Report on Provider Compliance with Quarterly Review of Serious Incidents & Annual Systemic Risk Assessment

Reporting Period: 7/1/2022 -12/31/2022

The provider shall collect, maintain, and review at least quarterly all serious incidents, including Level I serious incidents, as part of the quality improvement program in accordance with 12VAC35-105-620 to include an analysis of trends, potential systemic issues or causes, indicated remediation, and documentation of steps taken to mitigate the potential for future incidents.

Regulation	Number of Services	Number of Services	Percentage of Services
	Inspected – Compliant	Reviewed	Inspected - Compliant
160.C	430	518	83%

Regulation	Requirement	Number of Services Inspected Complaint	Number of Services Reviewed	Percentage of Services Inspected Compliant
520.C1	The environment of care	493	604	82%
520.C2	Clinical assessment or reassessment processes	483	605	80%
520.C3	Staff competence and adequacy of staffing	492	605	81%
520.C4	Use of high risk procedures, including seclusion and restraint	470	601	78%
520.C5	A review of serious incidents	501	605	83%
520.D	The systemic risk assessment process shall incorporate uniform risk triggers and thresholds as defined by the department	434	599	72%

The provider shall conduct an annual systemic risk review at least annually. The risk review shall address at least the following: