | 71 | 143 | 54 | 181 | 176 |

Group Residential 5+ Providers by Year, Month and DBHDS Region

Region 1 2 3 4 5



| Year Month | 1 | 2 | 3 | 4 | 5 |
|------------|----|----|----|----|----|
| 2018 May | 35 | 32 | 28 | 50 | 41 |
| 2024 May | 23 | 22 | 22 | 40 | 29 |
| 2024 Nov | 24 | 22 | 19 | 37 | 26 |

IDENTIFIED GAPS

Provider Development leads five Regional Support Teams (RSTs) designed to provide support with ensuring informed choice and with removing barriers to more integrated service options across Virginia. This section highlights findings from RST processes.

DBHDS has integrated the RST referral process into the Waiver Management System to ease communication, tracking, and data reporting. RST barrier data is included in this Provider Data Summary report. Moving RST processes into WaMS is expected to ease communication across involved parties and enhance reporting capabilities.

The barriers for the most integrated services are evaluated for frequency and location. The charts below provide details on eight themes identified in the RST referral process and the distribution across regions during the 4th quarter of FY24 and 1st quarter FY25 RST reports. The data results are consolidated into the categories provided. Barrier counts listed below are not inclusive of all possible barriers and may be duplicated across referrals. These charts represent the frequency a barrier was reported by region, upon initial referral, within the desired region, and within one of five given themes.

Method: The data used in this section is derived from the 4th quarter of FY24 and 1st quarter FY25 RST Dashboard reports by combining and categorizing the results in the Barriers Section for each Region.

Barrier Themes

No integrated residential provider operating in desired area

Includes: there are no known providers of integrated residential services operating in the region (i.e. independent living for BI waiver, in-home support services, supported living, sponsored residential, group home 4 or fewer)

Lack of provider at referral (other than integrated residential)

Includes: Services and activities unavailable in desired location; Professional Behavioral staff-Psychiatric, PBS facilitator, Applied Behavioral Analyst, or other specialist unavailable; Professional Behavioral staff-Dental, nursing or any medical specialist unavailable

Provider available, but access delayed

Includes: Home modifications, delayed licensing, HCBS compliance, etc.

Provider/setting match

Includes: Provider has determined placement is not a good match provider is not willing/able to support individual; Service/Provider Development or Loss-Construction/Renovations/Environmental Modifications/Staffing/On-boarding/Licensing; Community location is not adapted for physical access (not wheelchair accessible or ADA compliant)

Lack of behavioral expertise

Includes: Direct Support Staff-may not have experience or demonstrate competency to provide support with behavioral expertise

PROVIDER DATA SUMMARY – November 2024

Lack of medical expertise

Includes: Direct Support Staff-may not have experience or demonstrate competency to provide support with medical expertise

Lack of mental health expertise

Includes: Direct Support Staff-may not have experience or demonstrate competency to provide support with mental health expertise

Individual/SDM Choice

Includes: Individual/ SDM/LG chooses less integrated option; Individual/Substitute Decision Maker (SDM)/Legal Guardian (LG) not interested in discussing/exploring options/refuses supports; Individual/SDM/LG does not choose provider after visit/still exploring community options
Construction/Renovations/Environmental Modifications/Staffing/On-boarding/Licensing

Regional RST Barrier Data by Service (Q4 FY24 and Q1 FY25)

The following table provides data related to the primary barriers reported in Q4 FY24 and Q1 FY25. As seen in past reports, individual/SDM choice continues to be the most frequently reported barrier accounting for 36% of all barriers reported. The included barriers below are reported by CSBs but are then confirmed if valid by the RST.

| Barrier to Service | Considered Service Option | Region I | Region II | Region III | Region IV | Region V | Total |
|--|-------------------------------------|-----------|-----------|------------|-----------|----------|-----------|
| Individual/SDM Choice | Total | 13 | 1 | 1 | 1 | | 16 |
| | Group Home Residential (4 or fewer) | 13 | 1 | 1 | 1 | | 16 |
| Lack of behavioral expertise | Total | 1 | 1 | | 3 | | 5 |
| | Group Home Residential (4 or fewer) | | 1 | | 3 | | 4 |
| | Sponsored Residential | 1 | | | | | 1 |
| Lack of medical expertise | Total | | 3 | 3 | 1 | 1 | 8 |
| | Group Home Residential (4 or fewer) | | 3 | 3 | 1 | 1 | 8 |
| Lack of provider at referral (other than integrated residential) | Total | 2 | | 1 | 4 | | 7 |
| | Group Home Residential (4 or fewer) | 1 | | | 1 | | 2 |
| | Private Duty Nursing | | | | 1 | | 1 |
| | Sponsored Residential | 1 | | 1 | 1 | | 3 |
| | Therapeutic Consultation | | | | 1 | | 1 |
| No integrated residential provider operating in desired area | Total | | | 1 | 3 | | 4 |
| | Group Home Residential (4 or fewer) | | | | 2 | | 2 |
| | Sponsored Residential | | | 1 | 1 | | 2 |
| Provider available, but access delayed | Total | | 1 | | 1 | 1 | 3 |
| | Group Home Residential (4 or fewer) | | 1 | | 1 | 1 | 3 |
| Provider/setting match | Total | | 1 | | | 1 | 2 |
| | Group Home Residential (4 or fewer) | | | | | 1 | 1 |
| | Private Duty Nursing | | 1 | | | | 1 |
| Total | | 16 | 7 | 6 | 13 | 3 | 45 |

