



Regional Support Teams

State Fiscal Year 2024, 4th Quarter

Overview

Five Regional Support Teams (RSTs) were implemented in March 2013 by the Department of Behavioral Health and Development Services (DBHDS). Virginia's focus through RSTs is on supporting individuals with developmental disabilities in the most integrated community setting that is consistent with their informed choice of all available options and opportunities. Each Regional Support Team (RST) consists of professionals well-versed in supporting individuals with developmental disabilities within a community setting. This expertise extends to individuals with exceptional behavioral and medical requirements, highlighting the RST's comprehensive capability in meeting diverse needs.

Purpose

- A. To identify and seek to resolve individual, regional, or system barriers that prevent individuals from receiving services in the most integrated setting of their choice.
- B. To make recommendations for resolving barriers to receiving services in integrated settings.

RSTs seek to ensure that no individual in the target population moves to a nursing facility or congregate setting with five or more individuals unless the move is consistent with the individual's needs and informed choice. This process involves a comprehensive review conducted by both a DBHDS Community Resource Consultant (CRC) and, when the referral criteria are met, by the Regional Support Team (RST). This dual review ensures that any such transition is well-informed and consistent with the individual's unique circumstances and desires.

Target Population for referrals to RST

- A. Individuals with intellectual/developmental disability (I/DD), who:
 1. Live in training centers,
 2. Meet the ID or DD Waivers waitlist criteria, and
 3. Meet the criteria for referral to the RST as outlined in III.E and IV.D.3 of the Settlement Agreement (SA).

Referral Criteria for RST Review

- a.) within five calendar days of an individual being presented with any of the following residential options:
 - i. an intermediate care facility,
 - ii. a nursing facility,
 - iii. a training center, or a
 - iv. group home with a licensed capacity of five beds or more;
- b.) if the CSB is having difficulty finding services within 30 calendar days after the individual's enrollment in the waiver; or
- c.) immediately when an individual is displaced from his or her residential placement for a second time.

Criteria for RST Referrals and Consultation

1. Prior to or immediately after a service has not been identified within 3 months of receiving a waiver slot.

Regional Support Teams – FY24 Q4

2. Within five calendar days of an individual being presented with any of the following residential options: an intermediate care facility, a nursing facility, a training center, or a group home with a licensed capacity of five beds or more.
3. Immediately when family expresses any interest in a setting considered to be less integrated. (timing of referral is key to RST making recommendations for more integrated options)
4. Immediately when an individual is displaced from his or her residential placement for a second time.
5. Immediately if the individual is moving before the next scheduled RST meeting. Please submit and identify the referral as being late for that reason.
6. Immediately once the SC is notified that a person has already moved to a less integrated setting. Please submit and identify the referral as being late due to the lack of notification.

Statewide RST Coordination	Ashley Painter (RST Coordination) a.painter@dbhds.virginia.gov 804-928-9532
Contact for RST Consultation	Ronnitta Clements (Individual and Family Waiver Lead) ronnitta.clements@dbhds.virginia.gov 804-382-2490
Office Director	Eric J. Williams eric.williams@dbhds.virginia.gov 434-907-0072

Data Collection Period

- A. This reporting period is the Fourth Quarter of FY24 (April-June 2024).

RST Source System Transition

To enhance the reliability and accuracy of data, the transition from manual and spreadsheet-based methods to the Waiver Management System (WaMS) took place on January 1, 2023 for both the Regional Support Team referral form and the Virginia Informed Choice form. This shift empowers DBHDS to utilize contemporary software for data management and visualization, significantly reducing the potential for human errors.

Back-end data, which first became available in June 2023, assists in the development of this report, which is based on data gathered through the WaMS platform and visualized using Microsoft PowerBI. The structure and content of this report will undergo further refinement in upcoming quarters. Any modifications to the reporting approach are duly documented within the report itself and stem from any adjustments to the WaMS RST module.

RST Referral Data

There was a total of 137 referrals made with an RST requested date occurring in 43 FY24 with the largest number seen in Region 1 (41) and the lowest in Regions 4 (23) and 5 (14) (Fig. 1).

Fig. 1 (note: factoring in 7 missed referrals brings the referral count to 137 with 130 submissions)

Region	2024 Q4	Total
DBHDS	5	5
Region 1	41	41
Region 2	24	24
Region 3	30	30
Region 4	23	23
Region 5	14	14
Total	137	137

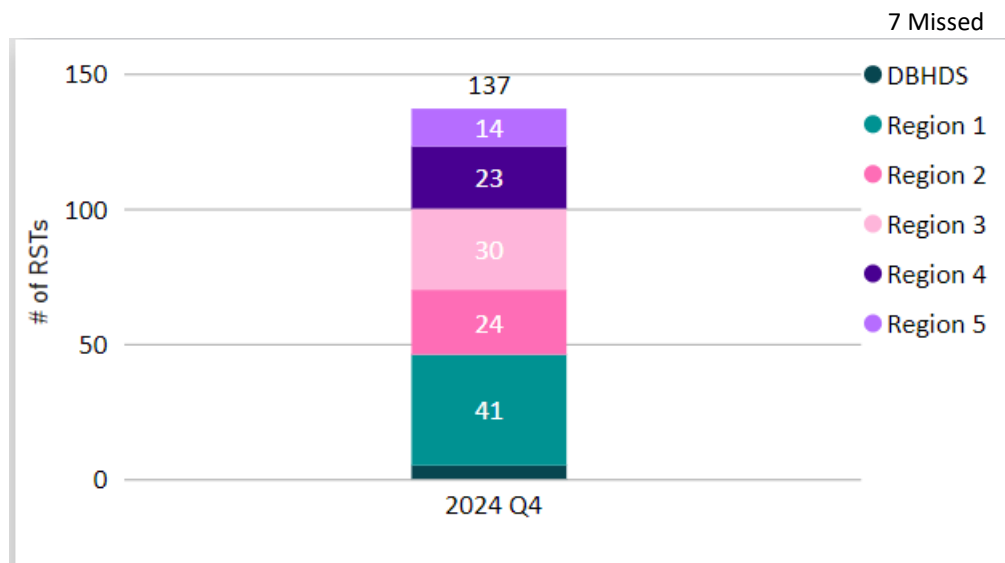


Fig. 1

When considering the number of unique individuals, the 130 referrals are attributed to 130 unique individuals plus the 7 missing referrals (137). Of those actively enrolled in a DD Waiver, 115 receive Community Living waiver, 4 have the Family and Individual Supports waiver, and none have Building Independence waiver (Fig 2). 14 individuals did not have a DD Waiver or were not on the wait list. There were four people on the DD Waitlist (Fig. 3).

of Individuals Actively Enrolled on a Waiver by Type

Waiver Type	2024 Q4	
	# of individuals*	% of Total
Community Living	115	96.6%
Family and Individual Supports	4	3.4%
Total	119	100.0%

Fig. 2

of Unique Individuals with an RST in the Quarter by Waiver Status

Waiver Status Collapsed	2024 Q4	
	# of Individuals	% of Individuals
Waiver	119	86.9%
Not on Waiver or Waitlist	14	10.2%
Waitlist Priority 3	2	1.5%
Waitlist Priority 1	1	0.7%
Waitlist Priority 2	1	0.7%
Total	137	100.0%

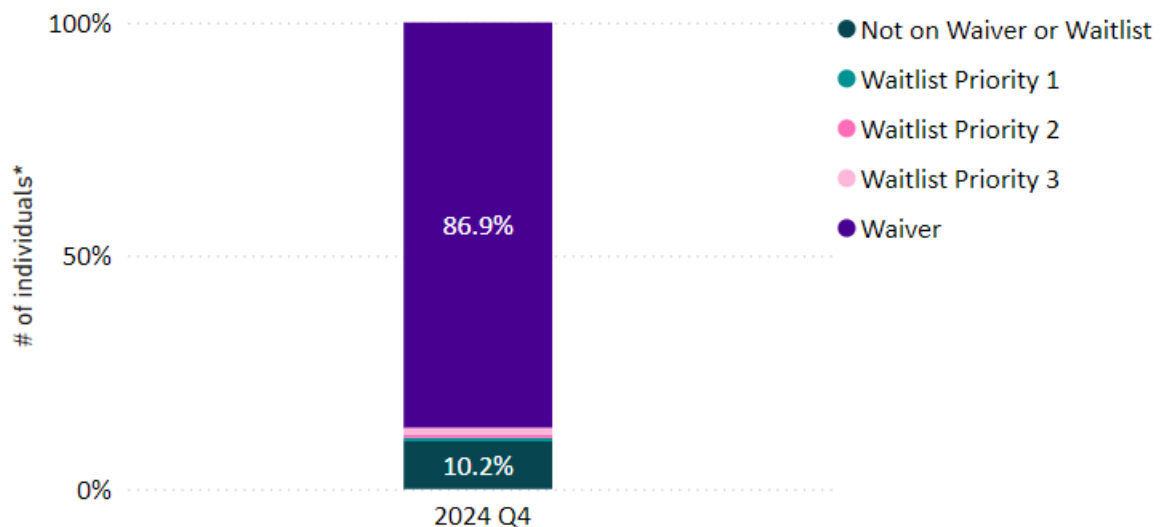


Fig. 3

** unique count of individuals but not RSTs; one person can have more than 1 RST in a quarter.*

130 referrals were submitted for individuals living in the community while 0 were submitted for individuals residing in the training center setting. 7 referrals were missed in reporting (Fig. 4, top row). All 130 referrals received during Q4 are attributed to the community.

of RST Identified as Community Referrals and Reason

	2024 Q4	
Community Referral ▲	# of RSTs	% of RSTs
Missing referrals	7	5.1%
No	1	0.7%
Yes	129	94.2%
Total	137	100.0%

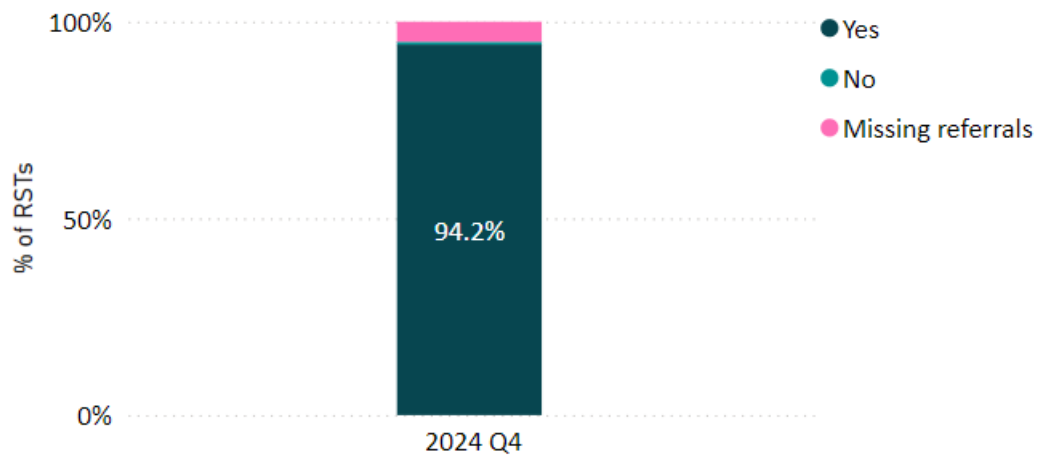


Fig. 4

(note: all 130 referrals were community referrals as stated above, 7 referrals were missing as reported in row 1)

Community Referral Reason	2024 Q4
At REACH without disposition	1
Difficulty finding resources in the community within any timeframe	4
Moving to a group home of five or more individuals	76
Moving to a nursing home or ICF	39
Pattern of repeatedly being removed from the home	9
Total	129

Fig. 5

Regional Support Teams – FY24 Q4

Of the 137 referrals submitted, 103 (75.2%) were related to a need for residential services. (Fig. 6)

	2024 Q4		Total	
	# of RSTs	% of RSTs	# of RSTs	% of RSTs
Missing referrals	7	5.1%	7	5.1%
No	27	19.7%	27	19.7%
Yes	103	75.2%	103	75.2%
Total	137	100.0%	137	100.0%

