Report on Provider Compliance with Quarterly Review of Serious Incidents & Annual Systemic Risk Assessment

Reporting Period: 1/1/2025 - 6/30/2025

The provider shall collect, maintain, and review at least quarterly all serious incidents, including Level I serious incidents, as part of the quality improvement program in accordance with 12VAC35-105-620 to include an analysis of trends, potential systemic issues or causes, indicated remediation, and documentation of steps taken to mitigate the potential for future incidents.

Regulation	Number of Services Inspected – Compliant	Number of Services Reviewed	Percentage of Services Inspected - Compliant
160.C	67	862	79%

The provider shall conduct an annual systemic risk review at least annually. The risk review shall address at least the following:

Regulation	Requirement	Number of Services Inspected Complaint	Number of Services Reviewed	Percentage of Services Inspected Compliant
520.C1	The environment of care	752	862	79%
520.C2	Clinical assessment or reassessment processes	733	863	85%
520.C3	Staff competence and adequacy of staffing	689	862	80%
520.C4	Use of high risk procedures, including seclusion and restraint	710	862	82%
520.C5	A review of serious incidents	707	861	82%
520.D	The systemic risk assessment process shall incorporate uniform risk triggers and thresholds as defined by the department	683	858	80%