Report on Provider Compliance with Quarterly Review of Serious Incidents & Annual Systemic Risk Assessment

Reporting Period: 7/1/2025 – 12/31/2025

The provider shall collect, maintain, and review at least quarterly all serious incidents, including Level I serious incidents, as part of the quality improvement program in accordance with 12VAC35-105-620 to include an analysis of trends, potential systemic issues or causes, indicated remediation, and documentation of steps taken to mitigate the potential for future incidents.

Regulation	Number of Services Compliant	Number of Services Reviewed	Percentage of Services Compliant
160.C	423	573	83%

The provider shall conduct an annual systemic risk review at least annually. The risk review shall address at least the following:

Regulation	Requirement	Number of Services Compliant	Number of Services Reviewed	Percentage of Services Compliant
520.C1	The environment of care	475	580	82%
520.C2	Clinical assessment or reassessment processes	476	580	82%
520.C3	Staff competence and adequacy of staffing	441	578	76%
520.C.4	Use of high risk procedures, including seclusion and restraint	423	580	78%
520.C5	A review of serious incidents	437	580	75%
520.D	The systemic risk assessment process shall incorporate uniform risk triggers and thresholds as defined by the department	449	575	78%