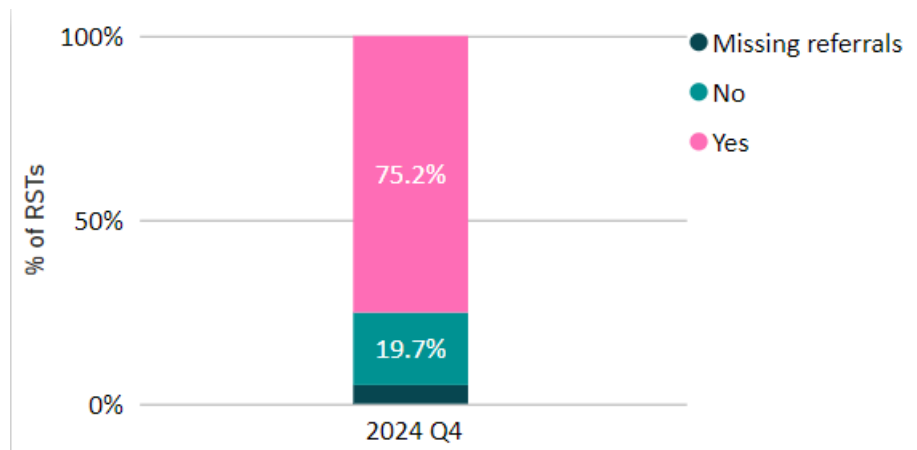


Fig. 6

Regional Support Teams – FY24 Q4

Considering the source of community referrals, the largest number was submitted by Fairfax-Falls Church CSB (15). (Fig. 7)

CSB	# of RSTs	% of RSTs
ALEXANDRIA COMMUNITY SERV BD	1	0.7%
ALLEGHANY HIGHLANDS CSB	2	1.5%
ARLINGTON MENTAL HEALTH	1	0.7%
BLUE RIDGE CSB	7	5.1%
CHESAPEAKE INTERGRATED BEHAV HEALTHCARE	1	0.7%
CHESTERFIELD CSB	7	5.1%
CITY OF VA BEACH CSB MHMRSAS	1	0.7%
COLONIAL BEHAVIORAL HEALTH	2	1.5%
CROSSROADS CSB	3	2.2%
CUMBERLAND MNTL HLTH CTR	2	1.5%
DBHDS	5	3.6%
DICKENSON COUNTY BEHAVIORAL HEALTH SVCS	1	0.7%
DISTRICT 19 MEN HLTH SER	5	3.6%
Eastern Shore CSB	1	0.7%
FAIRFAX-FALLS CHURCH CSB	15	10.9%
HAMPTON-NN CSB	4	2.9%
HANOVER COUNTY COMMUNITY SERVICES	4	2.9%
HENRICO AREA MENTAL HLTH & DEVLPMNTL SVC	2	1.5%
HORIZON BEHAVIORAL HEALTH	4	2.9%
LOUDOUN COUNTY CSB	5	3.6%
MIDDLE PENINSULA NORTHERN NECK CSB	1	0.7%
MOUNT ROGERS CSB	1	0.7%
NEW RIVER VALLEY COMMUNITY SERVICES	9	6.6%
NORFOLK COMMUNITY SERVICES BOARD	2	1.5%
NORTHWESTERN COMMUNITY SVCS	4	2.9%
PIEDMONT COMMUNITY SERVICES	7	5.1%
PLANNING DISTRICT ONE CSB	1	0.7%
PORTSMOUTH DEPT OF BEHAVIORAL	2	1.5%
PRINCE WILLIAM COUNTY CSB	2	1.5%
RAPPAHANNOCK AREA COMMUNITY SERVICES BRD	12	8.8%
REGION TEN CMMNTY SVCS BRD	14	10.2%
RICHMOND BHVRL HLTH AUTHORITY	2	1.5%
ROCKBRIDGE AREA COMMUNITY SVS BOARD	2	1.5%
SOUTHSIDE BEHAVIORAL HEALTH	2	1.5%
VALLEY CSB	3	2.2%

* Five referrals were submitted by DBHDS.

Fig. 7

Regional Support Teams – FY24 Q4

The RST referral collects the desired region where an individual prefers to live and access services. 37 referrals indicated that the person wanted to receive services in Region 1 (28.4% of submitted referrals). 5% of submitted referrals reflected a desire to receive services in Region 3 (26). **(Fig 8, note submitted referrals = 130)**

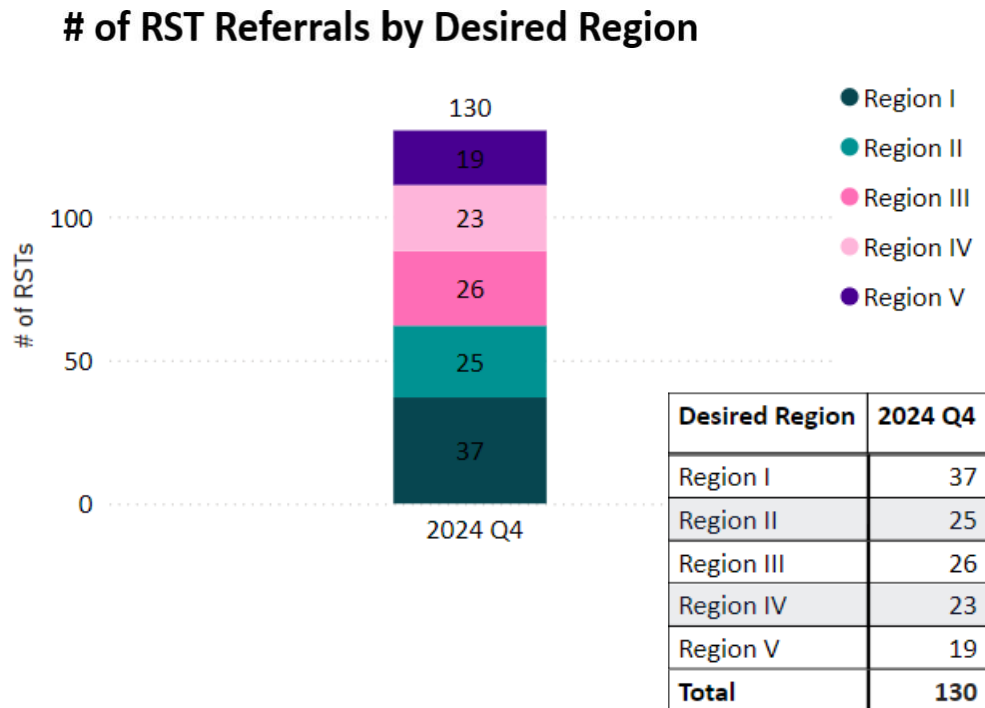


Fig. 8

of Emergency Referrals by CSB and Reason

One emergency referral was submitted and was confirmed by Community Resource Consultants as an emergency in Q4. (Fig. 9)

