

## Report on Provider Compliance with Quarterly Review of Serious Incidents & Annual Systemic Risk Assessment

Reporting Period: 7/1/2024 - 12/31/2024

*The provider shall collect, maintain, and review at least quarterly all serious incidents, including Level I serious incidents, as part of the quality improvement program in accordance with 12VAC35-105-620 to include an analysis of trends, potential systemic issues or causes, indicated remediation, and documentation of steps taken to mitigate the potential for future incidents.*

Regulation	Number of Services Inspected – Compliant	Number of Services Reviewed	Percentage of Services Inspected - Compliant
160.C	245	322	78%

*The provider shall conduct an annual systemic risk review at least annually. The risk review shall address at least the following:*

Regulation	Requirement	Number of Services Inspected Complaint	Number of Services Reviewed	Percentage of Services Inspected Compliant
520.C1	The environment of care	256	323	79%
520.C2	Clinical assessment or reassessment processes	245	326	76%
520.C3	Staff competence and adequacy of staffing	245	323	76%
520.C4	Use of high risk procedures, including seclusion and restraint	224	323	69%
520.C5	A review of serious incidents	243	323	75%
520.D	The systemic risk assessment process shall incorporate uniform risk triggers and thresholds as defined by the department	2314	319	72%