Priority Services as of November 2024

<https://app.powerbigov.us/view?r=eyJrIjoiMzU3ZjhhOWEtN2JiMi00Mzk0LTg4YTgtNTBkMTg3OGY4OWNkIiwidCI6IjYyMGFINWE5LTRIYzEtNGZhMCO4NjQxLTVhKOWYzODZjNzMwOSJ9>

Service gaps can now be easily identified in the PDS Dashboard

Count of Individuals

| County | BI | FIS | CL | All Waivers | SISL1 | SISL2 | SISL3 | SISL4 | SISL5 | SISL6 | SISL7 | SISLDefault |
|-------------------|------------|-------------|--------------|---------------|------------|-------------|------------|-------------|------------|-------------|-------------|-------------|
| Accomack County | 0 | 4 | 59 | 63 | 5 | 19 | 1 | 33 | 1 | 3 | 0 | 1 |
| Albemarle County | 1 | 56 | 81 | 138 | 15 | 25 | 4 | 59 | 0 | 10 | 7 | 18 |
| Alexandria City | 3 | 50 | 73 | 126 | 14 | 38 | 4 | 44 | 3 | 6 | 4 | 13 |
| Alleghany County | 0 | 13 | 33 | 46 | 5 | 20 | 0 | 14 | 0 | 2 | 5 | 0 |
| Amelia County | 0 | 5 | 14 | 19 | 0 | 10 | 0 | 6 | 1 | 2 | 0 | 0 |
| Amherst County | 0 | 32 | 164 | 196 | 6 | 44 | 2 | 81 | 9 | 17 | 27 | 10 |
| Appomattox County | 0 | 12 | 31 | 43 | 1 | 8 | 0 | 16 | 6 | 3 | 6 | 3 |
| Arlington County | 4 | 95 | 107 | 206 | 12 | 72 | 4 | 69 | 7 | 14 | 12 | 16 |
| Augusta County | 3 | 44 | 145 | 192 | 9 | 41 | 4 | 64 | 9 | 24 | 14 | 27 |
| Bath County | 0 | 1 | 6 | 7 | 0 | 2 | 0 | 4 | 0 | 1 | 0 | 0 |
| Bedford County | 1 | 35 | 148 | 184 | 5 | 30 | 9 | 79 | 10 | 37 | 11 | 3 |
| Bland County | 0 | 2 | 8 | 10 | 0 | 2 | 0 | 6 | 0 | 1 | 0 | 1 |
| Botetourt County | 0 | 22 | 21 | 43 | 1 | 12 | 1 | 15 | 1 | 10 | 2 | 1 |
| Bristol City | 0 | 13 | 38 | 51 | 1 | 15 | 1 | 20 | 3 | 6 | 1 | 4 |
| Total | 298 | 4640 | 11723 | 16,661 | 976 | 4604 | 553 | 6273 | 597 | 1374 | 1179 | 1104 |

Date
11/30/2023

NOTE: To view earlier time periods, select date above

To see all services scroll to right

2: Scroll down



1: Select a date



Counts of Providers (defined by distinct TaxIdentifiers)

| County | Benefits Planning | Community Coaching | Community Engagement | Community Guide | Crisis Support Services | Electronic Home-Based Services | Employment and Community Transportation |
|-------------------|-------------------|--------------------|----------------------|-----------------|-------------------------|--------------------------------|---|
| Accomack County | 0 | 1 | 3 | 0 | 0 | 0 | 0 |
| Albemarle County | 0 | 1 | 4 | 0 | 0 | 1 | 0 |
| Alexandria City | 1 | 0 | 2 | 0 | 0 | 0 | 0 |
| Alleghany County | 0 | 1 | 1 | 0 | 0 | 0 | 0 |
| Amelia County | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Amherst County | 0 | 1 | 8 | 0 | 0 | 0 | 0 |
| Appomattox County | 0 | 1 | 0 | 0 | 0 | 0 | 0 |
| Arlington County | 1 | 2 | 4 | 0 | 0 | 1 | 0 |
| Augusta County | 0 | 2 | 7 | 0 | 0 | 0 | 0 |
| Bath County | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Bedford County | 0 | 2 | 9 | 0 | 0 | 0 | 0 |
| Bland County | 0 | 0 | 1 | 0 | 0 | 0 | 0 |
| Botetourt County | 0 | 0 | 4 | 0 | 0 | 0 | 0 |
| Bristol City | 0 | 0 | 2 | 0 | 0 | 1 | 0 |
| Brunswick County | 0 | 0 | 1 | 0 | 0 | 0 | 0 |

4: Yellow and green represent potential service gaps.

3: Scroll over