Does CRC Recommend Emergency Meeting ▲	2024 Q4	Total
No	129	129
Yes	1	1
Total	130	130

Fig. 9

Late Referrals

The export of data from the PowerBI dashboard for referral counts by CSB includes the number that did not meet any late criteria, the number that met Reason A (Individual has or will move prior to the RST meeting due to SC not submitting the referral within 5 calendar days of presenting a less integrated setting), Reason B (Individual has or will move without sufficient time to implement RST Recommendation(s), Reason C (Individual moved without CSB notification), and missed referrals. For these counts in Q4, data was pulled from RST confirmations for 130 referrals and 7 missed referrals for a total count of 137. (Fig. 10)

Region	1. No late criteria apply	2. Reason A: Individual has or will move prior to the RST meeting due to SC not submitting the referral within 5 calendar days of presenting a less integrated setting	3. Reason B: Individual has or will move without sufficient time to implement RST Recommendation(s)	4. Reason C: Individual moved without CSB notification	5. Missing referrals	Total RSTs
DBHDS	1	0	4	0	0	5
Region 1	31	1	7	2	0	41
Region 2	19	1	3	0	1	24
Region 3	15	1	10	4	0	30
Region 4	9	1	6	2	5	23
Region 5	6	1	6	0	1	14
Total	81	5	36	8	7	137

Fig. 10

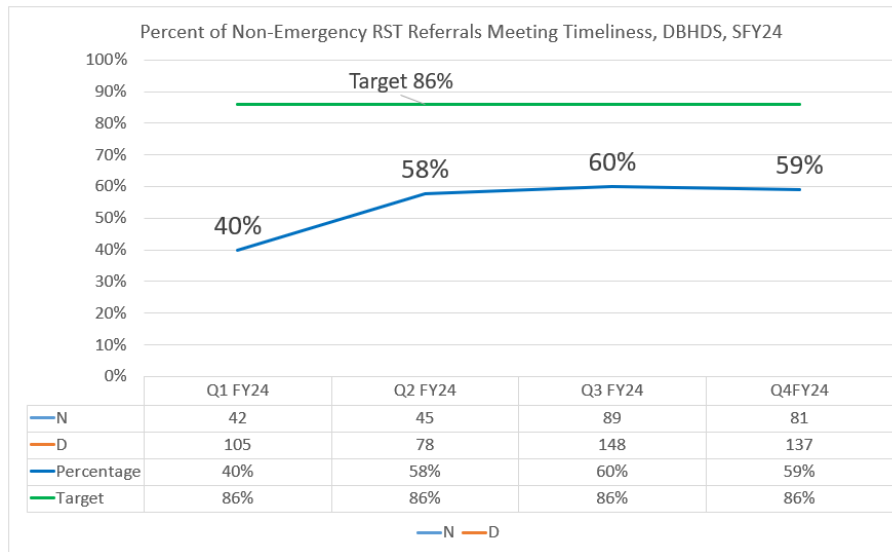
A “Late Referral” is defined as a referral where:

- an Individual has moved to a less integrated setting prior to a scheduled RST Meeting (Reason A);
- an Individual is planning to move to a less integrated setting without sufficient time to implement RST recommendation(s) and consultation with CRC/CIM/RST Coordinator has not occurred (Reason B); or
- an Individual has moved to a less integrated setting without CSB prior notification (Reason C).
- an individual moved to a group home of five or more beds and an RST referral was not provided (missed).

These four reasons provide data related to calculating two measures monitored by the Case Management Steering Committee. The following charts reflect the lateness of RST referrals. By conducting a review of WaMS service authorization data, it was determined that 77 additional referrals were needed but were not submitted. CSBs receive compliance results reflecting actual counts and the names of individuals missed, so that choice can be provided and documented for each person. There are two indicators related to the timeliness of RST referrals.

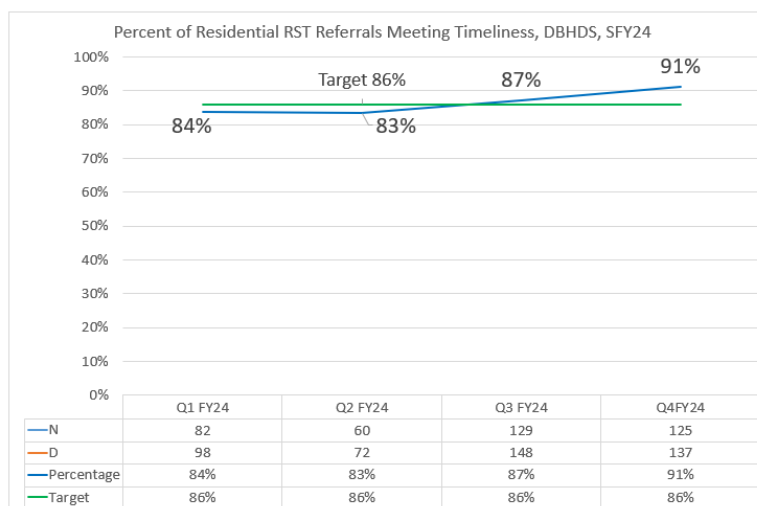
Results for the 4th Quarter FY24 are provided below:

86% of all statewide non-emergency referrals, as such referrals are defined in the DBHDS RST Protocol, meet the timeliness requirements of the DBHDS RST Protocol. There were 0 Training Center referrals, 125 CSB-submitted referrals, 5 DBHDS-submitted community referrals, 0 accepted outside of WaMS, and 7 missed community referrals. A total of 137 referrals were submitted or missed in Q4. For this reporting period, the result is 59% (81/137) timely, which does not meet the target of 86%. (Graph 1)



Graph 1

86% of all statewide situations meeting criteria for referral to the RSTs with respect to home and community-based residential services are referred to the RSTs by the case manager as required by the DBHDS RST Protocol. There were 130 CSB-submitted community referrals in WaMS, 0 accepted outside of WaMS, and 7 missed CSB community referrals. A total of 137 referrals were submitted or missed by CSBs in Q4. 7 were not provided and another 5 were reported as late for Reason A, for a total of 12 late referrals related to CSB accountability (8.8% late). For this reporting period, the result is 91.2% (125/137) timely, which exceeds the target of 86%. (Graph 2)



Graph 2

Regional Support Teams – FY24 Q4

A third measure related to the RST process required by the Settlement Agreement is stated as “People with a DD waiver, who are identified through indicator #13 of III.D.6, desiring a more integrated residential service option (defined as independent living supports, in-home support services, supported living, and sponsored residential) have access to an option that meets their preferences within nine months. No referrals in Q4 met the criteria for this measure. A regional summary is provided below. (Table 1)

RST Referral Form Question: Are more integrated residential options (to include Independent Living Services, In-home Support Services, Supported Living, Sponsored Residential) not operating in the desired location, if requested?)

Region	2024 Q4		Total
	No	Total	
Region I	41	41	41
Region II	23	23	23
Region III	29	29	29
Region IV	20	20	20
Region V	17	17	17
Total	130	130	130

Numerator and Denominator	Count
Numerator = Number of referrals confirmed as resolved within the 9-month timeframe calculated in WaMS	N/A
Denominator = Number of RST referrals where the RST confirmed the barrier stated as “Are more integrated residential options (to include Independent Living Supports, In-home Support Services, Supported Living, Sponsored Residential) not operating in the desired location, if requested?” as yes.	0

Table 1

Referral Submissions by Source for Q4 FY24 (Fig.12)

Reason A: Individual has or will move prior to the RST meeting due to SC not submitting the referral within 5 calendar days of presenting a less integrated setting

Reason B: Individual has or will move without sufficient time to implement RST Recommendation(s)

Reason C: Individual moved without CSB notification

Region	CSB/BHA Submitter	1. No late criteria apply	2. Reason A	3. Reason B	4. Reason C	5. Missing referrals	Total RSTs
DBHDS	Total	1	0	4	0	0	5
DBHDS	DBHDS	1	0	4	0	0	5
Region 1	Total	31	1	7	2	0	41
Region 1	NORTHWESTERN	2	0	0	2	0	4
Region 1	ALLEGHANY HIGHLANDS	2	0	0	0	0	2
Region 1	HORIZON	3	0	1	0	0	4
Region 1	RAPPAHANNOCK AREA	10	0	2	0	0	12
Region 1	REGION TEN	12	0	2	0	0	14
Region 1	ROCKBRIDGE AREA	1	0	1	0	0	2
Region 1	VALLEY	1	1	1	0	0	3
Region 2	Total	19	1	3	0	1	24
Region 2	ALEXANDRIA	1	0	0	0	0	1
Region 2	ARLINGTON	1	0	0	0	0	1
Region 2	FAIRFAX-FALLS CHURCH	10	1	3	0	1	15
Region 2	LOUDOUN COUNTY	5	0	0	0	0	5
Region 2	PRINCE WILLIAM COUNTY	2	0	0	0	0	2
Region 3	Total	15	1	10	4	0	30
Region 3	SOUTHSIDE	0	0	0	2	0	2
Region 3	BLUE RIDGE	3	1	2	1	0	7
Region 3	NEW RIVER VALLEY	8	0	0	1	0	9
Region 3	CUMBERLAND	1	0	1	0	0	2
Region 3	DICKENSON COUNTY	0	0	1	0	0	1
Region 3	MOUNT ROGERS	1	0	0	0	0	1
Region 3	PIEDMONT	1	0	6	0	0	7
Region 3	PLANNING DISTRICT ONE	1	0	0	0	0	1
Region 4	Total	9	1	6	2	5	23
Region 4	CHESTERFIELD	1	1	2	1	2	7
Region 4	DISTRICT 19	0	0	3	1	1	5
Region 4	CROSSROADS	3	0	0	0	0	3

Fig. 12

Region	CSB/BHA Submitter	1. No late criteria apply	2. Reason A	3. Reason B	4. Reason C	5. Missing referrals	Total RSTs
Region 4	HANOVER COUNTY	3	0	1	0	0	4
Region 4	HENRICO AREA	1	0	0	0	1	2
Region 4	RICHMOND	1	0	0	0	1	2
Region 5	Total	6	1	6	0	1	14
Region 5	CHESAPEAKE	0	1	0	0	0	1
Region 5	VA BEACH	1	0	0	0	0	1
Region 5	COLONIAL	0	0	2	0	0	2
Region 5	EASTERN SHORE	1	0	0	0	0	1
Region 5	HAMPTON-NN	2	0	1	0	1	4
Region 5	MIDDLE PENINSULA-NN	0	0	1	0	0	1
Region 5	NORFOLK	1	0	1	0	0	2
Region 5	PORTSMOUTH	1	0	1	0	0	2
Total		81	5	36	8	7	137

Fig. 12 (cont.)

RST Recommendations

Of the 130 referrals submitted through WaMS, 70 (53.8%) of referrals included recommendations from RSTs (Fig. 14). Further, of the 130 referrals, 60 (48.9%) were not considering more integrated services. (Fig. 15)

	2024 Q4	
CreatedRSTRecResBarrier	# of RSTs	% of RSTs
No	60	46.15%
Yes	70	53.85%
Total	130	100.00%

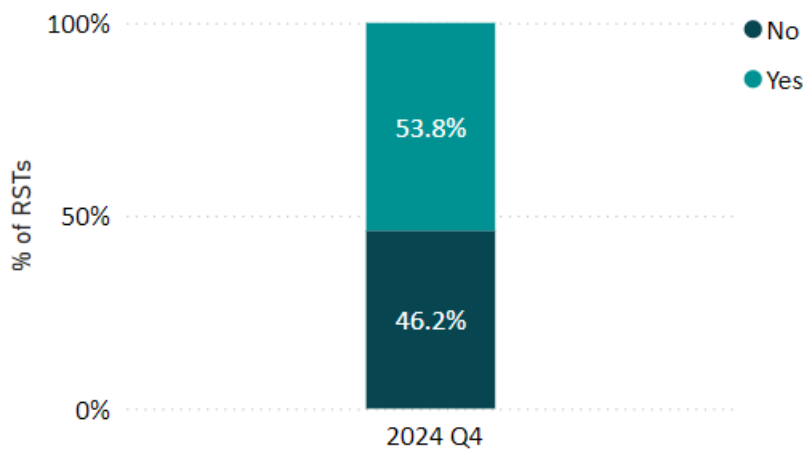


Fig. 14

More Integrated Services were Considered

SFY Quarter RST Requested Date		2024 Q4	
		# of RSTs	% of RSTs
No		70	51.1%
Yes		60	48.9%
Total		130	100.0%

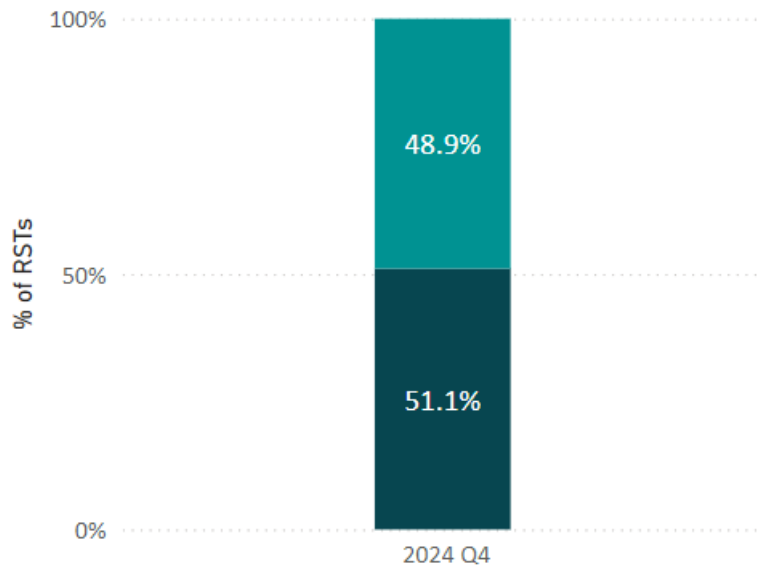


Fig. 15

Referrals by Regional Support Team

There are six regional support teams. Five of these teams support their relative DBHDS regions and one (Team VI) was formed to improve the timeliness of referrals systemwide. Through a Quality Improvement Initiative (QII), it was determined that Reason B (Individual has or will move without sufficient time to implement RST Recommendation(s)) was the most significant factor impacting timeliness. By holding a cross-regional team once per month, referrals that would have been late are processed in time for recommendations to be made and acted on. In the 4th quarter of FY24, 64.6% (84) of the referrals were processed through Team VI. (Fig.16)

Regional Support Teams – FY24 Q4

	2024 Q4	
Created TeamDescription	# of RSTs	% of RSTs
Team I	21	16.15%
Team II	12	9.23%
Team III	4	3.08%
Team IV	9	6.92%
Team VI	84	64.62%
Total	130	100.00%

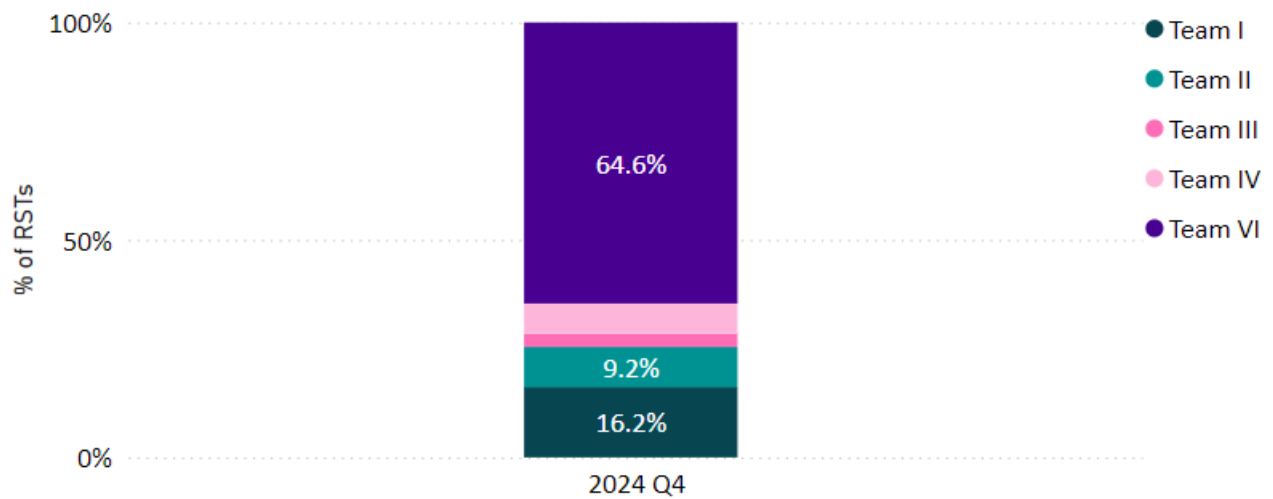


Fig. 16

Distribution of referrals reviewed by Team VI

As seen below, most referrals reviewed in Q4 are attributed to Regions I and III at 21.4 and 27.38% respectively. (Fig. 17)

	2024 Q4	
Associated Desired Region	# of RSTs	% of RSTs
Region I	18	21.43%
Region II	13	15.48%
Region III	23	27.38%
Region IV	13	15.48%
Region V	17	20.24%
Total	84	100.00%

Regional Support Teams – FY24 Q4

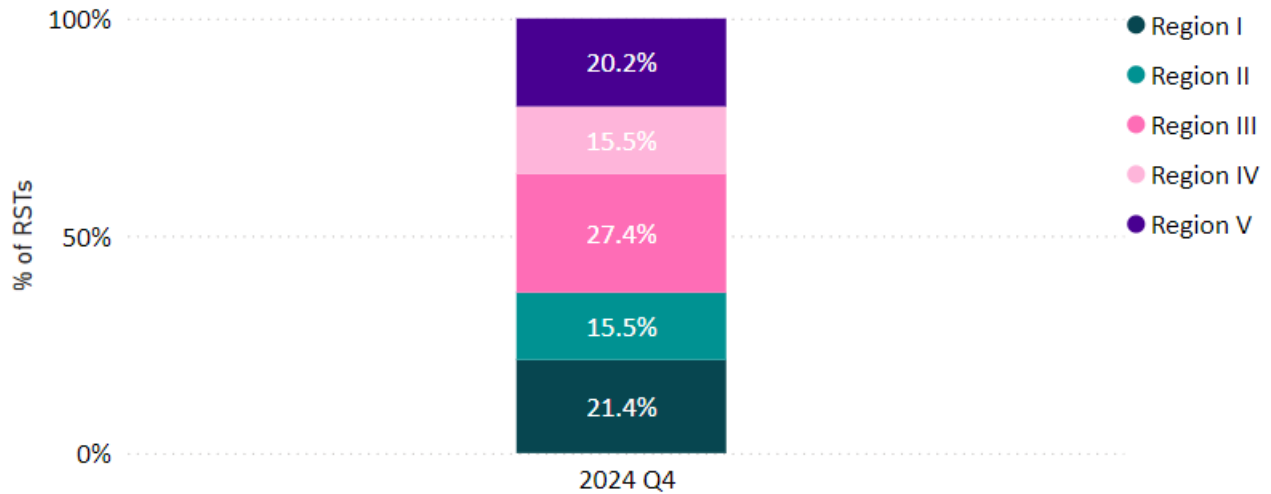


Fig. 17

Barriers

Data in the 4th quarter FY24 reflects all barriers identified across regions and services. Barrier data reflects all barriers identified based on seeking services in the desired region.

Barriers by Region and Service

The largest number of barriers were identified in Regions 1 and 4.

All Barriers by Quarter and Region

AssociatedRegion... ● Region I ● Region II ● Region III ● Region IV ● Region V

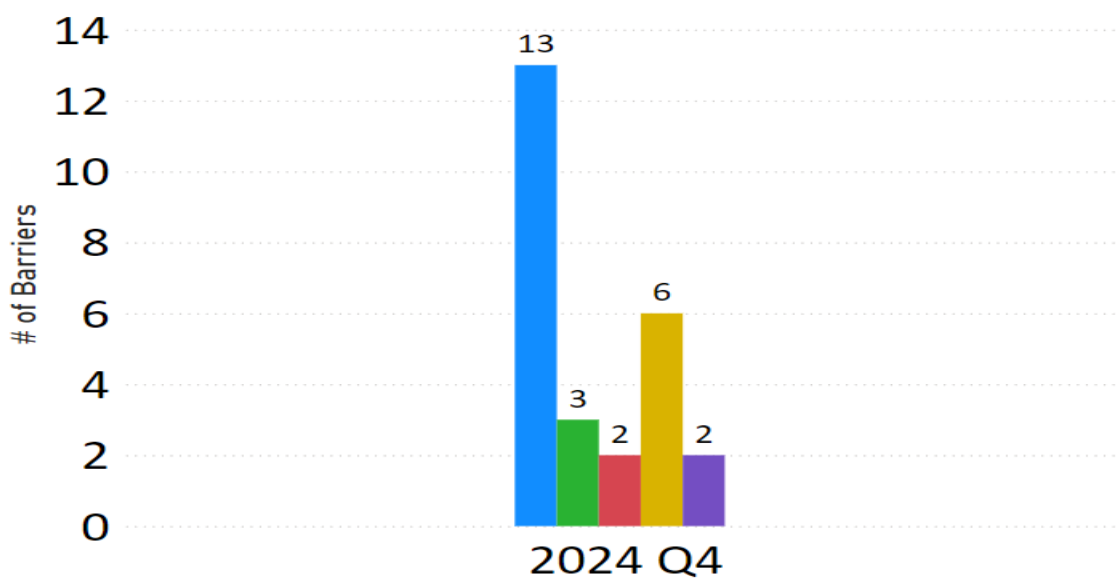


Fig. 18

Regional Support Teams – FY24 Q4

In the transition to WaMS, barrier labels were streamlined to common themes and the primary barrier became required for each more integrated service considered. This transition is expected to result in more manageable and meaningful barrier data for analysis and trending over time. Barrier data assists with a statewide gap analysis conducted semi-annually. The largest number of barriers were encountered in Regions 1 and 4, which accounted for 13 and 6 of the 26 barriers identified. Barriers and the related services and regions are shown below. (Fig. 19).

Barrier to Service	Region I	Region II	Region III	Region IV	Region V	Total
<input type="checkbox"/> Individual/SDM Choice	12		1	1		14
Group Home Residential (4 or fewer)	12		1	1		14
<input type="checkbox"/> Lack of behavioral expertise	1	1		2		4
Group Home Residential (4 or fewer)		1		2		3
Sponsored Residential	1					1
<input type="checkbox"/> Lack of medical expertise		2	1	1	1	5
Group Home Residential (4 or fewer)		2	1	1	1	5
<input type="checkbox"/> No integrated residential provider operating in desired area				1		1
Group Home Residential (4 or fewer)				1		1
<input type="checkbox"/> Provider available, but access delayed				1		1
Group Home Residential (4 or fewer)				1		1
<input type="checkbox"/> Provider/setting match					1	1
Group Home Residential (4 or fewer)					1	1
Total	13	3	2	6	2	26

Fig. 19

The RST referral form specifically asks all submitters to report concerns with transportation. For Q4 FY24, six of 130 referrals reported concerns, which was 4.62% of all referrals. (Fig. 20)

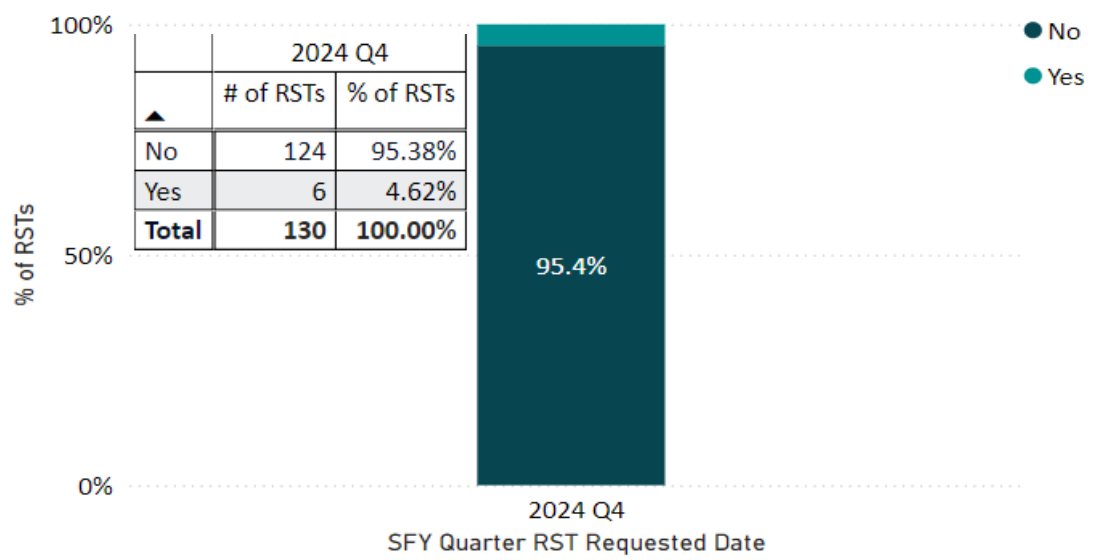


Fig. 20

RST Workflow Status

The tables below offer a breakdown of RST referrals, distinguishing between those that have already been closed and those that are awaiting closure by the CSB. Monitoring these numbers is essential for evaluating the efficiency of the RST process. CSBs have the capability to filter the outstanding referrals within the WaMS system, which allows for internal reviews and the resolution of pending submissions. As of the current report, there are 70 referrals that have been identified as pending status. These referrals will be reviewed by the DBHDS Case Management Steering Committee to explore ways to ensure they are closed more in a timely manner (Fig. 21). Regional pending numbers by CSB are provided in Fig. 22.

SFY Quarter RST Requested Date CreatedReferringAgencyRegionDescription	2024 Q4			Total
	Closed	Pending Submitter Closure	Total	
Region I	15	26	41	41
Region II	8	15	23	23
Region III	20	9	29	29
Region IV	8	12	20	20
Region V	9	8	17	17
Total	60	70	130	130

Fig. 21

Location	Submitter	# of RSTs
Region I	HORIZON BEHAVIORAL HEALTH	2
Region I	RAPPAHANNOCK AREA COMMUNITY SERV	11
Region I	REGION TEN CMMNTY SVCS BRD	12
Region I	VALLEY CSB	1
Regional Total		26
Region II	ALEXANDRIA COMMUNITY SERV BD	1
Region II	FAIRFAX-FALLS CHURCH CSB	10
Region II	LOUDOUN COUNTY CSB	4
Regional Total		15
Region III	CUMBERLAND MNTL HLTH CTR	2
Region III	PIEDMONT COMMUNITY SERVICES	6
Region III	PLANNING DISTRICT ONE CSB	1
Regional Total		9
Region IV	CHESTERFIELD CSB	5
Region IV	DISTRICT 19 MEN HLTH SER	2
Region IV	HANOVER COUNTY COMMUNITY SERVICES	3
Region IV	HENRICO AREA MENTAL HLTH & DEVLPMN	1
Region IV	RICHMOND BHVRL HLTH AUTHORITY	1
Regional Total		12
Region V	DBHDS	4
Region V	Eastern Shore CSB	1
Region V	NORFOLK COMMUNITY SERVICES BOARD	1
Region V	PORTSMOUTH DEPT OF BEHAVIORAL	2
Regional Total		8
Total Pending Referrals		70

Fig. 22

RST Workflow Status Pending Submitter Closure (Fig 23)
All Quarters to Date

Location	Submitter	# of RSTs
Region I	Encompass Community Supports (Formerly RAPPAHANNOCK RAPIDAN CSB)	2
Region I	HARRISONBURG-ROCKINGHAM CSB	2
Region I	HORIZON BEHAVIORAL HEALTH	5
Region I	NORTHWESTERN COMMUNITY SVCS	4
Region I	PLANNING DISTRICT ONE CSB	1
Region I	RAPPAHANNOCK AREA COMMUNITY SERVICES BRD	19
Region I	REGION TEN CMMNTY SVCS BRD	13
Region I	VALLEY CSB	2
Region II	ALEXANDRIA COMMUNITY SERV BD	1
Region II	ARLINGTON MENTAL HEALTH	5
Region II	FAIRFAX-FALLS CHURCH CSB	15
Region II	LOUDOUN COUNTY CSB	10
Region III	BLUE RIDGE CSB	8
Region III	CUMBERLAND MNTL HLTH CTR	9
Region III	DANVILLE-PITTSYLVANIA COM SERV	2
Region III	DBHDS on Behalf of HDMC & Highlands CSB	1
Region III	HIGHLANDS CMNTY SVCS BOARD	1
Region III	MOUNT ROGERS CSB	1
Region III	NEW RIVER VALLEY COMMUNITY SERVICES	8
Region III	PIEDMONT COMMUNITY SERVICES	13
Region III	Piedmont CSB	1
Region III	PLANNING DISTRICT ONE CSB	1
Region IV	CHESTERFIELD CSB	33
Region IV	CROSSROADS CSB	7
Region IV	DBHDS	2
Region IV	DBHDS on behalf of REACH	1
Region IV	DISTRICT 19 MEN HLTH SER	5
Region IV	GOOCHLAND POWHATAN MENTAL HLTH	4
Region IV	HANOVER COUNTY COMMUNITY SERVICES	6
Region IV	HENRICO AREA MENTAL HLTH & DEVLPMNTL SVC	14
Region IV	RAPPAHANNOCK AREA COMMUNITY SERVICES BRD	1
Region IV	RICHMOND BHVRL HLTH AUTHORITY	5
Region V	CHESAPEAKE INTERGRATED BEHAV HEALTHCARE	4
Region V	CITY OF VA BEACH CSB MHMRSAS	5
Region V	COLONIAL BEHAVIORAL HEALTH	1
Region V	DBHDS	20
Region V	Eastern Shore CSB	2
Region V	MIDDLE PENINSULA NORTHERN NECK CSB	2
Region V	NORFOLK COMMUNITY SERVICES BOARD	4
Region V	PORTSMOUTH DEPT OF BEHAVIORAL	6
Region V	WESTERN TIDEWATER COMMUNITY SERVICES BOA	2
Total		248

Fig. 23

Acronyms and Abbreviations

The Key below contains the acronyms and abbreviations referenced in this report.

Key

N – Number of referrals – used to determine percentages	CSB(s) – Community Service Board(s)
Closed – RST made recommendations and final disposition has been made by individual/AR. This includes referrals that were submitted late to the RST.	Open - Requested additional information from Community SC/TC. RST has not made recommendations.
DBHDS – Department of Behavioral Health and Developmental Services	Pending - Pended - RST made recommendations and awaiting final disposition.
SFY/FY – State Fiscal Year	Q – Quarter
WaMS – Waiver Management System	R – Region
I/DD – Intellectual/Developmental Disability	RST(s) - Regional Support Team(s)
ICF – Intermediate Care Facility	SA - Settlement Agreement
LG – Legal Guardian	TC(s) – Training Center(s)